

STAMPS.COM INC  
Form 10-Q  
November 09, 2011

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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

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FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the quarterly period ended September 30, 2011

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number: 000-26427

Stamps.com Inc.  
(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)

77-0454966  
(I.R.S. Employer  
Identification No.)

12959 Coral Tree Place  
Los Angeles, California 90066  
(Address of principal executive offices, including zip code)

(310) 482-5800  
(Registrant's telephone number, including area code)

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Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to

submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of October 31, 2011, there were 15,008,152 shares of the Registrant's Common Stock issued and outstanding.

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STAMPS.COM INC. AND SUBSIDIARY  
FORM 10-Q QUARTERLY REPORT FOR THE QUARTER ENDED SEPTEMBER 30, 2011

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## PART I - FINANCIAL INFORMATION

## ITEM FINANCIAL STATEMENTS

1.

## STAMPS.COM INC. AND SUBSIDIARY

## CONSOLIDATED BALANCE SHEETS

(In thousands, except par value)

|  | September 30,<br>2011<br>(unaudited) | December 31,<br>2010 |
|--|--------------------------------------|----------------------|
| Assets   |                                      |                      |
| Current assets:  |                                      |                      |
| Cash and cash equivalents  | \$ 30,898                            | \$ 8,071             |
| Short-term investments   | 8,678                                | 12,291               |
| Accounts receivable, net   | 6,913                                | 4,868                |
| Other current assets   | 4,516                                | 4,015                |
| Total current assets   | 51,005                               | 29,245               |
| Property and equipment, net  | 1,864                                | 1,694                |
| Intangible assets, net   | 849                                  | 885                  |
| Long-term investments  | 11,640                               | 14,937               |
| Deferred income taxes  | 7,650                                | 7,650                |
| Other assets   | 3,075                                | 3,031                |
| Total assets   | \$ 76,083                            | \$ 57,442            |
| Liabilities and Stockholders' Equity   |                                      |                      |
| Current liabilities:   |                                      |                      |
| Accounts payable and accrued expenses  | \$ 10,127                            | \$ 9,011             |
| Deferred revenue   | 2,033                                | 4,193                |
| Total current liabilities  | 12,160                               | 13,204               |
| Commitments and contingencies  |                                      |                      |
| Stockholders' equity:  |                                      |                      |
| Common stock, \$.001 par value Authorized shares: 47,500 in 2011 and 2010 Issued shares: 25,582 in 2011 and 24,757 in 2010 Outstanding shares: 14,889 in 2011 and 14,490 in 2010 | 48                                   | 47                   |
| Additional paid-in capital   | 620,748                              | 608,522              |
| Accumulated deficit  | (433,723 )                           | (446,603 )           |
| Treasury stock, at cost, 10,693 shares in 2011 and 10,267 shares in 2010   | (123,472 )                           | (118,151 )           |
| Accumulated other comprehensive income   | 322                                  | 423                  |
| Total stockholders' equity   | 63,923                               | 44,238               |
| Total liabilities and stockholders' equity   | \$ 76,083                            | \$ 57,442            |

The accompanying notes are an integral part of these consolidated financial statements.



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STAMPS.COM INC. AND SUBSIDIARY  
CONSOLIDATED STATEMENTS OF INCOME  
(In thousands, except per share data)  
(Unaudited)

|                                     | Three Months Ended<br>September 30, |          | Nine Months Ended<br>September 30, |          |
|-------------------------------------|-------------------------------------|----------|------------------------------------|----------|
|                                     | 2011                                | 2010     | 2011                               | 2010     |
| Revenues:                           |                                     |          |                                    |          |
| Service                             | \$19,216                            | \$15,989 | \$55,382                           | \$48,179 |
| Product                             | 3,194                               | 2,736    | 9,768                              | 8,618    |
| Insurance                           | 1,085                               | 496      | 2,859                              | 1,282    |
| PhotoStamps                         | 1,422                               | 1,449    | 6,351                              | 4,766    |
| Other                               | 1                                   | 19       | 5                                  | 22       |
| Total revenues                      | 24,918                              | 20,689   | 74,365                             | 62,867   |
| Cost of revenues:                   |                                     |          |                                    |          |
| Service                             | 3,704                               | 3,208    | 10,901                             | 9,944    |
| Product                             | 1,146                               | 993      | 3,586                              | 3,213    |
| Insurance                           | 378                                 | 158      | 998                                | 390      |
| PhotoStamps                         | 1,094                               | 1,145    | 3,746                              | 3,595    |
| Total cost of revenues              | 6,322                               | 5,504    | 19,231                             | 17,142   |
| Gross profit                        | 18,596                              | 15,185   | 55,134                             | 45,725   |
| Operating expenses:                 |                                     |          |                                    |          |
| Sales and marketing                 | 8,323                               | 6,978    | 25,079                             | 22,584   |
| Research and development            | 2,411                               | 2,205    | 7,016                              | 6,594    |
| General and administrative          | 3,428                               | 3,410    | 10,394                             | 9,901    |
| Legal settlements and reserves      | —                                   | —        | —                                  | 5,211    |
| Total operating expenses            | 14,162                              | 12,593   | 42,489                             | 44,290   |
| Income from operations              | 4,434                               | 2,592    | 12,645                             | 1,435    |
| Interest and other income, net      | 133                                 | 219      | 434                                | 620      |
| Income before income taxes          | 4,567                               | 2,811    | 13,079                             | 2,055    |
| Income tax expense (benefit)        | 39                                  | 82       | 199                                | (3,760)  |
| Net income                          | \$4,528                             | \$2,729  | \$12,880                           | \$5,815  |
| Net income per share Basic          |                                     |          |                                    |          |
| Basic                               | \$0.31                              | \$0.19   | \$0.89                             | \$0.40   |
| Diluted                             | \$0.30                              | \$0.19   | \$0.88                             | \$0.39   |
| Weighted average shares outstanding |                                     |          |                                    |          |
| Basic                               | 14,556                              | 14,280   | 14,454                             | 14,567   |
| Diluted                             | 15,059                              | 14,452   | 14,707                             | 14,725   |

The accompanying notes are an integral part of these consolidated financial statements.

