

SOUTHTRUST CORP

Form 425

October 15, 2004

Table of Contents

Filed by Wachovia Corporation pursuant to

Rule 425 under the Securities Act of 1933,

as amended, and deemed filed pursuant to

Rule 14a-6(b) under the Securities Exchange

Act of 1934, as amended

Subject Company: SouthTrust Corporation

Commission File No.: 333-117283

Date: October 15, 2004

This filing contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, with respect to each of Wachovia Corporation, SouthTrust Corporation and the combined company following the proposed merger between Wachovia and SouthTrust, as well as the goals, plans, objectives, intentions, expectations, financial condition, results of operations, future performance and business of Wachovia, including, without limitation, (i) statements relating to the benefits of the merger, including future financial and operating results, cost savings, enhanced revenues and the accretion or dilution to reported earnings that may be realized from the merger, (ii) statements relating to the benefits of the retail securities brokerage combination transaction between Wachovia and Prudential Financial, Inc. completed on July 1, 2003, including future financial and operating results, cost savings, enhanced revenues and the accretion of reported earnings that may be realized from the brokerage transaction, (iii) statements regarding certain of Wachovia's and/or SouthTrust's goals and expectations with respect to earnings, earnings per share, revenue, expenses and the growth rate in such items, as well as other measures of economic performance, including statements relating to estimates of credit quality trends, and (iv) statements preceded by, followed by or that include the words "may", "could", "should", "would", "believe", "anticipate", "estimate", "expect", "intend", "plan", "projects", "outlook" or similar expressions. These statements are based upon the current beliefs and expectations of Wachovia's management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. These forward-looking statements involve certain risks and uncertainties that are subject to change based on various factors (many of which are beyond Wachovia's control).

The following factors, among others, could cause Wachovia's or SouthTrust's financial performance to differ materially from that expressed in such forward-looking statements: (1) the risk that the businesses of Wachovia and SouthTrust in connection with the merger or the businesses of Wachovia and Prudential in the brokerage transaction will not be integrated successfully or such integration may be more difficult, time-consuming or costly than expected; (2) expected revenue synergies and cost savings from the merger or the brokerage transaction may not be fully realized or realized within the expected time frame; (3) revenues following the merger or the brokerage transaction may be lower than expected; (4) deposit attrition, operating costs, customer loss and business disruption

Table of Contents

following the merger or the brokerage transaction, including, without limitation, difficulties in maintaining relationships with employees, may be greater than expected; (5) the ability to obtain governmental approvals of the merger on the proposed terms and schedule; (6) the failure of Wachovia's or SouthTrust's shareholders to approve the merger; (7) the strength of the United States economy in general and the strength of the local economies in which Wachovia and/or SouthTrust conducts operations may be different than expected resulting in, among other things, a deterioration in credit quality or a reduced demand for credit, including the resultant effect on Wachovia's and/or SouthTrust's loan portfolio and allowance for loan losses; (8) the effects of, and changes in, trade, monetary and fiscal policies and laws, including interest rate policies of the Board of Governors of the Federal Reserve System; (9) inflation, interest rate, market and monetary fluctuations; and (10) adverse conditions in the stock market, the public debt market and other capital markets (including changes in interest rate conditions) and the impact of such conditions on Wachovia's capital markets and capital management activities, including, without limitation, Wachovia's mergers and acquisition advisory business, equity and debt underwriting activities, private equity investment activities, derivative securities activities, investment and wealth management advisory businesses, and brokerage activities. Additional factors that could cause Wachovia's and SouthTrust's results to differ materially from those described in the forward-looking statements can be found in Wachovia's and SouthTrust's Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q and Current Reports on Form 8-K filed with the SEC. All subsequent written and oral forward-looking statements concerning Wachovia or the proposed merger or other matters and attributable to Wachovia or any person acting on its behalf are expressly qualified in their entirety by the cautionary statements above. Wachovia and SouthTrust do not undertake any obligation to update any forward-looking statement, whether written or oral, relating to the matters discussed in this filing.

The proposed merger will be submitted to Wachovia's and SouthTrust's shareholders for their consideration. Shareholders are urged to read the definitive joint proxy statement/prospectus regarding the proposed merger and any other relevant documents filed with the SEC, as well as any amendments or supplements to those documents, because they contain important information. You may obtain a free copy of the joint proxy statement/prospectus, as well as other filings containing information about Wachovia and SouthTrust, at the SEC's Internet site (<http://www.sec.gov>). You may also obtain these documents, free of charge, at www.wachovia.com under the tab "Inside Wachovia Investor Relations" and then under the heading "Financial Reports SEC Filings". You may also obtain these documents, free of charge, at www.southtrust.com under the tab "About SouthTrust", then under "Investor Relations" and then under "SEC Documents". Copies of the joint proxy statement/prospectus and the SEC filings incorporated by reference in the joint proxy statement/prospectus can also be obtained, without charge, by directing a request to Wachovia Corporation, Investor Relations, One Wachovia Center, 301 South College Street, Charlotte, NC 28288-0206, (704)-374-6782, or to SouthTrust Corporation, P. O. Box 2554, Birmingham, AL 35290, (205)-254-5187. Copies of the joint proxy statement/prospectus may also be obtained from Wachovia's proxy solicitor, Georgeson Shareholder Communications, by calling 1-800-255-8670, and from SouthTrust's proxy solicitor, Morrow & Co., Inc., at 1-877-366-1576.

Table of Contents

The following is a news release issued on October 15, 2004, regarding Wachovia's results of operations for the quarter ended September 30, 2004.

Table of Contents

Press Release October 15, 2004

WACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16% TO 96 CENTS PER SHARE*Record net income of \$1.26 billion fueled by strong execution in core businesses***3rd QUARTER 2004 COMPARED WITH 3rd QUARTER 2003**

Record revenue in the General Bank, Wealth Management, and the Corporate and Investment Bank driven by market share gains. Retail brokerage activity declined.

Average core deposits up 25 percent and average loans up 7 percent.

Exceptional credit quality with net charge-offs of 0.15 percent of average loans; total nonperforming assets declined 43 percent and were 0.50 percent of loans, foreclosed properties and loans held for sale.

Sustained strong customer satisfaction scores and record customer acquisition results.

Proposed merger with SouthTrust expected to close in the fourth quarter.

Earnings Highlights

| | Three Months Ended | | | | | |
|--|--------------------|-------------|----------|------|---------------|------|
| | September 30, | | June 30, | | September 30, | |
| | 2004 | | 2004 | | 2003 | |
| (In millions, except per share data) | Amount | EPS | Amount | EPS | Amount | EPS |
| Earnings | | | | | | |
| Net income (GAAP) | \$ 1,263 | 0.96 | 1,252 | 0.95 | 1,105 | 0.83 |
| Net merger-related expenses and other items (a) | 55 | 0.04 | 47 | 0.03 | 66 | 0.05 |
| Earnings excluding net merger-related expenses and other items (a) | \$ 1,318 | 1.00 | 1,299 | 0.98 | 1,171 | 0.88 |
| Financial ratios | | | | | | |
| Return on average common stockholders' equity | 15.12% | | 15.49 | | 13.71 | |

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| | | | |
|--|---------------|-------|-------|
| Net interest margin | 3.36 | 3.37 | 3.57 |
| Fee and other income as % of total revenue | 46.13% | 47.24 | 49.05 |
| Capital adequacy (b) | | | |
| Tier 1 capital ratio | 8.40% | 8.36 | 8.67 |
| Total capital ratio | 11.67 | 11.32 | 12.21 |
| Leverage ratio | 6.21% | 6.23 | 6.56 |
| Asset quality | | | |
| Allowance for loan losses as % of nonaccrual and restructured loans | 291% | 270 | 178 |
| Allowance for loan losses as % of loans, net | 1.33 | 1.35 | 1.49 |
| Allowance for credit losses as % of loans, net (c) | 1.41 | 1.43 | 1.59 |
| Net charge-offs as % of average loans, net | 0.15 | 0.17 | 0.33 |
| Nonperforming assets as % of loans, net, foreclosed properties and loans held for sale | 0.50% | 0.55 | 0.95 |

- (a) Net merger-related expenses and other items include merger-related and restructuring expenses in each period and cumulative effect of a change in accounting principle in the third quarter of 2003.
- (b) The third quarter of 2004 is based on estimates.
- (c) The allowance for credit losses is the sum of the allowance for loan losses and the reserve for unfunded lending commitments.

more

Table of Contents**WACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16%/page 2**

CHARLOTTE, N.C. Wachovia Corp. (NYSE:WB) today reported record third quarter 2004 net income of \$1.26 billion, or 96 cents per share, compared with \$1.11 billion, or 83 cents per share, in the third quarter of 2003.

Excluding after-tax net merger-related expenses and other items of 4 cents per share in the third quarter of 2004 and 6 cents per share in the third quarter of 2003, offset by 1 cent per share related to a cumulative effect of a change in accounting principle in the year ago quarter, third quarter 2004 earnings were \$1.32 billion, or \$1.00 per share, compared with \$1.17 billion, or 88 cents per share, in the third quarter of 2003.

Our company produced another record quarter that once again highlights the strength of our balanced business model and how well we are positioned for the future, said Ken Thompson, Wachovia chairman, president and chief executive officer. Our General Bank, Corporate and Investment Bank, and Wealth Management businesses generated record revenues and gained market share, while Capital Management continued to reduce costs in the face of declining retail brokerage activity. Our employees' dedication to providing the highest levels of customer service and sales produced outstanding deposit and loan growth. The integration of our nationwide retail brokerage business is nearly complete, and we're looking forward to delivering more products and services to more customers across the fast-growing Southeast after we complete our merger with SouthTrust Corporation later this year.

Wachovia Corporation

| (In millions) | Three Months Ended | | |
|--------------------------------|--------------------|----------|---------------|
| | September 30, | June 30, | September 30, |
| | 2004 | 2004 | 2003 |
| Total revenue (Tax-equivalent) | \$ 5,620 | 5,502 | 5,333 |
| Provision for credit losses | 43 | 61 | 81 |
| Noninterest expense | 3,662 | 3,487 | 3,570 |
| Net income | 1,263 | 1,252 | 1,105 |
| Average loans, net | 168,552 | 163,642 | 157,994 |
| Average core deposits | \$ 232,989 | 223,809 | 185,715 |

Revenue increased 5 percent and noninterest expense increased 3 percent from the third quarter of 2003. Provision expense declined from the third quarter a year ago to \$43 million in the third quarter this year, reflecting continued improvement in asset quality. Third quarter 2004 net charge-offs declined 51 percent from the third quarter of 2003 to \$65 million, or an annualized 0.15 percent of average net loans. Total nonperforming assets including loans held for sale declined 43 percent from the prior year to \$956 million, or 0.50 percent of loans, foreclosed properties and loans held for sale at September 30, 2004.

Average loans in the third quarter of 2004 were \$168.6 billion, a 7 percent increase from the third quarter of 2003, with strong growth in commercial, driven by middle-market commercial, small business and asset-based lending, and consumer loans, largely in consumer real estate-secured loans and student loans. The increase in average loans included a \$2.6 billion impact resulting from a second quarter resolution of tax matters related to the commercial leasing portfolio. Excluding this impact, average loans were up 5 percent from the year ago period.

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Average core deposits were \$233.0 billion, up 25 percent, and average low-cost core deposits were \$194.4 billion, up 34 percent from the third quarter of 2003. The increase included an average \$27.4 billion of core deposits associated with an FDIC-insured money market sweep

more

Table of Contents**WACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16%/page 3**

product Wachovia introduced in the fourth quarter of 2003. Low-cost core deposits are those in demand deposit, interest checking, savings and money market accounts, and exclude CAP accounts and CDs.

Lines of Business

The following discussion covers the results for Wachovia's four core business segments and is on a segment earnings basis, which excludes net merger-related and restructuring expenses and other intangible amortization. Segment earnings are the basis upon which Wachovia manages and allocates capital to its business segments. Pages 12 and 13 include a reconciliation of segment results to Wachovia's consolidated results of operations in accordance with GAAP.

General Bank**General Bank Highlights**

| (In millions) | Three Months Ended | | |
|--------------------------------|-------------------------------|--------------------------|-------------------------------|
| | September 30, 2004 | June 30, 2004 | September 30, 2003 |
| Total revenue (Tax-equivalent) | \$ 2,638 | 2,541 | 2,491 |
| Provision for credit losses | 74 | 65 | 120 |
| Noninterest expense | 1,354 | 1,298 | 1,319 |
| Segment earnings | 770 | 751 | 668 |
| Average loans, net | 124,585 | 122,049 | 114,574 |
| Average core deposits | 170,459 | 166,603 | 155,336 |
| Economic capital, average | \$ 5,200 | 5,246 | 5,681 |

The General Bank includes retail and small business, and commercial customers. The General Bank produced record quarterly segment earnings of \$770 million, up 15 percent from the prior year's third quarter. Record total revenue increased 6 percent from the third quarter a year ago, driven by outstanding core deposit growth and continued strength in consumer real estate-secured lending. Fee and other income increased 7 percent from the third quarter a year ago on strong service charge growth, offset by declines in mortgage banking income. Excluding the decline in mortgage banking revenue, fees rose 20 percent from the third quarter a year ago. Noninterest expense increased 3 percent from the third quarter a year ago primarily due to higher variable expenses due to strong revenue production.

Average core deposits increased 10 percent from the prior year quarter, including 16 percent year over year growth in average low-cost core deposits. Average loans increased 9 percent year over year, despite the decline in mortgage lending, largely due to growth in consumer real estate-secured loans, student loans, middle-market commercial loans and small business loans. Provision expense declined 38 percent from the third quarter of 2003, primarily reflecting risk reduction strategies implemented in 2003, as well as solid improvements in both commercial and consumer loan losses and a strengthening economy.

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Table of ContentsWACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16%/page 4**Capital Management****Capital Management Highlights**

| (In millions) | Three Months Ended | | |
|--------------------------------|--------------------|----------|---------------|
| | September 30, | June 30, | September 30, |
| | 2004 | 2004 | 2003 |
| Total revenue (Tax-equivalent) | \$ 1,270 | 1,364 | 1,365 |
| Provision for credit losses | | | |
| Noninterest expense | 1,099 | 1,147 | 1,161 |
| Segment earnings | 108 | 138 | 130 |
| Average loans, net | 346 | 254 | 135 |
| Average core deposits | 29,091 | 24,725 | 1,615 |
| Economic capital, average | \$ 1,268 | 1,336 | 1,299 |

Capital Management includes asset management and retail brokerage services. Year over year earnings were down 17 percent on a revenue decline of 7 percent, largely due to lower brokerage commissions in the challenging retail brokerage environment. Noninterest expense declined 5 percent from the third quarter of 2003, driven by lower broker compensation.

Net equity mutual fund sales continued to be positive, and mutual fund equity assets grew 24 percent from the third quarter of 2003. Deposit balances related to the FDIC-insured money market sweep product grew to \$28.9 billion compared with \$11.8 billion at year-end 2003, contributing to net interest income growth. The asset shift to the FDIC-insured product more than accounted for the 6 percent decline in mutual fund assets from the third quarter of 2003 to \$106.8 billion. Despite the decline in mutual fund assets, total assets under management at September 30, 2004, increased 4 percent from September 30, 2003, to \$249.2 billion. Total assets under management and securities lending grew 16 percent from year-end 2003 to \$285.4 billion, largely attributable to \$37.8 billion from the January 1, 2004, acquisition of a securities lending firm.

Wealth Management**Wealth Management Highlights**

| (In millions) | Three Months Ended | | |
|--------------------------------|--------------------|----------|---------------|
| | September 30, | June 30, | September 30, |
| | 2004 | 2004 | 2003 |
| Total revenue (Tax-equivalent) | \$ 268 | 266 | 245 |
| Provision for credit losses | (1) | | 2 |
| Noninterest expense | 189 | 190 | 183 |
| Segment earnings | 50 | 48 | 38 |

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| | | | |
|---------------------------|---------------|--------|--------|
| Average loans, net | 11,461 | 10,859 | 9,703 |
| Average core deposits | 12,327 | 12,107 | 11,054 |
| Economic capital, average | \$ 372 | 374 | 384 |

Wealth Management includes private banking, personal trust, investment advisory services, charitable services, financial planning and insurance brokerage. Record Wealth Management revenue rose 9 percent from the third quarter of 2003 and segment earnings were a record \$50 million, up 32 percent. Net interest income grew 15 percent on average loan growth of 18 percent from both consumer and commercial lending. Average core deposits grew 12 percent year over year, largely in money market balances. Fee and other income increased 4 percent largely due to improved trust and investment management fees related to pricing and market improvements as well as solid growth in insurance brokerage commissions. Noninterest expense increased 3 percent year over year largely due to higher incentives related to improved revenues. Provision expense declined due to improved credit quality and recoveries.

more

Table of ContentsWACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16%/page 5**Corporate and Investment Bank****Corporate and Investment Bank Highlights**

| (In millions) | Three Months Ended | | |
|--------------------------------|--------------------|----------|---------------|
| | September 30, | June 30, | September 30, |
| | 2004 | 2004 | 2003 |
| Total revenue (Tax-equivalent) | \$ 1,352 | 1,297 | 1,080 |
| Provision for credit losses | (15) | (4) | 10 |
| Noninterest expense | 680 | 616 | 577 |
| Segment earnings | 435 | 432 | 310 |
| Average loans, net | 33,250 | 29,827 | 31,911 |
| Average core deposits | 19,380 | 18,722 | 16,391 |
| Economic capital, average | \$ 4,865 | 4,756 | 5,404 |

The Corporate and Investment Bank includes corporate lending, investment banking, global treasury and trade finance, and principal investing. Record Corporate and Investment Bank revenue grew 25 percent from the third quarter of 2003 and segment earnings were \$435 million, up 40 percent year over year. Revenue growth was fueled by robust principal investing net gains of \$201 million compared with \$25 million in net losses a year ago, as well as strong loan syndications, investment grade and merger and acquisition advisory results. The increase in average loans reflected a \$2.6 billion impact resulting from a second quarter resolution of tax matters related to the commercial leasing portfolio. Provision expense and capital usage declined year over year due to improving credit quality. Noninterest expense rose 18 percent due to increased personnel and higher incentives related to improved revenues and earnings. Average core deposits grew 18 percent primarily from higher commercial mortgage servicing and trade finance.

Wachovia Corporation (NYSE:WB) is one of the largest providers of financial services to retail, brokerage and corporate customers, with retail operations from Connecticut to Florida and retail brokerage operations nationwide. Wachovia had assets of \$436.7 billion, market capitalization of \$61.4 billion and stockholders' equity of \$33.9 billion at September 30, 2004. Its four core businesses, the General Bank, Capital Management, Wealth Management, and the Corporate and Investment Bank, serve 12 million client relationships (including households and businesses), primarily in 11 states and Washington, D.C. Its full-service retail brokerage firm, Wachovia Securities, LLC, serves clients in 49 states. Global services are offered through 33 international offices. Online banking and brokerage products and services also are available through Wachovia.com.

Forward-Looking Statements

This news release contains various forward-looking statements. A discussion of various factors that could cause Wachovia Corporation's actual results to differ materially from those expressed in such forward-looking statements is included in Wachovia's filings with the Securities and Exchange Commission, including its Current Report on Form 8-K dated October 15, 2004.

Explanation of Wachovia's Use of Certain Non-GAAP Financial Measures

In addition to results presented in accordance with GAAP, this news release includes certain non-GAAP financial measures, including those presented on page 2 and on page 9 under the captions "Earnings Excluding Merger-Related and Restructuring Expenses and Cumulative Effect of a Change in Accounting Principle" and "Earnings Excluding Merger-Related and Restructuring Expenses, Other Intangible Amortization and Cumulative Effect of a Change in Accounting Principle", and which are reconciled to GAAP financial measures on pages 20 and 21. In addition, in this news release certain designated net interest income amounts are presented on a tax-equivalent basis, including the calculation of the overhead efficiency ratio.

more

Table of Contents

WACHOVIA S 3rd QUARTER 2004 EARNINGS UP 16%/page 6

Wachovia believes these non-GAAP financial measures provide information useful to investors in understanding the underlying operational performance of the company, its business and performance trends and facilitates comparisons with the performance of others in the financial services industry. Specifically, Wachovia believes that the exclusion of merger-related and restructuring expenses, and the cumulative effect of a change in accounting principle permits evaluation and a comparison of results for on-going business operations, and it is on this basis that Wachovia's management internally assesses the company's performance. Those non-operating items are excluded from Wachovia's segment measures used internally to evaluate segment performance in accordance with GAAP because management does not consider them particularly relevant or useful in evaluating the operating performance of our business segments. In addition, because of the significant amount of deposit base intangible amortization, Wachovia believes that the exclusion of this expense provides investors with consistent and meaningful comparisons to other financial services firms. Wachovia's management makes recommendations to its board of directors about dividend payments based on reported earnings excluding merger-related and restructuring expenses, other intangible amortization and the cumulative effect of a change in accounting principle, and has communicated certain dividend payout ratio goals to investors on this basis. Management believes that this payout ratio is useful to investors because it provides investors with a better understanding of and permits investors to monitor Wachovia's dividend payout policy. Wachovia also believes the presentation of net interest income on a tax-equivalent basis ensures comparability of net interest income arising from both taxable and tax-exempt sources and is consistent with industry standards. Wachovia operates one of the largest retail brokerage businesses in our industry, and we have presented an overhead efficiency ratio excluding these brokerage services, which management believes is useful to investors in comparing the performance of our banking business with other banking companies.

Although Wachovia believes the above non-GAAP financial measures enhance investors' understanding of its business and performance, these non-GAAP financial measures should not be considered an alternative to GAAP basis financial measures.

Additional Information

The proposed merger between Wachovia Corporation and SouthTrust Corporation will be submitted to Wachovia's and SouthTrust's shareholders for their consideration. Shareholders are urged to read the definitive joint proxy statement/prospectus regarding the proposed transaction and any other relevant documents filed with the SEC, as well as any amendments or supplements to those documents, because they contain important information. Shareholders may obtain a free copy of the joint proxy statement/prospectus, as well as other filings containing information about Wachovia and SouthTrust, at the SEC's Internet site (<http://www.sec.gov>). These documents also are available, free of charge, at www.wachovia.com under the tab "Inside Wachovia-Investor Relations" and then under the heading "Financial Reports SEC Filings". These documents are also available, free of charge, at www.southtrust.com under the tab "About SouthTrust", then under "Investor Relations" and then under "SEC Documents". Copies of the joint proxy statement/prospectus and the SEC filings incorporated by reference in the joint proxy statement/prospectus can also be obtained, without charge, by directing a request to Wachovia Corporation, Investor Relations, One Wachovia Center, 301 South College Street, Charlotte, NC 28288-0206, (704)-374-6782, or to SouthTrust Corporation, P. O. Box 2554, Birmingham, AL 35290, (205)-254-5187. Copies of the joint proxy statement/prospectus may also be obtained from Wachovia's proxy solicitor, Georgeson Shareholder Communications, by calling 1-800-255-8670, and from SouthTrust's proxy solicitor, Morrow & Co. Inc., at 1-877-366-1576.

Earnings Conference Call and Supplemental Materials

Wachovia CEO Ken Thompson and CFO Bob Kelly will review Wachovia's third quarter 2004 results in a conference call and audio webcast beginning at 10 a.m. Eastern Time today. This review may include a discussion of certain non-GAAP financial measures. Supplemental materials relating to third quarter results, which also include a reconciliation of any non-GAAP measures to Wachovia's reported financials, are available on the Internet at Wachovia.com/investor, and investors are encouraged to access these materials in advance of the conference call.

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Webcast Instructions: To gain access to the webcast, which will be listen-only, go to Wachovia.com/investor and click on the link Wachovia Third Quarter Earnings Audio Webcast. In order to listen to the webcast, you will need to download either Real Player or Media Player.

Teleconference Instructions: The telephone number for the conference call is 1-888-357-9787 for U.S. callers or 1-706-679-7342 for international callers. You will be asked to tell the answering coordinator your name and the name of your firm. Mention the conference Access Code: Wachovia.

Replay: Friday, October 15 at approximately noon Eastern Time through 11 p.m. Eastern Time on Friday, November 19. Replay telephone number is 1-706-645-9291; access code 76176.

Investors seeking further information should contact the Investor Relations team: Alice Lehman at 704-374-4139, Ellen Taylor at 704-383-1381, or Jeff Richardson at 704-383-8250. Media seeking further information should contact the Corporate Media Relations team: Mary Eshet at 704-383-7777 or Christy Phillips at 704-383-8178.

more

Table of Contents

PAGE 7

Wachovia Corporation and Subsidiaries

Financial Tables

Table of Contents

| | PAGE |
|--|-------------|
| <u>Financial Highlights Five Quarters Ended September 30, 2004</u> | 8 |
| <u>Other Financial Data Five Quarters Ended September 30, 2004</u> | 9 |
| <u>Consolidated Statements of Income Five Quarters Ended September 30, 2004</u> | 10 |
| <u>Consolidated Statements of Income Nine Months Ended September 30, 2004 and 2003</u> | 11 |
| <u>Business Segments Three Months Ended September 30, and June 30, 2004</u> | 12 |
| <u>Business Segments Three Months Ended September 30, 2003</u> | 13 |
| <u>Loans On-Balance Sheet, and Managed and Servicing Portfolios Five Quarters Ended September 30, 2004</u> | 14 |
| <u>Allowance for Loan Losses and Nonperforming Assets Five Quarters Ended September 30, 2004</u> | 15 |
| <u>Consolidated Balance Sheets Five Quarters Ended September 30, 2004</u> | 16 |
| <u>Net Interest Income Summaries Five Quarters Ended September 30, 2004</u> | 17-18 |
| <u>Net Interest Income Summaries Nine Months Ended September 30, 2004 and 2003</u> | 19 |
| <u>Reconciliation of Certain Non-GAAP Financial Measures Five Quarters Ended September 30, 2004</u> | 20-21 |

Table of Contents

PAGE 8

WACHOVIA CORPORATION AND SUBSIDIARIES

FINANCIAL HIGHLIGHTS

(Unaudited)

| (Dollars in millions, except per share data) | 2004 | | | 2003 | |
|---|------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| EARNINGS SUMMARY | | | | | |
| Net interest income (GAAP) | \$ 2,965 | 2,838 | 2,861 | 2,877 | 2,653 |
| Tax-equivalent adjustment | 63 | 65 | 62 | 65 | 64 |
| Net interest income (Tax-equivalent) | 3,028 | 2,903 | 2,923 | 2,942 | 2,717 |
| Fee and other income | 2,592 | 2,599 | 2,757 | 2,604 | 2,616 |
| Total revenue (Tax-equivalent) | 5,620 | 5,502 | 5,680 | 5,546 | 5,333 |
| Provision for credit losses | 43 | 61 | 44 | 86 | 81 |
| Other noninterest expense | 3,436 | 3,278 | 3,445 | 3,511 | 3,295 |
| Merger-related and restructuring expenses | 127 | 102 | 99 | 135 | 148 |
| Other intangible amortization | 99 | 107 | 112 | 120 | 127 |
| Total noninterest expense | 3,662 | 3,487 | 3,656 | 3,766 | 3,570 |
| Minority interest in income of consolidated subsidiaries | 28 | 45 | 57 | 63 | 55 |
| Income before income taxes and cumulative effect of a change in accounting principle (Tax-equivalent) | 1,887 | 1,909 | 1,923 | 1,631 | 1,627 |
| Tax-equivalent adjustment | 63 | 65 | 62 | 65 | 64 |
| Income taxes | 561 | 592 | 610 | 466 | 475 |
| Income before cumulative effect of a change in accounting principle | 1,263 | 1,252 | 1,251 | 1,100 | 1,088 |
| Cumulative effect of a change in accounting principle, net of income taxes | | | | | 17 |
| Net income | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| Diluted earnings per common share | \$ 0.96 | 0.95 | 0.94 | 0.83 | 0.83 |
| Return on average common stockholders' equity | 15.12% | 15.49 | 15.37 | 13.58 | 13.71 |
| Return on average assets | 1.18 | 1.22 | 1.26 | 1.12 | 1.16 |
| Overhead efficiency ratio | 65.15% | 63.40 | 64.36 | 67.90 | 66.95 |
| Operating leverage | \$ (55) | (11) | 244 | 18 | 2 |
| ASSET QUALITY | | | | | |
| Allowance for loan losses as % of loans, net | 1.33% | 1.35 | 1.40 | 1.42 | 1.49 |
| Allowance for loan losses as % of nonperforming assets | 258 | 241 | 218 | 205 | 164 |

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| | | | | | |
|--|------------------|--------|--------|--------|--------|
| Allowance for credit losses as % of loans, net | 1.41 | 1.43 | 1.49 | 1.51 | 1.59 |
| Net charge-offs as % of average loans, net | 0.15 | 0.17 | 0.13 | 0.39 | 0.33 |
| Nonperforming assets as % of loans, net, foreclosed properties and loans held for sale | 0.50% | 0.55 | 0.63 | 0.69 | 0.95 |
| CAPITAL ADEQUACY (a) | | | | | |
| Tier I capital ratio | 8.40% | 8.36 | 8.54 | 8.52 | 8.67 |
| Total capital ratio | 11.67 | 11.32 | 11.67 | 11.82 | 12.21 |
| Leverage ratio | 6.21% | 6.23 | 6.33 | 6.36 | 6.56 |
| OTHER DATA | | | | | |
| Average diluted common shares (In millions) | 1,316 | 1,320 | 1,326 | 1,332 | 1,338 |
| Actual common shares (In millions) | 1,308 | 1,309 | 1,312 | 1,312 | 1,328 |
| Dividends paid per common share | \$ 0.40 | 0.40 | 0.40 | 0.35 | 0.35 |
| Dividend payout ratio on common shares | 41.67% | 42.11 | 42.55 | 42.17 | 42.17 |
| Book value per common share | \$ 25.92 | 24.93 | 25.42 | 24.71 | 24.71 |
| Common stock price | 46.95 | 44.50 | 47.00 | 46.59 | 41.19 |
| Market capitalization | \$ 61,395 | 58,268 | 61,650 | 61,139 | 54,701 |
| Common stock price to book value | 181% | 178 | 185 | 189 | 167 |
| FTE employees | 84,503 | 85,042 | 85,460 | 86,114 | 86,635 |
| Total financial centers/brokerage offices | 3,252 | 3,271 | 3,305 | 3,360 | 3,399 |
| ATMs | 4,395 | 4,396 | 4,404 | 4,408 | 4,420 |

(a) The third quarter of 2004 is based on estimates.

