

SUPPORTSOFT INC  
Form 8-K  
September 05, 2006

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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

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**FORM 8-K**

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**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

Date of Report (Date of Earliest Event Reported): August 29, 2006

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**SUPPORTSOFT, INC.**

(Exact name of registrant as specified in its charter)

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**Delaware**  
(State or Other Jurisdiction  
of Incorporation)

**000-30901**  
(Commission File Number)

**94-3282005**  
(I.R.S. Employer

Identification Number)

**575 Broadway, Redwood City, CA**  
(Address of principal executive offices)

**(650) 556-9440**

**94063**  
(Zip Code)

(Registrant's telephone number, including area code)

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Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligations of the registrant under any of the following provisions (see General Instruction A.2. below):

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- .. Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - .. Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - .. Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - .. Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240-13e-4(c))
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**Item 1.01 Entry into a Material Definitive Agreement**

**Establishment of Cash Bonus Criteria for Named Executive Officers**

On August 29, 2006, the Compensation Committee of SupportSoft, Inc. (the Company ) approved the amount and criteria for the on-target performance cash awards for certain officers including executive officers, Joshua Pickus and Cadir Lee.

The on-target bonus potential for the second half of 2006 is \$200,000 for Mr. Pickus, the Company's Chief Executive Officer. Fifty-five percent of the on-target performance cash award is based on the Company's achievement of certain revenue and EPS targets for the third and fourth quarter of 2006. The remaining forty-five percent is based upon the achievement of certain milestones related to the Company's new consumer technology support offering.

The on-target bonus potential for the third quarter of 2006 is \$25,000 for Mr. Lee, the Company's Chief Technology Officer. One hundred percent of Mr. Lee's on-target performance cash award is based upon the achievement of certain milestones relative to the Company's technology architecture.

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: September 1, 2006

SUPPORTSOFT, INC.

By: /s/ Ken Owyang  
Ken Owyang  
Chief Financial Officer and

Senior Vice President of Finance and Administration  
(Principal Financial Officer and Chief

Accounting Officer)