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STAMPS.COM INC. AND SUBSIDIARY  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
(In thousands)  
(Unaudited)

|   | Nine Months Ended<br>September 30, |           |
|---|------------------------------------|-----------|
|   | 2011                               | 2010      |
| Operating activities:   |                                    |           |
| Net income  | \$12,880                           | \$5,815   |
| Adjustments to reconcile net income to net cash provided by operating activities: |                                    |           |
| Depreciation and amortization   | 669                                | 662       |
| Stock-based compensation expense  | 2,605                              | 2,193     |
| Deferred income tax   | —                                  | (3,979 )  |
| Changes in operating assets and liabilities:                                      |                                    |           |
| Accounts receivable   | (2,045 )                           | 177       |
| Other current assets  | (501 )                             | (491 )    |
| Other assets  | (44 )                              | 654       |
| Deferred revenue  | (2,160 )                           | 222       |
| Accounts payable and accrued expenses   | 1,116                              | 4,416     |
| Net cash provided by operating activities   | 12,520                             | 9,669     |
| Investing activities:   |                                    |           |
| Sale of short-term investments  | 3,566                              | 743       |
| Purchase of short-term investments  | —                                  | (8,681 )  |
| Sale of long-term investments   | 3,243                              | 9,334     |
| Purchase of long-term investments   | —                                  | (9,661 )  |
| Release of restricted cash  | —                                  | 554       |
| Purchase of property and equipment  | (803 )                             | (963 )    |
| Net cash provided by (used in) investing activities                               | 6,006                              | (8,674 )  |
| Financing activities:   |                                    |           |
| Proceeds from exercise of stock options   | 8,906                              | 429       |
| Issuance of common stock under ESPP   | 716                                | 358       |
| Repurchase of common stock  | (5,321 )                           | (13,807 ) |
| Net cash provided by (used in) financing activities                               | 4,301                              | (13,020 ) |
| Net increase (decrease) in cash and cash equivalents                              | 22,827                             | (12,025 ) |
| Cash and cash equivalents at beginning of period                                  | 8,071                              | 45,011    |
| Cash and cash equivalents at end of period  | \$30,898                           | \$32,986  |

The accompanying notes are an integral part of these consolidated financial statements.

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STAMPS.COM INC AND SUBSIDIARY  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(UNAUDITED)

1. Summary of Significant Accounting Policies

Basis of Presentation

We prepared the consolidated financial statements included herein without audit pursuant to the rules and regulations of the Securities and Exchange Commission (“SEC”). Certain information and footnote disclosures normally included in financial statements prepared in accordance with United States (“US”) generally accepted accounting principles (“GAAP”) have been condensed or omitted pursuant to such rules and regulations. We believe that the disclosures are adequate to make the information presented not misleading. We recommend that these financial statements be read in conjunction with the audited financial statements and the notes thereto included in our latest annual report on Form 10-K.

In our opinion, these unaudited consolidated financial statements contain all adjustments (consisting of normal recurring adjustments) necessary to present fairly our consolidated financial position as of September 30, 2011, the consolidated results of operations for the three and nine months ended September 30, 2011 and cash flows for the nine months ended September 30, 2011. The results of operations for the interim periods are not necessarily indicative of the results that may be expected for the full year ending December 31, 2011.

Principles of Consolidation

The consolidated financial statements include the accounts of Stamps.com Inc. and PhotoStamps Inc. In October 2009, we formed PhotoStamps Inc., a wholly-owned subsidiary, for the purpose of managing our PhotoStamps retail box operations. Because we hold 100% of the voting control, we have consolidated PhotoStamps Inc. in the accompanying consolidated financial statements. All significant intercompany accounts and transactions have been eliminated.

Use of Estimates and Risk Management

The preparation of financial statements in conformity with US GAAP requires us to make estimates and assumptions that affect the amounts reported in the financial statements and the accompanying notes. Actual results could differ from those estimates, and such differences may be material to the financial statements. Examples include estimates of loss contingencies, promotional coupon redemptions, the number of PhotoStamps retail boxes that will not be redeemed, deferred income taxes and estimates regarding the useful lives of patents and other amortizable intangible assets.

Contingencies and Litigation

We are involved in various litigation matters as a claimant and a defendant. We record any amounts recovered in these matters when received. We record liabilities for claims against us when the loss is probable and estimable. Amounts recorded, if any, are based on reviews by outside counsel, in-house counsel and management. Actual results could differ from estimates.

Fair Value of Financial Instruments

Carrying amounts of certain of our financial instruments, including cash, cash equivalents, accounts receivable, and accounts payable, approximate fair value due to their short maturities. The fair values of investments are determined



using quoted market prices for those securities or similar financial instruments.

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Income Taxes

We account for income taxes in accordance with Financial Accounting Standards Board (“FASB”) Accounting Standards Codification (“ASC”) Topic No. 740, Income Taxes (“ASC 740”), which requires that deferred tax assets and liabilities be recognized using enacted tax rates for the effect of temporary differences between the book and tax basis of recorded assets and liabilities. ASC 740 also requires that deferred tax assets be reduced by a valuation allowance if it is more likely than not that some or all of the net deferred tax assets will not be realized. We record a valuation allowance to reduce our gross deferred tax assets, which primarily consist of US Federal and State tax loss carryforwards, to the amount that is more likely than not (a likelihood of more than 50 percent) to be realized. In order for us to realize our deferred tax assets, we must be able to generate sufficient taxable income. We evaluate the appropriateness of our deferred tax assets and related valuation allowance in accordance with ASC 740 based on all available positive and negative evidence.

PhotoStamps Retail Boxes

We have been selling PhotoStamps retail boxes that are redeemable for PhotoStamps on our website. The PhotoStamps retail boxes are sold through various third party retail partners. Our PhotoStamps retail boxes are not subject to administrative fees on unredeemed boxes and have no expiration date. PhotoStamps retail boxes sales are recorded as deferred revenue. Prior to the second quarter of 2011, revenue was recognized only on boxes that were actually redeemed on our website.

During the second quarter of 2011, we concluded that sufficient company-specific historical evidence existed to determine the period of time after which the likelihood of the PhotoStamps retail boxes being redeemed was remote. Based on our analysis of the redemption data, we estimate that period of time to be 60 months after the sale of our PhotoStamps retail boxes.

Beginning in the second quarter of 2011, we began recognizing breakage revenue related to our PhotoStamps retail boxes utilizing the redemption recognition method. Under the redemption recognition method, we recognize breakage revenue from unredeemed retail boxes in proportion to the revenue recognized from the retail boxes that have been redeemed. During the second quarter of 2011, we recognized \$2.2 million, which is \$0.15 on a per share basis (revenue divided by shares outstanding not including current and prior costs related to the retail programs), of retail box breakage revenue, of which \$2.1 million related to a cumulative catch-up for previously sold and unredeemed PhotoStamps retail boxes originally recorded as deferred revenue. The retail box breakage revenue recognized was recorded in PhotoStamps revenue.

We will continue to recognize retail box breakage revenue from PhotoStamps retail boxes in future periods using the redemption recognition method. Due to the cumulative catch-up and to a lesser extent variability of timing of sales and redemptions, retail box breakage revenue in the future will differ significantly from retail box breakage revenue recorded in the second quarter of 2011. Retail box breakage revenue was \$59,000 and \$2.3 million for the three and nine months ended September 30, 2011.