Table of Contents

PAGE 9

WACHOVIA CORPORATION AND SUBSIDIARIES**OTHER FINANCIAL DATA**

(Unaudited)

| (In millions) | 2004 | | | 2003 | |
|--|------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| EARNINGS EXCLUDING MERGER-RELATED AND RESTRUCTURING EXPENSES, AND CUMULATIVE EFFECT OF A CHANGE IN ACCOUNTING PRINCIPLE (a) (b) | | | | | |
| Return on average common stockholders' equity | 15.72% | 16.04 | 15.95 | 14.41 | 14.46 |
| Return on average assets | 1.24 | 1.27 | 1.31 | 1.20 | 1.23 |
| Overhead efficiency ratio | 62.90 | 61.54 | 62.61 | 65.45 | 64.18 |
| Overhead efficiency ratio excluding brokerage | 57.41% | 55.34 | 56.53 | 60.00 | 58.23 |
| Operating leverage | \$ (30) | (8) | 208 | 6 | 54 |
| EARNINGS EXCLUDING MERGER-RELATED AND RESTRUCTURING EXPENSES, OTHER INTANGIBLE AMORTIZATION AND CUMULATIVE EFFECT OF A CHANGE IN ACCOUNTING PRINCIPLE (a) (b) (c) | | | | | |
| Dividend payout ratio on common shares | 38.10% | 38.83 | 38.83 | 37.23 | 37.63 |
| Return on average tangible common stockholders' equity | 26.28 | 27.15 | 26.97 | 24.83 | 24.97 |
| Return on average tangible assets | 1.33 | 1.38 | 1.42 | 1.32 | 1.36 |
| Overhead efficiency ratio | 61.14 | 59.60 | 60.64 | 63.28 | 61.79 |
| Overhead efficiency ratio excluding brokerage | 55.28% | 52.95 | 54.06 | 57.30 | 55.24 |
| Operating leverage | \$ (38) | (13) | 200 | (1) | 50 |
| OTHER FINANCIAL DATA | | | | | |
| Net interest margin | 3.36% | 3.37 | 3.55 | 3.64 | 3.57 |
| Fee and other income as % of total revenue | 46.13 | 47.24 | 48.53 | 46.95 | 49.05 |
| Effective income tax rate | 30.71 | 32.19 | 32.73 | 29.76 | 30.41 |
| Tax rate (Tax-equivalent) (d) | 33.04% | 34.44 | 34.93 | 32.57 | 33.10 |
| AVERAGE BALANCE SHEET DATA | | | | | |
| Commercial loans, net | \$ 96,860 | 92,107 | 90,368 | 90,628 | 90,912 |
| Consumer loans, net | 71,692 | 71,535 | 68,813 | 68,972 | 67,082 |
| Loans, net | 168,552 | 163,642 | 159,181 | 159,600 | 157,994 |
| Earning assets | 359,909 | 344,847 | 330,320 | 322,274 | 303,503 |
| Total assets | 424,399 | 411,074 | 398,688 | 388,987 | 376,894 |
| Core deposits | 232,989 | 223,809 | 208,673 | 194,109 | 185,715 |
| Total deposits | 248,245 | 238,692 | 224,022 | 212,277 | 200,395 |
| Interest-bearing liabilities | 314,310 | 301,652 | 289,741 | 284,005 | 266,351 |
| Stockholders' equity | \$ 33,246 | 32,496 | 32,737 | 32,141 | 31,985 |

| PERIOD-END BALANCE SHEET DATA | | | | | |
|--------------------------------------|-------------------|---------|---------|---------|---------|
| Commercial loans, net | \$ 102,524 | 101,581 | 97,742 | 97,030 | 96,705 |
| Consumer loans, net | 71,980 | 71,336 | 69,561 | 68,541 | 69,220 |
| Loans, net | 174,504 | 172,917 | 167,303 | 165,571 | 165,925 |
| Goodwill and other intangible assets | | | | | |
| Goodwill | 11,481 | 11,481 | 11,233 | 11,149 | 11,094 |
| Deposit base | 484 | 568 | 659 | 757 | 863 |
| Customer relationships | 372 | 387 | 401 | 396 | 400 |
| Tradename | 90 | 90 | 90 | 90 | 90 |
| Total assets | 436,698 | 418,441 | 411,140 | 401,188 | 388,924 |
| Core deposits | 237,315 | 228,204 | 217,954 | 204,660 | 187,516 |
| Total deposits | 252,981 | 243,380 | 232,338 | 221,225 | 203,495 |
| Stockholders' equity | \$ 33,897 | 32,646 | 33,337 | 32,428 | 32,813 |

- (a) These financial measures are calculated by excluding from GAAP computed net income presented on page 8, \$55 million, \$47 million, \$48 million, \$75 million and \$83 million in the third, second and first quarters of 2004, and in the fourth and third quarters of 2003, respectively, of after-tax net merger-related and restructuring expenses, and \$17 million after tax in the third quarter of 2003 related to the change in accounting principle.
- (b) See page 8 for the most directly comparable GAAP financial measure and pages 20 and 21 for a more detailed reconciliation.
- (c) These financial measures are calculated by excluding from GAAP computed net income presented on page 8, \$62 million, \$67 million, \$69 million, \$74 million and \$79 million in the third, second and first quarters of 2004, and in the fourth and third quarters of 2003, respectively, of deposit base and other intangible amortization.
- (d) The tax-equivalent tax rate applies to fully tax-equivalized revenues.

Table of Contents

PAGE 10

WACHOVIA CORPORATION AND SUBSIDIARIES**CONSOLIDATED STATEMENTS OF INCOME**

(Unaudited)

| (In millions, except per share data) | 2004 | | | 2003 | |
|--|------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| INTEREST INCOME | | | | | |
| Interest and fees on loans | \$ 2,393 | \$ 2,316 | 2,335 | 2,357 | 2,352 |
| Interest and dividends on securities | 1,156 | 1,110 | 1,141 | 1,104 | 885 |
| Trading account interest | 325 | 237 | 197 | 189 | 174 |
| Other interest income | 427 | 356 | 326 | 301 | 301 |
| Total interest income | 4,301 | 4,019 | 3,999 | 3,951 | 3,712 |
| INTEREST EXPENSE | | | | | |
| Interest on deposits | 691 | 654 | 648 | 568 | 534 |
| Interest on short-term borrowings | 396 | 316 | 299 | 311 | 317 |
| Interest on long-term debt | 249 | 211 | 191 | 195 | 208 |
| Total interest expense | 1,336 | 1,181 | 1,138 | 1,074 | 1,059 |
| Net interest income | 2,965 | 2,838 | 2,861 | 2,877 | 2,653 |
| Provision for credit losses | 43 | 61 | 44 | 86 | 81 |
| Net interest income after provision for credit losses | 2,922 | 2,777 | 2,817 | 2,791 | 2,572 |
| FEE AND OTHER INCOME | | | | | |
| Service charges | 499 | 489 | 471 | 436 | 439 |
| Other banking fees | 304 | 293 | 259 | 241 | 257 |
| Commissions | 584 | 682 | 792 | 778 | 765 |
| Fiduciary and asset management fees | 665 | 675 | 679 | 672 | 662 |
| Advisory, underwriting and other investment banking fees | 233 | 197 | 192 | 213 | 191 |
| Trading account profits (losses) | (69) | 39 | 74 | 5 | (46) |
| Principal investing | 201 | 15 | 38 | (13) | (25) |
| Securities gains (losses) | (71) | 36 | 2 | (24) | 22 |
| Other income | 246 | 173 | 250 | 296 | 351 |
| Total fee and other income | 2,592 | 2,599 | 2,757 | 2,604 | 2,616 |
| NONINTEREST EXPENSE | | | | | |
| Salaries and employee benefits | 2,118 | 2,164 | 2,182 | 2,152 | 2,109 |

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| | | | | | |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| Occupancy | 234 | 224 | 229 | 244 | 220 |
| Equipment | 268 | 253 | 259 | 285 | 264 |
| Advertising | 46 | 48 | 48 | 56 | 38 |
| Communications and supplies | 149 | 157 | 151 | 156 | 159 |
| Professional and consulting fees | 134 | 126 | 109 | 146 | 109 |
| Other intangible amortization | 99 | 107 | 112 | 120 | 127 |
| Merger-related and restructuring expenses | 127 | 102 | 99 | 135 | 148 |
| Sundry expense | 487 | 306 | 467 | 472 | 396 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| Total noninterest expense | 3,662 | 3,487 | 3,656 | 3,766 | 3,570 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| Minority interest in income of consolidated subsidiaries | 28 | 45 | 57 | 63 | 55 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| Income before income taxes and cumulative effect of a change in accounting principle | 1,824 | 1,844 | 1,861 | 1,566 | 1,563 |
| Income taxes | 561 | 592 | 610 | 466 | 475 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| Income before cumulative effect of a change in accounting principle | 1,263 | 1,252 | 1,251 | 1,100 | 1,088 |
| Cumulative effect of a change in accounting principle, net of income taxes | | | | | 17 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| Net income | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |
| PER COMMON SHARE DATA | | | | | |
| Basic | | | | | |
| Income before change in accounting principle | \$ 0.97 | 0.96 | 0.96 | 0.84 | 0.83 |
| Net income | 0.97 | 0.96 | 0.96 | 0.84 | 0.84 |
| Diluted | | | | | |
| Income before change in accounting principle | 0.96 | 0.95 | 0.94 | 0.83 | 0.82 |
| Net income | 0.96 | 0.95 | 0.94 | 0.83 | 0.83 |
| Cash dividends | \$ 0.40 | 0.40 | 0.40 | 0.35 | 0.35 |
| AVERAGE COMMON SHARES | | | | | |
| Basic | 1,296 | 1,300 | 1,302 | 1,311 | 1,321 |
| Diluted | 1,316 | 1,320 | 1,326 | 1,332 | 1,338 |
| | <u> </u> | <u> </u> | <u> </u> | <u> </u> | <u> </u> |

Table of Contents

PAGE 11

WACHOVIA CORPORATION AND SUBSIDIARIES**CONSOLIDATED STATEMENTS OF INCOME****(Unaudited)**

| | Nine Months Ended September 30, | |
|--|------------------------------------|---------------|
| | 2004 | 2003 |
| (In millions, except per share data) | | |
| INTEREST INCOME (a) | | |
| Interest and fees on loans | \$ 7,044 | 7,150 |
| Interest and dividends on securities | 3,407 | 2,724 |
| Trading account interest | 759 | 535 |
| Other interest income | 1,109 | 720 |
| Total interest income | <u>12,319</u> | <u>11,129</u> |
| INTEREST EXPENSE (a) | | |
| Interest on deposits | 1,993 | 1,792 |
| Interest on short-term borrowings | 1,011 | 908 |
| Interest on long-term debt | 651 | 699 |
| Total interest expense | <u>3,655</u> | <u>3,399</u> |
| Net interest income | 8,664 | 7,730 |
| Provision for credit losses | 148 | 500 |
| Net interest income after provision for credit losses | <u>8,516</u> | <u>7,230</u> |
| FEE AND OTHER INCOME (a) | | |
| Service charges | 1,459 | 1,295 |
| Other banking fees | 856 | 738 |
| Commissions | 2,058 | 1,651 |
| Fiduciary and asset management fees | 2,019 | 1,605 |
| Advisory, underwriting and other investment banking fees | 622 | 556 |
| Trading account profits | 44 | 80 |
| Principal investing | 254 | (126) |
| Securities gains (losses) | (33) | 69 |
| Other income | 669 | 972 |
| Total fee and other income | <u>7,948</u> | <u>6,840</u> |
| NONINTEREST EXPENSE (a) | | |
| Salaries and employee benefits | 6,464 | 5,556 |

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| | | |
|--|-------------------|-------------------|
| Occupancy | 687 | 607 |
| Equipment | 780 | 736 |
| Advertising | 142 | 104 |
| Communications and supplies | 457 | 442 |
| Professional and consulting fees | 369 | 314 |
| Other intangible amortization | 318 | 398 |
| Merger-related and restructuring expenses | 328 | 308 |
| Sundry expense | 1,260 | 1,011 |
| | <u> </u> | <u> </u> |
| Total noninterest expense | 10,805 | 9,476 |
| | <u> </u> | <u> </u> |
| Minority interest in income of consolidated subsidiaries | 130 | 80 |
| | <u> </u> | <u> </u> |
| Income before income taxes and cumulative effect of a change in accounting principle | 5,529 | 4,514 |
| Income taxes (a) | 1,763 | 1,367 |
| | <u> </u> | <u> </u> |
| Income before cumulative effect of a change in accounting principle | 3,766 | 3,147 |
| Cumulative effect of a change in accounting principle, net of income taxes | | 17 |
| | <u> </u> | <u> </u> |
| Net income | 3,766 | 3,164 |
| Dividends on preferred stock | | 5 |
| | <u> </u> | <u> </u> |
| Net income available to common stockholders | \$ 3,766 | 3,159 |
| | <u> </u> | <u> </u> |
| PER COMMON SHARE DATA | | |
| Basic | | |
| Income before change in accounting principle | \$ 2.90 | 2.37 |
| Net income | 2.90 | 2.38 |
| Diluted | | |
| Income before change in accounting principle | 2.85 | 2.34 |
| Net income | 2.85 | 2.35 |
| Cash dividends | \$ 1.20 | 0.90 |
| AVERAGE COMMON SHARES | | |
| Basic | 1,299 | 1,330 |
| Diluted | 1,321 | 1,343 |
| | <u> </u> | <u> </u> |

(a) Certain amounts presented in 2003 have been reclassified to conform to the presentation in 2004.

Table of Contents

PAGE 12

WACHOVIA CORPORATION AND SUBSIDIARIES**BUSINESS SEGMENTS**

(Unaudited)

Three Months Ended September 30, 2004

| (In millions) | General Bank | Capital Management | Wealth Management | Corporate and Investment Bank | Parent | Net Merger- Related and Restructuring Expenses (b) | Total |
|-----------------------------|-----------------|-----------------------|----------------------|--|--------|---|-------|
| CONSOLIDATED | | | | | | | |
| Net interest income (a) | \$ 1,994 | 152 | 130 | 598 | 154 | (63) | 2,965 |
| Fee and other income | 601 | 1,131 | 136 | 787 | (63) | | 2,592 |
| Intersegment revenue | 43 | (13) | 2 | (33) | 1 | | |
| Total revenue (a) | 2,638 | 1,270 | 268 | 1,352 | 92 | (63) | 5,557 |
| Provision for credit losses | 74 | | (1) | (15) | (15) | | 43 |
| Noninterest expense | 1,354 | 1,099 | 189 | 680 | 213 | 127 | 3,662 |
| Minority interest | | | | | 65 | (37) | 28 |
| Income taxes (benefits) | 430 | 63 | 30 | 222 | (149) | (35) | 561 |
| Tax-equivalent adjustment | 10 | | | 30 | 23 | (63) | |
| Net income (loss) | \$ 770 | 108 | 50 | 435 | (45) | (55) | 1,263 |

Three Months Ended June 30, 2004

| (In millions) | General Bank | Capital Management | Wealth Management | Corporate and Investment Bank | Parent | Net Merger- Related and Restructuring Expenses (b) | Total |
|-----------------------------|-----------------|-----------------------|----------------------|--|--------|---|-------|
| CONSOLIDATED | | | | | | | |
| Net interest income (a) | \$ 1,901 | 131 | 120 | 611 | 140 | (65) | 2,838 |
| Fee and other income | 600 | 1,245 | 144 | 716 | (106) | | 2,599 |
| Intersegment revenue | 40 | (12) | 2 | (30) | | | |
| Total revenue (a) | 2,541 | 1,364 | 266 | 1,297 | 34 | (65) | 5,437 |
| Provision for credit losses | 65 | | | (4) | | | 61 |
| Noninterest expense | 1,298 | 1,147 | 190 | 616 | 134 | 102 | 3,487 |
| Minority interest | | | | | 70 | (25) | 45 |
| Income taxes (benefits) | 416 | 79 | 28 | 222 | (123) | (30) | 592 |
| Tax-equivalent adjustment | 11 | | | 31 | 23 | (65) | |

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| | | | | | | | |
|-------------------|--------|-----|----|-----|------|------|-------|
| Net income (loss) | \$ 751 | 138 | 48 | 432 | (70) | (47) | 1,252 |
|-------------------|--------|-----|----|-----|------|------|-------|

Table of Contents

PAGE 13

WACHOVIA CORPORATION AND SUBSIDIARIES**BUSINESS SEGMENTS**

(Unaudited)

Three Months Ended September 30, 2003

| (In millions) | General Bank | Capital Management | Wealth Management | Corporate and Investment Bank | Parent | Net Merger- Related and Restructuring Expenses (b) | Total |
|--|-----------------|-----------------------|----------------------|--|--------|---|-------|
| CONSOLIDATED | | | | | | | |
| Net interest income (a) | \$ 1,884 | 78 | 113 | 572 | 70 | (64) | 2,653 |
| Fee and other income | 561 | 1,304 | 131 | 539 | 81 | | 2,616 |
| Intersegment revenue | 46 | (17) | 1 | (31) | 1 | | |
| Total revenue (a) | 2,491 | 1,365 | 245 | 1,080 | 152 | (64) | 5,269 |
| Provision for credit losses | 120 | | 2 | 10 | (51) | | 81 |
| Noninterest expense | 1,319 | 1,161 | 183 | 577 | 182 | 148 | 3,570 |
| Minority interest | | | | | 71 | (16) | 55 |
| Income taxes (benefits) | 375 | 74 | 22 | 151 | (98) | (49) | 475 |
| Tax-equivalent adjustment | 9 | | | 32 | 23 | (64) | |
| Income before cumulative effect of a change in accounting principle | 668 | 130 | 38 | 310 | 25 | (83) | 1,088 |
| Cumulative effect of a change in accounting principle, net of income taxes | | | | | 17 | | 17 |
| Net income | \$ 668 | 130 | 38 | 310 | 42 | (83) | 1,105 |

(a) Tax-equivalent.

(b) The tax-equivalent amounts are eliminated herein in order for Total amounts to agree with amounts appearing in the *Consolidated Statements of Income*.

Table of Contents

PAGE 14

WACHOVIA CORPORATION AND SUBSIDIARIES**LOANS ON-BALANCE SHEET, AND MANAGED AND SERVICING PORTFOLIOS**

(Unaudited)

| (In millions) | 2004 | | | 2003 | |
|--|-------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| ON-BALANCE SHEET LOAN PORTFOLIO | | | | | |
| COMMERCIAL | | | | | |
| Commercial, financial and agricultural | \$ 59,271 | 58,340 | 55,999 | 55,453 | 55,181 |
| Real estate construction and other | 6,985 | 6,433 | 6,120 | 5,969 | 5,741 |
| Real estate mortgage | 14,771 | 14,927 | 15,099 | 15,186 | 15,746 |
| Lease financing | 24,042 | 23,894 | 23,688 | 23,978 | 23,598 |
| Foreign | 7,402 | 8,075 | 7,054 | 6,880 | 6,815 |
| Total commercial | 112,471 | 111,669 | 107,960 | 107,466 | 107,081 |
| CONSUMER | | | | | |
| Real estate secured | 54,965 | 53,759 | 51,207 | 50,726 | 51,516 |
| Student loans | 10,207 | 9,838 | 8,876 | 8,435 | 8,160 |
| Installment loans | 6,410 | 7,330 | 9,054 | 8,965 | 9,110 |
| Total consumer | 71,582 | 70,927 | 69,137 | 68,126 | 68,786 |
| Total loans | 184,053 | 182,596 | 177,097 | 175,592 | 175,867 |
| Unearned income | 9,549 | 9,679 | 9,794 | 10,021 | 9,942 |
| Loans, net (On-balance sheet) | \$ 174,504 | 172,917 | 167,303 | 165,571 | 165,925 |
| MANAGED PORTFOLIO (a) | | | | | |
| COMMERCIAL | | | | | |
| On-balance sheet loan portfolio | \$ 112,471 | 111,669 | 107,960 | 107,466 | 107,081 |
| Securitized loans off-balance sheet | 1,823 | 1,868 | 1,927 | 2,001 | 2,071 |
| Loans held for sale | 1,993 | 1,887 | 2,242 | 2,574 | 1,347 |
| Total commercial | 116,287 | 115,424 | 112,129 | 112,041 | 110,499 |
| CONSUMER | | | | | |
| Real estate secured | | | | | |
| On-balance sheet loan portfolio | 54,965 | 53,759 | 51,207 | 50,726 | 51,516 |
| Securitized loans off-balance sheet | 6,567 | 7,194 | 8,218 | 8,897 | 10,192 |
| Securitized loans included in securities | 8,909 | 9,506 | 10,261 | 10,905 | 11,809 |

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| | | | | | |
|--|-------------------|---------|---------|---------|---------|
| Loans held for sale | 15,602 | 14,003 | 11,607 | 9,618 | 8,368 |
| Total real estate secured | 86,043 | 84,462 | 81,293 | 80,146 | 81,885 |
| Student | | | | | |
| On-balance sheet loan portfolio | 10,207 | 9,838 | 8,876 | 8,435 | 8,160 |
| Securitized loans off-balance sheet | 554 | 612 | 1,532 | 1,658 | 1,786 |
| Loans held for sale | 160 | 367 | 433 | 433 | 458 |
| Total student | 10,921 | 10,817 | 10,841 | 10,526 | 10,404 |
| Installment | | | | | |
| On-balance sheet loan portfolio | 6,410 | 7,330 | 9,054 | 8,965 | 9,110 |
| Securitized loans off-balance sheet | 2,489 | 1,794 | | | |
| Securitized loans included in securities | 195 | 130 | | | |
| Total installment | 9,094 | 9,254 | 9,054 | 8,965 | 9,110 |
| Total consumer | 106,058 | 104,533 | 101,188 | 99,637 | 101,399 |
| Total managed portfolio | \$ 222,345 | 219,957 | 213,317 | 211,678 | 211,898 |
| SERVICING PORTFOLIO (b) | | | | | |
| Commercial | \$ 130,313 | 108,207 | 99,601 | 85,693 | 80,207 |
| Consumer | \$ 31,549 | 24,475 | 16,240 | 13,279 | 8,465 |

- (a) The managed portfolio includes the on-balance sheet loan portfolio, loans securitized for which the assets are classified in securities on-balance sheet, loans held for sale that are on-balance sheet and the off-balance sheet portfolio of securitized loans sold, where we service the loans.
- (b) The servicing portfolio consists of third party commercial and consumer loans for which our sole function is that of servicing the loans for the third parties.

Table of Contents

PAGE 15

WACHOVIA CORPORATION AND SUBSIDIARIES**ALLOWANCE FOR LOAN LOSSES AND NONPERFORMING ASSETS**

(Unaudited)

| (In millions) | 2004 | | | 2003 | |
|--|------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| ALLOWANCE FOR LOAN LOSSES (a) | | | | | |
| Balance, beginning of period | \$ 2,331 | 2,338 | 2,348 | 2,474 | 2,510 |
| Provision for credit losses | 63 | 73 | 59 | 63 | 118 |
| Provision for credit losses relating to loans transferred to loans held for sale or sold | (8) | (9) | (8) | 24 | |
| Allowance relating to loans acquired, transferred to loans held for sale or sold | 3 | (3) | (9) | (57) | (22) |
| Net charge-offs | (65) | (68) | (52) | (156) | (132) |
| Balance, end of period | \$ 2,324 | 2,331 | 2,338 | 2,348 | 2,474 |
| as % of loans, net | 1.33% | 1.35 | 1.40 | 1.42 | 1.49 |
| as % of nonaccrual and restructured loans (b) | 291% | 270 | 242 | 227 | 178 |
| as % of nonperforming assets (b) | 258% | 241 | 218 | 205 | 164 |
| LOAN LOSSES | | | | | |
| Commercial, financial and agricultural | \$ 50 | 41 | 48 | 105 | 88 |
| Commercial real estate construction and mortgage | 3 | 1 | 1 | 4 | 5 |
| Consumer | 70 | 66 | 86 | 106 | 106 |
| Total loan losses | 123 | 108 | 135 | 215 | 199 |
| LOAN RECOVERIES | | | | | |
| Commercial, financial and agricultural | 41 | 23 | 57 | 37 | 45 |
| Commercial real estate construction and mortgage | 1 | | 2 | 2 | 1 |
| Consumer | 16 | 17 | 24 | 20 | 21 |
| Total loan recoveries | 58 | 40 | 83 | 59 | 67 |
| Net charge-offs | \$ 65 | 68 | 52 | 156 | 132 |
| Commercial loans net charge-offs as % of average commercial loans, net (c) | 0.05% | 0.08 | (0.05) | 0.31 | 0.21 |

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| | | | | | |
|--|---------------|-------|-------|-------|-------|
| Consumer loans net charge-offs as % of average consumer loans, net (c) | 0.30 | 0.28 | 0.36 | 0.50 | 0.51 |
| Total net charge-offs as % of average loans, net (c) | 0.15% | 0.17 | 0.13 | 0.39 | 0.33 |
| NONPERFORMING ASSETS | | | | | |
| Nonaccrual loans | | | | | |
| Commercial, financial and agricultural | \$ 534 | 610 | 700 | 765 | 1,072 |
| Commercial real estate construction and mortgage | 42 | 33 | 47 | 54 | 76 |
| Consumer real estate secured | 211 | 207 | 199 | 192 | 215 |
| Installment loans | 11 | 13 | 22 | 24 | 28 |
| Total nonaccrual loans | 798 | 863 | 968 | 1,035 | 1,391 |
| Foreclosed properties (d) | 101 | 104 | 103 | 111 | 116 |
| Total nonperforming assets | \$ 899 | 967 | 1,071 | 1,146 | 1,507 |
| Nonperforming loans included in loans held for sale (e) | \$ 57 | 68 | 67 | 82 | 160 |
| Nonperforming assets included in loans and in loans held for sale | \$ 956 | 1,035 | 1,138 | 1,228 | 1,667 |
| as % of loans, net, and foreclosed properties (b) | 0.51% | 0.56 | 0.64 | 0.69 | 0.91 |
| as % of loans, net, foreclosed properties and loans held for sale (e) | 0.50% | 0.55 | 0.63 | 0.69 | 0.95 |
| Accruing loans past due 90 days | \$ 428 | 419 | 328 | 341 | 291 |

- (a) At September 30, 2004, the reserve for unfunded lending commitments was \$134 million.
- (b) These ratios do not include nonperforming loans included in loans held for sale.
- (c) Annualized.
- (d) Restructured loans are not significant.
- (e) These ratios reflect nonperforming loans included in loans held for sale. Loans held for sale are recorded at the lower of cost or market value, and accordingly, the amounts shown and included in the ratios are net of the transferred allowance for loan losses and the lower of cost or market value adjustments.

Table of Contents

PAGE 16

WACHOVIA CORPORATION AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEETS

(Unaudited)

| (In millions, except per share data) | 2004 | | | 2003 | |
|---|------------------|-------------------|------------------|-------------------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| ASSETS | | | | | |
| Cash and due from banks | \$ 10,355 | 10,701 | 10,564 | 11,479 | 11,178 |
| Interest-bearing bank balances | 7,664 | 2,059 | 5,881 | 2,308 | 3,664 |
| Federal funds sold and securities purchased under resale agreements | 30,629 | 21,970 | 23,845 | 24,725 | 22,491 |
| Total cash and cash equivalents | 48,648 | 34,730 | 40,290 | 38,512 | 37,333 |
| Trading account assets | 45,129 | 39,659 | 36,893 | 34,714 | 36,392 |
| Securities | 102,157 | 102,934 | 104,203 | 100,445 | 87,176 |
| Loans, net of unearned income | 174,504 | 172,917 | 167,303 | 165,571 | 165,925 |
| Allowance for loan losses | (2,324) | (2,331) | (2,338) | (2,348) | (2,474) |
| Loans, net | 172,180 | 170,586 | 164,965 | 163,223 | 163,451 |
| Premises and equipment | 4,150 | 4,522 | 4,620 | 4,619 | 4,746 |
| Due from customers on acceptances | 563 | 703 | 605 | 854 | 732 |
| Goodwill | 11,481 | 11,481 | 11,233 | 11,149 | 11,094 |
| Other intangible assets | 946 | 1,045 | 1,150 | 1,243 | 1,353 |
| Loans held for sale (a) | 17,755 | 16,257 | 14,282 | 12,625 | 10,173 |
| Other assets (a) | 33,689 | 36,524 | 32,899 | 33,804 | 36,474 |
| Total assets | \$ 436,698 | 418,441 | 411,140 | 401,188 | 388,924 |
| LIABILITIES AND STOCKHOLDERS EQUITY | | | | | |
| Deposits | | | | | |
| Noninterest-bearing deposits | 52,524 | 51,613 | 49,018 | 48,683 | 45,493 |
| Interest-bearing deposits | 200,457 | 191,767 | 183,320 | 172,542 | 158,002 |
| Total deposits | 252,981 | 243,380 | 232,338 | 221,225 | 203,495 |
| Short-term borrowings | 67,589 | 66,360 | 65,452 | 71,290 | 65,474 |
| Bank acceptances outstanding | 570 | 708 | 613 | 876 | 743 |
| Trading account liabilities | 22,704 | 20,327 | 21,956 | 19,184 | 23,959 |
| Other liabilities | 14,838 | 15,321 | 15,564 | 16,945 | 22,800 |
| Long-term debt | 41,444 | 37,022 | 39,352 | 36,730 | 37,541 |

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| | | | | | |
|---|-------------------|---------|---------|---------|---------|
| Total liabilities | 400,126 | 383,118 | 375,275 | 366,250 | 354,012 |
| Minority interest in net assets of consolidated subsidiaries | 2,675 | 2,677 | 2,528 | 2,510 | 2,099 |
| STOCKHOLDERS EQUITY | | | | | |
| Dividend Equalization Preferred shares, no par value, 97 million shares issued and outstanding at September 30, 2004 | | | | | |
| Common stock, \$3.33 1/3 par value; authorized 3 billion shares, outstanding 1.308 billion shares at September 30, 2004 | | | | | |
| | 4,359 | 4,365 | 4,372 | 4,374 | 4,427 |
| Paid-in capital | 18,095 | 17,920 | 17,869 | 17,811 | 17,882 |
| Retained earnings | 10,449 | 9,890 | 9,382 | 8,904 | 8,829 |
| Accumulated other comprehensive income, net | 994 | 471 | 1,714 | 1,339 | 1,675 |
| Total stockholders equity | 33,897 | 32,646 | 33,337 | 32,428 | 32,813 |
| Total liabilities and stockholders equity | \$ 436,698 | 418,441 | 411,140 | 401,188 | 388,924 |

(a) Certain amounts presented prior to the third quarter of 2004 have been reclassified to conform to the presentation in the third quarter of 2004.

