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UNITED PARCEL SERVICE INC Form 424B2 February 18, 2004

CUSIP or

Proceeds to UPS _____ \$2,302,373.50

PRICING SUPPLEMENT

Registration No. 333-108272 Filed Pursuant to Rule 424(b)(2)

United Parcel Service, Inc.

UPS Notes

Pricing Supplement No. 21 (To Prospectus dated September 8, 2003 and Prospectus Supplement dated September 12, 2003)

Trade Date: 02/17/04 Issue Date: 02/20/04

The date of this Pricing Supplement is February 18, 2004

| Common Code | Principal Amount | Interest Rate | Maturity Date | Pr |
|---|-------------------|-----------------------|-------------------------------------|----|
| 91131UHE7 | \$2,341,000.00 | 5.20% | 02/15/24 | |
| Interest Payment Frequency (begin date) | Survivor's Option | Subject to Redemption | Dates and terms (including the n | |
| semi-annually (08/15/04) | Yes | Yes | 100% 02 semi-annuall | |

| Discounts and | | |
|---------------|-------------|--------------------|
| Commissions | Reallowance | Dealer |
| | | |
| \$38,626.50 | \$3.50 | ABN AMRO Financial |
| | | Services, Inc. |