Revenue Recognition

We recognize revenue from product sales or services rendered, licensing the use of our software and intellectual property as well as commissions from advertising or sale of products by third party vendors to our customer base

when the following four revenue recognition criteria are met: persuasive evidence of an arrangement exists, delivery has occurred or services have been rendered, the selling price is fixed or determinable, and collectability is reasonably assured.

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STAMPS.COM INC AND SUBSIDIARY  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(UNAUDITED)

Service revenue is primarily derived from monthly subscription fees and is recognized in the period that services are provided. Product sales, net of return allowances, are recorded when the products are shipped and title passes to customers. Sales of items, including PhotoStamps, sold to customers are made pursuant to a sales contract that provides for transfer of both title and risk of loss upon our delivery to the carrier. Return allowances for expected product returns, which reduce product revenue, are estimated using historical experience. Commissions from the advertising or sale of products by a third party vendor to our customer base are recognized when the revenue is earned and collection is deemed probable.

Customers pay face value for postage purchased for use through our PC Postage software, and the funds are transferred directly from the customers to the United States Postal Service (“USPS”). We do not recognize revenue for this postage, as it is purchased by our customers directly from the USPS.

PhotoStamps revenue, which includes the face value of postage, from the sale of PhotoStamps sheets and rolls is made pursuant to a sales contract that provides for transfer of both title and risk of loss upon our delivery to the carrier.

Sale of PhotoStamps retail boxes are initially recorded as deferred revenue. PhotoStamps revenue related to the sale of these PhotoStamps retail boxes is subsequently recognized when either: (i) the PhotoStamps retail box is redeemed, or (ii) the likelihood of the PhotoStamps retail box being redeemed is deemed remote (“breakage”) and there is no legal obligation to remit the value of the unredeemed PhotoStamps retail boxes.

On a limited basis, we allow third parties to offer products and promotions to our customer base. These arrangements generally provide payment in the form of a flat fee or revenue sharing arrangements where we receive payment upon customers accessing third party products and services. Total revenue from such advertising arrangements was not significant during the nine months ended September 30, 2011 and 2010.

We provide our customers with the opportunity to purchase parcel insurance directly through our software. Insurance revenue represents the gross amount charged to the customer for purchasing insurance and the related cost represents the amount paid to the insurance broker, Parcel Insurance Plan. We recognize revenue on insurance purchases upon the ship date of the insured package.

#### Subsequent Events

On October 19, 2011, we entered into an agreement with Grand Avenue Plaza Properties, LLC to purchase two adjacent buildings representing a total of approximately 82 thousand square feet for an aggregate purchase price of \$13,350,000 to serve as our future corporate headquarters. We are currently in the escrow period and we expect to close the purchase of the property on or around January 17, 2012. We plan to occupy a portion of the space and lease out the remaining portion.

Except as noted above, we are not aware of any other material subsequent events or transactions that have occurred that would require recognition in the financial statements or disclosure in the notes to the consolidated financial statements.

#### 2. Legal Proceedings

On November 22, 2006, we filed a lawsuit against Endicia, Inc. and PSI Systems, Inc. in the United States District Court for the Central District of California for infringement of eleven of our patents covering, among other things, Internet postage technology. We seek an injunction, unspecified damages, and attorneys' fees. On November 10, 2008, we were required to select fifteen claims (from over six hundred claims available) to be the subject of the trial. On November 9, 2009, the Court granted the summary judgment motion of Endicia, Inc. and PSI Systems, Inc. that the fifteen claims we selected are invalid. On June 15, 2011, the United States Court of Appeals for the Federal Circuit affirmed the summary judgment ruling. We do not anticipate any further appeals.

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STAMPS.COM INC AND SUBSIDIARY  
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On August 8, 2008, PSI Systems, Inc. filed a lawsuit against us in the same court, alleging that we infringed three PSI Systems patents related to Internet postage technology. PSI Systems seeks an injunction, unspecified damages, and attorneys' fees. On September 16, 2008, we filed counterclaims for infringement of four more of our patents. In our counterclaim, we seek an injunction, unspecified damages, and attorneys' fees. The Court issued a "Markman order" to determine the meaning of the claims on May 14, 2010. The Court has scheduled a trial commencement date of March 13, 2012.

On December 22, 2010, Patent Management Foundation filed suit against us in the United States District Court for the Northern District of California, alleging that we falsely marked certain of our products and advertisements with incorrect or inapplicable patents. On July 6, 2011, the Court granted our motion to dismiss the complaint with leave to amend. On July 20, 2011, the plaintiff voluntarily dismissed all claims in the lawsuit. In addition, on February 22, 2011, Union Properties LLC filed suit against us in the United States District Court for the Western District of Texas, with similar allegations. On August 24, 2011, the Court granted our motion to dismiss the complaint with leave to amend. On September 13, 2011, the plaintiff voluntarily dismissed all claims in the lawsuit.

In 2001, we were named, together with certain of our current and former board members and/or officers, as a defendant in several purported class-action lawsuits, filed in the U.S. District Court for the Southern District of New York. The lawsuits allege violations of the Securities Act of 1933 and the Securities Exchange Act of 1934 in connection with our initial public offering and a secondary offering of our common stock. Plaintiffs seek damages and statutory compensation, including interest, costs and expenses (including attorneys' fees). In October 2009, the court approved a settlement of this action, which does not require us to make any payments. The court approval has been appealed.

We are subject to various other routine legal proceedings and claims incidental to our business, and we do not believe that these proceedings and claims would reasonably be expected to have a material adverse effect on our financial position, results of operations or cash flows.

### 3. Net Income per Share

Net income per share represents net income attributable to common stockholders divided by the weighted average number of common shares outstanding during a reported period. The diluted net income per share reflects the potential dilution that could occur if securities or other contracts to issue common stock, including stock options (commonly and hereafter referred to as "common stock equivalents"), were exercised or converted into common stock. Diluted net income per share is calculated by dividing net income during a reported period by the sum of the weighted average number of common shares outstanding plus common stock equivalents for the period. The following table reconciles share amounts utilized to calculate basic and diluted net income per share (in thousands, except per share data):

|  | Three Months Ended<br>September 30, |         | Nine Months Ended<br>September 30, |         |
|--|-------------------------------------|---------|------------------------------------|---------|
|  | 2011                                | 2010    | 2011                               | 2010    |
| Net income                                 | \$4,528                             | \$2,729 | \$12,880                           | \$5,815 |
| Basic - weighted average common shares     | 14,556                              | 14,280  | 14,454                             | 14,567  |
| Diluted effect of common stock equivalents | 503                                 | 172     | 253                                | 158     |

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|  |        |        |        |        |
|--|--------|--------|--------|--------|
| Diluted - weighted average common shares | 15,059 | 14,452 | 14,707 | 14,725 |
| Earnings per share:                      |        |        |        |        |
| Basic                                    | \$0.31 | \$0.19 | \$0.89 | \$0.40 |
| Diluted                                  | \$0.30 | \$0.19 | \$0.88 | \$0.39 |

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STAMPS.COM INC AND SUBSIDIARY  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(UNAUDITED)

The calculation of dilutive shares excludes the effect of the following options that are considered anti-dilutive (in thousands):

|                                   | Three Months Ended<br>September 30, |       | Nine Months Ended<br>September 30, |       |
|-----------------------------------|-------------------------------------|-------|------------------------------------|-------|
|                                   | 2011                                | 2010  | 2011                               | 2010  |
| Anti-dilutive stock option shares | 182                                 | 2,046 | 1,344                              | 2,207 |

As of September 30, 2011 there were 3,547,268 stock option shares outstanding.