Table of Contents

PAGE 17

WACHOVIA CORPORATION AND SUBSIDIARIES**NET INTEREST INCOME SUMMARIES**

(Unaudited)

| (In millions) | THIRD QUARTER 2004 | | | SECOND QUARTER 2004 | | |
|---|---------------------|--------------------------------|-------------------------------------|---------------------|--------------------------------|-------------------------------------|
| | Average Balances | Interest Income/ Expense | Average Rates Earned/ Paid | Average Balances | Interest Income/ Expense | Average Rates Earned/ Paid |
| ASSETS | | | | | | |
| Interest-bearing bank balances | \$ 3,153 | 12 | 1.52% | \$ 4,015 | 11 | 1.13% |
| Federal funds sold and securities purchased under resale agreements | 26,419 | 96 | 1.44 | 23,800 | 62 | 1.05 |
| Trading account assets | 32,052 | 348 | 4.34 | 26,135 | 260 | 3.98 |
| Securities | 101,493 | 1,237 | 4.88 | 100,209 | 1,196 | 4.77 |
| Loans | | | | | | |
| Commercial | | | | | | |
| Commercial, financial and agricultural | 58,278 | 642 | 4.40 | 56,648 | 599 | 4.25 |
| Real estate construction and other | 6,683 | 67 | 4.02 | 6,309 | 56 | 3.56 |
| Real estate mortgage | 14,877 | 170 | 4.54 | 15,029 | 158 | 4.21 |
| Lease financing | 9,692 | 178 | 7.33 | 7,011 | 180 | 10.28 |
| Foreign | 7,330 | 47 | 2.51 | 7,110 | 41 | 2.32 |
| Total commercial | 96,860 | 1,104 | 4.54 | 92,107 | 1,034 | 4.51 |
| Consumer | | | | | | |
| Real estate secured | 54,288 | 732 | 5.38 | 52,389 | 691 | 5.29 |
| Student loans | 10,145 | 97 | 3.80 | 9,941 | 90 | 3.63 |
| Installment loans | 7,259 | 107 | 5.86 | 9,205 | 126 | 5.48 |
| Total consumer | 71,692 | 936 | 5.21 | 71,535 | 907 | 5.08 |
| Total loans | 168,552 | 2,040 | 4.83 | 163,642 | 1,941 | 4.76 |
| Loans held for sale | 17,119 | 186 | 4.34 | 15,603 | 161 | 4.12 |
| Other earning assets | 11,121 | 96 | 3.43 | 11,443 | 82 | 2.91 |
| Total earning assets excluding derivatives | 359,909 | 4,015 | 4.45 | 344,847 | 3,713 | 4.32 |
| Risk management derivatives (a) | | 349 | 0.39 | | 371 | 0.43 |
| Total earning assets including derivatives | 359,909 | 4,364 | 4.84 | 344,847 | 4,084 | 4.75 |
| Cash and due from banks | 11,159 | | | 11,254 | | |

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| | | | | | | |
|---|-------------------|--------------|-------------|-------------------|--------------|-------------|
| Other assets | 53,331 | | | 54,973 | | |
| Total assets | \$ 424,399 | | | \$ 411,074 | | |
| LIABILITIES AND STOCKHOLDERS EQUITY | | | | | | |
| Interest-bearing deposits | | | | | | |
| Savings and NOW accounts | 73,171 | 93 | 0.51 | 70,205 | 78 | 0.45 |
| Money market accounts | 81,525 | 197 | 0.96 | 76,850 | 172 | 0.90 |
| Other consumer time | 26,860 | 180 | 2.68 | 26,288 | 176 | 2.69 |
| Foreign | 7,453 | 27 | 1.42 | 7,110 | 20 | 1.14 |
| Other time | 7,803 | 39 | 1.98 | 7,773 | 34 | 1.76 |
| Total interest-bearing deposits | 196,812 | 536 | 1.08 | 188,226 | 480 | 1.03 |
| Federal funds purchased and securities sold under repurchase agreements | | | | | | |
| Commercial paper | 47,052 | 164 | 1.39 | 46,620 | 116 | 1.00 |
| Securities sold short | 12,065 | 43 | 1.42 | 12,382 | 32 | 1.04 |
| Other short-term borrowings | 12,388 | 96 | 3.09 | 10,571 | 73 | 2.78 |
| Long-term debt | 6,042 | 15 | 0.91 | 6,013 | 11 | 0.80 |
| | 39,951 | 404 | 4.05 | 37,840 | 378 | 3.99 |
| Total interest-bearing liabilities excluding derivatives | 314,310 | 1,258 | 1.60 | 301,652 | 1,090 | 1.45 |
| Risk management derivatives (a) | | 78 | 0.09 | | 91 | 0.12 |
| Total interest-bearing liabilities including derivatives | 314,310 | 1,336 | 1.69 | 301,652 | 1,181 | 1.57 |
| Noninterest-bearing deposits | | | | | | |
| Other liabilities | 51,433 | | | 50,466 | | |
| Stockholders equity | 25,410 | | | 26,460 | | |
| | 33,246 | | | 32,496 | | |
| Total liabilities and stockholders equity | \$ 424,399 | | | \$ 411,074 | | |
| Interest income and rate earned including derivatives | | | | | | |
| Interest expense and equivalent rate paid including derivatives | \$ 4,364 | 4.84% | | \$ 4,084 | 4.75% | |
| | 1,336 | 1.48 | | 1,181 | 1.38 | |
| Net interest income and margin including derivatives | \$ 3,028 | 3.36% | | \$ 2,903 | 3.37% | |

(a) The rates earned and the rates paid on risk management derivatives are based on off-balance sheet notional amounts. The fair value of these instruments is included in other assets and other liabilities.

Table of Contents

PAGE 18

WACHOVIA CORPORATION AND SUBSIDIARIES**NET INTEREST INCOME SUMMARIES**

(Unaudited)

| FIRST QUARTER 2004 | | | FOURTH QUARTER 2003 | | | THIRD QUARTER 2003 | | |
|--------------------|-------------------------|---------------------------|---------------------|-------------------------|---------------------------|--------------------|-------------------------|---------------------------|
| Average Balances | Interest Income/Expense | Average Rates Earned/Paid | Average Balances | Interest Income/Expense | Average Rates Earned/Paid | Average Balances | Interest Income/Expense | Average Rates Earned/Paid |
| \$ 3,237 | 10 | 1.18% | \$ 2,569 | 7 | 1.17% | \$ 4,342 | 14 | 1.27% |
| 24,806 | 61 | 0.99 | 23,591 | 60 | 1.00 | 22,080 | 48 | 0.88 |
| 20,956 | 220 | 4.21 | 20,038 | 213 | 4.24 | 18,941 | 197 | 4.15 |
| 98,222 | 1,221 | 4.97 | 94,584 | 1,184 | 5.00 | 78,436 | 962 | 4.90 |
| 55,476 | 576 | 4.18 | 55,439 | 593 | 4.25 | 55,596 | 588 | 4.19 |
| 6,022 | 53 | 3.52 | 5,789 | 52 | 3.53 | 5,574 | 48 | 3.47 |
| 15,241 | 160 | 4.23 | 15,555 | 166 | 4.23 | 16,075 | 174 | 4.31 |
| 6,945 | 183 | 10.52 | 7,084 | 185 | 10.45 | 6,911 | 183 | 10.61 |
| 6,684 | 41 | 2.49 | 6,761 | 45 | 2.66 | 6,756 | 47 | 2.73 |
| 90,368 | 1,013 | 4.50 | 90,628 | 1,041 | 4.56 | 90,912 | 1,040 | 4.55 |
| 50,879 | 705 | 5.55 | 51,380 | 718 | 5.58 | 49,438 | 707 | 5.70 |
| 8,908 | 78 | 3.53 | 8,502 | 78 | 3.62 | 7,962 | 74 | 3.70 |
| 9,026 | 130 | 5.80 | 9,090 | 137 | 5.99 | 9,682 | 152 | 6.18 |
| 68,813 | 913 | 5.32 | 68,972 | 933 | 5.39 | 67,082 | 933 | 5.54 |
| 159,181 | 1,926 | 4.86 | 159,600 | 1,974 | 4.92 | 157,994 | 1,973 | 4.97 |
| 12,759 | 131 | 4.12 | 10,627 | 109 | 4.10 | 10,244 | 111 | 4.34 |
| 11,159 | 84 | 3.02 | 11,265 | 83 | 2.95 | 11,466 | 87 | 2.98 |
| 330,320 | 3,653 | 4.43 | 322,274 | 3,630 | 4.49 | 303,503 | 3,392 | 4.45 |
| | 408 | 0.50 | | 386 | 0.47 | | 384 | 0.50 |
| 330,320 | 4,061 | 4.93 | 322,274 | 4,016 | 4.96 | 303,503 | 3,776 | 4.95 |

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| | | | | | | | | |
|------------|----------|-------|------------|----------|-------|------------|----------|-------|
| 10,957 | | | 10,728 | | | 11,092 | | |
| 57,411 | | | 55,985 | | | 62,299 | | |
| <hr/> | | | <hr/> | | | <hr/> | | |
| \$ 398,688 | | | \$ 388,987 | | | \$ 376,894 | | |
| <hr/> | | | <hr/> | | | <hr/> | | |
| 65,366 | 70 | 0.43 | 56,755 | 58 | 0.40 | 52,570 | 52 | 0.39 |
| 69,208 | 154 | 0.90 | 63,202 | 141 | 0.89 | 58,576 | 126 | 0.85 |
| 27,496 | 189 | 2.76 | 28,456 | 200 | 2.80 | 29,814 | 217 | 2.89 |
| 7,673 | 22 | 1.17 | 10,648 | 31 | 1.13 | 7,581 | 22 | 1.17 |
| 7,676 | 34 | 1.75 | 7,520 | 33 | 1.77 | 7,099 | 33 | 1.80 |
| <hr/> | | | <hr/> | | | <hr/> | | |
| 177,419 | 469 | 1.06 | 166,581 | 463 | 1.10 | 155,640 | 450 | 1.15 |
| 48,353 | 124 | 1.03 | 55,378 | 133 | 0.95 | 46,359 | 114 | 0.98 |
| 11,852 | 30 | 1.01 | 11,670 | 31 | 1.06 | 11,978 | 32 | 1.05 |
| 8,412 | 47 | 2.25 | 7,970 | 50 | 2.48 | 8,850 | 57 | 2.58 |
| 6,436 | 10 | 0.59 | 6,551 | 9 | 0.53 | 7,136 | 15 | 0.87 |
| 37,269 | 364 | 3.91 | 35,855 | 357 | 3.97 | 36,388 | 365 | 4.02 |
| <hr/> | | | <hr/> | | | <hr/> | | |
| 289,741 | 1,044 | 1.45 | 284,005 | 1,043 | 1.46 | 266,351 | 1,033 | 1.54 |
| | 94 | 0.13 | | 31 | 0.04 | | 26 | 0.04 |
| <hr/> | | | <hr/> | | | <hr/> | | |
| 289,741 | 1,138 | 1.58 | 284,005 | 1,074 | 1.50 | 266,351 | 1,059 | 1.58 |
| <hr/> | | | <hr/> | | | <hr/> | | |
| 46,603 | | | 45,696 | | | 44,755 | | |
| 29,607 | | | 27,145 | | | 33,803 | | |
| 32,737 | | | 32,141 | | | 31,985 | | |
| <hr/> | | | <hr/> | | | <hr/> | | |
| \$ 398,688 | | | \$ 388,987 | | | \$ 376,894 | | |
| <hr/> | | | <hr/> | | | <hr/> | | |
| | \$ 4,061 | 4.93% | | \$ 4,016 | 4.96% | | \$ 3,776 | 4.95% |
| | 1,138 | 1.38 | | 1,074 | 1.32 | | 1,059 | 1.38 |
| <hr/> | | | <hr/> | | | <hr/> | | |
| | \$ 2,923 | 3.55% | | \$ 2,942 | 3.64% | | \$ 2,717 | 3.57% |
| <hr/> | | | <hr/> | | | <hr/> | | |

Table of Contents

PAGE 19

WACHOVIA CORPORATION AND SUBSIDIARIES**NET INTEREST INCOME SUMMARIES (a)**

(Unaudited)

| (In millions) | NINE MONTHS ENDED SEPTEMBER 30, 2004 | | | NINE MONTHS ENDED SEPTEMBER 30, 2003 | | |
|---|---|--------------------------------|-------------------------------------|---|--------------------------------|-------------------------------------|
| | Average Balances | Interest Income/ Expense | Average Rates Earned/ Paid | Average Balances | Interest Income/ Expense | Average Rates Earned/ Paid |
| ASSETS | | | | | | |
| Interest-bearing bank balances | \$ 3,467 | 33 | 1.27% | \$ 4,262 | 43 | 1.34% |
| Federal funds sold and securities purchased under resale agreements | 25,013 | 219 | 1.17 | 14,485 | 112 | 1.04 |
| Trading account assets | 26,402 | 828 | 4.18 | 17,841 | 601 | 4.50 |
| Securities | 99,980 | 3,654 | 4.87 | 73,205 | 2,959 | 5.39 |
| Loans | | | | | | |
| Commercial | | | | | | |
| Commercial, financial and agricultural | 56,805 | 1,817 | 4.28 | 56,728 | 1,797 | 4.23 |
| Real estate construction and other | 6,339 | 176 | 3.71 | 5,260 | 138 | 3.52 |
| Real estate mortgage | 15,048 | 488 | 4.33 | 16,669 | 554 | 4.45 |
| Lease financing | 7,890 | 541 | 9.14 | 6,858 | 554 | 10.78 |
| Foreign | 7,043 | 129 | 2.44 | 6,616 | 144 | 2.91 |
| Total commercial | 93,125 | 3,151 | 4.52 | 92,131 | 3,187 | 4.62 |
| Consumer | | | | | | |
| Real estate secured | 52,525 | 2,128 | 5.40 | 48,056 | 2,106 | 5.85 |
| Student loans | 9,666 | 265 | 3.66 | 7,723 | 227 | 3.93 |
| Installment loans | 8,493 | 363 | 5.70 | 9,988 | 493 | 6.59 |
| Total consumer | 70,684 | 2,756 | 5.20 | 65,767 | 2,826 | 5.74 |
| Total loans | 163,809 | 5,907 | 4.81 | 157,898 | 6,013 | 5.09 |
| Loans held for sale | 15,168 | 478 | 4.20 | 8,599 | 286 | 4.44 |
| Other earning assets | 11,241 | 262 | 3.12 | 5,829 | 160 | 3.66 |
| Total earning assets excluding derivatives | 345,080 | 11,381 | 4.40 | 282,119 | 10,174 | 4.81 |
| Risk management derivatives (b) | | 1,128 | 0.44 | | 1,146 | 0.55 |
| Total earning assets including derivatives | 345,080 | 12,509 | 4.84 | 282,119 | 11,320 | 5.36 |

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| | | | | | | |
|---|-------------------|--------------|-------------|-------------------|--------------|-------------|
| Cash and due from banks | 11,123 | | | 10,942 | | |
| Other assets | 55,231 | | | 59,177 | | |
| Total assets | \$ 411,434 | | | \$ 352,238 | | |
| LIABILITIES AND STOCKHOLDERS EQUITY | | | | | | |
| Interest-bearing deposits | | | | | | |
| Savings and NOW accounts | 69,594 | 241 | 0.46 | 51,890 | 202 | 0.52 |
| Money market accounts | 75,881 | 523 | 0.92 | 53,327 | 424 | 1.06 |
| Other consumer time | 26,881 | 545 | 2.71 | 31,262 | 723 | 3.09 |
| Foreign | 7,412 | 69 | 1.25 | 7,243 | 73 | 1.36 |
| Other time | 7,751 | 107 | 1.83 | 7,760 | 110 | 1.89 |
| Total interest-bearing deposits | 187,519 | 1,485 | 1.06 | 151,482 | 1,532 | 1.35 |
| Federal funds purchased and securities sold under repurchase agreements | | | | | | |
| Commercial paper | 47,340 | 404 | 1.14 | 40,602 | 392 | 1.29 |
| Securities sold short | 12,099 | 105 | 1.16 | 5,689 | 41 | 0.96 |
| Other short-term borrowings | 10,464 | 216 | 2.76 | 7,909 | 159 | 2.69 |
| Long-term debt | 6,165 | 36 | 0.76 | 4,697 | 31 | 0.88 |
| | 38,359 | 1,146 | 3.99 | 36,953 | 1,119 | 4.04 |
| Total interest-bearing liabilities excluding derivatives | 301,946 | 3,392 | 1.50 | 247,332 | 3,274 | 1.77 |
| Risk management derivatives (b) | | 263 | 0.12 | | 125 | 0.07 |
| Total interest-bearing liabilities including derivatives | 301,946 | 3,655 | 1.62 | 247,332 | 3,399 | 1.84 |
| Noninterest-bearing deposits | | | | | | |
| Other liabilities | 49,508 | | | 42,941 | | |
| Stockholders equity | 27,152 | | | 29,833 | | |
| | 32,828 | | | 32,132 | | |
| Total liabilities and stockholders equity | \$ 411,434 | | | \$ 352,238 | | |
| Interest income and rate earned including derivatives | | | | | | |
| Interest expense and equivalent rate paid including derivatives | \$ 12,509 | 4.84% | | \$ 11,320 | 5.36% | |
| | 3,655 | 1.42 | | 3,399 | 1.61 | |
| Net interest income and margin including derivatives | \$ 8,854 | 3.42% | | \$ 7,921 | 3.75% | |

(a) Certain amounts presented in 2003 have been reclassified to conform to the presentation in 2004.

(b) The rates earned and the rates paid on risk management derivatives are based on off-balance sheet notional amounts. The fair value of these instruments is included in other assets and other liabilities.

Table of Contents

PAGE 20

WACHOVIA CORPORATION AND SUBSIDIARIES**RECONCILIATION OF CERTAIN NON-GAAP FINANCIAL MEASURES**

(Unaudited)

| (Dollars in millions, except per share data) | * | 2004 | | | 2003 | |
|--|---|---------------|----------------|---------------|----------------|---------------|
| | | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| INCOME BEFORE CHANGE IN ACCOUNTING PRINCIPLE | | | | | | |
| Net income (GAAP) | A | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| After tax change in accounting principle (GAAP) | | | | | | (17) |
| Income before change in accounting principle (GAAP) | | 1,263 | 1,252 | 1,251 | 1,100 | 1,088 |
| After tax merger-related and restructuring expenses (GAAP) | | 55 | 47 | 48 | 75 | 83 |
| Income before change in accounting principle, excluding merger-related and restructuring expenses | B | 1,318 | 1,299 | 1,299 | 1,175 | 1,171 |
| After tax other intangible amortization (GAAP) | | 62 | 67 | 69 | 74 | 79 |
| Income before change in accounting principle, excluding after tax merger-related and restructuring expenses, and other intangible amortization | C | \$ 1,380 | 1,366 | 1,368 | 1,249 | 1,250 |
| NET INCOME AVAILABLE TO COMMON STOCKHOLDERS | | | | | | |
| Net income available to common stockholders (GAAP) | D | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| After tax merger-related and restructuring expenses (GAAP) | | 55 | 47 | 48 | 75 | 83 |
| After tax change in accounting principle (GAAP) | | | | | | (17) |
| Net income available to common stockholders, excluding merger-related and restructuring expenses | E | 1,318 | 1,299 | 1,299 | 1,175 | 1,171 |
| After tax other intangible amortization (GAAP) | | 62 | 67 | 69 | 74 | 79 |
| Net income available to common stockholders, excluding after tax merger-related and restructuring expenses, and other intangible amortization | F | \$ 1,380 | 1,366 | 1,368 | 1,249 | 1,250 |
| RETURN ON AVERAGE COMMON STOCKHOLDERS EQUITY | | | | | | |
| Average common stockholders equity (GAAP) | G | \$ 33,246 | 32,496 | 32,737 | 32,141 | 31,985 |
| Merger-related and restructuring expenses (GAAP) | | 116 | 69 | 20 | 199 | 138 |
| Change in accounting principle | | | | | | (14) |

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| | | | | | | |
|--|--------------|-------------------|----------|----------|----------|----------|
| Average common stockholders' equity, excluding merger-related and restructuring expenses, and change in accounting principle | H | 33,362 | 32,565 | 32,757 | 32,340 | 32,109 |
| Average intangible assets (GAAP) | I | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| <hr/> | | | | | | |
| Average common stockholders' equity, excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | J | \$ 20,889 | 20,239 | 20,406 | 19,960 | 19,859 |
| <hr/> | | | | | | |
| Return on average common stockholders' equity | | | | | | |
| GAAP | D/G | 15.12% | 15.49 | 15.37 | 13.58 | 13.71 |
| Excluding merger-related and restructuring expenses, and change in accounting principle | E/H | 15.72 | 16.04 | 15.95 | 14.41 | 14.46 |
| Return on average tangible common stockholders' equity | | | | | | |
| GAAP | D/G+I | 24.20 | 24.96 | 24.68 | 22.09 | 22.22 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | F/J | 26.28% | 27.15 | 26.97 | 24.83 | 24.97 |
| <hr/> | | | | | | |
| RETURN ON AVERAGE ASSETS | | | | | | |
| Average assets (GAAP) | K | \$ 424,399 | 411,074 | 398,688 | 388,987 | 376,894 |
| Average intangible assets (GAAP) | | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| <hr/> | | | | | | |
| Average tangible assets (GAAP) | L | 411,926 | 398,748 | 386,337 | 376,607 | 364,644 |
| <hr/> | | | | | | |
| Average assets (GAAP) | | 424,399 | 411,074 | 398,688 | 388,987 | 376,894 |
| Merger-related and restructuring expenses (GAAP) | | 117 | 69 | 20 | 199 | 138 |
| Change in accounting principle | | | | | | (14) |
| <hr/> | | | | | | |
| Average assets, excluding merger-related and restructuring expenses, and change in accounting principle | M | 424,516 | 411,143 | 398,708 | 389,186 | 377,018 |
| Average intangible assets (GAAP) | | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| <hr/> | | | | | | |
| Average tangible assets, excluding merger-related and restructuring expenses, and change in accounting principle | N | \$ 412,043 | 398,817 | 386,357 | 376,806 | 364,768 |
| <hr/> | | | | | | |
| Return on average assets | | | | | | |
| GAAP | A/K | 1.18% | 1.22 | 1.26 | 1.12 | 1.16 |
| Excluding merger-related and restructuring expenses | B/M | 1.24 | 1.27 | 1.31 | 1.20 | 1.23 |
| Return on average tangible assets | | | | | | |
| GAAP | A/L | 1.22 | 1.26 | 1.30 | 1.16 | 1.20 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | C/N | 1.33% | 1.38 | 1.42 | 1.32 | 1.36 |
| <hr/> | | | | | | |

Table of Contents

PAGE 21

WACHOVIA CORPORATION AND SUBSIDIARIES**RECONCILIATION OF CERTAIN NON-GAAP FINANCIAL MEASURES**

(Unaudited)

| (Dollars in millions, except per share data) | * | 2004 | | | 2003 | |
|---|----------------|------------------|-------------------|------------------|-------------------|------------------|
| | | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| OVERHEAD EFFICIENCY RATIOS | | | | | | |
| Noninterest expense (GAAP) | O | \$ 3,662 | 3,487 | 3,656 | 3,766 | 3,570 |
| Merger-related and restructuring expenses (GAAP) | | (127) | (102) | (99) | (135) | (148) |
| Noninterest expense, excluding merger-related and restructuring expenses | P | 3,535 | 3,385 | 3,557 | 3,631 | 3,422 |
| Other intangible amortization (GAAP) | | (99) | (107) | (112) | (120) | (127) |
| Noninterest expense, excluding merger-related and restructuring expenses, and other intangible amortization | Q | \$ 3,436 | 3,278 | 3,445 | 3,511 | 3,295 |
| Net interest income (GAAP) | | \$ 2,965 | 2,838 | 2,861 | 2,877 | 2,653 |
| Tax-equivalent adjustment | | 63 | 65 | 62 | 65 | 64 |
| Net interest income (Tax-equivalent) | | 3,028 | 2,903 | 2,923 | 2,942 | 2,717 |
| Fee and other income (GAAP) | | 2,592 | 2,599 | 2,757 | 2,604 | 2,616 |
| Total | R | \$ 5,620 | 5,502 | 5,680 | 5,546 | 5,333 |
| Retail Brokerage Services, excluding insurance | | | | | | |
| Noninterest expense (GAAP) | S | \$ 863 | 908 | 989 | 957 | 941 |
| Net interest income (GAAP) | | \$ 139 | 118 | 106 | 82 | 69 |
| Tax-equivalent adjustment | | | | | 1 | |
| Net interest income (Tax-equivalent) | | 139 | 118 | 106 | 83 | 69 |
| Fee and other income (GAAP) | | 827 | 907 | 1,031 | 1,008 | 1,001 |
| Total | T | \$ 966 | 1,025 | 1,137 | 1,091 | 1,070 |
| Overhead efficiency ratios | | | | | | |
| GAAP | O/R | 65.15% | 63.40 | 64.36 | 67.90 | 66.95 |
| Excluding merger-related and restructuring expenses | P/R | 62.90 | 61.54 | 62.61 | 65.45 | 64.18 |
| Excluding merger-related and restructuring expenses, and brokerage | P-S/R-T | 57.41 | 55.34 | 56.53 | 60.00 | 58.23 |

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| | | | | | | |
|--|----------------|---------------|-------|-------|-------|--------|
| Excluding merger-related and restructuring expenses, and other intangible amortization | Q/R | 61.14 | 59.60 | 60.64 | 63.28 | 61.79 |
| Excluding merger-related and restructuring expenses, other intangible amortization and brokerage | Q-S/R-T | 55.28% | 52.95 | 54.06 | 57.30 | 55.24 |
| OPERATING LEVERAGE | | | | | | |
| Operating leverage (GAAP) | | \$ (55) | (11) | 244 | 18 | 2 |
| After tax merger-related and restructuring expenses (GAAP) | | 25 | 3 | (36) | (12) | 52 |
| Operating leverage, excluding merger-related and restructuring expenses | | (30) | (8) | 208 | 6 | 54 |
| After tax other intangible amortization (GAAP) | | (8) | (5) | (8) | (7) | (4) |
| Operating leverage, excluding merger-related and restructuring expenses, and other intangible amortization | | \$ (38) | (13) | 200 | (1) | 50 |
| DIVIDEND PAYOUT RATIOS ON COMMON SHARES | | | | | | |
| Dividends paid per common share | U | \$ 0.40 | 0.40 | 0.40 | 0.35 | 0.35 |
| Diluted earnings per common share (GAAP) | V | \$ 0.96 | 0.95 | 0.94 | 0.83 | 0.83 |
| Merger-related and restructuring expenses (GAAP) | | 0.04 | 0.03 | 0.04 | 0.05 | 0.06 |
| Other intangible amortization (GAAP) | | 0.05 | 0.05 | 0.05 | 0.06 | 0.05 |
| Change in accounting principle (GAAP) | | | | | | (0.01) |
| Diluted earnings per common share, excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | W | \$ 1.05 | 1.03 | 1.03 | 0.94 | 0.93 |
| Dividend payout ratios | | | | | | |
| GAAP | U/V | 41.67% | 42.11 | 42.55 | 42.17 | 42.17 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | U/W | 38.10% | 38.83 | 38.83 | 37.23 | 37.63 |

* The letters included in the columns are provided to show how the various ratios presented in the tables on pages 20 and 21 are calculated. For example, return on average assets on a GAAP basis is calculated by dividing income before change in accounting principle (GAAP) by average assets (GAAP) (i.e., A/K) and annualized where appropriate.

Table of Contents

The following are supplemental earnings materials for the quarter ended September 30, 2004 made available by Wachovia on October 15, 2004.

Wachovia
Third Quarter 2004
Quarterly Earnings Report
October 15, 2004

Table of Contents

| | |
|---|-------|
| <u>Third Quarter 2004 Financial Highlights</u> | 1 |
| <u>Earnings Reconciliation</u> | 2 |
| <u>Summary Results</u> | 3 |
| <u>Other Financial Measures</u> | 4 |
| <u>Loan and Deposit Growth</u> | 5 |
| <u>Fee and Other Income</u> | 6 |
| <u>Noninterest Expense</u> | 7 |
| <u>Consolidated Results Segment Summary</u> | 8 |
| <u>General Bank</u> | 9 |
| <u>Capital Management</u> | 10 |
| <u>Wealth Management</u> | 11 |
| <u>Corporate and Investment Bank</u> | 12 |
| <u>Asset Quality</u> | 13 |
| <u>2004 Full Year Outlook Updated</u> | 14 |
| <u>Appendix</u> | 15-35 |
| <u>Explanation of Our Use and Reconciliation of Certain Non-GAAP Financial Measures</u> | 36-39 |
| <u>Cautionary Statement</u> | 40 |
| <u>Additional Information</u> | 41 |

READERS ARE ENCOURAGED TO REFER TO WACHOVIA'S RESULTS FOR THE QUARTER ENDED JUNE 30, 2004, PRESENTED IN ACCORDANCE WITH U.S. GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (GAAP), WHICH MAY BE FOUND IN WACHOVIA'S SECOND QUARTER REPORT ON FORM 10-Q.

ALL NARRATIVE COMPARISONS ARE WITH SECOND QUARTER 2004 UNLESS OTHERWISE NOTED.

