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SUPPORTSOFT Form 4												
November 21, 20 FORM 4	1	ES SECURITII	ES AN	D	EXCHA	NGF	COM	MISSION	OMB API	PROVAL		
		UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549								3235-0287		
Check this bo if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction	SEC o Section 16(a) a Public Utility	ES IN BENEFICIAL OWNERSHIP OF SECURITIES a) of the Securities Exchange Act of 1934, ity Holding Company Act of 1935 or Section estment Company Act of 1940						Expires: January 31, 2005 Estimated average burden hours per response 0.5				
1(b).	II ×				1 5							
(Print or Type Respo	onses)											
1. Name and Addre Sayer Michael J	Symbol	Iccuer						f Reporting Person(s) to				
(Last)	(First) (Middle)		3. Date of Earliest Transaction (Check						all applicable)			
1900 SEAPORT BLVD., 3RD (Month/Day/Ye 11/20/2007 11/20/2007					XOfficer (giv below)					e title Other (specify below) Worldwide Sales		
Filed(Month/Day/Year) A					App	6. Individual or Joint/Group Filing(Check Applicable Line) _X_ Form filed by One Reporting Person						
REDWOOD CI	TY, CA 94063						Pers	Form filed by Mo on	re than One Rep	orting		
(City)	(State) (Zip)	Table I - N	lon-Der	iva	tive Securi	ities A	cquired	l, Disposed of,	or Beneficially	Owned		
1.Title of Security (Instr. 3)	2	2A. Deemed Execution Date, if any Month/Day/Year)	3. Transa Code (Instr.	8)	4. Securiti on(A) or Dis (Instr. 3, 4) Amount	posed	of (D)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)		7. Nature of Indirect Beneficial Ownership (Instr. 4)		
Non-Derivative Securities	11/20/2007		Р		300	A	\$ 4.04	17,800	D			
Non-Derivative Securities	11/20/2007		Р		300	А	\$ 4.06	18,100	D			
Non-Derivative Securities	11/20/2007		Р		500	А	\$ 4.07	18,600	D			
Non-Derivative Securities	11/20/2007		Р		11,400	А	\$ 4.09	30,000	D			
Non-Derivative Securities								30,000	D			

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Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of	2.	3. Transaction Date	3A. Deemed	4.	5.	6. Date Exerc	cisable and	7. Title	e and	8. Price of	9. Nu
Derivative	Conversion	(Month/Day/Year)	Execution Date, if	Transactio	onNumber	Expiration D	ate	Amour	nt of	Derivative	Deriv
Security	or Exercise		any	Code	of	(Month/Day/	Year)	Underl	lying	Security	Secu
(Instr. 3)	Price of		(Month/Day/Year)	(Instr. 8)	Derivative	e		Securit	ties	(Instr. 5)	Bene
	Derivative				Securities			(Instr.	3 and 4)		Owne
	Security				Acquired						Follo
	-				(A) or						Repo
					Disposed						Trans
					of (D)						(Instr
					(Instr. 3,						
					4, and 5)						
									Amount		
						Date	Expiration		or Number		
						Exercisable	Date		of		
				Code V	(Λ) (D)						
				Code v	(A) (D)				Shares		

Reporting Owners

Reporting Owner Name / Address	Relationships							
	Director	10% Owner	Officer	Other				
Sayer Michael John 1900 SEAPORT BLVD., 3RD FLOOR REDWOOD CITY, CA 94063			Sr. VP Worldwide Sales					
Signatures								
/s/ Anne-Marie Eileraas, by power of attorney		11/21/2007	1					
**Signature of Reporting Person		Date						

Explanation of Responses:

* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.