#### 4. Stock-Based Employee Compensation

We estimate the fair value of share-based payment awards on the date of grant using an option-pricing model and recognize stock-based compensation expense during each period based on the value of that portion of share-based payment awards that is ultimately expected to vest during the period, reduced for estimated forfeitures. We estimate forfeitures at the time of grant based on historical data and revise, if necessary, in subsequent periods if actual forfeitures differ from those estimates. Compensation expense recognized for all employee stock options granted is recognized using the straight-line method over their respective vesting periods of three to five years.

The following table sets forth the stock-based compensation expense that we recognized for the periods indicated (in thousands):

|   | Three Months Ended<br>September 30, |        | Nine Months Ended<br>September 30, |          |
|---|-------------------------------------|--------|------------------------------------|----------|
|   | 2011                                | 2010   | 2011                               | 2010     |
| Stock-based compensation expense relating to: |                                     |        |                                    |          |
| Employee and director stock options           | \$853                               | \$ 689 | \$2,298                            | \$ 2,078 |
| Employee stock purchases                      | 154                                 | 82     | 307                                | 115      |
| Total stock-based compensation expense        | \$1,007                             | \$ 771 | \$2,605                            | \$ 2,193 |
| Stock-based compensation expense relating to: |                                     |        |                                    |          |
| Cost of revenues                              | \$90                                | \$81   | \$213                              | \$202    |
| Sales and marketing                           | 206                                 | 199    | 574                                | 552      |
| Research and development                      | 234                                 | 173    | 574                                | 452      |
| General and administrative                    | 477                                 | 318    | 1,244                              | 987      |
| Total stock-based compensation expense        | \$1,007                             | \$771  | \$2,605                            | \$2,193  |

We use the Black-Scholes option valuation model to estimate the fair value of share-based payment awards on the date of grant, which requires us to make a number of highly complex and subjective assumptions, including stock price volatility, expected term, risk-free interest rates and actual and projected employee stock option exercise behaviors. In the case of options we grant, our assumption of expected volatility is based on the historical volatility of our stock price over the term equal to the expected life. We base the risk-free interest rate on U.S. Treasury zero-coupon issues with a remaining term equal to the expected life assumed at the date of grant. The estimated expected life represents the weighted-average period the stock options are expected to remain outstanding determined based on an analysis of historical exercise behavior.





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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(UNAUDITED)

The following are the weighted average assumptions used in the Black-Scholes valuation model for the periods indicated:

|                          | Three Months Ended |       | Nine Months Ended |       |
|--------------------------|--------------------|-------|-------------------|-------|
|                          | September 30,      |       | September 30,     |       |
|                          | 2011               | 2010  | 2011              | 2010  |
| Expected dividend yield  | —                  | —     | —                 | —     |
| Risk-free interest rate  | 1.3 %              | 1.6 % | 1.7 %             | 1.9 % |
| Expected volatility      | 49 %               | 49 %  | 48 %              | 50 %  |
| Expected life (in years) | 4.0                | 4.5   | 4.2               | 4.5   |
| Expected forfeiture rate | 12 %               | 20 %  | 9 %               | 20 %  |

### 5. Intangible Assets

We have amortizable and non-amortizable intangible assets consisting of patents, trademarks and other intellectual property with a gross carrying value of \$8.7 million and accumulated amortization of \$7.8 million as of September 30, 2011 and December 31, 2010. During 2010 we purchased two patents for \$400,000 in connection with our settlement agreement with Kara Technology Incorporated and Mr. Salim Kara to resolve all outstanding litigation among the parties. The expected useful lives of our amortizable intangible assets range from approximately 9 to 17 years. The weighted average amortization period for our amortizable intangible assets is 9 years. During 2010, we assessed whether events or changes in circumstances occurred that could potentially indicate that the carrying amount of our intangible assets may not be recoverable. We concluded that there were no such events or changes in circumstances during 2010 and determined that the fair value of our intangible assets was in excess of their carrying value as of December 31, 2010. Our expected yearly amortization expense for the next five years is approximately \$46,000.

### 6. Comprehensive Income

The following table provides the data required to calculate comprehensive income (in thousands):

|                                       | Three Months Ended |          | Nine Months Ended |          |
|---------------------------------------|--------------------|----------|-------------------|----------|
|                                       | September 30,      |          | September 30,     |          |
|                                       | 2011               | 2010     | 2011              | 2010     |
| Net income                            | \$ 4,528           | \$ 2,729 | \$ 12,880         | \$ 5,815 |
| Unrealized (loss) gain on investments | (44 )              | 276      | (101 )            | 897      |
| Comprehensive income                  | \$ 4,484           | \$ 3,005 | \$ 12,779         | \$ 6,712 |

### 7. Income Taxes

During the three and nine months ended September 30, 2011, our income tax expense consisted primarily of federal alternative minimum tax. Our effective income tax rate differs from the statutory income tax rate primarily as a result of our use of federal net operating losses (“NOLs”) to offset current federal tax expense and our use of tax credits to offset current state tax expense. The State of California passed legislation suspending the use of NOLs to offset current state income tax expense for the tax years 2010 and 2011. We did not incur any additional California state income tax as a result of the state NOL suspension during the three and nine months ended September 30, 2011, as we

were able to offset 100% of our state income tax liability through the use of our tax credits. We recorded a current tax provision for corporate alternative minimum federal taxes of approximately \$39,000 and \$199,000 during the three and nine months ended September 30, 2011, respectively.

As of September 30, 2011, our federal and state net operating loss (“NOL”) carry-forwards were approximately \$216 million and \$148 million, respectively. Our federal NOLs expire between 2020 and 2024. Our state NOLs expire between 2011 and 2014. We expect that approximately \$26 million of our state NOLs will expire during the fourth quarter of 2011. We currently have approximately \$7.7 million in net deferred tax assets relating to our estimate of expected future tax benefits associated with our projected taxable income. As of September 30, 2011, we continued to maintain a valuation allowance for the remainder of our gross deferred tax assets.