THE INFORMATION CONTAINED HEREIN INCLUDES CERTAIN NON-GAAP FINANCIAL MEASURES. PLEASE REFER TO PAGES 36-39 FOR AN IMPORTANT EXPLANATION OF OUR USE OF NON-GAAP MEASURES AND RECONCILIATION OF THOSE NON-GAAP MEASURES TO GAAP.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Third Quarter 2004 Financial Highlights

Versus 2Q04

Record earnings of \$1.3 billion, up 1% and 14% over 3Q03; EPS of \$0.96 up 1% and up 16% from 3Q03

Excluding \$0.04 per share of net merger-related and restructuring expenses, EPS of \$1.00 up 2% and 14% from 3Q03

Segment earnings reflect continued strong execution in core banking businesses

General Bank a record \$770 million, up 3% and up 15% from 3Q03

Wealth Management a record \$50 million, up 4% and up 32% from 3Q03

Corporate and Investment Bank \$435 million, up 1% and up 40% from 3Q03

Capital Management, down 22% and down 17% from 3Q03 due to lower retail brokerage volumes

Record revenue in three of four businesses

Net interest income rose \$125 million, or 4%; up 11% from 3Q03

Strong core deposit and loan growth of 4% and 3%, respectively

Fee and other income of \$2.6 billion relatively unchanged strong principal investing results of \$201 million more than offset by net trading and securities losses and weaker brokerage commissions

Total noninterest expense increased 5% largely due to higher legal costs

Net charge-offs of 15 bps of average loans, total NPAs a record low of 50 bps of loans

Average diluted share count decreased 4.9 million shares to 1,316 million

Proposed merger with SouthTrust expected to close 4Q04; shareholder meetings to be held on October 28th

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Earnings Reconciliation

| Earnings Reconciliation (After-tax in millions, except per share data) | 2004 | | | | | | 2003 | | | | 3 Q 04 EPS | |
|--|------------------|-------------|----------------|------|---------------|------|----------------|------|---------------|--------|------------|--------|
| | Third Quarter | | Second Quarter | | First Quarter | | Fourth Quarter | | Third Quarter | | vs | vs |
| | Amount | EPS | Amount | EPS | Amount | EPS | Amount | EPS | Amount | EPS | 2 Q 04 | 3 Q 03 |
| Net income (GAAP) | \$ 1,263 | 0.96 | 1,252 | 0.95 | 1,251 | 0.94 | 1,100 | 0.83 | 1,105 | 0.83 | 1% | 16 |
| Cumulative effect of a change in accounting principle | | | | | | | | | (17) | (0.01) | | |
| Net merger-related and restructuring expenses | 55 | 0.04 | 47 | 0.03 | 48 | 0.04 | 75 | 0.05 | 83 | 0.06 | 33 | (33) |
| Earnings excluding merger-related and restructuring expenses, and cumulative effect of a change in accounting principle | 1,318 | 1.00 | 1,299 | 0.98 | 1,299 | 0.98 | 1,175 | 0.88 | 1,171 | 0.88 | 2 | 14 |
| Deposit base and other intangible amortization | 62 | 0.05 | 67 | 0.05 | 69 | 0.05 | 74 | 0.06 | 79 | 0.05 | | |
| Earnings excluding merger-related and restructuring expenses, other intangible amortization and cumulative effect of a change in accounting principle | \$ 1,380 | 1.05 | 1,366 | 1.03 | 1,368 | 1.03 | 1,249 | 0.94 | 1,250 | 0.93 | 2% | 13 |

Expect 4Q04 amortization of existing intangibles of \$0.04 per share

Expect additional amortization of intangibles resulting from the proposed merger with SouthTrust Corporation of approximately \$0.01 - \$0.02 per share in 4Q04

(See Appendix, page 15 for further detail)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Summary Results

| Earnings Summary | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | Vs 2 Q 04 | Vs 3 Q 03 |
| (In millions, except per share data) | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 3,028 | 2,903 | 2,923 | 2,942 | 2,717 | 4% | 11 |
| Fee and other income | 2,592 | 2,599 | 2,757 | 2,604 | 2,616 | | (1) |
| Total revenue (Tax-equivalent) | 5,620 | 5,502 | 5,680 | 5,546 | 5,333 | 2 | 5 |
| Provision for credit losses | 43 | 61 | 44 | 86 | 81 | (30) | (47) |
| Other noninterest expense | 3,436 | 3,278 | 3,445 | 3,511 | 3,295 | 5 | 4 |
| Merger-related and restructuring expenses | 127 | 102 | 99 | 135 | 148 | 25 | (14) |
| Other intangible amortization | 99 | 107 | 112 | 120 | 127 | (7) | (22) |
| Total noninterest expense | 3,662 | 3,487 | 3,656 | 3,766 | 3,570 | 5 | 3 |
| Minority interest in income of consolidated subsidiaries | 28 | 45 | 57 | 63 | 55 | (38) | (49) |
| Income before income taxes and cumulative effect of a change in accounting principle (Tax-equivalent) | 1,887 | 1,909 | 1,923 | 1,631 | 1,627 | (1) | 16 |
| Income taxes (Tax-equivalent) | 624 | 657 | 672 | 531 | 539 | (5) | 16 |
| Income before cumulative effect of a change in accounting principle | 1,263 | 1,252 | 1,251 | 1,100 | 1,088 | 1 | 16 |
| Cumulative effect of a change in accounting principle | | | | | 17 | | |
| Net income | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 | 1% | 14 |
| Diluted earnings per common share | \$ 0.96 | 0.95 | 0.94 | 0.83 | 0.83 | 1% | 16 |
| Dividend payout ratio on common shares | 41.67% | 42.11 | 42.55 | 42.17 | 42.17 | | |
| Return on average common stockholders' equity | 15.12 | 15.49 | 15.37 | 13.58 | 13.71 | | |
| Return on average assets | 1.18 | 1.22 | 1.26 | 1.12 | 1.16 | | |
| Overhead efficiency ratio (Tax-equivalent) | 65.15% | 63.40 | 64.36 | 67.90 | 66.95 | | |
| Operating leverage (Tax-equivalent) | \$ (55) | (11) | 244 | 18 | 2 | % | |

Net interest income rose \$125 million to \$3.0 billion; up \$311 million from 3Q03

Improved spreads, continued loan and deposit growth and higher trading assets fueled results

Fee and other income consistent with 2Q04, as strength in principal investing, higher other income, and stronger advisory and underwriting results were largely offset by trading and securities losses and lower retail brokerage commissions

Provision expense decreased \$18 million to \$43 million on continued strong credit quality

Expenses rose 5% largely on higher legal costs

Minority interest expense lower due to Prudential Financial's \$37 million share of 3Q04 one-time merger costs and lower retail brokerage results

(See Appendix, pages 15 - 18 for further detail)

MINORITY INTEREST IN PRE-TAX INCOME OF CONSOLIDATED ENTITIES IS ACCOUNTED FOR AS AN EXPENSE ON OUR INCOME STATEMENT. MINORITY INTEREST INCLUDES THE EXPENSE REPRESENTED BY PRUDENTIAL FINANCIAL, INC.'S 38% OWNERSHIP INTEREST IN WACHOVIA SECURITIES FINANCIAL HOLDINGS, LLC (WSFH), IN ADDITION TO THE EXPENSE ASSOCIATED WITH OTHER MINORITY INTERESTS IN OUR CONSOLIDATED SUBSIDIARIES.

THIS GAAP BASIS MINORITY INTEREST EXPENSE IS NOT ACCOUNTED FOR IN THE SAME MANNER IN THE FINANCIAL STATEMENTS OF PRUDENTIAL FINANCIAL, INC. UNDER PURCHASE ACCOUNTING, EACH ENTITY CONTRIBUTING BUSINESSES TO WSFH RECORDS FAIR VALUE ADJUSTMENTS TO THE ASSETS AND LIABILITIES CONTRIBUTED BY THE OTHER ENTITY. THEREFORE, THE AMOUNT REFLECTED HEREIN SHOULD NOT BE USED TO FORECAST THE IMPACT OF PRUDENTIAL FINANCIAL'S MINORITY INTEREST IN WSFH ON ITS RESULTS.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Other Financial Measures**Performance Highlights**

| | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| (Dollars in millions, except per share data) | | | | | | | |
| Earnings excluding merger-related and restructuring expenses, and cumulative effect of a change in accounting principle (a)(b) | | | | | | | |
| Net income | \$ 1,318 | 1,299 | 1,299 | 1,175 | 1,171 | 1 % | 13 |
| Return on average assets | 1.24% | 1.27 | 1.31 | 1.20 | 1.23 | | |
| Return on average common stockholders' equity | 15.72 | 16.04 | 15.95 | 14.41 | 14.46 | | |
| Overhead efficiency ratio (Tax-equivalent) | 62.90 | 61.54 | 62.61 | 65.45 | 64.18 | | |
| Overhead efficiency ratio excluding brokerage (Tax-equivalent) | 57.41% | 55.34 | 56.53 | 60.00 | 58.23 | | |
| Operating leverage (Tax-equivalent) | \$ (30) | (8) | 208 | 6 | 54 | % | |
| Earnings excluding merger-related and restructuring expenses, other intangible amortization and cumulative effect of a change in accounting principle (a)(b) | | | | | | | |
| Net income | \$ 1,380 | 1,366 | 1,368 | 1,249 | 1,250 | 1 % | 10 |
| Dividend payout ratio on common shares | 38.10% | 38.83 | 38.83 | 37.23 | 37.63 | | |
| Return on average tangible assets | 1.33 | 1.38 | 1.42 | 1.32 | 1.36 | | |
| Return on average tangible common stockholders' equity | 26.28 | 27.15 | 26.97 | 24.83 | 24.97 | | |
| Overhead efficiency ratio (Tax-equivalent) | 61.14 | 59.60 | 60.64 | 63.28 | 61.79 | | |
| Overhead efficiency ratio excluding brokerage (Tax-equivalent) | 55.28% | 52.95 | 54.06 | 57.30 | 55.24 | | |
| Operating leverage (Tax-equivalent) | \$ (38) | (13) | 200 | (1) | 50 | % | |
| Other financial data | | | | | | | |
| Net interest margin | 3.36% | 3.37 | 3.55 | 3.64 | 3.57 | | |
| Fee and other income as % of total revenue | 46.13 | 47.24 | 48.53 | 46.95 | 49.05 | | |
| Effective income tax rate | 30.71 | 32.19 | 32.73 | 29.76 | 30.41 | | |
| Tax rate (Tax-equivalent) (c) | 33.04% | 34.44 | 34.93 | 32.57 | 33.10 | | |
| Asset quality | | | | | | | |
| Allowance for loan losses as % of loans, net | 1.33% | 1.35 | 1.40 | 1.42 | 1.49 | | |
| Allowance for credit losses as % of loans, net | 1.41 | 1.43 | 1.49 | 1.51 | 1.59 | | |
| Allowance for loan losses as % of nonperforming assets | 258 | 241 | 218 | 205 | 164 | | |
| Net charge-offs as % of average loans, net | 0.15 | 0.17 | 0.13 | 0.39 | 0.33 | | |
| Nonperforming assets as % of loans, net, foreclosed properties and loans held for sale | 0.50% | 0.55 | 0.63 | 0.69 | 0.95 | | |
| Capital adequacy | | | | | | | |
| Tier 1 capital ratio (d) | 8.40% | 8.36 | 8.54 | 8.52 | 8.67 | | |
| Tangible capital ratio (including FAS 115/133) | 5.06 | 4.96 | 5.25 | 5.15 | 5.41 | | |

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| | | | | | | | |
|--|------------------|--------|--------|--------|--------|-----|-----|
| Tangible capital ratio (excluding FAS 115/133) | 4.84 | 4.85 | 4.85 | 4.83 | 4.99 | | |
| Leverage ratio (d) | 6.21% | 6.23 | 6.33 | 6.36 | 6.56 | | |
| Other | | | | | | | |
| Average diluted common shares | 1,316 | 1,320 | 1,326 | 1,332 | 1,338 | % | (2) |
| Actual common shares | 1,308 | 1,309 | 1,312 | 1,312 | 1,328 | | (2) |
| Dividends paid per common share | \$ 0.40 | 0.40 | 0.40 | 0.35 | 0.35 | | 14 |
| Book value per common share | 25.92 | 24.93 | 25.42 | 24.71 | 24.71 | 4 | 5 |
| Common stock price | 46.95 | 44.50 | 47.00 | 46.59 | 41.19 | 6 | 14 |
| Market capitalization | \$ 61,395 | 58,268 | 61,650 | 61,139 | 54,701 | 5 | 12 |
| Common stock price to book value | 181% | 178 | 185 | 189 | 167 | | |
| FTE employees | 84,503 | 85,042 | 85,460 | 86,114 | 86,635 | (1) | (2) |
| Total financial centers/brokerage offices | 3,252 | 3,271 | 3,305 | 3,360 | 3,399 | (1) | (4) |
| ATMs | 4,395 | 4,396 | 4,404 | 4,408 | 4,420 | % | (1) |

- (a) See tables on page 2, and on pages 37 through 39 for reconciliation to earnings prepared in accordance with GAAP.
- (b) See page 3 for the most directly comparable GAAP financial measure and pages 37 through 39 for reconciliation to earnings prepared in accordance with GAAP.
- (c) The tax-equivalent tax rate applies to fully tax-equivalized revenues.
- (d) The third quarter of 2004 is based on estimates.

Key Points

Cash overhead efficiency ratio increased to 61.14% largely due to higher legal costs

Tax-equivalent tax rate declined to 33.04% due to resolution of a number of small tax matters

2Q04 resolution of commercial leasing matters had no effect on 3Q04 tax rate

Average diluted shares down 4.9 million reflecting repurchase of 6.4 million shares at an average cost of \$45.57 per share, partially offset by shares associated with the net effect of employee stock option activity

(See Appendix, pages 15 - 18 for further detail)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Loan and Deposit Growth**Average Balance Sheet Data**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | |
|--|---------------|----------------|---------------|----------------|---------------|-----------|------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
| Assets | | | | | | | |
| Trading assets | \$ 32,052 | 26,135 | 20,956 | 20,038 | 18,941 | 23% | 69 |
| Securities | 101,493 | 100,209 | 98,222 | 94,584 | 78,436 | 1 | 29 |
| Commercial loans, net | | | | | | | |
| General Bank | 53,073 | 52,089 | 50,874 | 50,502 | 50,046 | 2 | 6 |
| Corporate and Investment Bank | 33,244 | 29,819 | 29,707 | 30,826 | 31,903 | 11 | 4 |
| Other | 10,543 | 10,199 | 9,787 | 9,300 | 8,963 | 3 | 18 |
| Total commercial loans, net | 96,860 | 92,107 | 90,368 | 90,628 | 90,912 | 5 | 7 |
| Consumer loans, net | 71,692 | 71,535 | 68,813 | 68,972 | 67,082 | | 7 |
| Total loans, net | 168,552 | 163,642 | 159,181 | 159,600 | 157,994 | 3 | 7 |
| Loans held for sale | 17,119 | 15,603 | 12,759 | 10,627 | 10,244 | 10 | 67 |
| Other earning assets (a) | 40,693 | 39,258 | 39,202 | 37,425 | 37,888 | 4 | 7 |
| Total earning assets | 359,909 | 344,847 | 330,320 | 322,274 | 303,503 | 4 | 19 |
| Cash | 11,159 | 11,254 | 10,957 | 10,728 | 11,092 | (1) | 1 |
| Other assets | 53,331 | 54,973 | 57,411 | 55,985 | 62,299 | (3) | (14) |
| Total assets | \$ 424,399 | 411,074 | 398,688 | 388,987 | 376,894 | 3% | 13 |
| Liabilities and Stockholders Equity | | | | | | | |
| Core interest-bearing deposits | 181,556 | 173,343 | 162,070 | 148,413 | 140,960 | 5 | 29 |
| Foreign and other time deposits | 15,256 | 14,883 | 15,349 | 18,168 | 14,680 | 3 | 4 |
| Total interest-bearing deposits | 196,812 | 188,226 | 177,419 | 166,581 | 155,640 | 5 | 26 |
| Short-term borrowings | 77,547 | 75,586 | 75,053 | 81,569 | 74,323 | 3 | 4 |
| Long-term debt | 39,951 | 37,840 | 37,269 | 35,855 | 36,388 | 6 | 10 |
| Total interest-bearing liabilities | 314,310 | 301,652 | 289,741 | 284,005 | 266,351 | 4 | 18 |
| Noninterest-bearing deposits | 51,433 | 50,466 | 46,603 | 45,696 | 44,755 | 2 | 15 |
| Other liabilities | 25,410 | 26,460 | 29,607 | 27,145 | 33,803 | (4) | (25) |
| Total liabilities | 391,153 | 378,578 | 365,951 | 356,846 | 344,909 | 3 | 13 |
| Stockholders equity | 33,246 | 32,496 | 32,737 | 32,141 | 31,985 | 2 | 4 |

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|--|------------|---------|---------|---------|---------|----|----|
| Total liabilities and stockholders' equity | \$ 424,399 | 411,074 | 398,688 | 388,987 | 376,894 | 3% | 13 |
|--|------------|---------|---------|---------|---------|----|----|

(a) Includes interest-bearing bank balances, federal funds sold and securities purchased under resale agreements.

Memoranda

| | | | | | | | |
|------------------------|------------|---------|---------|---------|---------|-----|-----|
| Low-cost core deposits | \$ 194,404 | 184,094 | 167,765 | 154,176 | 145,558 | 6% | 34 |
| Other core deposits | 38,585 | 39,715 | 40,908 | 39,933 | 40,157 | (3) | (4) |
| Total core deposits | \$ 232,989 | 223,809 | 208,673 | 194,109 | 185,715 | 4% | 25 |

Key Points

Trading assets up \$5.9 billion largely due to growth in interest rate products business and temporarily higher customer transaction activity

Average VAR declined to \$19 million from \$20 million in 2Q04

Securities increased \$1.3 billion

Duration of investment portfolio decreased to 2.6 years from 3.2 years at 2Q04, consistent with higher prepayments driven by lower long-term rates

Commercial loans increased \$4.8 billion or 5%, to \$96.9 billion, and included a \$2.6 billion increase related to a 2Q04 resolution of commercial leasing tax matters; remainder of increase due to commercial loan growth of \$2.2 billion, or 2%

Corporate and Investment Bank loans were up \$834 million excluding the \$2.6 billion discussed above

Consumer loans grew \$157 million and were up \$4.6 billion from 3Q03, as continued growth in consumer real estate secured, student and auto loans was offset by the effect of 2Q04 and 3Q04 auto loan securitizations

Consumer loans up 3% excluding the effect of auto loan securitization activity

Total earning assets include \$15.2 billion of consumer loans held for sale, up 8%, and \$6.0 billion of margin loans

FDIC-insured sweep deposits up \$4.4 billion to \$27.4 billion

(See Appendix, pages 16-17 for further detail)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Fee and Other Income**Fee and Other Income**

| <u>(In millions)</u> | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--|-----------------|--------------|--------------|--------------|--------------|----------|------------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | 3 Q 03 |
| Service charges | \$ 499 | 489 | 471 | 436 | 439 | 2% | 14 |
| Other banking fees | 304 | 293 | 259 | 241 | 257 | 4 | 18 |
| Commissions | 584 | 682 | 792 | 778 | 765 | (14) | (24) |
| Fiduciary and asset management fees | 665 | 675 | 679 | 672 | 662 | (1) | |
| Advisory, underwriting and other investment banking fees | 233 | 197 | 192 | 213 | 191 | 18 | 22 |
| Trading account profits (losses) | (69) | 39 | 74 | 5 | (46) | | 50 |
| Principal investing | 201 | 15 | 38 | (13) | (25) | | |
| Securities gains (losses) | (71) | 36 | 2 | (24) | 22 | | |
| Other income | 246 | 173 | 250 | 296 | 351 | 42 | (30) |
| Total fee and other income | \$ 2,592 | 2,599 | 2,757 | 2,604 | 2,616 | % | (1) |

Key Points

Fee and other income remained flat at \$2.6 billion and declined 1% from 3Q03, largely due to the weaker retail brokerage environment

Service charges grew 2% driven by 3% growth in consumer and 1% growth in commercial DDA charges; service charges up 14% over the prior year quarter

Other banking fees rose 4% reflecting higher commercial mortgage banking income; up 18% over 3Q03

Commissions decreased \$98 million, or 14%, due to lower retail brokerage transaction activity; down 24% from 3Q03

Advisory, underwriting and other investment banking fees rose 18% or \$36 million; up 22% vs. 3Q03

Strength in investment grade and high yield debt origination, M&A and loan syndication revenues drove these results

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Trading account losses were \$69 million versus profits of \$39 million in 2Q04 driven by weaker results in interest rate products and losses on economic hedges on non-trading assets

Offsetting increase in value of hedged assets not reflected in income statement results

Principal investing net gains of \$201 million driven by gains in direct portfolio and earlier than anticipated public market events

Securities losses of \$71 million primarily reflect a \$78 million loss associated with losses taken in the investment portfolio

Other income rose \$73 million from 2Q04 results which included a \$68 million loss associated with a corporate real estate sale and leaseback transaction

(See Appendix, pages 17 18 for further detail)

Page-6

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Noninterest Expense**Noninterest Expense**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|-----------------|--------------|--------------|--------------|--------------|-----------|----------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | 3 Q 03 |
| Salaries and employee benefits | \$ 2,118 | 2,164 | 2,182 | 2,152 | 2,109 | (2)% | |
| Occupancy | 234 | 224 | 229 | 244 | 220 | 4 | 6 |
| Equipment | 268 | 253 | 259 | 285 | 264 | 6 | 2 |
| Advertising | 46 | 48 | 48 | 56 | 38 | (4) | 21 |
| Communications and supplies | 149 | 157 | 151 | 156 | 159 | (5) | (6) |
| Professional and consulting fees | 134 | 126 | 109 | 146 | 109 | 6 | 23 |
| Sundry expense | 487 | 306 | 467 | 472 | 396 | 59 | 23 |
| Other noninterest expense | 3,436 | 3,278 | 3,445 | 3,511 | 3,295 | 5 | 4 |
| Merger-related and restructuring expenses | 127 | 102 | 99 | 135 | 148 | 25 | (14) |
| Other intangible amortization | 99 | 107 | 112 | 120 | 127 | (7) | (22) |
| Total noninterest expense | \$ 3,662 | 3,487 | 3,656 | 3,766 | 3,570 | 5% | 3 |

Key Points

Other noninterest expense rose 5%; up 4% from 3Q03 on higher legal costs reflected in sundry expense and professional and consulting fees

Salaries and employee benefits were 2% lower primarily due to lower retail brokerage compensation

(See Appendix, page 18 for further detail)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Consolidated Results Segment Summary**Wachovia Corporation****Performance Summary**

Three Months Ended September 30, 2004

| (In millions) | General | Capital | Wealth | Corporate and | | Merger-Related | Total |
|---|----------|------------|------------|-----------------|--------|----------------------------|-------------|
| | Bank | Management | Management | Investment Bank | Parent | and Restructuring Expenses | Corporation |
| Income statement data | | | | | | | |
| Total revenue (Tax-equivalent) | \$ 2,638 | 1,270 | 268 | 1,352 | 92 | | 5,620 |
| Noninterest expense | 1,354 | 1,099 | 189 | 680 | 213 | 127 | 3,662 |
| Minority interest | | | | | 65 | (37) | 28 |
| Segment earnings (loss) | \$ 770 | 108 | 50 | 435 | (45) | (55) | 1,263 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 603 | 73 | 36 | 270 | (59) | | 923 |
| Risk adjusted return on capital (RAROC) | 57.15% | 34.07 | 49.09 | 33.08 | (0.26) | | 37.61 |
| Economic capital, average | \$ 5,200 | 1,268 | 372 | 4,865 | 2,098 | | 13,803 |
| Cash overhead efficiency ratio (Tax-equivalent) | 51.35% | 86.57 | 70.52 | 50.24 | 123.47 | | 61.14 |
| FTE employees | 34,481 | 19,351 | 3,628 | 4,552 | 22,491 | | 84,503 |
| Business mix/Economic capital | | | | | | | |
| Based on total revenue | 46.94% | 22.60 | 4.77 | 24.06 | | | |
| Based on segment earnings | 58.42 | 8.19 | 3.79 | 33.00 | | | |
| Average economic capital change (3Q04 vs. 3Q03) | (8)% | (2) | (3) | (10) | | | |

Page-8

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

General Bank

This segment includes Retail and Small Business and Commercial.

General Bank**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 1,994 | 1,901 | 1,856 | 1,876 | 1,884 | 5% | 6 |
| Fee and other income | 601 | 600 | 569 | 501 | 561 | | 7 |
| Intersegment revenue | 43 | 40 | 38 | 49 | 46 | 8 | (7) |
| Total revenue (Tax-equivalent) | 2,638 | 2,541 | 2,463 | 2,426 | 2,491 | 4 | 6 |
| Provision for credit losses | 74 | 65 | 68 | 145 | 120 | 14 | (38) |
| Noninterest expense | 1,354 | 1,298 | 1,314 | 1,386 | 1,319 | 4 | 3 |
| Income taxes (Tax-equivalent) | 440 | 427 | 392 | 327 | 384 | 3 | 15 |
| Segment earnings | \$ 770 | 751 | 689 | 568 | 668 | 3% | 15 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 603 | 575 | 506 | 423 | 499 | 5% | 21 |
| Risk adjusted return on capital (RAROC) | 57.15% | 55.10 | 48.92 | 41.21 | 45.90 | | |
| Economic capital, average | \$ 5,200 | 5,246 | 5,367 | 5,558 | 5,681 | (1) | (8) |
| Cash overhead efficiency ratio (Tax-equivalent) | 51.35% | 51.05 | 53.35 | 57.13 | 52.94 | | |
| Lending commitments | \$ 76,592 | 73,372 | 69,977 | 65,457 | 63,509 | 4 | 21 |
| Average loans, net | 124,585 | 122,049 | 118,164 | 116,374 | 114,574 | 2 | 9 |
| Average core deposits | \$ 170,459 | 166,603 | 160,871 | 158,143 | 155,336 | 2 | 10 |
| FTE employees | 34,481 | 34,488 | 34,383 | 34,552 | 34,884 | % | (1) |

General Bank Key Metrics

| | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Customer overall satisfaction score (a) | 6.57 | 6.57 | 6.58 | 6.57 | 6.55 | % | |
| New/Lost ratio | 1.44 | 1.38 | 1.41 | 1.28 | 1.17 | 4 | 23 |
| Online product and service enrollments (In thousands) (b) | 7,842 | 6,986 | 6,637 | 6,239 | 5,915 | 12 | 33 |
| Online active customers (In thousands) (b) | 2,548 | 2,514 | 2,240 | 2,144 | 1,991 | 1 | 28 |
| Financial centers | 2,507 | 2,519 | 2,531 | 2,565 | 2,580 | | (3) |

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| | | | | | | | |
|------|--------------|--------------|--------------|--------------|--------------|----------|------------|
| ATMs | <u>4,395</u> | <u>4,396</u> | <u>4,404</u> | <u>4,408</u> | <u>4,420</u> | <u>%</u> | <u>(1)</u> |
|------|--------------|--------------|--------------|--------------|--------------|----------|------------|

- (a) Gallup survey measured on a 1-7 scale; 6.4 = best in class .
 (b) Retail and small business.

Segment earnings a record \$770 million, up 3% and up 15% from 3Q03

Record revenue of \$2.6 billion increased 4%, and was up 6% from 3Q03 driven by strength in net interest income and growth in consumer service charges

Mortgage revenue of \$89 million decreased 21% and 49% from 3Q03; otherwise, revenues of \$2.5 billion grew 5% linked-quarter and 10% year-over-year

Expenses up 4% related to higher revenue and increased allocated legal costs

Average loans up 2% on growth in home equity, middle-market commercial and small business portfolios

Core deposit momentum continued, up 2% and up 10% from 3Q03; low-cost core deposits grew 3% and 16%, respectively

Sustained industry-leading customer satisfaction scores and record customer acquisition results

(See Appendix, pages 19-21 for further discussion of business unit results)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Capital Management

This segment includes Asset Management and Retail Brokerage Services.

Capital Management**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 152 | 131 | 117 | 96 | 78 | 16% | 95 |
| Fee and other income | 1,131 | 1,245 | 1,350 | 1,327 | 1,304 | (9) | (13) |
| Intersegment revenue | (13) | (12) | (13) | (17) | (17) | (8) | 24 |
| Total revenue (Tax-equivalent) | 1,270 | 1,364 | 1,454 | 1,406 | 1,365 | (7) | (7) |
| Provision for credit losses | | | | | | | |
| Noninterest expense | 1,099 | 1,147 | 1,226 | 1,196 | 1,161 | (4) | (5) |
| Income taxes (Tax-equivalent) | 63 | 79 | 82 | 77 | 74 | (20) | (15) |
| Segment earnings | \$ 108 | 138 | 146 | 133 | 130 | (22) | (17) |
| Performance and other data | | | | | | | |
| Economic profit | \$ 73 | 102 | 107 | 95 | 94 | (28)% | (22) |
| Risk adjusted return on capital (RAROC) | 34.07% | 41.53 | 41.78 | 38.47 | 39.75 | | |
| Economic capital, average | \$ 1,268 | 1,336 | 1,403 | 1,374 | 1,299 | (5) | (2) |
| Cash overhead efficiency ratio (Tax-equivalent) | 86.57% | 84.12 | 84.27 | 85.08 | 84.99 | | |
| Average loans, net | \$ 346 | 254 | 139 | 156 | 135 | 36 | 156 |
| Average core deposits | \$ 29,091 | 24,725 | 18,343 | 6,999 | 1,615 | 18 | |
| FTE employees | 19,351 | 19,461 | 19,581 | 19,937 | 20,012 | (1)% | (3) |

Capital Management Key Metrics

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---------------|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |

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| | | | | | | | |
|---|-------------------|----------------|----------------|----------------|----------------|----------|-----------|
| Separate account assets | \$ 142,407 | 143,368 | 146,405 | 137,267 | 126,560 | (1)% | 13 |
| Mutual fund assets | 106,831 | 104,217 | 104,154 | 109,359 | 113,700 | 3 | (6) |
| Total assets under management (a) | 249,238 | 247,585 | 250,559 | 246,626 | 240,260 | 1 | 4 |
| Securities lending | 36,123 | 36,500 | 36,200 | | | (1) | |
| Total assets under management and securities lending | \$ 285,361 | 284,085 | 286,759 | 246,626 | 240,260 | | 19 |
| Gross fluctuating mutual fund sales | \$ 2,830 | 3,884 | 4,378 | 3,892 | 4,802 | (27) | (41) |
| Full-service financial advisors series 7 | 7,964 | 8,009 | 8,133 | 8,192 | 8,309 | (1) | (4) |
| Financial center advisors series 6 | 2,594 | 2,871 | 3,081 | 3,270 | 3,316 | (10) | (22) |
| Broker client assets | \$ 615,900 | 618,800 | 623,000 | 603,100 | 568,500 | | 8 |
| Customer receivables including margin loans | \$ 6,050 | 6,161 | 6,143 | 6,097 | 5,832 | (2) | 4 |
| Brokerage offices (Actual) | 3,220 | 3,239 | 3,273 | 3,328 | 3,367 | (1)% | (4) |

(a) Includes \$59 billion in assets managed for Wealth Management which are also reported in that segment.

