

SUPPORTSOFT INC  
Form 4  
February 26, 2007

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION**  
**Washington, D.C. 20549**

Check this box  
if no longer  
subject to  
Section 16.  
Form 4 or  
Form 5  
obligations  
may continue.  
*See* Instruction  
1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF  
SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934,  
Section 17(a) of the Public Utility Holding Company Act of 1935 or Section  
30(h) of the Investment Company Act of 1940

## OMB APPROVAL

OMB  
Number: 3235-0287  
Expires: January 31,  
2005  
Estimated average  
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(Print or Type Responses)

1. Name and Address of Reporting Person \*  
**BASU RADHA R**

(Last) (First) (Middle)

**575 BROADWAY**

(Street)

**REDWOOD CITY, CA 94063**

(City) (State) (Zip)

2. Issuer Name **and** Ticker or Trading  
Symbol  
**SUPPORTSOFT INC [SPRT]**

3. Date of Earliest Transaction  
(Month/Day/Year)  
**02/22/2007**

4. If Amendment, Date Original  
Filed(Month/Day/Year)

5. Relationship of Reporting Person(s) to  
Issuer

(Check all applicable)

☒ Director ☐ 10% Owner  
☐ Officer (give title below) ☐ Other (specify below)

6. Individual or Joint/Group Filing(Check  
Applicable Line)  
☒ Form filed by One Reporting Person  
☐ Form filed by More than One Reporting  
Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Code	V	Amount (A) or (D) Price		
Common Stock	02/22/2007	02/22/2007	M		1,800 A \$ 2.7	151,800	D
Common Stock	02/22/2007	02/22/2007	M		500 A \$ 2.7	152,300	D
Common Stock	02/22/2007	02/22/2007	M		4,200 A \$ 2.7	156,500	D
Common Stock	02/22/2007	02/22/2007	M		2,200 A \$ 2.7	158,700	D
Common Stock	02/22/2007	02/22/2007	M		300 A \$ 2.7	159,000	D
	02/22/2007	02/22/2007	M		3,000 A \$ 2.7	162,000	D

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Common Stock									
Common Stock	02/22/2007	02/22/2007	M	500	A	\$ 2.7	162,500	D	
Common Stock	02/22/2007	02/22/2007	M	3,000	A	\$ 2.7	165,500	D	
Common Stock	02/22/2007	02/22/2007	M	2,000	A	\$ 2.7	167,500	D	
Common Stock	02/22/2007	02/22/2007	S	2,000 <u>(1)</u>	D	\$ 6.46	165,500	D	
Common Stock	02/22/2007	02/22/2007	S	3,000 <u>(1)</u>	D	\$ 6.44	162,500	D	
Common Stock	02/22/2007	02/22/2007	S	500 <u>(1)</u>	D	\$ 6.41	162,000	D	
Common Stock	02/22/2007	02/22/2007	S	3,000 <u>(1)</u>	D	\$ 6.4	159,000	D	
Common Stock	02/22/2007	02/22/2007	S	300 <u>(1)</u>	D	\$ 6.36	158,700	D	
Common Stock	02/22/2007	02/22/2007	S	2,200 <u>(1)</u>	D	\$ 6.35	156,500	D	
Common Stock	02/22/2007	02/22/2007	S	4,200 <u>(1)</u>	D	\$ 6.33	152,300	D	
Common Stock	02/22/2007	02/22/2007	S	500 <u>(1)</u>	D	\$ 6.32	151,800	D	
Common Stock	02/22/2007	02/22/2007	S	1,800 <u>(1)</u>	D	\$ 6.31	150,000	D	
Common Stock							850,589	I	By Partnership <u>(4)</u>

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474  
(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Amount of Underlying Securities (Instr. 3 and 4)
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(D)  
(Instr. 3, 4,  
and 5)

				Code	V	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		1,800		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	1,800
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		500		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	500
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		4,200		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	4,200
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		2,200		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	2,200
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		300		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	300
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		3,000		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	3,000
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		500		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	500
Employee Stock Option (Right to Buy)	\$ 2.7	02/22/2007	02/22/2007	M		3,000		12/27/2001 <sup>(2)</sup>	11/27/2011	Common Stock	3,000

Employee

Stock

Option  
(Right to

Buy)

\$ 2.7

02/22/2007

02/22/2007

M

2,000

12/27/2001<sup>(2)</sup>

11/27/2011

Common  
Stock

2,000

## Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
BASU RADHA R 575 BROADWAY REDWOOD CITY, CA 94063		X		

## Signatures

/s/ Erika Varga, by power of  
attorney

02/26/2007

\_\_Signature of Reporting Person

Date

## Explanation of Responses:

\* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

(1) The reported shares were sold in accordance with a 10b5-1 plan.

(2) The options vested at a rate of 1/48th per month for 48 months.

(3) Column 8 is not a reportable field

(4) The reporting person is a general partner of the Anudip Limited Partnership that owns the reported securities. The reporting person disclaims beneficial ownership of the reported securities except to the extent of her pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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