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## 8. Fair Value Measurements

Financial assets measured at fair value on a recurring basis are classified in one of the three following categories, which are described below:

Level 1 - Valuations based on unadjusted quoted prices for identical assets in an active market

Level 2 - Valuations based on quoted prices in markets where trading occurs infrequently or whose values are based on quoted prices of instruments with similar attributes in active markets

Level 3 - Valuations based on inputs that are unobservable and involve management judgment and our own assumptions about market participants and pricing

The following table summarizes our financial assets measured at fair value on a recurring basis (in thousands):

| Description                        | September<br>30, 2011 | Fair Value Measurement at Reporting<br>Date Using                                |   |  |
|------------------------------------|-----------------------|--|---|--|
|                                    |                       | Quoted<br>Prices in<br>Active<br>Markets for<br>Identical<br>Assets<br>(Level 1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |
| Cash equivalents                   | \$30,898              | \$30,898   | \$—   | \$ —   |
| Available-for-sale debt securities |                       |  |   |  |
| Asset-backed securities            | 1,487                 | —  | 1,487   | —  |
| Corporate bonds                    | 17,800                |  | 17,800  |  |
| Government Bonds                   | 1,031                 | —  | 1,031   | —  |
| Total                              | \$51,216              | \$30,898   | \$20,318  | \$ —   |

| Description                        | December<br>31, 2010 | Fair Value Measurement at Reporting<br>Date Using                                |   |  |
|------------------------------------|----------------------|--|---|--|
|                                    |                      | Quoted<br>Prices in<br>Active<br>Markets for<br>Identical<br>Assets<br>(Level 1) | Significant<br>Other<br>Observable<br>Inputs<br>(Level 2) | Significant<br>Unobservable<br>Inputs<br>(Level 3) |
| Cash equivalents                   | \$8,071              | \$8,071  | \$—   | \$ —   |
| Available-for-sale debt securities |                      |  |   |  |
| Asset-backed securities            | 2,136                | —  | 2,136   | —  |

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|                  |          |         |          |      |
|------------------|----------|---------|----------|------|
| Corporate bonds  | 24,065   |         | 24,065   |      |
| Government Bonds | 1,027    | —       | 1,027    | —    |
| Total            | \$35,299 | \$8,071 | \$27,228 | \$ — |

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The fair value of our available-for-sale debt securities included in the Level 2 category is based on the market values obtained from an independent pricing service that were evaluated using pricing models that vary by asset class and may incorporate available trade, bid and other market information and price quotes from well established independent pricing vendors and broker-dealers.

There were no non-financial assets or liabilities that were required to be measured at fair value as of September 30, 2011.

### 9. Cash Equivalents and Investments

Our cash equivalents and investments consist of money market securities, asset-backed securities, US government obligations, and public corporate debt securities at September 30, 2011 and December 31, 2010. We consider all highly liquid investments with an original or remaining maturity of three months or less at the date of purchase to be cash equivalents. All of our investments are classified as available for sale and are recorded at market value using the specific identification method. Realized gains and losses are reflected in other income using the specific identification method. There was no material realized gain or loss with respect to our investments during the three and nine months ended September 30, 2011. Unrealized gains and losses are included as a separate component of stockholders' equity. We do not intend to sell investments with an amortized costs basis exceeding fair value, and it is not likely that we will be required to sell the investments before recovery of their amortized cost bases. We have 7 securities with a total fair value of \$1.5 million that have unrealized losses of approximately \$55,000 as of September 30, 2011. The following table summarizes realized gains and losses for the period indicated (in thousands):

|                   | Three Months Ended<br>September 30, |      | Nine Months Ended<br>September 30, |       |
|-------------------|-------------------------------------|------|------------------------------------|-------|
|                   | 2011                                | 2010 | 2011                               | 2010  |
| Realized gain     | \$ 1                                | \$ 2 | \$ 4                               | \$ 12 |
| Realized loss     | —                                   | —    | —                                  | —     |
| Net realized gain | \$ 1                                | \$ 2 | \$ 4                               | \$ 12 |

On at least a quarterly basis, we evaluate our available for sale securities, and record an “other-than-temporary impairment” (“OTTI”) if we believe their fair value is less than historical cost and it is probable that we will not collect all contractual cash flows. We did not record any OTTI during the three and nine months ended September 30, 2011, after evaluating a number of factors including, but not limited to:

- How much fair value has declined below amortized cost
- The financial condition of the issuers
- Significant rating agency changes on the issuer
- Our intent and ability to hold the security for a period of time sufficient to allow for any anticipated recovery in fair value

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The following table summarizes our cash, cash equivalents and investments as of September 30, 2011 and December 31, 2010 (in thousands):

|   | September 30, 2011           |                              |                               |                         |
|---|------------------------------|------------------------------|-------------------------------|-------------------------|
|   | Cost or<br>Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
| Cash and cash equivalents:                  |                              |                              |                               |                         |
| Cash  | \$ 15,363                    | \$—                          | \$—                           | \$ 15,363               |
| Money market                                | 15,535                       | —                            | —                             | 15,535                  |
| Cash and cash equivalents                   | 30,898                       | —                            | —                             | 30,898                  |
| Short-term investments:                     |                              |                              |                               |                         |
| Corporate notes and bonds                   | 8,656                        | 38                           | (16 )                         | 8,678                   |
| Short-term investments                      | 8,656                        | 38                           | (16 )                         | 8,678                   |
| Long-term investments:                      |                              |                              |                               |                         |
| Corporate bonds and asset backed securities | 10,328                       | 320                          | (39 )                         | 10,609                  |
| U.S. government and agency securities       | 1,012                        | 19                           | —                             | 1,031                   |
| Long-term investments                       | 11,340                       | 339                          | (39 )                         | 11,640                  |
| Cash, cash equivalents and investments      | \$50,894                     | 377                          | (55 )                         | \$51,216                |
|   | December 31, 2010            |                              |                               |                         |
|   | Cost or<br>Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
| Cash and cash equivalents:                  |                              |                              |                               |                         |
| Cash  | \$7,633                      | \$—                          | \$—                           | \$7,633                 |
| Money market                                | 438                          | —                            | —                             | 438                     |
| Cash and cash equivalents                   | 8,071                        | —                            | —                             | 8,071                   |
| Short-term investments:                     |                              |                              |                               |                         |
| Corporate notes and bonds                   | 12,162                       | 136                          | (7 )                          | 12,291                  |
| Short-term investments                      | 12,162                       | 136                          | (7 )                          | 12,291                  |
| Long-term investments:                      |                              |                              |                               |                         |
| Corporate bonds and asset backed securities | 13,634                       | 309                          | (33 )                         | 13,910                  |
| U.S. government and agency securities       | 1,009                        | 18                           | -                             | 1,027                   |
| Long-term investments                       | 14,643                       | 327                          | (33 )                         | 14,937                  |
| Cash, cash equivalents and investments      | \$34,876                     | 463                          | (40 )                         | \$35,299                |