Retail Brokerage Integration

| | 2004 | | | 2003 | Cumulative Total | Goal | % of Goal Complete |
|--|---------------|----------------|---------------|------|------------------|----------|--------------------|
| | Third Quarter | Second Quarter | First Quarter | | | | |
| Merger costs (Dollars in millions) | \$ 99 | 432 | 90 | 203 | 824 | 1,020(a) | 81% |
| Position reductions | 299 | 126 | 107 | 84 | 616 | 1,750 | 35 |
| Real estate square footage reduction (In millions) | 0.2 | 0.2 | 0.2 | 0.5 | 1.1 | 2.7 | 41 |
| Branches consolidated | 23 | 32 | 24 | 22 | 101 | 146 | 69% |

(a) Lowered original estimate of \$1.128 billion by \$108 million.

Segment earnings of \$108 million, down 22%; including \$14 million decrease relating to 2Q04 divestitures

Total revenue down 7% both linked-quarter and vs. 3Q03, primarily due to weak retail brokerage trading activity

Net interest income up \$21 million on continued growth in FDIC-insured sweep deposits

Fee and other income down \$114 million on \$85 million decline in brokerage commissions as well as \$23 million lower revenue associated with 2Q04 sale of two non-strategic businesses

Expenses declined 4% and were down 5% from 3Q03, reflecting lower volume-based commissions

AUM rose 1% from 2Q04, driven by \$6 billion transfer of Prudential assets to Evergreen funds, partially offset by the transfer of money market funds to FDIC-insured sweep product

Retail brokerage merger integration nearing completion

Regretted broker attrition remains better than expected

Major systems integration completed; 1.9 million client accounts converted; 23 branches consolidated during the quarter

(See Appendix, pages 22-23 for further discussion of business unit results)

Page-10

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Wealth Management

This segment includes Private Banking, Personal Trust, Investment Advisory Services, Charitable Services, Financial Planning, and Insurance Brokerage (property and casualty, and high net worth life).

Wealth Management**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q04 vs 3 Q 03 |
|---|------------------|-------------------|------------------|-------------------|------------------|------------------------|-----------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 130 | 120 | 114 | 114 | 113 | 8 % | 15 |
| Fee and other income | 136 | 144 | 141 | 138 | 131 | (6) | 4 |
| Intersegment revenue | 2 | 2 | 1 | 2 | 1 | | |
| Total revenue (Tax-equivalent) | 268 | 266 | 256 | 254 | 245 | 1 | 9 |
| Provision for credit losses | (1) | | | 1 | 2 | | |
| Noninterest expense | 189 | 190 | 186 | 187 | 183 | (1) | 3 |
| Income taxes (Tax-equivalent) | 30 | 28 | 25 | 25 | 22 | 7 | 36 |
| Segment earnings | \$ 50 | 48 | 45 | 41 | 38 | 4 % | 32 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 36 | 33 | 30 | 25 | 24 | 9 % | 50 |
| Risk adjusted return on capital (RAROC) | 49.09 % | 46.77 | 42.61 | 37.31 | 35.40 | | |
| Economic capital, average | \$ 372 | 374 | 379 | 385 | 384 | (1) | (3) |
| Cash overhead efficiency ratio (Tax-equivalent) | 70.52% | 71.66 | 72.55 | 74.31 | 74.48 | | |
| Lending commitments | \$ 4,497 | 4,445 | 4,117 | 4,012 | 3,843 | 1 | 17 |
| Average loans, net | 11,461 | 10,859 | 10,379 | 9,924 | 9,703 | 6 | 18 |
| Average core deposits | \$ 12,327 | 12,107 | 11,523 | 11,319 | 11,054 | 2 | 12 |
| FTE employees | 3,628 | 3,674 | 3,745 | 3,791 | 3,802 | (1)% | (5) |

Wealth Management Key Metrics

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---------------|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |

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| | | | | | | | |
|--|-------------------|---------|---------|---------|---------|------|------|
| Investment assets under administration | \$ 107,764 | 108,739 | 109,239 | 107,177 | 100,708 | (1)% | 7 |
| Assets under management (a) | \$ 58,693 | 59,401 | 59,602 | 59,010 | 56,484 | (1) | 4 |
| Client relationships (Actual) | 51,926 | 66,624 | 70,630 | 70,897 | 70,279 | (22) | (26) |
| Wealth Management advisors (Actual) | 927 | 958 | 954 | 960 | 993 | (3)% | (7) |

(a) These assets are managed by and reported in Capital Management. Historical periods have been restated to reflect the transfer of assets from Wealth Management to other channels that best meet client needs.

Segment earnings a record \$50 million, up 4% and 32% from 3Q03

Net interest income up 8% and up 15% from 3Q03 on continued strong growth in consumer loans of 6%, deposit growth of 2% and improving spreads

Fee and other income decreased 6% from strong second quarter levels, reflecting a seasonal slowdown in insurance commissions and lower asset management fees in-line with market valuation declines

4% increase from 3Q03 on growth in trust, investment management fees and insurance commissions

Cash efficiency ratio of 70.52%, improved 114 bps linked-quarter and 396 bps from 74.48% in 3Q03

AUM declined 1% largely reflecting lower market valuations; increased 4% from 3Q03 on higher market valuations and continued sales momentum

Expected 4Q04 acquisition of assets of Tanager Financial Services provides entry into Boston

(See Appendix, page 24 for further discussion of business unit results)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Corporate and Investment Bank

This segment includes Corporate Lending, Investment Banking, Global Treasury and Trade Finance, and Principal Investing.

Corporate and Investment Bank**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 598 | 611 | 592 | 589 | 572 | (2)% | 5 |
| Fee and other income | 787 | 716 | 743 | 621 | 539 | 10 | 46 |
| Intersegment revenue | (33) | (30) | (27) | (34) | (31) | 10 | 6 |
| Total revenue (Tax-equivalent) | 1,352 | 1,297 | 1,308 | 1,176 | 1,080 | 4 | 25 |
| Provision for credit losses | (15) | (4) | (26) | 35 | 10 | | |
| Noninterest expense | 680 | 616 | 617 | 648 | 577 | 10 | 18 |
| Income taxes (Tax-equivalent) | 252 | 253 | 263 | 183 | 183 | | 38 |
| Segment earnings | \$ 435 | 432 | 454 | 310 | 310 | 1% | 40 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 270 | 273 | 279 | 161 | 137 | (1)% | 97 |
| Risk adjusted return on capital (RAROC) | 33.08% | 34.11 | 34.43 | 23.42 | 21.08 | | |
| Economic capital, average | \$ 4,865 | 4,756 | 4,792 | 5,140 | 5,404 | 2 | (10) |
| Cash overhead efficiency ratio (Tax-equivalent) | 50.24% | 47.59 | 47.12 | 55.07 | 53.38 | | |
| Lending commitments | \$ 77,007 | 75,295 | 71,147 | 69,728 | 69,481 | 2 | 11 |
| Average loans, net | 33,250 | 29,827 | 29,714 | 30,833 | 31,911 | 11 | 4 |
| Average core deposits | \$ 19,380 | 18,722 | 16,697 | 16,426 | 16,391 | 4 | 18 |
| FTE employees | 4,552 | 4,525 | 4,355 | 4,317 | 4,224 | 1% | 8 |

Corporate and Investment Bank

Sub-segment Revenue

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | vs 3 Q 03 |
|--|-----------------|--------------|--------------|--------------|--------------|-----------|--------------|
| | Third | Second | First | Fourth | Third | 3 Q 04 | |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | |
| Investment Banking | \$ 496 | 567 | 574 | 458 | 377 | (13)% | 32 |
| Corporate Lending | 414 | 480 | 465 | 496 | 491 | (14) | (16) |
| Global Treasury and Trade Finance | 244 | 241 | 236 | 235 | 234 | 1 | 4 |
| Principal Investing | 198 | 9 | 33 | (13) | (22) | | |
| Total revenue (Tax-equivalent) | \$ 1,352 | 1,297 | 1,308 | 1,176 | 1,080 | 4% | 25 |
| Memoranda | | | | | | | |
| Total net trading revenue (Tax-equivalent) | \$ 185 | 256 | 298 | 218 | 144 | (28)% | 28 |

Segment earnings of \$435 million up 1% and up 40% from 3Q03

Record revenue of \$1.4 billion increased 4% from 2Q04 and 25% from 3Q03

Net interest income down 2%, primarily due to increased funding costs resulting from 2Q04 resolution of commercial leasing tax matters; 5% increase from 3Q03 primarily related to increased trading assets

Fee and other income growth driven by principal investing gains, up \$186 million, as well as strength in bond originations, M&A and loan syndications, partially offset by \$88 million reduction in trading account profits and \$34 million reduction in securities gains; across-the-board strength vs. 3Q03

Provision recovery of \$15 million reflects gross charge-offs of \$23 million, or 27 bps of average loans, and recoveries of \$29 million and resolution of other credit losses of \$9 million

Expenses increased on higher incentives related to continued strong results and higher allocated legal costs

Average loans increased \$3.4 billion linked-quarter, with \$2.6 billion relating to the 2Q04 resolution of commercial leasing tax matters

Remaining \$832 million increase largely due to growth in structured products and international correspondent banking, and modest growth in large corporate lending

(See Appendix, pages 25 - 28 for further discussion of business unit results)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Asset Quality**Asset Quality**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--|---------------|----------------|---------------|----------------|---------------|-----------|-----------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Nonperforming assets | | | | | | | |
| Nonaccrual loans | \$ 798 | 863 | 968 | 1,035 | 1,391 | (8)% | (43) |
| Foreclosed properties | 101 | 104 | 103 | 111 | 116 | (3) | (13) |
| Total nonperforming assets | \$ 899 | 967 | 1,071 | 1,146 | 1,507 | (7)% | (40) |
| as % of loans, net and foreclosed properties | 0.51% | 0.56 | 0.64 | 0.69 | 0.91 | | |
| Nonperforming assets in loans held for sale | \$ 57 | 68 | 67 | 82 | 160 | (16)% | (64) |
| Total nonperforming assets in loans and in loans held for sale | \$ 956 | 1,035 | 1,138 | 1,228 | 1,667 | (8)% | (43) |
| as % of loans, net, foreclosed properties and loans held for sale | 0.50% | 0.55 | 0.63 | 0.69 | 0.95 | | |
| Allowance for credit losses (a) | | | | | | | |
| Allowance for loan losses, beginning of period | \$ 2,331 | 2,338 | 2,348 | 2,474 | 2,510 | % | (7) |
| Net charge-offs | (65) | (68) | (52) | (156) | (132) | (4) | (51) |
| Allowance relating to loans transferred or sold | 3 | (3) | (9) | (57) | (22) | | |
| Provision for credit losses related to loans transferred or sold (b) | (8) | (9) | (8) | 24 | | (11) | |
| Provision for credit losses | 63 | 73 | 59 | 63 | 118 | (14) | (47) |
| Allowance for loan losses, end of period | 2,324 | 2,331 | 2,338 | 2,348 | 2,474 | | (6) |
| Reserve for unfunded lending commitments, beginning of period | 146 | 149 | 156 | 157 | 194 | (2) | (25) |
| Provision for credit losses | (12) | (3) | (7) | (1) | (37) | | (68) |
| Reserve for unfunded lending commitments, end of period | 134 | 146 | 149 | 156 | 157 | (8) | (15) |
| Allowance for credit losses | \$ 2,458 | 2,477 | 2,487 | 2,504 | 2,631 | (1)% | (7) |
| Allowance for loan losses | | | | | | | |
| as % of loans, net | 1.33% | 1.35 | 1.40 | 1.42 | 1.49 | | |
| as % of nonaccrual and restructured loans (c) | 291 | 270 | 242 | 227 | 178 | | |
| as % of nonperforming assets (c) | 258 | 241 | 218 | 205 | 164 | | |
| Allowance for credit losses | | | | | | | |
| as % of loans, net | 1.41% | 1.43 | 1.49 | 1.51 | 1.59 | | |

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| | | | | | | | |
|--|--------------|------|--------|------|------|------|------|
| Net charge-offs | \$ 65 | 68 | 52 | 156 | 132 | (4)% | (51) |
| Commercial, as % of average commercial loans | 0.05% | 0.08 | (0.05) | 0.31 | 0.21 | | |
| Consumer, as % of average consumer loans | 0.30% | 0.28 | 0.36 | 0.50 | 0.51 | | |
| Total, as % of average loans, net | 0.15% | 0.17 | 0.13 | 0.39 | 0.33 | | |
| Past due loans, 90 days and over, and nonaccrual loans(c) | | | | | | | |
| Commercial, as a % of loans, net | 0.57% | 0.66 | 0.78 | 0.87 | 1.20 | | |
| Consumer, as a % of loans, net | 0.89% | 0.86 | 0.77 | 0.77 | 0.76 | | |

- (a) The allowance for credit losses is the sum of the allowance for loan losses and the reserve for unfunded lending commitments.
 (b) The provision related to loans transferred or sold includes recovery of lower of cost or market losses.
 (c) These ratios do not include nonperforming assets included in loans held for sale.

Key Points

Net charge-offs of \$65 million, or 15 bps of average loans, declined 4%, reflecting higher gross charge-offs of \$123 million, or 29 bps, and higher recoveries totaling \$58 million

NPAs improved to a record low of 50 bps of average loans

Provision expense of \$43 million fell \$18 million and included \$20 million net benefit associated with recovery of lower of cost or market losses on loans and commitments previously carried in loans held for sale

Allowance for loan losses totaled \$2.3 billion, or 1.33% of net loans; declined \$7 million reflecting continued improvement in credit quality

Allowance for credit losses to loans of 1.41%; lowered reserves on commitments \$12 million reflecting funding or expiration of commitments

Allowance for loan losses to nonperforming assets improved to 258% from 241% in 2Q04

Continued proactive portfolio management actions

Sold \$91 million of commercial exposure out of the loan portfolio including \$74 million of outstandings, of which \$19 million were nonperforming loans

Also transferred \$15 million of commercial loan exposure including \$12 million outstanding to held for sale

(See Appendix, pages 30 32 for further detail)

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

2004 Full Year Outlook Excludes the Effect of the Proposed Merger with SouthTrust**No Change in Overall Expectations****Expect 4Q04 Results In-line with 3Q04 EPS* of \$1.00, Before Impact of \$0.03* Per Share Dilution****Relating to Proposed SouthTrust Merger***Italics denotes change in outlook*

(Versus Full-Year 2003 Unless Otherwise Noted; Reflects Full-Year Effect of Larger Retail Brokerage Operation

vs. 6 months in 2003)

| | | |
|------------------------------|---|-----------------------------------|
| Total Revenue | Expected % growth in low double-digit range | |
| Net Interest Income | Expected % growth in mid-to-high single-digit range | |
| Net Interest Margin | Expected to remain relatively flat excluding the impact of the following items totaling 30 bps | |
| | Full-year effect of larger brokerage operation | -9 bps |
| | Securities growth FDIC-Insured money market sweep | -15 bps |
| | Full year effect of FIN 46 consolidation | -6 bps |
| Fee Income | Anticipate % growth in mid-teens range | |
| Noninterest Expense | Expected % growth in high single-digit range; marginally lower than revenue | |
| Loan Growth | Expect mid single-digit % growth from 4Q03 (excluding securitizations) | |
| | Consumer | Mid single-digit % growth |
| | Commercial and Industrial | Mid single-digit % growth |
| | Small Business | Mid-to-high teens % growth |
| | Commercial | Mid single-digit % growth |
| | Large Corporate | Relatively flat |
| | Commercial real estate | Low single-digit % growth |
| Charge-offs | 15-25 bps of average net loans range | |
| | Provision expected to be within this range | |
| Effective Tax Rate | Approximately 34.5 35.0% (tax-equivalent) | |
| Leverage Ratio | Target > 6.00% | |
| Dividend Payout Ratio | | |

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40% 50% of earnings (before merger-related and restructuring expenses, and other intangible amortization)

Excess Capital

Opportunistically repurchase shares; authorization for 98.9 million shares remaining

Financially attractive, shareholder friendly small acquisitions

* Earnings per share excluding merger-related and restructuring expenses

Page-14

Table of Contents

APPENDIX

TABLE OF CONTENTS

| | |
|--|----|
| <u>Summary Operating Results</u> | 15 |
| <u>Net Interest Income</u> | 16 |
| <u>Fee and Other Income</u> | 17 |
| <u>Noninterest Expense</u> | 18 |
| <u>General Bank</u> | 19 |
| <u>Capital Management</u> | 22 |
| <u>Wealth Management</u> | 24 |
| <u>Corporate and Investment Bank</u> | 25 |
| <u>Parent</u> | 29 |
| <u>Asset Quality</u> | 30 |
| <u>Merger Integration Update</u> | 33 |
| <u>Explanation of Our Use of Certain Non-GAAP Financial Measures</u> | 36 |
| <u>Cautionary Statement</u> | 40 |
| <u>Additional Information</u> | 41 |

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Summary Operating Results

Business segment results are presented excluding merger-related and restructuring expenses, deposit base intangible and other intangible amortization expense, and the cumulative effect of a change in accounting principle. This is the basis on which we manage and allocate capital to our business segments. We continuously assess assumptions, methodologies and reporting classifications to better reflect the true economics of our business segments.

Wachovia and the Internal Revenue Service (IRS) have settled all issues relating to the IRS 's challenge of our tax position on lease-in, lease-out (LILO) transactions entered into by First Union Corporation and legacy Wachovia Corporation. Our current and deferred tax liabilities previously accrued were adequate to cover this resolution. For the purposes of presenting average balances and net interest income summaries, deferred taxes related to these leases are netted against the loan balance. Accordingly, the reduction of deferred tax liabilities associated with the resolution noted above increases the balances against which interest income is applied to determine interest yield earned. In 3Q04, this results in an increase in average loans of \$2.6 billion and a reduction in the average interest rate earned on lease financing of approximately 268 bps.

Wachovia has been advised that the large accounting firms have recently discussed with the staff of the Financial Accounting Standards Board the accounting for leveraged leases used by public companies. If a change is made, it may result in a one-time charge to earnings and, thereafter, increased earnings in an approximate equal aggregate amount over the future life of the leases.

In 2Q04, we revised the model used for determining certain components of our allowance for loan losses. The model revision did not have a material impact on our recorded allowance. Additionally, as of June 30, 2004, we reclassified the reserve for unfunded lending commitments from the allowance for loan losses to other liabilities. Amounts for prior periods have been reclassified. In addition to presenting the balance and metrics relating to the allowance for loan losses, we are also presenting the balance and certain metrics relating to the allowance for credit losses, which is the sum of the allowance for loan losses and the reserve for unfunded lending commitments.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Net Interest Income

(See Table on Page 5)

Net Interest Income Summary

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--------------------------------------|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Average earning assets | \$ 359,909 | 344,847 | 330,320 | 322,274 | 303,503 | 4% | 19 |
| Average interest-bearing liabilities | 314,310 | 301,652 | 289,741 | 284,005 | 266,351 | 4 | 18 |
| Interest income (Tax-equivalent) | 4,364 | 4,084 | 4,061 | 4,016 | 3,776 | 7 | 16 |
| Interest expense | 1,336 | 1,181 | 1,138 | 1,074 | 1,059 | 13 | 26 |
| Net interest income (Tax-equivalent) | \$ 3,028 | 2,903 | 2,923 | 2,942 | 2,717 | 4% | 11 |
| Average rate earned | 4.84% | 4.75 | 4.93 | 4.96 | 4.95 | | |
| Equivalent rate paid | 1.48 | 1.38 | 1.38 | 1.32 | 1.38 | | |
| Net interest margin | 3.36% | 3.37 | 3.55 | 3.64 | 3.57 | | |

In early 4Q03, we began marketing our FDIC-insured money market deposit account to brokerage sweep customers. Since then, customers have been transferring balances from money market mutual fund accounts to these deposit accounts. We have been investing these deposits in securities that in concert produce an asset/liability structure that enables us to maintain our desired interest rate sensitivity. This product has captured \$28.9 billion in new deposits to date, up \$3.9 billion on a period-end basis. These deposits represented \$27.4 billion of 3Q04 average core deposits, up \$4.4 billion from 2Q04.

Net interest income of \$3.0 billion increased \$125 million, primarily reflecting improving spreads, additional growth in earning assets and lower prepayments. Compared with 3Q03, net interest income increased \$311 million, reflecting earning assets growth (discussed below).

Net interest margin declined 1 bp to 3.36%, as improvement in spreads and the benefit of slower mortgage prepayments and premium amortization was more than offset by growth in lower yielding trading assets, the balance sheet impact of our 2Q04 resolution of commercial leasing tax matters, and the investment of an additional \$4.4 billion growth in average FDIC-insured money market sweep balances. Net interest margin declined 21 bps from 3Q03, driven by the investment of FDIC-insured money market sweep deposits and increased low-yielding trading

assets.

In order to maintain our targeted interest rate risk profile, derivative positions are used to hedge the repricing risk inherent in balance sheet positions. The contribution of hedge-related derivatives, primarily on fixed rate debt, fixed rate consumer deposits and floating rate loans, offsets effects on income from balance sheet positions. In 3Q04, net hedge-related derivative income contributed 30 bps to the net interest margin vs. 33 bps in 2Q04 and 47 bps in 3Q03.

Trading assets grew an average \$5.9 billion related to asset growth in interest rate product trading as well as generally higher customer activity. **Average securities** rose \$1.3 billion reflecting continued investment of growth in deposit balances. **Average loans** rose 3% linked quarter. **Average commercial loans** were up \$4.8 billion, or 5%, including a \$2.6 billion impact resulting from a second quarter resolution of tax matters related to our commercial lease portfolio at the end of 2Q04. The remaining \$2.2 billion of growth was driven by a \$924 million increase in middle market, business banking and small business lending, and a \$725 million increase in asset-based and international trade finance. Average large corporate loans, excluding the impact of the tax settlement, remained relatively flat linked-quarter. **Average consumer loans** were up \$157 million, as growth in home equity line outstandings and student loans was largely offset by the \$2.2 billion average effect of our auto loan securitization activity of \$2.0 billion in 2Q04 and \$1.0 billion in 3Q04. **Loans held for sale** increased \$1.5 billion, or 10%, largely on growth in prime equity lines. **Other earning assets** increased 4%. Compared with 3Q03, total earning asset growth of \$56.4 billion was driven by a \$23.1 billion increase in securities largely relating to growth in FDIC-insured money market sweep deposits, \$13.1 billion rise in trading assets, a \$10.6 billion increase in loan outstandings and a \$6.9 billion increase in loans held for sale.

Average core deposits increased \$9.2 billion, or 4%. Core deposit growth included an average \$4.4 billion in additional FDIC-insured money market sweep deposits in our retail brokerage business; growth in our remaining businesses was \$4.8 billion or 2%. Low-cost core deposit growth was \$10.3 billion, or 6%. **Average foreign and other time deposits** and **average short-term borrowings** were each up 3%. **Average long-term debt** increased 6% reflecting the July 2004 issuance of \$5.0 billion of senior and subordinated debt. Compared with 3Q03, average core deposits increased \$47.3 billion, including \$27.2 billion related to the FDIC-insured money market sweep

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

product; short-term borrowings increased \$3 billion to partially fund trading asset growth; and long-term debt increased \$4 billion.

The following tables provide additional detail on our consumer loans.

Average Consumer Loans Total Corporation

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|-----------------------------|------------------|---------------|---------------|---------------|---------------|----------|----------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | 3 Q 03 |
| Mortgage | \$ 26,299 | 25,038 | 23,558 | 23,898 | 22,069 | 5% | 19 |
| Home equity loans | 25,061 | 24,532 | 24,232 | 24,342 | 24,255 | 2 | 3 |
| Home equity lines | 2,928 | 2,819 | 3,089 | 3,140 | 3,114 | 4 | (6) |
| Student | 10,145 | 9,941 | 8,908 | 8,502 | 7,962 | 2 | 27 |
| Installment | 3,211 | 3,272 | 3,059 | 3,069 | 3,428 | (2) | (6) |
| Other consumer loans | 4,048 | 5,933 | 5,967 | 6,021 | 6,254 | (32) | (35) |
| Total consumer loans | \$ 71,692 | 71,535 | 68,813 | 68,972 | 67,082 | % | 7 |

| Period-End On-Balance Sheet Consumer Loans In Loans, Securities, and Loans Held for Sale | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|---------------|---------------|---------------|---------------|-----------|----------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | 3 Q 03 |
| (In millions) | | | | | | | |
| On-balance sheet loan portfolio | \$ 71,582 | 70,927 | 69,137 | 68,126 | 68,786 | 1% | 4 |
| Securitized loans included in securities | 9,104 | 9,636 | 10,261 | 10,905 | 11,809 | (6) | (23) |
| Loans held for sale | 15,762 | 14,370 | 12,040 | 10,051 | 8,826 | 10 | 79 |
| Total consumer loan assets | \$ 96,448 | 94,933 | 91,438 | 89,082 | 89,421 | 2% | 8 |

We hold consumer loan assets on our balance sheet in our consumer loan portfolio, in securitized form in our securities portfolio, and in loans held for sale. On-balance sheet period-end consumer loan assets of \$96.4 billion increased 2% and rose 8% from 3Q03. The linked-quarter and year-over-year increases were driven by strong growth in consumer real estate secured outstandings in our loan portfolio and held for sale warehouse as we slowed our securitization activity, somewhat offset by modest declines in securitized balances. We securitized \$1.0 billion in auto loans in early September in order to more efficiently manage our capital, which reduced period-end consumer loans.

The following table provides additional period-end balance sheet data.

| Period-End Balance Sheet Data (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--|------------|---------|---------|---------|---------|--------|--------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2Q 04 | 3Q 03 |
| Commercial loans, net | \$ 102,524 | 101,581 | 97,742 | 97,030 | 96,705 | 1% | 6 |
| Consumer loans, net | 71,980 | 71,336 | 69,561 | 68,541 | 69,220 | 1 | 4 |
| Loans, net | 174,504 | 172,917 | 167,303 | 165,571 | 165,925 | 1 | 5 |
| Goodwill and other intangible assets | | | | | | | |
| Goodwill | 11,481 | 11,481 | 11,233 | 11,149 | 11,094 | | 3 |
| Deposit base | 484 | 568 | 659 | 757 | 863 | (15) | (44) |
| Customer relationships | 372 | 387 | 401 | 396 | 400 | (4) | (7) |
| Tradenname | 90 | 90 | 90 | 90 | 90 | | |
| Total assets | 436,698 | 418,441 | 411,140 | 401,188 | 388,924 | 4 | 12 |
| Core deposits | 237,315 | 228,204 | 217,954 | 204,660 | 187,516 | 4 | 27 |
| Total deposits | 252,981 | 243,380 | 232,338 | 221,225 | 203,495 | 4 | 24 |
| Stockholders' equity | \$ 33,897 | 32,646 | 33,337 | 32,428 | 32,813 | 4% | 3 |
| Memoranda | | | | | | | |
| Unrealized gains (Before income taxes) | | | | | | | |
| Securities, net | \$ 1,989 | 798 | 2,959 | 2,177 | 2,346 | | |
| Risk management derivative financial instruments, net | 1,002 | 1,133 | 1,576 | 1,395 | 2,041 | | |
| Unrealized gains, net (Before income taxes) | \$ 2,991 | 1,931 | 4,535 | 3,572 | 4,387 | | |

Fee and Other Income

(See Table on Page 6)

Fee and other income remained flat at \$2.6 billion and declined 1% from 3Q03. Fees represented 46% of total revenue in 3Q04 and 47% in 2Q04.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Service charges grew 2% to \$499 million and rose 14% from 3Q03. Stronger consumer DDA charges, aided by growth in no-fee checking account charges and growth in commercial DDA charges drove these results.

Other banking fees of \$304 million were up 4%, primarily due to improvement in commercial mortgage banking fees. Versus 3Q03, fees were up 18% driven by both higher mortgage banking and interchange fees.

Commissions of \$584 million were down 14% and 24% from 3Q03 as retail market activity remained low. Insurance commissions were up 11% from 3Q03.

Fiduciary and asset management fees of \$665 million declined 1% on lower asset valuations. Fees were flat compared to 3Q03 as lower fees on money market assets transferred to the FDIC sweep product offset higher fees earned on growing assets.

Advisory, underwriting and other investment banking fees of \$233 million increased 18%, on strong results in investment grade and high-yield origination, and M&A, and loan syndications. These fees were up 22% from 3Q03 largely on higher loan syndication and M&A fees.

Trading account losses of \$69 million were down \$108 million from a \$39 million profit in 2Q04 on weaker interest rate product and commercial real estate finance. Trading results were down \$23 million from 3Q03.

Principal investing recorded net gains of \$201 million, up \$186 million, driven by three large direct investments. Results were up \$226 million vs. 3Q03 losses of \$25 million.

Net securities losses were \$71 million in 3Q04, including \$18 million in impairment losses, vs. 2Q04 gains of \$36 million, including \$3 million in impairment losses. This represented \$78 million of losses in our investment portfolio partially offset by net securities gains in the Corporate and Investment Bank of \$7 million. In 2Q04 we recorded \$6 million of net securities losses in our investment portfolio and \$40 million of net securities gains in the Corporate and Investment Bank. Net securities gains in 3Q03 were \$22 million and included \$35 million in impairment losses.

Other income of \$246 million increased \$73 million from 2Q04 and included a \$68 million loss on the sale of corporate real estate. Losses on auto loan securitizations were \$11 million versus \$46 million in 2Q04. 3Q04 included a \$16 million gain associated with equity collars on our stock versus a \$13 million loss in 2Q04. Mortgage and home equity sale and securitization income decreased to \$30 million from \$53 million in 2Q04. Net gains from market valuation adjustments on and sales of loans held for sale were \$38 million in 3Q04 vs. \$44 million in 2Q04. 2Q04 results included gains of \$21 million in our Asset Management sub-segment associated with the sale of two non-strategic businesses. Compared with 3Q03, the primary drivers of the \$105 million decline were lower securitization income and lower gains on loan sales and loans held for sale gains.

Noninterest Expense

(See Table on Page 7)

Total noninterest expense increased 5%. Excluding the effect of **merger-related and restructuring expenses** and other intangible amortization, expenses were up 5% primarily reflecting higher legal costs, and were up 4% vs. 3Q03, primarily reflecting higher professional and consulting and sundry expenses.

