

ELOYALTY CORP  
Form 8-K  
December 27, 2007

---

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

---

**FORM 8-K**

---

**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): December 26, 2007

---

**eLOYALTY CORPORATION**

(Exact name of registrant as specified in its charter)

---

**Delaware**  
(State or other jurisdiction

of incorporation)

**150 Field Drive, Suite 250, Lake Forest,**  
**Illinois**  
(Address of principal executive offices)

**0-27975**  
(Commission File Number)

**(847) 582-7000**

(Registrant's telephone number, including area code)

N/A

(Former name or former address, if changed since last report)

**36-4304577**  
(IRS Employer

Identification Number)

**60045**  
(Zip Code)

## Edgar Filing: ELOYALTY CORP - Form 8-K

---

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
-

**Section 1 Registrant's Business and Operations**

**Item 1.01 Entry into a Material Definitive Agreement**

(a) On December 26, 2007, eLoyalty Corporation (the Company) entered into the Second Amendment to Rights Agreement (the Amendment) with Mellon Investor Services LLC (formerly known as Chase Mellon Shareholder Services, L.L.C.) (the Rights Agent). The Amendment amends the definition of Acquiring Person under the Rights Agreement, dated as of March 17, 2000 (as amended by the Amendment to Rights Agreement, dated September 24, 2001, the Rights Agreement), between the Company and the Rights Agent to provide that Tench Coxe and various entities affiliated with Sutter Hill Ventures, a California limited partnership (the Sutter Hill Group) shall not become an Acquiring Person for purposes of the Rights Agreement so long as the Sutter Hill Group does not own more than 25% of the Company's outstanding common stock, including shares of the Company's Series B Preferred Stock, which is convertible into common stock. The Amendment is attached hereto as Exhibit 4.1 and incorporated herein by reference.

This approval was made in connection with the Sutter Hill Group's possible acquisition in the open market of additional shares of the Company's common stock. As of December 26, 2007, the Sutter Hill Group beneficially owned 13% of the Company's issued and outstanding common stock and Series B Preferred Stock. The Series B Preferred Stock has the same voting rights as the common stock and is convertible on a one-for-one basis into common stock.

**Section 9 Financial Statements and Exhibits**

**Item 9.01 Financial Statements and Exhibits**

(c) Exhibits

<b>Exhibit Number</b>	<b>Exhibit Description</b>
4.1	Second Amendment to Rights Agreement, dated as of December 26, 2007, by and between eLoyalty Corporation and Mellon Investor Services LLC.

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**eLOYALTY CORPORATION**

Date: December 27, 2007

By:

/s/ STEVEN H. SHAPIRO  
Steven H. Shapiro,  
Vice President, General Counsel  
and Corporate Secretary

**EXHIBIT INDEX**

<b>Exhibit No.</b>	<b>Description</b>
4.1	Second Amendment to Rights Agreement, dated as of December 26, 2007, by and between eLoyalty Corporation and Mellon Investor Services LLC.