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STAMPS.COM INC AND SUBSIDIARY  
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The following table summarizes contractual maturities of our marketable fixed-income securities as of September 30, 2011 (in thousands):

|  | Amortized<br>Cost | Estimated<br>Fair Value |
|--|-------------------|-------------------------|
| Due within one year                    | \$ 8,656          | \$ 8,678                |
| Due after one year through five years  | 11,340            | 11,640                  |
| Due after five years through ten years | —                 | —                       |
| Total                                  | \$ 19,996         | \$ 20,318               |



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ITEMMANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF  
2. OPERATIONS

This Quarterly Report on Form 10-Q contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). These statements relate to expectations concerning matters that are not historical facts. You can find many (but not all) of these statements by looking for words such as "approximates," "believes," "expects," "anticipates," "estimates," "intends," "plans," "would," "may" or other similar expressions in this report. We claim the protection of the safe harbor contained in the Private Securities Litigation Reform Act of 1995. We caution investors that any forward-looking statements presented in this report, or that we may make orally or in writing from time to time, are based on beliefs and assumptions made by, and information currently available to, us. Such statements are based on assumptions, and the actual outcome will be affected by known and unknown risks, trends and uncertainties and factors that are beyond our control or ability to predict. Although we believe that our assumptions are reasonable, they are not guarantees of future performance, and some will inevitably prove to be incorrect. As a result, our actual future results may differ from our expectations, and those differences may be material. We are not undertaking any obligation to update any forward-looking statements. Accordingly, investors should use caution in relying on past forward-looking statements, which are based on known results and trends at the time they are made, to anticipate future results or trends.

Please refer to the risk factors under "Item 1A. Risk Factors" of our Form 10-K for the year ended December 31, 2010 as well as those described elsewhere in our public filings. The risks included are not exhaustive, and additional factors could adversely affect our business and financial performance. We operate in a very competitive and rapidly changing environment. New risk factors emerge from time to time, and it is not possible for management to predict all such risk factors, nor can it assess the impact of all such risk factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements.

Stamps.com, NetStamps, PhotoStamps, Hidden Postage, Stamps.com Internet postage and the Stamps.com logo are our trademarks. This report also references trademarks of other entities.

**SPECIAL NOTICE REGARDING PURCHASES OF MORE THAN 5% OF OUR STOCK**

We currently have federal and state net operating loss ("NOL") carry-forwards of approximately \$216 million and \$148 million, respectively. Under Internal Revenue Code Section 382 rules, if a "change of ownership" is triggered, our NOL asset may be impaired. A change in ownership can occur whenever there is a shift in ownership by more than 50 percentage points by one or more "5% shareholders" within a three-year period. We estimate that as of September 30, 2011 we were at approximately a 16% level compared with the 50% level that would trigger impairment of our NOL asset.

Under our certificate of incorporation, any person, company or investment firm that wishes to become a "5% shareholder" (as defined in our certificate of incorporation) must first obtain a waiver from our board of directors. In addition, any person, company or investment firm that is already a "5% shareholder" of ours cannot make any additional purchases of our stock without a waiver from our board of directors. The NOL protective provisions contained in our certificate of incorporation (the "NOL Protective Measures") are more specifically described in our Definitive Proxy filed with the Securities and Exchange Commission on April 2, 2008.

On July 22, 2010, our board of directors suspended the NOL Protective Measures by approving a waiver from the NOL Protective Measures to all persons and entities, including companies and investment firms. As a result, our stockholders are now allowed to become "5% shareholders," and existing "5% shareholders" are allowed to make

additional purchases of our stock, each without having to comply with the restrictions contained in the NOL Protective Measures. This waiver may be revoked by our board of directors at any time if the board deems the revocation is necessary to protect against a Section 382 “change of ownership” that would limit our ability to utilize future NOLs. For complete details about this waiver from the NOL Protective Measures, please see our Form 8-K filed with the Securities and Exchange Commission on July 28, 2010.

As of October 31, 2011, we had approximately 15 million shares outstanding, and therefore ownership of approximately 750,000 shares or more would currently constitute a “5% shareholder”. We strongly urge that any stockholder contemplating becoming a 5% or more shareholder contact us before doing so.

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### Overview

Stamps.com® is the leading provider of Internet-based postage solutions. Our customers use our service to mail and ship a variety of mail pieces, including postcards, envelopes, flats and packages, using a wide range of United States Postal Service (the “USPS”) mail classes, including First Class Mail®, Priority Mail®, Express Mail®, Media Mail®, Parcel Post®, and others. Our customers include individuals, small businesses, home offices, medium-size businesses and large enterprises, and within these segments we target both mailers and shippers. We were the first ever USPS-licensed vendor to offer PC Postage® in a software-only business model in 1999.

### Services and Products

We offer the following products and services to our customers:

**PC Postage Services.** Our USPS-approved PC Postage service enables users to print “electronic stamps” directly onto envelopes, plain paper, or labels using only a standard personal computer, printer and Internet connection. Our service currently supports a variety of USPS and international mail classes. Customers can also add USPS Special Services such as Delivery Confirmation™, Signature Confirmation™, Registered Mail, Certified Mail, Insured Mail, Return Receipt, Collect on Delivery and Restricted Delivery to their mail pieces. After completing the registration process, customers can purchase and print postage 24 hours a day, seven days a week through the software or web interface.

Our customers can print postage (1) on NetStamps® labels, which can be used just like regular stamps, (2) directly on envelopes, postcards or on other types of mail or labels, in a single-step process that saves time and provides a professional look, (3) on plain 8.5” x 11” paper or on special labels for packages, and (4) on integrated customs forms for international mail and packages. For added convenience, our PC Postage services incorporate address verification technology that verifies each destination address for mail sent using our service against a database of all known addresses in the United States. Our PC Postage service is also integrated with common small business and productivity software applications such as word processing, contact and address management, and accounting and financial applications. We also offer several different versions of NetStamps, such as Themed NetStamps and Photo NetStamps that allow customers to add stock or full custom designs to their mail while still providing the same NetStamps convenience of printing and using postage whenever it is needed.

When a customer purchases postage for use through our service, the customer pays the face value of the postage, and the funds are transferred directly from the customer’s account to the USPS’s account. In addition to postage purchases, customers pay us a monthly service fee ranging from \$15.99 to \$39.99 depending on the features and capabilities of the particular service. Our Pro Plan offers a basic set of Stamps.com mailing & shipping features with single-user capability. Our Premiere plan for larger small businesses adds multiple-user functionality, automated Certified Mail forms, FedEx label printing, additional reference codes and higher allowable postage balances to our Pro Plan feature set. Our Professional Shipper plan is targeted at higher volume shippers such as fulfillment houses, retailers and e-commerce merchants and features direct integration into a customer’s order databases, faster label printing speed, the ability to customize and save shipping profiles, and integrations with many of the industry’s leading shipping management systems. We have launched shipping integrations with several of these e-commerce focused companies over the past year. Our Enterprise service is targeted at organizations with multiple geographic locations and features enhanced reporting that allows a central location such as a corporate headquarters greater visibility and control over postage expenditures across their network of locations.