Salaries and employee benefits expense decreased 2% as lower incentives on reduced brokerage activity was partially offset by higher salaries expense. **Occupancy expense** rose 4% and **equipment expense** rose 6%. **Professional and consulting fees** increased 6%. **Sundry expense** rose 59%, largely reflecting higher legal costs. **Other intangible amortization** of \$99 million included \$83 million deposit base intangible amortization and \$16 million other intangible amortization.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

General Bank

This segment consists of the Retail and Small Business, and Commercial operations.

(See Table on Page 9)

Retail and Small Business

This sub-segment includes Retail Banking, Small Business Banking, Wachovia Mortgage, Wachovia Home Equity, Educaid and other retail businesses.

Retail and Small Business**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 1,407 | 1,348 | 1,320 | 1,331 | 1,354 | 4% | 4 |
| Fee and other income | 500 | 503 | 444 | 410 | 470 | (1) | 6 |
| Intersegment revenue | 15 | 16 | 15 | 18 | 19 | (6) | (21) |
| Total revenue (Tax-equivalent) | 1,922 | 1,867 | 1,779 | 1,759 | 1,843 | 3 | 4 |
| Provision for credit losses | 56 | 50 | 62 | 88 | 85 | 12 | (34) |
| Noninterest expense | 1,066 | 1,022 | 1,040 | 1,093 | 1,039 | 4 | 3 |
| Income taxes (Tax-equivalent) | 291 | 289 | 245 | 211 | 263 | 1 | 11 |
| Segment earnings | \$ 509 | 506 | 432 | 367 | 456 | 1% | 12 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 425 | 417 | 347 | 297 | 382 | 2% | 11 |
| Risk adjusted return on capital (RAROC) | 67.43% | 66.16 | 56.60 | 49.19 | 59.53 | | |
| Economic capital, average | \$ 2,996 | 3,041 | 3,062 | 3,091 | 3,127 | (1) | (4) |

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| | | | | | | | |
|---|-------------------|---------|---------|---------|---------|----|----|
| Cash overhead efficiency ratio (Tax-equivalent) | 55.49% | 54.73 | 58.44 | 62.13 | 56.36 | | |
| Average loans, net | \$ 72,068 | 70,516 | 67,786 | 66,235 | 64,520 | 2 | 12 |
| Average core deposits | \$ 131,529 | 128,864 | 125,576 | 124,037 | 123,357 | 2% | 7 |

Net interest income increased 4% and was up 4% from 3Q03. Linked-quarter performance reflected continued 2% core and 3% low-cost core growth and improving deposit spreads. Average loans rose 2% on higher small business loans and home equity line usage. Loans were up 12% from the prior year quarter, primarily reflecting growth in home equity and student loans. Average core deposits grew 2% and increased 7% from 3Q03. Linked-quarter performance reflects continued strong low-cost core deposit growth of 2% as well as 2% growth in CDs.

Fee and other income declined 1% but increased 6% from 3Q03. The linked-quarter performance was due to lower mortgage-related fees which were partially offset by higher consumer service charges. Mortgage-related fee and other income of \$34 million decreased 35% and 62% from 3Q03, and included \$8 million in net gains on mortgage deliveries and servicing sales, compared with \$20 million in 2Q04 and \$39 million in 3Q03. Non-mortgage-related fee and other income of \$466 million increased 3% and was up 22% vs. 3Q03.

Noninterest expense increased 4% linked-quarter, primarily due to increased loan costs associated with higher student loan volume, higher allocated legal costs and increased technology expense. Expenses increased 3% vs. 3Q03 on higher revenue; lower mortgage origination expenses were offset by higher costs associated with a new mortgage front-end processing system.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

General Bank Retail and Small Business Loan Production**Retail and Small Business**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---------------------------------|------------------|---------------|---------------|---------------|---------------|------------------------|------------------------|
| | Third | Second | First | Fourth | Third | | |
| | Quarter | Quarter | Quarter | Quarter | Quarter | | |
| Loan production | | | | | | | |
| Mortgage | \$ 3,320 | 4,572 | 3,106 | 3,129 | 6,778 | (27)% | (51) |
| Home equity | 7,612 | 8,787 | 7,257 | 6,795 | 8,907 | (13) | (15) |
| Student | 829 | 407 | 763 | 541 | 660 | | 26 |
| Installment | 117 | 128 | 123 | 126 | 166 | (9) | (30) |
| Other retail and small business | 1,715 | 1,857 | 1,402 | 1,446 | 1,511 | (8) | 14 |
| Total loan production | \$ 13,593 | 15,751 | 12,651 | 12,037 | 18,022 | (14)% | (25) |

Loan production declined 14% to \$13.6 billion as consumer loan demand decreased with the higher rates prevailing in 2Q04 and early 3Q04. Student loan volumes increased over seasonally low 2Q04 levels and were up 26% vs. 3Q03 on stronger business.

Wachovia.com**Wachovia.com**

| (In thousands) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|
| | Third | Second | First | Fourth | Third | | |
| | Quarter | Quarter | Quarter | Quarter | Quarter | | |
| Online product and service enrollments | | | | | | | |
| Retail | 7,842 | 6,986 | 6,637 | 6,239 | 5,915 | 12% | 33 |
| Wholesale | 440 | 411 | 397 | 361 | 340 | 7 | 29 |
| Total online product and service enrollments | 8,282 | 7,397 | 7,034 | 6,600 | 6,255 | 12 | 32 |
| Enrollments per quarter | 906 | 377 | 458 | 375 | 435 | % | |

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| | | | | | | | |
|--|---------|------|------|------|------|-----|----|
| Dollar value of transactions (In billions) | \$ 21.9 | 23.3 | 22.0 | 18.6 | 15.5 | (6) | 41 |
|--|---------|------|------|------|------|-----|----|

Online product and service enrollment increased 12% from 2Q04 and 32% from 3Q03 due to the effect of the retail brokerage transaction.

Wachovia Contact Center

Wachovia Contact Center Metrics

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Customer calls to | | | | | | | |
| Person | 9.5 | 9.4 | 9.6 | 9.1 | 9.5 | 1% | |
| Voice response unit | 36.4 | 36.6 | 36.9 | 33.4 | 32.6 | (1) | 12 |
| Total calls | 45.9 | 46.0 | 46.5 | 42.5 | 42.1 | | 9 |
| % of calls handled in 30 seconds or less (Target 70%) | 78% | 74 | 57 | 71 | 62 | % | |

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Commercial

This sub-segment includes Business Banking, Middle-Market Commercial, Commercial Real Estate and Government Banking.

Commercial**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|---|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 587 | 553 | 536 | 545 | 530 | 6% | 11 |
| Fee and other income | 101 | 97 | 125 | 91 | 91 | 4 | 11 |
| Intersegment revenue | 28 | 24 | 23 | 31 | 27 | 17 | 4 |
| Total revenue (Tax-equivalent) | 716 | 674 | 684 | 667 | 648 | 6 | 10 |
| Provision for credit losses | 18 | 15 | 6 | 57 | 35 | 20 | (49) |
| Noninterest expense | 288 | 276 | 274 | 293 | 280 | 4 | 3 |
| Income taxes (Tax-equivalent) | 149 | 138 | 147 | 116 | 121 | 8 | 23 |
| Segment earnings | \$ 261 | 245 | 257 | 201 | 212 | 7% | 23 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 178 | 158 | 159 | 126 | 117 | 13% | 52 |
| Risk adjusted return on capital (RAROC) | 43.18% | 39.85 | 38.71 | 31.21 | 29.21 | | |
| Economic capital, average | \$ 2,204 | 2,205 | 2,305 | 2,467 | 2,554 | | (14) |
| Cash overhead efficiency ratio (Tax-equivalent) | 40.23% | 40.85 | 40.13 | 43.94 | 43.22 | | |
| Average loans, net | \$ 52,517 | 51,533 | 50,378 | 50,139 | 50,054 | 2 | 5 |
| Average core deposits | \$ 38,930 | 37,739 | 35,295 | 34,106 | 31,979 | 3% | 22 |

Net interest income increased 6% and rose 11% from 3Q03. The linked-quarter increase was attributable to both balance sheet growth and stronger spreads on loans and deposits. Total loans grew \$984 million, or 2%, with growth in all categories. Loans increased 5% vs. 3Q03. Commercial and industrial loans (other than real estate) were up 3% to \$33.6 billion and rose 10% vs. 3Q03. Core deposit growth of 3% and 22% year-over-year reflected growth in checking and money market deposits driven by customer acquisition and continued customer liquidity.

Fee and other income rose 4% and 11% vs. 3Q03 on higher commercial DDA service charges and other banking fees.

Noninterest expense increased 4% and was up 3% vs. 3Q03 on higher revenue-related personnel expense and expenses associated with asset-based lending services.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Capital Management

This segment includes Asset Management and Retail Brokerage Services.

(See Table on Page 10)

Asset Management

This sub-segment consists of the mutual fund business, customized investment advisory services, and Corporate and Institutional Trust Services.

Asset Management**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3Q 04 | 3Q 04 |
|--|---------|---------|---------|---------|---------|-------|-------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2Q 04 | 3Q 03 |
| Income statement data | | | | | | | |
| Net interest income (<i>Tax-equivalent</i>) | \$ 10 | 11 | 8 | 10 | 9 | (9)% | 11 |
| Fee and other income | 253 | 287 | 269 | 262 | 252 | (12) | |
| Intersegment revenue | (1) | | | | (1) | | |
| Total revenue (<i>Tax-equivalent</i>) | 262 | 298 | 277 | 272 | 260 | (12) | 1 |
| Provision for credit losses | | | | | | | |
| Noninterest expense | 222 | 227 | 226 | 226 | 209 | (2) | 6 |
| Income taxes (<i>Tax-equivalent</i>) | 14 | 26 | 18 | 17 | 19 | (46) | (26) |
| Segment earnings | \$ 26 | 45 | 33 | 29 | 32 | (42)% | (19) |
| Performance and other data | | | | | | | |
| Economic profit | \$ 21 | 39 | 28 | 24 | 26 | (46)% | (19) |
| Risk adjusted return on capital (<i>RAROC</i>) | 55.23% | 90.51 | 65.92 | 55.31 | 64.01 | | |
| Economic capital, average | \$ 189 | 199 | 201 | 209 | 198 | (5) | (5) |

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| | | | | | | | |
|--|-----------------|-------|-------|-------|-------|----|-----|
| Cash overhead efficiency ratio (<i>Tax-equivalent</i>) | 84.34% | 76.42 | 81.33 | 83.11 | 80.56 | | |
| Average loans, net | \$ 346 | 253 | 139 | 156 | 135 | 37 | 156 |
| Average core deposits | \$ 1,555 | 1,559 | 1,182 | 1,370 | 1,196 | % | 30 |

Fee and other income declined 12% and increased slightly vs. 3Q03. The linked-quarter decrease was driven by a \$23 million net decline in revenues related to the sale of two non-strategic businesses in 2Q04. These non-strategic businesses contributed \$8 million of fee and other income to 3Q03 results. Fee and other income from our remaining strategic businesses declined 4% linked-quarter and increased 4% from 3Q03. The year-over-year increase in fee income was driven by the growth in assets under management and the effect of the Metropolitan West, LLC (Metwest) acquisition.

Noninterest expense declined 2%, and increased 6% from 3Q03 levels largely due to the effect of the Metwest acquisition as well as higher corporate legal costs. Expenses from the divested businesses were \$2 million in 2Q04 and \$3 million in 3Q03.

Segment earnings down 42% from 2Q04 primarily due to the net \$14 million effect of the sale of two non-strategic businesses in 2Q04.

Mutual Funds

| (In billions) | 2004 | | | | | | 2003 | | | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|--------------------------------|---------------|-------------|----------------|------|---------------|------|----------------|------|---------------|------|------------------------|------------------------|
| | Third Quarter | | Second Quarter | | First Quarter | | Fourth Quarter | | Third Quarter | | | |
| | Fund | | Fund | | Fund | | Fund | | Fund | | | |
| | Amount | Mix | Amount | Mix | Amount | Mix | Amount | Mix | Amount | Mix | | |
| Assets under management | | | | | | | | | | | | |
| Money market | \$ 54 | 50% | \$ 51 | 49% | \$ 50 | 48% | \$ 56 | 51% | \$ 63 | 55% | 6% | (14) |
| Equity | 26 | 25 | 26 | 25 | 25 | 24 | 24 | 22 | 21 | 19 | | 24 |
| Fixed income | 27 | 25 | 27 | 26 | 29 | 28 | 29 | 27 | 30 | 26 | | (10) |
| Total mutual fund assets | \$ 107 | 100% | \$ 104 | 100% | \$ 104 | 100% | \$ 109 | 100% | \$ 114 | 100% | 3% | (6) |

Total Assets Under Management

| (In billions) | 2004 | | | | | | 2003 | | | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|--------------------------------|---------------|-----|----------------|-----|---------------|-----|----------------|-----|---------------|-----|------------------------|------------------------|
| | Third Quarter | | Second Quarter | | First Quarter | | Fourth Quarter | | Third Quarter | | | |
| | Amount Mix | | Amount Mix | | Amount Mix | | Amount Mix | | Amount Mix | | | |
| | Amount | Mix | Amount | Mix | Amount | Mix | Amount | Mix | Amount | Mix | | |
| Assets under management | | | | | | | | | | | | |
| Money market | \$ 65 | 26% | \$ 64 | 26% | \$ 63 | 25% | \$ 67 | 27% | \$ 72 | 30% | 2% | (10) |

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| | | | | | | | | | | | | |
|---|---------------|-------------|--------|------|--------|------|--------|------|--------|------|-----|----|
| Equity | 73 | 29 | 74 | 30 | 74 | 30 | 72 | 29 | 64 | 27 | (1) | 14 |
| Fixed income | 111 | 45 | 110 | 44 | 114 | 45 | 108 | 44 | 104 | 43 | 1 | 7 |
| Total assets under management | 249 | 100 | 248 | 100 | 251 | 100 | 247 | 100 | 240 | 100 | 1 | 4 |
| Securities lending | 36 | n/a | 36 | n/a | 36 | n/a | | n/a | | n/a | | |
| Total assets under management and securities lending | \$ 285 | n/a% | \$ 284 | n/a% | \$ 287 | n/a% | \$ 247 | n/a% | \$ 240 | n/a% | % | 19 |

Page-22

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Total assets under management increased 1% as continued positive net equity fund sales and the transfer of Prudential assets into Evergreen funds were partially offset by market valuations and money market outflows including the FDIC sweep movement to deposit accounts.

Retail Brokerage Services

This sub-segment includes Retail Brokerage and Insurance Services.

Retail Brokerage Services**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (<i>Tax-equivalent</i>) | \$ 142 | 119 | 109 | 85 | 69 | 19% | 106 |
| Fee and other income | 881 | 963 | 1,086 | 1,070 | 1,057 | (9) | (17) |
| Intersegment revenue | (12) | (13) | (12) | (16) | (15) | 8 | 20 |
| Total revenue (<i>Tax-equivalent</i>) | 1,011 | 1,069 | 1,183 | 1,139 | 1,111 | (5) | (9) |
| Provision for credit losses | | | | | | | |
| Noninterest expense | 884 | 931 | 1,009 | 982 | 961 | (5) | (8) |
| Income taxes (<i>Tax-equivalent</i>) | 48 | 48 | 64 | 56 | 55 | | (13) |
| Segment earnings | \$ 79 | 90 | 110 | 101 | 95 | (12)% | (17) |
| Performance and other data | | | | | | | |
| Economic profit | \$ 48 | 60 | 76 | 67 | 65 | (20)% | (26) |
| Risk adjusted return on capital (<i>RAROC</i>) | 29.10% | 31.59 | 36.82 | 34.02 | 34.25 | | |
| Economic capital, average | \$ 1,081 | 1,140 | 1,205 | 1,168 | 1,104 | (5) | (2) |
| Cash overhead efficiency ratio (<i>Tax-equivalent</i>) | 87.70% | 86.86 | 85.37 | 86.17 | 86.50 | | |
| Average loans, net | \$ | 1 | | | | | |
| Average core deposits | \$ 27,536 | 23,166 | 17,161 | 5,629 | 419 | 19 % | |

Net interest income of \$142 million increased 19% and 106% from 3Q03 driven by deposit growth associated with the movement of money market balances to the FDIC-insured money market sweep product as well as the impact of improving spreads. Linked-quarter average and period-end deposits increased \$4.4 billion and \$3.9 billion, respectively, due to the sweep product.

Fee and other income decreased 9% and 17% from 3Q03, largely on lower retail investor trading activity.

Noninterest expense decreased 5% and 8% from 3Q03, primarily due to lower incentive costs.

Retail Brokerage Transaction

The Retail Brokerage Services sub-segment results shown in the above table include 100% of the results of the Wachovia Securities retail brokerage transaction, which is the combination of Wachovia's and Prudential Financial's retail brokerage operations. The entity is a consolidated subsidiary of Wachovia Corporation for GAAP purposes. Wachovia Corporation owns 62% of Wachovia Securities retail brokerage and Prudential Financial, Inc. owns 38%. Prudential Financial's minority interest is included in minority interest reported in the Parent (see page 29) and in Wachovia Corporation's consolidated statements of income on a GAAP basis, which differs from our segment reporting as noted on pages 3 and 15. For the three months ended September 30, 2004, Prudential Financial's pre-tax minority interest on a GAAP basis was a net benefit of less than \$1 million.

The Retail Brokerage Services sub-segment results reported in the above table also include our Insurance Services sub-segment, as well as additional corporate allocations that are not included in the Wachovia Securities Financial Holdings results.

Capital Management Eliminations

In addition to the above sub-segments, Capital Management results include eliminations among business units. Certain brokerage commissions earned on mutual fund sales by our brokerage sales force are eliminated and deferred in the consolidation of Capital Management reported results. In 3Q04, brokerage revenue and expense eliminations were a reduction of \$3 million and \$7 million, respectively.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Wealth Management

This segment includes Private Banking, Personal Trust, Investment Advisory Services, Charitable Services, Financial Planning and Insurance Brokerage (property and casualty, and high net worth life).

Wealth Management**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|--|------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Income statement data | | | | | | | |
| Net interest income (<i>Tax-equivalent</i>) | \$ 130 | 120 | 114 | 114 | 113 | 8% | 15 |
| Fee and other income | 136 | 144 | 141 | 138 | 131 | (6) | 4 |
| Intersegment revenue | 2 | 2 | 1 | 2 | 1 | | |
| Total revenue (<i>Tax-equivalent</i>) | 268 | 266 | 256 | 254 | 245 | 1 | 9 |
| Provision for credit losses | (1) | | | 1 | 2 | | |
| Noninterest expense | 189 | 190 | 186 | 187 | 183 | (1) | 3 |
| Income taxes (<i>Tax-equivalent</i>) | 30 | 28 | 25 | 25 | 22 | 7 | 36 |
| Segment earnings | \$ 50 | 48 | 45 | 41 | 38 | 4% | 32 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 36 | 33 | 30 | 25 | 24 | 9% | 50 |
| Risk adjusted return on capital (<i>RAROC</i>) | 49.09% | 46.77 | 42.61 | 37.31 | 35.40 | | |
| Economic capital, average | \$ 372 | 374 | 379 | 385 | 384 | (1) | (3) |
| Cash overhead efficiency ratio (<i>Tax-equivalent</i>) | 70.52% | 71.66 | 72.55 | 74.31 | 74.48 | | |
| Lending commitments | \$ 4,497 | 4,445 | 4,117 | 4,012 | 3,843 | 1 | 17 |
| Average loans, net | 11,461 | 10,859 | 10,379 | 9,924 | 9,703 | 6 | 18 |
| Average core deposits | \$ 12,327 | 12,107 | 11,523 | 11,319 | 11,054 | 2 | 12 |
| FTE employees | 3,628 | 3,674 | 3,745 | 3,791 | 3,802 | (1)% | (5) |

Net interest income of \$130 million was up 8% driven by strong balance sheet growth in money market deposits and consumer loans, and the effect of improving spreads. Average loans grew 6% on increased volume in both the consumer and commercial segments. Core deposit growth of 2% was driven by higher money market and demand deposit balances as a result of successful deposit campaigns. Net interest income growth of 15% vs. 3Q03 was driven by loan growth of 18% and core deposit growth of 12%.

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Fee and other income decreased 6% from strong second quarter levels, reflecting a seasonal slowdown in insurance commissions and lower asset management fees in-line with market valuation declines. The 4% year-over-year increase in fee and other income was driven by growth in trust and investment management fees and insurance commissions.

Noninterest expense was down 1% driven by lower personnel costs and continued expense discipline. Expenses increased 3% vs. 3Q03 on higher incentive and occupancy expense.

Wealth Management Key Metrics

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|--|-------------------|-------------------|------------------|-------------------|------------------|------------------------|------------------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | | |
| Investment assets under administration | \$ 107,764 | 108,739 | 109,239 | 107,177 | 100,708 | (1)% | 7 |
| Assets under management (a) | \$ 58,693 | 59,401 | 59,602 | 59,010 | 56,484 | (1) | 4 |
| Client relationships (Actual) | 51,926 | 66,624 | 70,630 | 70,897 | 70,279 | (22) | (26) |
| Wealth Management advisors (Actual) | 927 | 958 | 954 | 960 | 993 | (3)% | (7) |

(a) These assets are managed by and reported in Capital Management. Historical periods have been restated to reflect the transfer of assets from Wealth Management to other channels that best meet client needs.

AUM declined 1% on lower market valuations. AUM grew 4% from 3Q03, reflecting higher market valuations and sales momentum. Client relationships declined 22% to 51,926 reflecting the net transfer of 13,400 clients from Wealth Management to the General Bank.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Corporate and Investment Bank

This segment includes Corporate Lending, Investment Banking, Global Treasury and Trade Finance, and Principal Investing.

(See Table on Page 12)

Corporate Lending

This sub-segment includes Large Corporate Lending, Loan Syndications and Leasing.

Corporate Lending**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|------------------|-------------------|------------------|-------------------|------------------|--------|--------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs | vs |
| | | | | | | 2 Q 04 | 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 231 | 289 | 277 | 293 | 298 | (20)% | (22) |
| Fee and other income | 179 | 186 | 182 | 200 | 189 | (4) | (5) |
| Intersegment revenue | 4 | 5 | 6 | 3 | 4 | (20) | |
| Total revenue (Tax-equivalent) | 414 | 480 | 465 | 496 | 491 | (14) | (16) |
| Provision for credit losses | (14) | (4) | (27) | 36 | 10 | | |
| Noninterest expense | 132 | 123 | 118 | 129 | 116 | 7 | 14 |
| Income taxes (Tax-equivalent) | 109 | 135 | 140 | 124 | 137 | (19) | (20) |
| Segment earnings | \$ 187 | 226 | 234 | 207 | 228 | (17)% | (18) |
| Performance and other data | | | | | | | |
| Economic profit | \$ 83 | 133 | 123 | 120 | 111 | (38)% | (25) |
| Risk adjusted return on capital (RAROC) | 23.52% | 31.68 | 30.06 | 26.84 | 24.49 | | |
| Economic capital, average | \$ 2,644 | 2,573 | 2,605 | 2,981 | 3,268 | 3 | (19) |

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| | | | | | | | |
|---|------------------|--------|--------|--------|--------|-------|------|
| Cash overhead efficiency ratio (Tax-equivalent) | 31.83% | 25.65 | 25.46 | 25.90 | 23.58 | | |
| Average loans, net | \$ 25,569 | 22,853 | 23,728 | 24,989 | 26,089 | 12 | (2) |
| Average core deposits | \$ 745 | 826 | 816 | 924 | 1,363 | (10)% | (45) |

Net interest income declined \$58 million, or 20%, due primarily to 3Q04 funding costs of \$36 million associated with the reduction of the commercial lease deferred tax liability. Additionally, 2Q04 results included recognition of higher deferred fees driven by early loan pay-offs and interest income associated with loans returning to accrual status. Compared with 3Q03, net interest income declined \$67 million due to the higher lease funding cost and lower loan balances. Average loans and leases increased \$2.6 billion from 2Q04 largely relating to a 2Q04 resolution of tax matters related to our commercial lease portfolio; otherwise, loans were relatively flat. Average core deposits decreased \$81 million and were down \$618 million from 3Q03 driven by lower balances held by several large corporate customers.

Fee and other income declined \$7 million, or 4%, as lower securities gains more than offset the effect of higher gains on loans held for sale and record loan syndication fees. Compared with 3Q03, fee and other income decreased \$10 million, or 5%, related to lower gains on loans held for sale. There were no net gains on securities in 3Q04 versus \$36 million in 2Q04 and no net gains or losses in 3Q03. Gains on loans sold and held for sale were \$37 million in 3Q04 versus \$15 million in 2Q04 and \$74 million in 3Q03.

Provision expense continued to reflect net recoveries. Gross charge-offs of \$23 million during the quarter were offset by \$29 million in recoveries and recovery of other credit loss of \$9 million. Recoveries and benefits from reversal of previous first loss provisions were \$18 million in 2Q04 and recoveries were \$45 million in 3Q03.

Noninterest expense increased 7% on higher personnel expense and overhead costs.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Investment Banking

This sub-segment includes Equity Capital Markets, M&A, Equity-Linked Products and the activities of our Fixed Income Division including Interest Rate Products, Credit Products, Structured Products and Non-Dollar Products.

Investment Banking**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|---------------|----------------|---------------|----------------|---------------|-----------|-----------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 282 | 241 | 236 | 213 | 191 | 17% | 48 |
| Fee and other income | 224 | 334 | 345 | 257 | 197 | (33) | 14 |
| Intersegment revenue | (10) | (8) | (7) | (12) | (11) | (25) | (9) |
| Total revenue (Tax-equivalent) | 496 | 567 | 574 | 458 | 377 | (13) | 32 |
| Provision for credit losses | (1) | | 1 | (1) | | | |
| Noninterest expense | 365 | 320 | 323 | 326 | 275 | 14 | 33 |
| Income taxes (Tax-equivalent) | 51 | 89 | 89 | 48 | 36 | (43) | 42 |
| Segment earnings | \$ 81 | 158 | 161 | 85 | 66 | (49)% | 23 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 48 | 119 | 124 | 55 | 44 | (60)% | 9 |
| Risk adjusted return on capital (RAROC) | 25.82% | 49.66 | 51.30 | 31.80 | 27.64 | | |
| Economic capital, average | \$ 1,283 | 1,247 | 1,236 | 1,070 | 1,032 | 3 | 24 |
| Cash overhead efficiency ratio (Tax-equivalent) | 73.88% | 56.53 | 56.01 | 71.06 | 72.42 | | |
| Average loans, net | \$ 2,450 | 2,016 | 1,681 | 1,799 | 1,780 | 22 | 38 |
| Average core deposits | \$ 6,502 | 6,082 | 4,919 | 4,931 | 4,994 | 7% | 30 |

Net interest income increased 17% and 48% from 3Q03 due to higher interest rate products and structured products trading assets along with higher commercial mortgage servicing escrow deposits.

Fee and other income declined \$110 million, or 33%. 3Q04 results were driven by \$93 million lower trading profits in Interest Rate Products and municipal finance along with lower real estate and asset-backed deal volume, partially offset by stronger investment grade, M&A and high

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yield results. Net securities gains were \$7 million in 3Q04 vs. \$5 million in 2Q04 and \$3 million in 3Q03. Fee and other income increased \$27 million, or 14%, from 3Q03 on stronger investment grade and M&A results, partially offset by a \$15 million increase in trading losses.

Noninterest expense increased 14% due to increased incentives on continued strong results.

Investment Banking net trading revenue was \$185 million for the quarter, a decrease of \$71 million. The lower trading results were driven by reductions in interest rate products and municipal finance.

Investment Banking

Net Trading Revenue

| <u>(In millions)</u> | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|---------------|------------|------------|------------|------------|--------------|-----------|
| | Third | Second | First | Fourth | Third | vs | vs |
| | Quarter | Quarter | Quarter | Quarter | Quarter | 2 Q 04 | 3 Q 03 |
| Net interest income (Tax-equivalent) | \$ 176 | 142 | 143 | 130 | 107 | 24% | 64 |
| Trading account profits (losses) | (45) | 47 | 91 | 20 | (30) | | (50) |
| Other fee income | 54 | 67 | 64 | 68 | 67 | (19) | (19) |
| Total net trading revenue (Tax-equivalent) | \$ 185 | 256 | 298 | 218 | 144 | (28)% | 28 |

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Global Treasury and Trade Finance

This sub-segment includes Treasury Services, and International Correspondent Banking and Trade Finance.

Global Treasury and Trade Finance**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|---------------|----------------|---------------|----------------|---------------|-----------|-----------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ 88 | 87 | 84 | 84 | 80 | 1% | 10 |
| Fee and other income | 183 | 181 | 178 | 176 | 178 | 1 | 3 |
| Intersegment revenue | (27) | (27) | (26) | (25) | (24) | | 13 |
| Total revenue (Tax-equivalent) | 244 | 241 | 236 | 235 | 234 | 1 | 4 |
| Provision for credit losses | | | | | | | |
| Noninterest expense | 170 | 164 | 167 | 181 | 174 | 4 | (2) |
| Income taxes (Tax-equivalent) | 25 | 29 | 25 | 20 | 22 | (14) | 14 |
| Segment earnings | \$ 49 | 48 | 44 | 34 | 38 | 2% | 29 |
| Performance and other data | | | | | | | |
| Economic profit | \$ 40 | 40 | 37 | 25 | 27 | % | 48 |
| Risk adjusted return on capital (RAROC) | 75.47% | 79.75 | 74.76 | 49.15 | 48.93 | | |
| Economic capital, average | \$ 247 | 235 | 230 | 258 | 288 | 5 | (14) |
| Cash overhead efficiency ratio (Tax-equivalent) | 69.13% | 68.52 | 70.73 | 77.30 | 74.53 | | |
| Average loans, net | \$ 5,231 | 4,958 | 4,305 | 4,045 | 4,042 | 6 | 29 |
| Average core deposits | \$ 12,133 | 11,814 | 10,962 | 10,571 | 10,034 | 3% | 21 |

Net interest income increased 1% driven by a 6% increase in average loans in international correspondent banking and 3% growth in average core deposits. Net interest income was up 10% from 3Q03 on 21% growth in deposits in both Treasury Services and international correspondent banking, and 29% growth in average loans in international correspondent banking.

Fee and other income grew 1% and was up 3% vs. 3Q03, due primarily to higher international payment services fees.

Noninterest expense increased 4% on higher allocated legal expense but declined 2% vs. 3Q03.

The treasury services business is managed in the Corporate and Investment Bank. Product revenues and earnings are also realized in other business lines within the company, including the General Bank and Wealth Management. Total treasury services product revenues for the company were \$608 million in 3Q04 vs. \$579 million in 2Q04 and \$530 million in 3Q03. Increased revenue trends are primarily driven by higher deposit balances related to treasury services product activities.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Principal Investing

This sub-segment includes the public equity, private equity, and mezzanine portfolios and fund investment activities.

Principal Investing**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|---|---------------|----------------|---------------|----------------|---------------|-----------|-----------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Income statement data | | | | | | | |
| Net interest income (Tax-equivalent) | \$ (3) | (6) | (5) | (1) | 3 | (50)% | |
| Fee and other income | 201 | 15 | 38 | (12) | (25) | | |
| Intersegment revenue | | | | | | | |
| Total revenue (Tax-equivalent) | 198 | 9 | 33 | (13) | (22) | | |
| Provision for credit losses | | | | | | | |
| Noninterest expense | 13 | 9 | 9 | 12 | 12 | 44 | 8 |
| Income taxes (Tax-equivalent) | 67 | | 9 | (9) | (12) | | |
| Segment earnings (loss) | \$ 118 | | 15 | (16) | (22) | % | |
| Performance and other data | | | | | | | |
| Economic profit | \$ 99 | (19) | (5) | (39) | (45) | % | |
| Risk adjusted return on capital (RAROC) | 67.98% | 0.07 | 8.46 | (7.59) | (10.71) | | |
| Economic capital, average | \$ 691 | 701 | 721 | 831 | 816 | (1) | (15) |
| Cash overhead efficiency ratio (Tax-equivalent) | n/m% | n/m | n/m | n/m | n/m | | |
| Average loans, net | \$ | | | | | | |
| Average core deposits | \$ | | | | | % | |

Principal investing net gains in 3Q04 were \$201 million compared with net gains of \$15 million and net losses of \$25 million in 3Q03. These results reflect \$226 million of gross gains and \$25 million in gross losses during the quarter. Net gains were attributable to direct equity net gains of \$207 million and fund investment net losses of \$6 million.

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The carrying amount of the principal investing portfolio at the end of 3Q04 was \$1.6 billion compared with \$1.6 billion in 2Q04. The portfolio at the end of 3Q04 was invested as follows: 48% direct investments (37% direct equity, 11% mezzanine) and 52% fund investments.

Page-28

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Parent

This sub-segment includes the central money book, investment portfolio, some consumer real estate and mortgage assets, minority interest in consolidated subsidiaries, businesses being wound down or divested, other intangibles amortization, and eliminations.

Parent**Performance Summary**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 vs 2 Q 04 | 3 Q 04 vs 3 Q 03 |
|--|----------|---------|---------|---------|---------|------------------------|------------------------|
| | Third | Second | First | Fourth | Third | | |
| | Quarter | Quarter | Quarter | Quarter | Quarter | | |
| Income statement data | | | | | | | |
| Net interest income (<i>Tax-equivalent</i>) | \$ 154 | 140 | 244 | 267 | 70 | 10% | |
| Fee and other income | (63) | (106) | (46) | 17 | 81 | (41) | |
| Intersegment revenue | 1 | | 1 | | 1 | | |
| Total revenue (<i>Tax-equivalent</i>) | 92 | 34 | 199 | 284 | 152 | | (39) |
| Provision for credit losses | (15) | | 2 | (95) | (51) | | (71) |
| Noninterest expense | 213 | 134 | 214 | 214 | 182 | 59 | 17 |
| Minority interest | 65 | 70 | 79 | 78 | 71 | (7) | (8) |
| Income taxes (<i>Tax-equivalent</i>) | (126) | (100) | (61) | (36) | (75) | 26 | 68 |
| Segment earnings (loss) | \$ (45) | (70) | (35) | 123 | 25 | (36)% | |
| Performance and other data | | | | | | | |
| Economic profit | \$ (59) | (68) | (29) | 71 | 5 | (13)% | |
| Risk adjusted return on capital (RAROC) | (0.26)% | (2.10) | 5.39 | 24.25 | 11.90 | | |
| Economic capital, average | \$ 2,098 | 2,101 | 2,114 | 2,098 | 2,094 | | |
| Cash overhead efficiency ratio (<i>Tax-equivalent</i>) | 123.47% | 79.07 | 51.48 | 32.05 | 37.56 | | |
| Lending commitments | \$ 319 | 328 | 484 | 482 | 492 | (3) | (35) |
| Average loans, net | (1,090) | 653 | 785 | 2,313 | 1,671 | | |
| Average core deposits | \$ 1,732 | 1,652 | 1,239 | 1,222 | 1,319 | 5 | 31 |
| FTE employees | 22,491 | 22,894 | 23,396 | 23,517 | 23,713 | (2)% | (5) |

Net interest income increased \$14 million on higher investment spreads and increased \$84 million vs. 3Q03 as higher investment interest income more than offset an increase in net earnings credits paid to business units.

Fee and other income increased \$43 million from 2Q04 results which included a loss of \$68 million associated with the sale and leaseback of offices and financial centers. Auto loan securitization losses were \$11 million versus \$46 million loss in 2Q04. Other securitization income was \$23 million compared with \$28 million in 2Q04. Net securities losses were \$78 million vs. net losses of \$6 million in 2Q04. Trading losses were \$29 million, including an economic hedging loss of \$3 million associated with the auto loan securitization, an increase over 2Q04 losses of \$11 million, including an \$8 million economic hedging gain. In 3Q04, we recorded a \$16 million gain associated with equity collars on our stock versus a \$13 million loss in 2Q04. The primary drivers of the \$144 million decline in fees from 3Q03 were \$78 million in securities losses versus gains of \$13 million and a \$63 million decline in securitization income.

Noninterest expense rose \$79 million primarily due to higher legal costs, partially offset by lower personnel expense. Expenses rose from 3Q03 due to higher legal costs.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Asset Quality

(See Table on Page 13)

Net charge-offs in the loan portfolio of \$65 million decreased \$3 million and were down 51% from 3Q03. As a percentage of average net loans, net charge-offs were 0.15% in 3Q04 compared with 0.17% in 2Q04 and 0.33% in 3Q03. Gross charge-offs of \$123 million represented 0.29% of average loans and were offset by \$58 million in recoveries.

Provision for credit losses totaled \$43 million, down \$18 million and down \$38 million from 3Q03. Included in the provision was a \$9 million benefit related to the recovery of lower of cost or market losses due to payments received on loans in the portfolio that had been previously carried in loans held for sale. Provision also included \$1 million relating to the sale of \$91 million of commercial exposure out of the loan portfolio, of which \$74 million was outstanding (\$55 million performing and \$19 nonperforming). Provision for credit losses on unfunded lending commitments was a credit of \$12 million.

Allowance for Credit Losses**Allowance for Credit Losses**

| (In millions) | 2004 | | | |
|---|----------------------|-------------------|-----------------------|-------------------|
| | Third Quarter | | Second Quarter | |
| | As a % of | | As a % of | |
| | Amount | loans, net | Amount | loans, net |
| Allowance for loan losses | | | | |
| Commercial | \$ 1,573 | 1.53% | \$ 1,601 | 1.58% |
| Consumer | 636 | 0.88 | 647 | 0.91 |
| Unallocated | 115 | | 83 | |
| Total | 2,324 | 1.33 | 2,331 | 1.35 |
| Reserve for unfunded lending commitments | | | | |
| Commercial | 134 | | 146 | |
| Allowance for credit losses | \$ 2,458 | 1.41 | \$ 2,477 | 1.43% |
| Memoranda | | | | |
| Total commercial (including reserve for unfunded lending commitments) | \$ 1,707 | 1.66% | \$ 1,747 | 1.72% |

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Allowance for credit losses was \$2.5 billion, or 1.41% of net loans, down \$19 million and down \$173 million from 3Q03. Allowance for loan losses was \$2.3 billion, or 1.33% of net loans, down \$7 million and down \$150 million from 3Q03. Included in the reduction was \$9 million in previous allowance established for commercial and consumer loans that were transferred to held for sale, sold or securitized. Reserve for unfunded lending commitments, which includes unfunded loans and standby letters of credit, was \$134 million, down \$12 million and down \$23 million from 3Q03.

The allowance for loan losses to nonperforming loans increased to 291% from 270% and 178% in 3Q03, and the allowance for loan losses to nonperforming assets (excluding NPAs in loans held for sale) increased to 258% versus 241% and 164% in 3Q03.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Nonperforming Loans**Nonperforming Loans (a)**

| (In millions) | 2004 | | | 2003 | | 3 Q 04 | 3 Q 04 |
|--|------------------|-------------------|------------------|-------------------|------------------|--------------|--------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter | vs 2 Q 04 | vs 3 Q 03 |
| Balance, beginning of period | \$ 863 | 968 | 1,035 | 1,391 | 1,501 | (11)% | (43) |
| Commercial nonaccrual loan activity | | | | | | | |
| Commercial nonaccrual loans, beginning of period | 643 | 747 | 819 | 1,148 | 1,249 | (14) | (49) |
| New nonaccrual loans and advances | 143 | 100 | 183 | 122 | 252 | 43 | (43) |
| Charge-offs | (53) | (42) | (49) | (109) | (93) | 26 | (43) |
| Transfers (to) from loans held for sale | | (6) | (7) | | (37) | | |
| Transfers (to) from other real estate owned | (1) | (2) | | (5) | | (50) | |
| Sales | (19) | (19) | (73) | (101) | (56) | | (66) |
| Other, principally payments | (137) | (135) | (126) | (236) | (167) | 1 | (18) |
| Net commercial nonaccrual loan activity | (67) | (104) | (72) | (329) | (101) | (36) | (34) |
| Commercial nonaccrual loans, end of period | 576 | 643 | 747 | 819 | 1,148 | (10) | (50) |
| Consumer nonaccrual loan activity | | | | | | | |
| Consumer nonaccrual loans, beginning of period | 220 | 221 | 216 | 243 | 252 | | (13) |
| New nonaccrual loans, advances and other, net | 2 | (1) | 5 | 13 | 15 | | (87) |
| Transfers (to) from loans held for sale | | | | (13) | (24) | | |
| Sales and securitizations | | | | (27) | | | |
| Net consumer nonaccrual loan activity | 2 | (1) | 5 | (27) | (9) | | |
| Consumer nonaccrual loans, end of period | 222 | 220 | 221 | 216 | 243 | 1 | (9) |
| Balance, end of period | \$ 798 | 863 | 968 | 1,035 | 1,391 | (8)% | (43) |

(a) Excludes nonperforming loans included in loans held for sale, which at September 30, June 30 and March 31, 2004, and at December 31 and September 30, 2003, were \$57 million, \$68 million, \$67 million, \$82 million and \$160 million, respectively.

Nonperforming loans in the loan portfolio of \$798 million decreased \$65 million, or 8%, and decreased \$593 million, or 43%, from 3Q03. Total nonperforming assets including loans held for sale of \$956 million decreased \$79 million, or 8%, and decreased \$711 million, or 43%, from 3Q03.

Commercial nonaccrual inflows to the nonaccrual portfolio were \$143 million, up \$43 million from 2Q04. Payments and other resolutions reduced nonperforming commercial loan balances by \$137 million, or 21% of beginning 3Q04 nonperforming commercial loan balances. In the quarter, \$19 million in nonperforming commercial loans were sold directly out of the loan portfolio. Consumer nonaccruals were \$222 million vs. \$220 million in 2Q04 and \$243 million in 3Q03.

Loans Held For Sale

Loans Held for Sale

| (In millions) | 2004 | | | 2003 | |
|---|---------------|----------------|---------------|----------------|---------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| Balance, beginning of period | \$ 16,257 | 14,282 | 12,625 | 10,173 | 10,088 |
| Core business activity | | | | | |
| Core business activity, beginning of period | 16,200 | 14,183 | 12,504 | 9,897 | 9,762 |
| Originations/purchases | 8,108 | 10,165 | 6,978 | 8,343 | 9,271 |
| Transfers to (from) loans held for sale, net | (190) | (124) | (92) | 8 | (783) |
| Lower of cost or market value adjustments | (1) | | | (8) | (7) |
| Performing loans sold or securitized | (4,142) | (5,879) | (3,770) | (4,484) | (7,253) |
| Nonperforming loans sold | | | (2) | (36) | (11) |
| Other, principally payments | (2,255) | (2,145) | (1,435) | (1,216) | (1,082) |
| Core business activity, end of period | 17,720 | 16,200 | 14,183 | 12,504 | 9,897 |
| Portfolio management activity | | | | | |
| Portfolio management activity, beginning of period | 57 | 99 | 121 | 276 | 326 |
| Transfers to (from) loans held for sale, net | | | | | |
| Performing loans | 12 | 16 | 50 | 29 | 81 |
| Nonperforming loans | | 5 | 6 | 13 | 61 |
| Lower of cost or market value adjustments | 1 | | | 5 | |
| Performing loans sold | (21) | (43) | (60) | (108) | (102) |
| Nonperforming loans sold | (6) | (8) | (8) | (63) | (64) |
| Allowance for loan losses related to loans transferred to loans held for sale | | (1) | (7) | (17) | (18) |
| Other, principally payments | (8) | (11) | (3) | (14) | (8) |
| Portfolio management activity, end of period | 35 | 57 | 99 | 121 | 276 |
| Balance, end of period (a) | \$ 17,755 | 16,257 | 14,282 | 12,625 | 10,173 |

(a) Nonperforming assets included in loans held for sale at September 30, June 30 and March 31, 2004, and at December 31 and September 30, 2003, were \$57 million, \$68 million, \$67 million, \$82 million and \$160 million, respectively.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Core Business Activity

In 3Q04, a net \$8.1 billion of loans were originated or purchased for sale representing core business activity. We sold or securitized a total of \$4.1 billion of loans out of the loans held for sale portfolio.

Portfolio Management Activity

We sold or securitized a total of \$1.1 billion of loans directly out of the loan portfolio, including a \$1.0 billion consumer auto loan securitization initiated to more efficiently utilize capital. These sales included \$74 million of commercial loans, \$19 million of which were nonperforming. During the quarter, we also transferred \$15 million in corporate and commercial exposure to held for sale, including \$12 million of outstandings and \$3 million of unfunded lending commitments. All of the exposure transferred was performing. \$1.1 billion of the non-flow loan sales/transfers were performing and \$19 million were nonperforming.

At the end of 3Q04, 99% of the \$4.3 billion in large corporate and commercial exposure moved to held for sale since 3Q01 has been sold or paid down. The following table provides additional information related to the direct loan sale and securitization activity and the types of loans transferred to loans held for sale.

Third Quarter 2004 Loans Securitized or**Sold or Transferred to Held for Sale****Out of Loan Portfolio**

| (In millions) | Balance | | | Direct | | Inflow as Loans Held For Sale | | |
|--|----------------|------------|-------|---------------------|---------------------------|-------------------------------|------------|-------|
| | Non-performing | Performing | Total | Allowance Reduction | Provision to Adjust Value | Non-performing | Performing | Total |
| Commercial loans | \$ 19 | 55 | 74 | 2 | 1 | | | |
| Consumer loans | | 1,045 | 1,045 | 3 | | | | |
| Loans securitized/sold out of loan portfolio | 19 | 1,100 | 1,119 | 5 | 1 | | | |
| Commercial loans | | 12 | 12 | | | | 12 | 12 |
| Consumer loans | | | | | | | | |

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| | | | | | | | | |
|--|-------|-------|-------|---|-----|-----|----|----|
| Loans transferred to held for sale | | 12 | 12 | | | | 12 | 12 |
| Recovery of lower of cost or market losses | | | | | | (9) | | |
| Total | \$ 19 | 1,112 | 1,131 | 5 | (8) | | 12 | 12 |

In addition to the provision described above, provision for credit losses related to loans transferred or sold included a \$9 million benefit related to recovery of lower of cost or market losses recorded in prior quarters due to payments received on loans currently held in the loan portfolio that had been previously carried in loans held for sale.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Merger Integration Update**Estimated Merger Expenses**

In connection with the Wachovia Securities retail brokerage transaction, which closed on July 1, 2003, we began recording certain merger-related and restructuring expenses in 3Q03. These expenses are reflected in our income statement. In addition, we recorded purchase accounting adjustments to reflect Prudential Financial's contributed assets and liabilities at their respective fair values as of July 1, 2003, and to reflect certain exit costs related to Prudential's contributed businesses, which has the effect of increasing goodwill. These purchase accounting adjustments were final as of June 30, 2004, and total \$520 million. This amount is \$164 million less than the previously announced estimate. We currently expect merger-related and restructuring expenses to be \$500 million. During 2Q04, we reduced our estimate of total one-time costs for the Wachovia Securities retail brokerage transaction by \$108 million to \$1.0 billion.

In connection with the First Union/Wachovia merger, we have also been recording certain merger-related and restructuring expenses reflected in our income statement, as well as purchase accounting adjustments relating to recording the former Wachovia's assets and liabilities at their respective fair values as of September 1, 2001, and certain exit costs relating to the former Wachovia's businesses. As of September 30, 2004, the First Union/Wachovia merger one-time costs were final. Total merger-related and restructuring expenses were \$1.3 billion, which is \$24 million less than the revised estimate previously disclosed.

The following table indicates our progress compared with the estimated merger expenses for each of the respective transactions.

Wachovia Securities Retail Brokerage Transaction

| <u>(In millions)</u> | Net Merger- Related and Restructuring Expenses | Exit Cost Purchase Accounting Adjustments (a) | Total |
|--------------------------|---|--|--------------|
| Total estimated expenses | \$ 500 | 520 | 1,020 |
| Actual expenses | | | |
| 2003 | 85 | 118 | 203 |
| First quarter 2004 | 55 | 35 | 90 |
| Second quarter 2004 | 65 | 367 | 432 |
| Third quarter 2004 | 99 | | 99 |
| Total actual expenses | \$ 304 | 520 | 824 |

- (a) These adjustments represent incremental costs related to combining the two companies and are specifically attributable to Prudential's contributed business. Examples include employee termination costs, employee relocation costs, contract cancellations including leases and closing redundant Prudential contributed facilities. These adjustments are reflected in goodwill and are not charges against income.

First Union/Wachovia Merger Final

| (In millions) | Net Merger- Related and Restructuring Expenses | Exit Cost Purchase Accounting Adjustments (a) | Total |
|------------------------------|---|---|--------------|
| Actual expenses | | | |
| 2001 | \$ 178 | 141 | 319 |
| 2002 | 386 | 110 | 496 |
| 2003 | 364 | | 364 |
| First quarter 2004 | 47 | | 47 |
| Second quarter 2004 | 37 | | 37 |
| Third quarter 2004 | 28 | | 28 |
| Total actual expenses | \$ 1,040 | 251 | 1,291 |

- (a) These adjustments represent incremental costs related to combining the two companies and are specifically attributable to the former Wachovia. Examples include employee termination costs, employee relocation costs, contract cancellations including leases and closing redundant former Wachovia facilities. These adjustments are reflected in goodwill and are not charges against income.

The total one-time costs for each of these transactions are the sum of total merger-related and restructuring expenses as reported in the following **Merger-Related and Restructuring Expenses** table and **Total pre-tax exit cost purchase accounting adjustments (one-time costs)** as detailed in the *Goodwill and Other Intangibles* table on the following pages for each of the respective transactions.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

During the quarter, we recorded one-time costs of \$99 million relating to the Wachovia Securities retail brokerage transaction for a cumulative total of \$824 million. We also recorded \$28 million in the quarter relating to the First Union/Wachovia merger for a cumulative total for that merger of \$1.3 billion.

Merger-Related and Restructuring Expenses**(Income Statement Impact)**

| (In millions) | 2004 | | | 2003 | |
|--|---------------|----------------|---------------|----------------|---------------|
| | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| Wachovia Securities retail brokerage transaction merger-related and restructuring expenses | | | | | |
| Personnel and employee termination benefits | \$ 49 | 20 | 19 | 16 | 13 |
| Occupancy and equipment | 10 | 7 | 2 | 2 | 1 |
| Advertising | 1 | 1 | 16 | | |
| Contract cancellations and system conversions | 30 | 33 | 15 | 19 | 12 |
| Other | 9 | 4 | 3 | 5 | 17 |
| Total Wachovia Securities retail brokerage transaction merger-related and restructuring expenses | 99 | 65 | 55 | 42 | 43 |
| First Union/Wachovia merger-related and restructuring expenses Final | | | | | |
| Personnel and employee termination benefits | 2 | 12 | 14 | 30 | 2 |
| Occupancy and equipment | 13 | 10 | 13 | 6 | 27 |
| Advertising | | | 1 | 25 | 18 |
| Contract cancellations and system conversions | 9 | 11 | 13 | 27 | 44 |
| Other | 4 | 4 | 6 | 5 | 14 |
| Total First Union/Wachovia merger-related and restructuring expenses Final | 28 | 37 | 47 | 93 | 105 |
| Other merger-related and restructuring expenses (reversals), net | | | (3) | | |
| Net merger-related and restructuring expenses | 127 | 102 | 99 | 135 | 148 |
| Prudential Financial's 38 percent of shared Wachovia/Prudential Financial retail brokerage merger-related and restructuring expenses (minority interest) | (37) | (25) | (22) | (15) | (16) |
| Income taxes (benefits) | (35) | (30) | (29) | (45) | (49) |
| After-tax net merger-related and restructuring expenses | \$ 55 | 47 | 48 | 75 | 83 |

Merger-Related And Restructuring Expenses

In the quarter, we recorded \$62 million in net merger-related and restructuring expenses related to the Wachovia Securities retail brokerage transaction after giving effect to Prudential Financial's share of these expenses of \$37 million. The majority of these expenses related to personnel and employee termination benefits as well as to contract cancellation and system conversions costs. We also recorded \$28 million of expenses relating to the First Union/Wachovia merger. Occupancy and equipment, and contract cancellations and system conversions were the largest categories.

Goodwill and Other Intangibles

Under purchase accounting, the assets and liabilities contributed by Prudential Financial to the Wachovia Securities retail brokerage transaction and the assets and liabilities of the former Wachovia are recorded at their respective fair values as of July 1, 2003, and September 1, 2001, respectively, as if they had been individually purchased in the open market. The premiums and discounts that resulted from the purchase accounting adjustments to financial instruments are accreted/amortized into income/expense over the estimated term of the respective assets and liabilities, similar to the purchase of a bond at a premium or discount. This results in a market yield in the income statement for those assets and liabilities. Assuming a stable market environment from the date of purchase, we would expect that as these assets and liabilities mature, they could generally be replaced with instruments of similar yields.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

The fair value purchase accounting adjustments relating to the Wachovia Securities retail brokerage transaction were final as of June 30, 2004. As of June 30, 2004, the goodwill attributable to this transaction totaled \$503 million.

Goodwill and Other Intangibles Created by the Wachovia Securities Retail Brokerage Transaction Final**(In millions)**

| | |
|--|---------------|
| Contributed value less book value of net assets contributed by Prudential Financial, Inc. as of July 1, 2003 (a) | \$ 118 |
| Fair value purchase accounting adjustments (b) | |
| Premises and equipment | 116 |
| Other | 127 |
| Income taxes | (86) |
| Total fair value purchase accounting adjustments | 157 |
| Exit cost purchase accounting adjustments (c) | |
| Personnel and employee termination benefits | 147 |
| Occupancy and equipment | 328 |
| Other | 45 |
| Total pre-tax exit costs | 520 |
| Income taxes | (201) |
| Total after-tax exit cost purchase accounting adjustments (One-time costs) | 319 |
| Total purchase intangibles | 594 |
| Customer relationships intangibles (Net of income taxes) | 91 |
| Goodwill as of September 30, 2004 | \$ 503 |

(a) 3Q03 based on preliminary valuation of net assets contributed.

(b) These adjustments represent fair value adjustments in compliance with purchase accounting standards and adjust assets and liabilities contributed by Prudential Financial to their fair values as of July 1, 2003.

(c) These adjustments represent incremental costs relating to combining the two companies and are specifically attributable to those businesses contributed by Prudential Financial.

Goodwill and Other Intangibles Created by the First Union/Wachovia Merger Final**(In millions)**

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| | |
|--|-----------------|
| Purchase price less former Wachovia ending tangible stockholder's equity as of September 1, 2001 | \$ 7,466 |
| <hr/> | |
| Fair value purchase accounting adjustments (a) | |
| Financial assets | 836 |
| Premises and equipment | 167 |
| Employee benefit plans | 276 |
| Financial liabilities | (13) |
| Other, including income taxes | (154) |
| <hr/> | |
| Total fair value purchase accounting adjustments | 1,112 |
| <hr/> | |
| Exit cost purchase accounting adjustments (b) | |
| Personnel and employee termination benefits | 152 |
| Occupancy and equipment | 85 |
| Gain on regulatory-mandated branch sales | (47) |
| Contract cancellations | 8 |
| Other | 53 |
| <hr/> | |
| Total pre-tax exit costs | 251 |
| Income taxes | (73) |
| <hr/> | |
| Total after-tax exit cost purchase accounting adjustments (One-time costs) | 178 |
| <hr/> | |
| Total purchase intangibles | 8,756 |
| Deposit base intangible (Net of income taxes) | 1,194 |
| Other identifiable intangibles (Net of income taxes) | 209 |
| <hr/> | |
| Goodwill as of September 30, 2004 | \$ 7,353 |
| <hr/> | |

- (a) These adjustments represent fair value adjustments in compliance with purchase accounting standards and adjust assets and liabilities of the former Wachovia to their fair values as of September 1, 2001.
- (b) These adjustments represent incremental expenses relating to combining the two companies and are specifically attributable to the former Wachovia.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Explanation of Our Use of Certain Non-GAAP Financial Measures

In addition to results presented in accordance with GAAP, this quarterly earnings report includes certain non-GAAP financial measures, including those presented on pages 2 and 4 under the captions "Earnings Reconciliation", and "Other Financial Measures", each with the sub-headings "Earnings excluding merger-related and restructuring expenses, and cumulative effect of a change in accounting principle" and "Earnings excluding merger-related and restructuring expenses, other intangible amortization and cumulative effect of a change in accounting principle", and which are reconciled to GAAP financial measures on pages 37-39. In addition, in this quarterly earnings report certain designated net interest income amounts are presented on a tax-equivalent basis, including the calculation of the overhead efficiency ratio.

Wachovia believes these non-GAAP financial measures provide information useful to investors in understanding the underlying operational performance of the company, its business and performance trends and facilitates comparisons with the performance of others in the financial services industry. Specifically, Wachovia believes that the exclusion of merger-related and restructuring expenses, and the cumulative effect of a change in accounting principle permits evaluation and a comparison of results for on-going business operations, and it is on this basis that Wachovia's management internally assesses the company's performance. Those non-operating items are excluded from Wachovia's segment measures used internally to evaluate segment performance in accordance with GAAP because management does not consider them particularly relevant or useful in evaluating the operating performance of our business segments. In addition, because of the significant amount of deposit base intangible amortization, Wachovia believes that the exclusion of this expense provides investors with consistent and meaningful comparisons to other financial services firms. Wachovia's management makes recommendations to its board of directors about dividend payments based on reported earnings excluding merger-related and restructuring expenses, other intangible amortization and the cumulative effect of a change in accounting principle, and has communicated certain dividend payout ratio goals to investors on this basis. Management believes that this payout ratio is useful to investors because it provides investors with a better understanding of and permits investors to monitor Wachovia's dividend payout policy. Wachovia also believes that the presentation of net interest income on a tax-equivalent basis ensures comparability of net interest income arising from both taxable and tax-exempt sources and is consistent with industry standards. Wachovia operates one of the largest retail brokerage businesses in our industry, and we have presented an overhead efficiency ratio excluding these brokerage services, which management believes is useful to investors in comparing the performance of our banking business with other banking companies.