As part of our PC Postage services, we offer back-end integration solutions where we provide the electronic postage for transactions to partners who manage the front-end process.

Our software integrates directly into the most popular e-commerce platforms, allowing web store managers to completely automate their order fulfillment process by processing, managing, and shipping orders from virtually any e-commerce source through a single interface without manual data entry. Managers can retrieve order data and print complete shipping labels for all USPS mail classes, including First Class International®.

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In July 2010 we launched a partnership with Amazon.com that makes our domestic and international shipping labels available to Amazon.com Marketplace users. The service allows customers to automatically pay for postage using their Marketplace Payments account, to set a default ship-from address so they don't have to type or write it for each shipment, and to automatically populate the ship-to address on the label. Domestic and international mail classes are supported, and Marketplace users may request carrier pickup from the USPS. A transaction fee of \$0.07 per label is charged to non-subscription customers for each label printed.

In February 2011 we were awarded a contract from the USPS to provide the electronic postage for shipping transactions generated by Click-N-Ship®, a web-based service available at USPS.com that allows USPS customers to purchase and print shipping labels for domestic and international Priority and Express packages at no additional mark-up over the cost of postage.

- **PhotoStamps ®.** In May 2009, we successfully completed the market test of our PhotoStamps product. PhotoStamps is a patented form of postage that allows consumers to turn digital photos, designs or images into valid US postage. With this product, individuals or businesses can create customized US postage using pictures of their children, pets, vacations, celebrations, business logos and more. PhotoStamps can be used as regular postage to send letters, postcards or packages. The product is available via our separately-marketed website at [www.photostamps.com](http://www.photostamps.com). Customers upload a digital photograph or image file, customize the look and feel by choosing a border color to complement the photo, select the value of postage, and place the order online. Each sheet includes 20 individual PhotoStamps, and orders arrive via US Mail in a few business days.
- **Mailing & Shipping Supplies Store.** Our Mailing & Shipping Supplies Store (our "Supplies Store") is available to our customers from within our PC Postage software and sells NetStamps labels, shipping labels, other mailing labels, dedicated postage printers, scales, and other mailing and shipping-focused office supplies. Our Supplies Store features a store catalog, messaging regarding our free or discounted shipping promotions, cross-selling product recommendation during the checkout process, product search capabilities, and same day shipping of orders with expedited and rush shipping options.
- **Branded Insurance.** We offer Stamps.com branded insurance to our customers so that they may insure their mail or packages in a fully integrated, online process that eliminates any trips to the post office or the need to complete any special forms. Our branded insurance is provided in partnership with Parcel Insurance Plan and is underwritten by Fireman's Fund. We also offer official USPS insurance alongside our branded insurance product.

When we refer to our PC Postage business, we are referring to our PC Postage Service, Mailing & Shipping Supplies Store and Branded Insurance offering. We do not include our PhotoStamps business when we refer to our PC Postage business.

## Results of Operations

Total revenue in the third quarter of 2011 was \$24.9 million, an increase of 20% from \$20.7 million in the third quarter of 2010. Total revenue during the nine months ended September 30, 2011 was \$74.4 million, an increase of 18% from \$62.9 million during the nine months ended September 30, 2010. PC Postage revenue, including service revenue, product revenue and insurance revenue, in the third quarter of 2011 was \$23.5 million, an increase of 22% from \$19.2 million in the third quarter of 2010, and was \$68.0 million in the nine months ended September 30, 2011, an increase of 17% from \$58.1 million in the nine months ended September 30, 2010. PhotoStamps revenue was approximately \$1.4 million in the third quarter of both 2011 and 2010, and was \$6.4 million in the nine months ended September 30, 2011, an increase of 33% from \$4.8 million in the nine months ended September 30, 2010. The following table sets forth the breakdown of revenue for the three and nine months ended September 30, 2011 and 2010 and the resulting percentage change (revenue in thousands):



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|                     | Three months ended September 30, |          |          | Nine months ended September 30, |          |          |  |
|---------------------|----------------------------------|----------|----------|---------------------------------|----------|----------|--|
|                     | 2011                             | 2010     | % Change | 2011                            | 2010     | % Change |  |
| Service revenue     | \$19,216                         | \$15,989 | 20 %     | \$55,382                        | \$48,179 | 15 %     |  |
| Product revenue     | 3,194                            | 2,736    | 17 %     | 9,768                           | 8,618    | 13 %     |  |
| Insurance revenue   | 1,085                            | 496      | 119 %    | 2,859                           | 1,282    | 123 %    |  |
| PC postage revenue  | \$23,495                         | \$19,221 | 22 %     | \$68,009                        | \$58,079 | 17 %     |  |
| PhotoStamps revenue | \$1,422                          | \$1,449  | (2) %    | \$6,351                         | \$4,766  | 33 %     |  |
| Other revenue       | 1                                | 19       | (95) %   | 5                               | 22       | (77) %   |  |
| Total revenue       | \$24,918                         | \$20,689 | 20 %     | \$74,365                        | \$62,867 | 18 %     |  |

We use several PC Postage marketing channels to acquire customers, including partnerships, online advertising, affiliate channel, direct mail, traditional media advertising and others. Beginning in 2007, we significantly increased our investment in our non-enhanced promotion marketing channels based on our estimated high return-on-investment in that area, and we continued to increase our investment in 2011, as our estimated return-on-investment continued to be attractive. Primarily as a result of these decisions, core PC Postage revenue for customers acquired through our non-enhanced promotion channels was \$22.7 million in the third quarter of 2011, an increase of 25% from \$18.2 million in the third quarter of 2010, and was \$65.6 million in the nine months ended September 30, 2011, an increase of 20% from \$54.5 million in the nine months ended September 30, 2010.

In the enhanced promotion channel, we work with various companies to advertise our service in a variety of sites on the Internet. These companies typically offer an additional promotion (beyond what we typically offer) directly to the customer in order to get the customer to try our service. We have been reducing our investment in this area over the last few years, which reduced our revenue for customers acquired through this channel to \$787,000 in the third quarter of 2011, a decrease of 26% from \$1.1 million in the third quarter of 2010, and \$2.4 million in the nine months ended September 30, 2011, a decrease of 33% from \$3.6 million in the nine months ended September 30, 2010.