Although Wachovia believes the above non-GAAP financial measures enhance investors' understanding of our business and performance, these non-GAAP financial measures should not be considered an alternative to GAAP basis financial measures.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Reconciliation Of Certain Non-GAAP Financial Measures**Reconciliation of Certain Non-GAAP Financial Measures**

| (Dollars in millions, except per share data) | | 2004 | | | 2003 | |
|--|---|------------------|-------------------|------------------|-------------------|------------------|
| | | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| | * | | | | | |
| Income before change in accounting principle | | | | | | |
| Net income (GAAP) | A | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| After tax change in accounting principle (GAAP) | | | | | | (17) |
| Income before change in accounting principle (GAAP) | | 1,263 | 1,252 | 1,251 | 1,100 | 1,088 |
| After tax merger-related and restructuring expenses (GAAP) | | 55 | 47 | 48 | 75 | 83 |
| Income before change in accounting principle, excluding merger-related and restructuring expenses | B | 1,318 | 1,299 | 1,299 | 1,175 | 1,171 |
| After tax other intangible amortization (GAAP) | | 62 | 67 | 69 | 74 | 79 |
| Income before change in accounting principle, excluding after tax merger-related and restructuring expenses, and other intangible amortization | C | \$ 1,380 | 1,366 | 1,368 | 1,249 | 1,250 |
| Net income available to common stockholders | | | | | | |
| Net income available to common stockholders (GAAP) | D | \$ 1,263 | 1,252 | 1,251 | 1,100 | 1,105 |
| After tax merger-related and restructuring expenses (GAAP) | | 55 | 47 | 48 | 75 | 83 |
| After tax change in accounting principle (GAAP) | | | | | | (17) |
| Net income available to common stockholders, excluding merger-related and restructuring expenses | E | 1,318 | 1,299 | 1,299 | 1,175 | 1,171 |
| After tax other intangible amortization (GAAP) | | 62 | 67 | 69 | 74 | 79 |
| Net income available to common stockholders, excluding after tax merger-related and restructuring expenses, and other intangible amortization | F | \$ 1,380 | 1,366 | 1,368 | 1,249 | 1,250 |
| Return on average assets | | | | | | |
| Average assets (GAAP) | G | \$ 424,399 | 411,074 | 398,688 | 388,987 | 376,894 |
| Average intangible assets (GAAP) | | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| Average tangible assets (GAAP) | H | \$ 411,926 | 398,748 | 386,337 | 376,607 | 364,644 |
| Average assets (GAAP) | | \$ 424,399 | 411,074 | 398,688 | 388,987 | 376,894 |
| Merger-related and restructuring expenses (GAAP) | | 117 | 69 | 20 | 199 | 138 |
| Change in accounting principle | | | | | | (14) |

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| | | | | | | |
|---|------------|-------------------|----------|----------|----------|----------|
| Average assets, excluding merger-related and restructuring expenses, and change in accounting principle | I | 424,516 | 411,143 | 398,708 | 389,186 | 377,018 |
| Average intangible assets (GAAP) | | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| Average tangible assets, excluding merger-related and restructuring expenses, and change in accounting principle | J | \$ 412,043 | 398,817 | 386,357 | 376,806 | 364,768 |
| Return on average assets | | | | | | |
| GAAP | A/G | 1.18% | 1.22 | 1.26 | 1.12 | 1.16 |
| Excluding merger-related and restructuring expenses | B/I | 1.24 | 1.27 | 1.31 | 1.20 | 1.23 |
| Return on average tangible assets | | | | | | |
| GAAP | A/H | 1.22 | 1.26 | 1.30 | 1.16 | 1.20 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | C/J | 1.33% | 1.38 | 1.42 | 1.32 | 1.36 |

Table continued on next page.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Reconciliation Of Certain Non-GAAP Financial Measures**Reconciliation of Certain Non-GAAP Financial Measures**

| | * | 2004 | | | 2003 | |
|--|--------------|------------------|-------------------|------------------|-------------------|------------------|
| | | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| (Dollars in millions, except per share data) | | | | | | |
| Return on average common stockholders' equity | | | | | | |
| Average common stockholders' equity (GAAP) | K | \$ 33,246 | 32,496 | 32,737 | 32,141 | 31,985 |
| Merger-related and restructuring expenses (GAAP) | | 116 | 69 | 20 | 199 | 138 |
| Change in accounting principle | | | | | | (14) |
| Average common stockholders' equity, excluding merger-related and restructuring expenses, and change in accounting principle | L | 33,362 | 32,565 | 32,757 | 32,340 | 32,109 |
| Average intangible assets (GAAP) | M | (12,473) | (12,326) | (12,351) | (12,380) | (12,250) |
| Average common stockholders' equity, excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | N | \$ 20,889 | 20,239 | 20,406 | 19,960 | 19,859 |
| Return on average common stockholders' equity | | | | | | |
| GAAP | D/K | 15.12% | 15.49 | 15.37 | 13.58 | 13.71 |
| Excluding merger-related and restructuring expenses, and change in accounting principle | E/L | 15.72 | 16.04 | 15.95 | 14.41 | 14.46 |
| Return on average tangible common stockholders' equity | | | | | | |
| GAAP | D/K+M | 24.20 | 24.96 | 24.68 | 22.09 | 22.22 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | F/N | 26.28% | 27.15 | 26.97 | 24.83 | 24.97 |

* The letters included in the column are provided to show how the various ratios presented in the tables on pages 37 through 39 are calculated. For example, return on average assets on a GAAP basis is calculated by dividing net income (GAAP) by average assets (GAAP) (i.e., A/G), and annualized where appropriate.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Reconciliation Of Certain Non-GAAP Financial Measures**Reconciliation of Certain Non-GAAP Financial Measures**

| (Dollars in millions, except per share data) | * | 2004 | | | 2003 | |
|---|---------|------------------|-------------------|------------------|-------------------|------------------|
| | | Third Quarter | Second Quarter | First Quarter | Fourth Quarter | Third Quarter |
| Overhead efficiency ratios | | | | | | |
| Noninterest expense (GAAP) | O | \$ 3,662 | 3,487 | 3,656 | 3,766 | 3,570 |
| Merger-related and restructuring expenses (GAAP) | | (127) | (102) | (99) | (135) | (148) |
| Noninterest expense, excluding merger-related and restructuring expenses | P | 3,535 | 3,385 | 3,557 | 3,631 | 3,422 |
| Other intangible amortization (GAAP) | | (99) | (107) | (112) | (120) | (127) |
| Noninterest expense, excluding merger-related and restructuring expenses, and other intangible amortization | Q | \$ 3,436 | 3,278 | 3,445 | 3,511 | 3,295 |
| Net interest income (GAAP) | | \$ 2,965 | 2,838 | 2,861 | 2,877 | 2,653 |
| Tax-equivalent adjustment | | 63 | 65 | 62 | 65 | 64 |
| Net interest income (Tax-equivalent) | | 3,028 | 2,903 | 2,923 | 2,942 | 2,717 |
| Fee and other income (GAAP) | | 2,592 | 2,599 | 2,757 | 2,604 | 2,616 |
| Total | R | \$ 5,620 | 5,502 | 5,680 | 5,546 | 5,333 |
| Retail Brokerage Services, excluding insurance | | | | | | |
| Noninterest expense (GAAP) | S | \$ 863 | 908 | 989 | 957 | 941 |
| Net interest income (GAAP) | | \$ 139 | 118 | 106 | 82 | 69 |
| Tax-equivalent adjustment | | | | | 1 | |
| Net interest income (Tax-equivalent) | | 139 | 118 | 106 | 83 | 69 |
| Fee and other income (GAAP) | | 827 | 907 | 1,031 | 1,008 | 1,001 |
| Total | T | \$ 966 | 1,025 | 1,137 | 1,091 | 1,070 |
| Overhead efficiency ratios | | | | | | |
| GAAP | O/R | 65.15% | 63.40 | 64.36 | 67.90 | 66.95 |
| Excluding merger-related and restructuring expenses | P/R | 62.90 | 61.54 | 62.61 | 65.45 | 64.18 |
| Excluding merger-related and restructuring expenses, and brokerage | P-S/R-T | 57.41 | 55.34 | 56.53 | 60.00 | 58.23 |
| Excluding merger-related and restructuring expenses, and other intangible amortization | Q/R | 61.14 | 59.60 | 60.64 | 63.28 | 61.79 |
| Excluding merger-related and restructuring expenses, other intangible amortization and brokerage | Q-S/R-T | 55.28% | 52.95 | 54.06 | 57.30 | 55.24 |

Operating leverage

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| | | | | | | |
|--|-----|---------|-------|-------|-------|--------|
| Operating leverage (GAAP) | | \$ (55) | (11) | 244 | 18 | 2 |
| After tax merger-related and restructuring expenses (GAAP) | | 25 | 3 | (36) | (12) | 52 |
| Operating leverage, excluding merger-related and restructuring expenses | | (30) | (8) | 208 | 6 | 54 |
| After tax other intangible amortization (GAAP) | | (8) | (5) | (8) | (7) | (4) |
| Operating leverage, excluding merger-related and restructuring expenses, and other intangible amortization | | \$ (38) | (13) | 200 | (1) | 50 |
| Dividend payout ratios on common shares | | | | | | |
| Dividends paid per common share | U | \$ 0.40 | 0.40 | 0.40 | 0.35 | 0.35 |
| Diluted earnings per common share (GAAP) | V | \$ 0.96 | 0.95 | 0.94 | 0.83 | 0.83 |
| Merger-related and restructuring expenses (GAAP) | | 0.04 | 0.03 | 0.04 | 0.05 | 0.06 |
| Other intangible amortization (GAAP) | | 0.05 | 0.05 | 0.05 | 0.06 | 0.05 |
| Change in accounting principle (GAAP) | | | | | | (0.01) |
| Diluted earnings per common share, excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | W | \$ 1.05 | 1.03 | 1.03 | 0.94 | 0.93 |
| Dividend payout ratios | | | | | | |
| GAAP | U/V | 41.67% | 42.11 | 42.55 | 42.17 | 42.17 |
| Excluding merger-related and restructuring expenses, other intangible amortization and change in accounting principle | U/W | 38.10% | 38.83 | 38.83 | 37.23 | 37.63 |

* The letters included in the column are provided to show how the various ratios presented in the tables on pages 37 through 39 are calculated. For example, return on average assets on a GAAP basis is calculated by dividing net income (GAAP) by average assets (GAAP) (i.e., A/G), and annualized where appropriate.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Cautionary Statement

The foregoing materials and management's discussion of them may contain, among other things, certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, with respect to Wachovia, as well as the goals, plans, objectives, intentions, expectations, financial condition, results of operations, future performance and business of Wachovia, including, without limitation, (i) statements relating to certain of Wachovia's goals and expectations with respect to earnings, earnings per share, revenue, expenses, and the growth rate in such items, as well as other measures of economic performance, including statements relating to estimates of credit quality trends, (ii) statements relating to the benefits of (A) the proposed merger between Wachovia Corporation and SouthTrust Corporation (the Merger), and (B) the retail securities brokerage combination transaction between Wachovia and Prudential Financial, Inc., completed July 1, 2003 (the Brokerage Transaction), including future financial and operating results, cost savings, enhanced revenues and the accretion of reported earnings that may be realized from the Merger and/or the Brokerage Transaction, (iii) statements with respect to Wachovia's and SouthTrust's plans, objectives, expectations and intentions and other statements that are not historical facts, and (iv) statements preceded by, followed by or that include the words may, could, would, should, believes, expects, anticipates, estimates, intends, plans, targets, probably, outlook or similar expressions. These forward-looking statements involve certain risks and uncertainties that are subject to change based on various factors (many of which are beyond Wachovia's or SouthTrust's control). The following factors, among others, could cause Wachovia's financial performance to differ materially from the goals, plans, objectives, intentions and expectations expressed in such forward-looking statements: (1) the risk that the businesses involved in the Merger and/or the Brokerage Transaction will not be integrated successfully or such integrations may be more difficult, time-consuming or costly than expected; (2) expected revenue synergies and cost savings from the Merger and/or the Brokerage Transaction may not be fully realized or realized within the expected time frame; (3) revenues following the Merger and/or the Brokerage Transaction may be lower than expected; (4) deposit attrition, customer attrition, operating costs, and business disruption following the Merger and/or the Brokerage Transaction, including, without limitation, difficulties in maintaining relationships with employees, may be greater than expected; (5) the failure of Wachovia's and/or SouthTrust's shareholders to approve the merger; (6) enforcement actions by governmental agencies that are not currently anticipated; (7) the strength of the United States economy in general and the strength of the local economies in which Wachovia conducts operations may be different than expected resulting in, among other things, a deterioration in credit quality or a reduced demand for credit, including the resultant effect on Wachovia's loan portfolio and allowance for loan losses; (8) the effects of, and changes in, trade, monetary and fiscal policies and laws, including interest rate policies of the Board of Governors of the Federal Reserve System; (9) inflation, interest rate, market and monetary fluctuations; (10) adverse conditions in the stock market, the public debt market and other capital markets (including changes in interest rate conditions) and the impact of such conditions on Wachovia's capital markets and capital management activities, including, without limitation, its mergers and acquisition advisory business, equity and debt underwriting activities, private equity investment activities, derivative securities activities, investment and wealth management advisory businesses, and brokerage activities; (11) adverse changes in the financial performance and/or condition of Wachovia's borrowers which could impact the repayment of such borrowers' outstanding loans; and (12) the impact on Wachovia's businesses, as well as on the risks set forth above, of various domestic or international military or terrorist activities or conflicts. Additional information with respect to factors that may cause actual results to differ materially from those contemplated by such forward-looking statements is included in the reports filed by Wachovia with the Securities and Exchange Commission, including its Current Report on Form 8-K dated October 15, 2004.

Wachovia cautions that the foregoing list of factors is not exclusive. All subsequent written and oral forward-looking statements concerning the Merger and/or the Brokerage Transaction or other matters and attributable to Wachovia or any person acting on its behalf are expressly qualified in their entirety by the cautionary statements above. Wachovia does not undertake any obligation to update any forward-looking statement, whether written or oral.

Table of Contents

Wachovia 3Q04 Quarterly Earnings Report

Additional Information

The proposed merger between Wachovia Corporation and SouthTrust Corporation will be submitted to Wachovia's and SouthTrust's shareholders for their consideration. Shareholders are urged to read the definitive joint proxy statement/prospectus regarding the proposed transaction and any other relevant documents filed with the SEC, as well as any amendments or supplements to those documents, because they contain important information. Shareholders may obtain a free copy of the joint proxy statement/prospectus, as well as other filings containing information about Wachovia and SouthTrust, at the SEC's Internet site (<http://www.sec.gov>). These documents are also available, free of charge, at www.wachovia.com under the tab "Inside Wachovia" "Investor Relations" and then under the heading "Financial Reports" "SEC Filings". These documents are also available, free of charge, at www.southtrust.com under the tab "About SouthTrust", then under "Investor Relations" and then under "SEC Documents". Copies of the joint proxy statement/prospectus and the SEC filings incorporated by reference in the joint proxy statement/prospectus can also be obtained, without charge, by directing a request to Wachovia Corporation, Investor Relations, One Wachovia Center, 301 South College Street, Charlotte, NC 28288-0206, (704) 374-6782, or to SouthTrust Corporation, P. O. Box 2554, Birmingham, AL 35290, (205) 254-5187. Copies of the joint proxy statement/prospectus may also be obtained from Wachovia's proxy solicitor, Georgeson Shareholder Communications, by calling 1-800-255-8670, and from SouthTrust proxy solicitor, Morrow & Co. Inc., at 1-877-366-1576.

Table of Contents

The following is a portion of a transcript of an Earnings Review for Wachovia employees regarding Wachovia's financial results for the quarter ended September 30, 2004, which was made available on October 15, 2004.

Transcript of Earnings Review:

>>Mary: WELCOME TO EARNINGS REVIEW, YOUR SOURCE FOR THE STORY BEHIND WACHOVIA'S FINANCIAL PERFORMANCE EACH QUARTER.

WE COME TO YOU FOUR TIMES A YEAR ON THE DAY WE ANNOUNCE CORPORATE EARNINGS FOR THE PREVIOUS QUARTER.

OUR GOAL IS TO HELP YOU UNDERSTAND THE COMPANY'S FINANCIALS AND HOW THEY CONTRIBUTE TO WACHOVIA'S EDUCATION.

TODAY, WE'RE LOOKING AT THIRD QUARTER EARNINGS FOR 2004.

WITH US TODAY, AS ALWAYS, IS BOB KELLY, CFO AND HEAD OF FINANCE. WELCOME, BOB.

>>Bob: THANKS VERY MUCH, MARY.

NICE TO BE HERE AGAIN.

>>Mary: GLAD YOU'RE HERE.

WE ALSO REGULARLY INVITE MEMBERS OF WACHOVIA'S LEADERSHIP TEAM TO JOIN US AS GUESTS.

WITH US TODAY IS JEAN DAVIS, HEAD OF THE OPERATIONS, TECHNOLOGY, AND E-COMMERCE DIVISION.

JEAN IS GOING TO DISCUSS THE DIVISION'S STRATEGIC PLAN TO HELP THE COMPANY MEET ITS EFFICIENCY GOALS AND HOW THE DIVISION HELPS DRIVE CORPORATE PERFORMANCE.

WELCOME, JEAN.

THANKS FOR JOINING US.

>>Jean: THANK YOU, MARY.

>>Mary: WELL, BOB, LET S START WITH THE NEWS FROM THE THIRD QUARTER.

WALK US THROUGH THE NUMBERS.

Table of Contents

>>Bob: I WOULD BE HAPPY TO, MARY.

IT WAS ANOTHER GOOD QUARTER.

EARNINGS WERE UP 14%.

I THINK EVERYONE SHOULD BE PROUD OF THE GREAT JOB THEY DID WITH CUSTOMERS.

CUSTOMER ACQUISITION WAS STRONG AND CUSTOMER SATISFACTION SCORES WERE VERY HIGH.

NON-PERFORMING ASSETS WERE ACTUALLY DOWN 43% YEAR OVER YEAR, SO CREDIT QUALITY CONTINUES TO STRENGTHEN, AND I THINK THAT'S EVIDENT IN OUR NUMBERS, AND IF YOU LOOK AT EACH ONE OF OUR BUSINESS SEGMENTS, EACH SEGMENT HAS A SLIGHTLY DIFFERENT STORY, BUT WE HAVE RECORD REVENUE IN THE GENERAL BANK AND IN WEALTH MANAGEMENT AND IN THE CORPORATE AND INVESTMENT BANK.

>>Mary: THAT'S GREAT NEWS.

WELL, HOW DID THOSE RESULTS COMPARE WITH WHAT WALL STREET WAS EXPECTING US TO DO?

>>Bob: GOOD QUESTION.

WALL STREET WAS EXPECTING ON AN OPERATING BASIS, AND THAT IS EXCLUDING MERGER-RELATED CHARGES, THEY WERE EXPECTING 99 CENTS A SHARE, AND WE CAME IN AT ABOUT \$1 A SHARE.

>>Mary: THAT'S GREAT.

IT'S GOOD TO BE AHEAD OF EXPECTATIONS.

>>Bob: IT'S NICE WHEN THAT DOES HAPPEN SOMETIMES.

>>Mary: YOU MENTIONED THAT WE HAD STRONG RESULTS IN THE LINES OF BUSINESS.

TALK MORE ABOUT EACH OF OUR FOUR LINES OF BUSINESS AND HOW THEY PERFORMED.

Table of Contents

>>Bob: SURE, I'D BE DELIGHTED TO.

YOU KNOW, IT'S WHEN YOU LOOK THROUGH FROM A BIG PICTURE STANDPOINT, EVERY ONE OF OUR BUSINESSES ARE DOING VERY WELL IN THE CONTEXT OF THE INDUSTRY THAT THEY'RE IN, AND WHEN YOU LOOK AT THE CIB, REVENUE INCREASE WAS 25%, WHICH IS FANTASTIC YEAR-OVER-YEAR BASIS AND EARNINGS WERE ACTUALLY UP 40%.

SO WHEN YOU ACTUALLY PEEL BACK THOSE NUMBERS AND LOOK AT THEM, YOU CAN SEE THAT THERE IS IMPROVED MARKET-RELATED REVENUES AND THE CREDIT ENVIRONMENT IS CLEARLY STRONG BECAUSE THEY ACTUALLY HAVE HAD A RECOVERY VERSUS AN EXPENSE FOR PROVISIONS THREE QUARTERS IN A ROW.

CMG, WHICH, OF COURSE, IS BROKERAGE AND ASSET MANAGEMENT.

THEIR REVENUE IS DOWN 7% YEAR OVER YEAR AND 17% ON A YEAR-OVER-YEAR BASIS, AND SO THEY ARE DOWN OVERALL, BUT THAT'S NOT REALLY OUT OF LINE WITH MANY OF THE PLAYERS THAT WE HAVE SEEN THIS YEAR IN THE INDUSTRY, SO WE DO BENCH MARK OURSELVES CAREFULLY AGAINST THEM, AND THIS IS FOR THE INDUSTRY A DIFFICULT YEAR IN TERMS OF CUSTOMER ACTIVITY.

WE'RE JUST SEEING LOWER BROKERAGE VOLUMES GENERALLY OVERALL.

WHEN ONE THINKS ABOUT THE GENERAL BANK, 6% REVENUE INCREASE WHICH IN MY VIEW IS EXCELLENT, PARTICULARLY WHEN ONE CONSIDERS THE FACT THAT THE MORTGAGE ENVIRONMENT WAS STRONG LAST YEAR AND NOT AS STRONG THIS YEAR, AND IT'S HAD A VERY NICE INCREASE IN THE BOTTOM

Table of Contents

LINE, 15%, SO THEY VE HAD NICE CONSUMER LOAN GROWTH.

THEY ARE EXPERIENCING SOME COMMERCIAL LOAN GROWTH, AND DEPOSIT GROWTH CONTINUES TO BE VERY STRONG.

LAST AND CERTAINLY NOT LEAST IS THE WEALTH MANAGEMENT GROUP, AND WITH THE PROFIT OF \$50 MILLION, THAT S A 9% REVENUE INCREASE, AND 32% INCREASE IN THE BOTTOM LINE.

STAN S TEAM IS DOING A FANTASTIC JOB WITH THEIR CUSTOMERS AND THAT S SHOWING UP IN THEIR NUMBERS.

>>Mary: THAT S GREAT.

YOU TALKED A LITTLE BIT ABOUT BROKERAGE AND HOW WE RE REALLY VICTIMS OF SOME OF THE INDUSTRY OR MARKET TRENDS THAT ARE GOING ON.

>>Bob: RIGHT.

>>Mary: WHAT DO YOU SEE GOING FORWARD?

THAT MAY BE A HARD QUESTION TO ANSWER FOR BROKERAGE.

>>Bob: THAT S EXCEEDINGLY DIFFICULT.

IT CERTAINLY APPEARS THAT BROKERAGE IS AT A LOW EBB IN TERMS OF HISTORIC ACTIVITY IN TERMS OF CUSTOMER ACTIVITY AND TRADING ACTIVITY, AND BUT HAVING SAID ALL THAT A YEAR AGO WHEN WE TALKED ABOUT THE PRUDENTIAL MERGER, WE SAID WE WOULD BE OKAY IN 2004 IF THE ACTIVITY LEVELS WEREN T TOO HIGH BECAUSE THAT MADE SURE THAT WE GOT OUR INTEGRATION DONE ON TIME, AND ON SCHEDULE AND EVERYONE STAYED REALLY FOCUSED ON IT.

THAT S A GOOD THING.

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I HOPE VOLUMES WILL PICK UP NEXT YEAR, BUT IT 'S TOO EARLY TO TELL AT THIS POINT, MARY.

>>Mary: OKAY.

WE LL COME BACK TO THAT LATER.

Table of Contents

THANKS FOR THE REVIEW OF EARNINGS.

IT 'S A GREAT QUARTER AND IT 'S GOOD TO SEE THE BUSINESSES PERFORMING SO WELL.

>>Bob: THANK YOU.

* * * *

>>Mary: GREAT.

WE TALKED ABOUT THE THIRD QUARTER AND NOW IT 'S TIME TO LOOK AHEAD A LITTLE BIT.

TELL US WHAT THE OUTLOOK IS FOR THE REST OF THIS YEAR.

>>Bob: WELL, THE OUTLOOK FOR THE REST OF THE YEAR, I THINK, IS GOING TO BE SIMILAR TO WHAT WE ACTUALLY SAW IN THE FIRST THREE QUARTERS OF THIS YEAR.

WE HAD A GOOD THIRD QUARTER.

I THINK WE 'LL HAVE ANOTHER GOOD FOURTH QUARTER, AS WELL, THE MAIN DIFFERENCE, I THINK, BETWEEN THE THIRD QUARTER AND THE FOURTH QUARTER IS THAT WE EXPECT TO HAVE OUR SOUTHTRUST DEAL COMPLETED AND MERGED WITH THE COMPANY SOMETIME IN THE FOURTH QUARTER SO THE NUMBERS WILL BE A LITTLE MESSIER BECAUSE WE 'RE ADDING SOUTHTRUST, AND IT WILL BE DURING THE QUARTER RATHER THAN THE BEGINNING OF A QUARTER.

>>Mary: RIGHT.

Table of Contents

>>Bob: SO WE LL HAVE TO WORK THROUGH THAT AT THE END OF THE NEXT QUARTER.

AND BECAUSE OF THE NATURE OF THE TRANSACTION, THERE WILL BE A LITTLE BIT OF DILUTION DURING THE FOURTH QUARTER, SO I WOULD EXPECT IN TERMS OF EARNINGS, WE LL HAVE ANOTHER GOOD QUARTER, BUT IT WILL BE 3 CENTS OF DILUTION ON THE IMPACT OF THE SOUTHTRUST TRANSACTION.

THAT IS, EPS WILL BE ABOUT 3 CENTS LOWER, AND IN TERMS OF ADVICE FOR EVERYONE, IT REMAINS UNCHANGED, QUITE FRANKLY.

YOU RE ALL DOING A FANTASTIC JOB WITH YOUR CUSTOMERS.

PLEASE KEEP IT GOING.

YOU HAVE SO MUCH TO BE PROUD OF ON CUSTOMER SERVICE.

YOU HAVE SO MUCH TO BE PROUD OF ON CUSTOMER LOYALTY.

WE RE ADDING CUSTOMERS EVERY DAY.

WE RE OFFERING MORE PRODUCTS, MORE SERVICES AND IT S SHOWING UP IN OUR REVENUE NUMBERS, AND I THINK WE LOOK VERY GOOD COMPARED TO OUR COMPETITORS, AND THAT S SOMETHING WE WANT.

IT S IMPORTANT TO KEEP WATCHING OUR EXPENSE LINE.

JEAN TALKED ABOUT ALL OF THE INITIATIVES UNDERWAY AND THOUGHT PROCESSES UNDERWAY TO MANAGE THEIR COSTS FOR SHAREHOLDERS AND THAT WILL HAVE TO CONTINUE, AND AS YOU PROBABLY KNOW, WE HAVE, YOU KNOW, WE HAVE VERY PUBLIC TARGETS IN TERMS OF THE COSTS.

WE LIKE TO HAVE COST SAVINGS AND THE EFFICIENCIES WE WOULD LIKE TO ACHIEVE WITH SOUTHTRUST, AND THAT WILL HAPPEN BECAUSE EVERYONE IS SO GOOD AT DOING EXACTLY WHAT THEY PROMISED, AND THAT S KIND OF THE LAST POINT,

Table of Contents

AND THAT IS, LET S MAKE SURE THAT WE DO A FANTASTIC JOB ON THE SOUTHTRUST MERGER INTEGRATION.

WE SURE DID ON OUR VERY PUBLIC TWO RECENT DEALS OVER THE LAST THREE YEARS, AND I M SURE WE WILL HERE, AS WELL.

THE PLANS SEEM TO BE VERY DETAILED AND THEY RE COMING TOGETHER VERY NICELY.

>>Mary: RIGHT.

I KNOW WE RE A GREAT WAY DOWN THE ROAD ALREADY ON THAT PLANNING.

THAT BODES WELL FOR THE FUTURE.

THANK YOU AGAIN BOTH FOR JOINING US.

THAT WRAPS UP THIS EDITION OF EARNINGS REVIEW.

OUR NEXT BROADCAST WILL BE IN JANUARY OF 2005 WHEN WE REPORT FOURTH QUARTER EARNINGS FOR 2004 AS WELL AS FULL-YEAR NUMBERS.

FOR THE NEXT BROADCAST, IF YOU HAVE QUESTIONS OR TOPICS THAT YOU WOULD LIKE FOR TO US ADDRESS, SEND THOSE TO CORPORATE COMMUNICATIONS VIA LOTUS NOTES.

THANKS FOR JOINING US.

Table of Contents

The following news release was issued by Wachovia on October 15, 2004

[WACHOVIA LOGO APPEARS HERE]

[SOUTHTRUST LOGO APPEARS HERE]

Press Release Oct. 15, 2004

**WACHOVIA AND SOUTHTRUST RECEIVE FEDERAL RESERVE
APPROVAL OF MERGER APPLICATION**

CHARLOTTE, N.C., AND BIRMINGHAM, ALA. Wachovia Corporation (NYSE: WB) and SouthTrust Corporation (NASDAQ: SOTR) announced today that the Federal Reserve Board has approved the application for the SouthTrust/Wachovia merger.

We are extremely pleased to have received this approval from the Federal Reserve, said Ken Thompson, Wachovia's chairman, president and CEO. We are committed to bringing the best in products and customer service to our expanded customer base.

We are very confident that the integration of Wachovia and SouthTrust will be very smooth and we look forward to continuing our longstanding service commitment to our customers and communities, said Wallace Malone, chairman and CEO of SouthTrust. We firmly believe that the combination of these two great companies will produce excellent performance for our shareholders.

Wachovia and SouthTrust announced their agreement to merge on June 21, 2004. In order to complete the merger, Wachovia and SouthTrust must each receive shareholder approval for the merger. Both companies will hold shareholder meetings on October 28, 2004. Institutional Shareholder Services Inc., the nation's leading independent stockholder advisory organization, issued a report recommending that Wachovia shareholders and SouthTrust shareholders vote for the proposed merger between the two companies. The companies anticipate closing the transaction on or about November 1, 2004, contingent on shareholder approval of both companies.

Wachovia Corporation (NYSE:WB) is one of the largest providers of financial services to retail, brokerage and corporate customers, with retail operations from Connecticut to Florida and retail brokerage operations nationwide. Wachovia had assets of \$436.7 billion, market capitalization of \$61.4 billion and stockholders' equity of \$33.9 billion at September 30, 2004. Its four core businesses, the General Bank, Capital Management, Wealth Management, and the Corporate and Investment Bank, serve 12 million client relationships (including households and businesses), primarily in 11 states and Washington, D.C. Its full-service retail brokerage firm, Wachovia Securities, LLC, serves clients in 49 states. Global services are offered through 33 international offices. Online banking and brokerage products and services also are available through Wachovia.com.

SouthTrust Corporation (www.southtrust.com) is a \$52.9 billion regional bank holding company with headquarters in Birmingham, Ala. SouthTrust operates 736 banking and loan

Table of Contents

offices and 890 ATMs in Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina, Tennessee, Texas and Virginia. The company offers a complete line of banking and other related financial services to commercial and retail customers. SouthTrust is a Forbes Platinum 400 company that trades on the NASDAQ Stock Market under the symbol SOTR. The company is listed on the S&P 500 index and the Keefe, Bruyette & Woods BKX Index.

Additional Information

The proposed merger will be submitted to Wachovia's and SouthTrust's shareholders for their consideration. Stockholders are urged to read the definitive joint proxy statement/prospectus regarding the proposed transaction between Wachovia and SouthTrust and any other relevant documents filed with the SEC because they contain important information. You may obtain a free copy of the joint proxy statement/prospectus, as well as other filings containing information about Wachovia and SouthTrust, at the SEC's Internet site (<http://www.sec.gov>). You will also be able to obtain these documents at www.wachovia.com under the tab "Inside Wachovia" "Investor Relations" and then under the heading "Financial Reports" "SEC Filings". You may also obtain these documents at www.southtrust.com under the tab "About SouthTrust", then under "Investor Relations" and then under "SEC Documents". Copies of the joint proxy statement/prospectus and the SEC filings incorporated by reference in the joint proxy statement/prospectus can also be obtained, without charge, by directing a request to Wachovia Corporation, Investor Relations, One Wachovia Center, 301 South College Street, Charlotte, NC 28288-0206, (704)-374-6782, or to SouthTrust Corporation, P. O. Box 2554, Birmingham, AL 35290, (205)-254-5187. Additional copies of the joint proxy statement/prospectus may also be obtained by contacting Wachovia's proxy solicitor, Georgeson Shareholder Communications, toll free at 1-800-255-8670, or SouthTrust's proxy solicitor, Morrow & Co., Inc., toll free at 1-877-366-1576.

Investors seeking further information should contact Wachovia Investor Relations: Alice Lehman at 704-374-4139; or SouthTrust Investor Relations: Bill Prater at 205-254-5187. Media seeking further information should contact SouthTrust Corporate Communications: David M. Oliver at 205-667-5429, or dial 205-667-5469 and ask to speak to a media relations representative; or Wachovia Corporate Communications: Mary Eshet at 704-383-7777 or Christy Phillips at 704-383-8178.