The following table sets forth the breakdown of PC Postage revenue between customers acquired through our non-enhanced promotion channels and customers acquired through our enhanced promotion channels for the three and nine months ended September 30, 2011 and 2010 and the resulting percent change (revenue in thousands):

|                                | Three months ended September 30, |          |          | Nine months ended September 30, |          |          |  |
|--------------------------------|----------------------------------|----------|----------|---------------------------------|----------|----------|--|
|                                | 2011                             | 2010     | % Change | 2011                            | 2010     | % Change |  |
| Non-enhanced promotion revenue | \$22,708                         | \$18,157 | 25 %     | \$65,615                        | \$54,494 | 20 %     |  |
| Enhanced promotion revenue     | 787                              | 1,064    | (26) %   | 2,394                           | 3,585    | (33) %   |  |
| PC postage revenue             | \$23,495                         | \$19,221 | 22 %     | \$68,009                        | \$58,079 | 17 %     |  |

The increase in revenue from customers acquired through our non-enhanced promotion channels was driven by both an increase in paid customers and an increase in average monthly revenue per paid customer.

The number of paid customers originally acquired through our non-enhanced promotion channels during the third quarter of 2011 was approximately 374,000, an increase of 12% from the 334,000 in the third quarter of 2010. We define paid customers for the quarter as ones from whom we successfully collected service fees at least once during that quarter.

The increase in paid customers in the third quarter of 2011 compared to the third quarter of 2010 was attributable to both increased customer acquisition and decreased churn. We believe the increased customer acquisition was primarily attributable to increased customer acquisition spending. We believe the decreased churn rates were primarily

attributable to new product features, which are driving increased usage of our service.

For customers originally acquired through our non-enhanced promotion channels, our average monthly revenue per paid customer for the third quarter of 2011 was \$20.25, an increase of 12% compared to \$18.13 for the third quarter of 2010. We believe the increase in average monthly revenue per paid customer was partially attributable to (i) an increase in the average store and insurance revenue per paid customer driven by increased usage of our service and (ii) higher revenue per customer in our high volume shipping and enterprise customer segments.



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The following table sets forth our results of operations as a percentage of total revenue for the periods indicated:

|                                       | Three Months Ended |         | September 30, |         | Nine Months Ended |      | September 30, |      |
|---------------------------------------|--------------------|---------|---------------|---------|-------------------|------|---------------|------|
|                                       | 2011               | 2010    | 2011          | 2010    | 2011              | 2010 | 2011          | 2010 |
| Total Revenues                        |                    |         |               |         |                   |      |               |      |
| Service                               | 77.1               | % 77.3  | % 74.5        | % 76.6  | %                 | %    | %             | %    |
| Product                               | 12.8               | % 13.2  | % 13.1        | % 13.7  | %                 | %    | %             | %    |
| Insurance                             | 4.4                | % 2.4   | % 3.9         | % 2.1   | %                 | %    | %             | %    |
| PhotoStamps                           | 5.7                | % 7.0   | % 8.5         | % 7.6   | %                 | %    | %             | %    |
| Other                                 | 0.0                | % 0.1   | % 0.0         | % 0.0   | %                 | %    | %             | %    |
| Total revenues                        | 100.0              | % 100.0 | % 100.0       | % 100.0 | %                 | %    | %             | %    |
| Cost of revenues                      |                    |         |               |         |                   |      |               |      |
| Service                               | 14.9               | % 15.5  | % 14.7        | % 15.8  | %                 | %    | %             | %    |
| Product                               | 4.6                | % 4.8   | % 4.8         | % 5.1   | %                 | %    | %             | %    |
| Insurance                             | 1.5                | % 0.8   | % 1.3         | % 0.6   | %                 | %    | %             | %    |
| PhotoStamps                           | 4.4                | % 5.5   | % 5.0         | % 5.7   | %                 | %    | %             | %    |
| Total cost of revenues                | 25.4               | % 26.6  | % 25.9        | % 27.3  | %                 | %    | %             | %    |
| Gross profit                          | 74.6               | % 73.4  | % 74.1        | % 72.8  | %                 | %    | %             | %    |
| Operating expenses:                   |                    |         |               |         |                   |      |               |      |
| Sales and marketing                   | 33.4               | % 33.7  | % 33.7        | % 35.9  | %                 | %    | %             | %    |
| Research and development              | 9.7                | % 10.7  | % 9.4         | % 10.5  | %                 | %    | %             | %    |
| General and administrative            | 13.8               | % 16.5  | % 14.0        | % 15.8  | %                 | %    | %             | %    |
| Legal settlements and reserves        | —                  | —       | —             | 8.3     | %                 | %    | %             | %    |
| Total operating expenses              | 56.8               | % 60.9  | % 57.1        | % 70.5  | %                 | %    | %             | %    |
| Income from operations                | 17.8               | % 12.5  | % 17.0        | % 2.3   | %                 | %    | %             | %    |
| Interest income and other income, net | 0.5                | % 1.1   | % 0.6         | % 1.0   | %                 | %    | %             | %    |
| Income before income taxes            | 18.3               | % 13.6  | % 17.6        | % 3.3   | %                 | %    | %             | %    |
| Income tax expense (benefit)          | 0.2                | % 0.4   | % 0.3         | % (6.0) | %                 | %    | %             | %    |
| Net income                            | 18.2               | % 13.2  | % 17.3        | % 9.3   | %                 | %    | %             | %    |

## Revenue

Our revenue is derived primarily from five sources: (1) service fees related to our PC Postage service; (2) product revenue from the direct sale of consumables and supplies through our Supplies Store; (3) insurance revenue from our branded insurance offering; (4) PhotoStamps revenue from our PhotoStamps business; and (5) other revenue, consisting of advertising revenue derived from advertising programs with our existing customers.

Service revenue increased 20% to \$19.2 million in the third quarter of 2011 from \$16.0 million in the third quarter of 2010 and increased 15% to \$55.4 million in the nine months ended September 30, 2011 from \$48.2 million in the nine months ended September 30, 2010. The 20% increase in service revenue during the third quarter of 2011 consisted of a 23% increase in service revenue from customers acquired through our non-enhanced promotion channels and a 27% decrease in service revenue from customers acquired through our enhanced promotion channel. The 23% increase in service revenue from customers acquired through the non-enhanced promotion channels consisted of a 12% increase in paid customers and an 10% increase in average service revenue per customer. The 15% increase in service revenue during the nine months ended September 30, 2011 consisted of a 19% increase in service revenue from customers acquired through our non-enhanced promotion channels and a 34% decrease in service revenue from customers acquired through our enhanced promotion channel. As a percentage of total revenue, service revenue remained unchanged at 77% in the three months ended September 30, 2011 and 2010 and decreased two percentage points to

75% in the nine months ended September 30, 2011 from 77% in the nine months ended September 30, 2010.

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Product revenue increased 17% to \$3.2 million in the third quarter of 2011 from \$2.7 million in the third quarter of 2010 and increased 13% to \$9.8 million in the nine months ended September 30, 2011 from \$8.6 million in the nine months ended September 30, 2010. The increase was primarily attributable to the following: (1) growth in our paid customer base; (2) marketing our Supplies Store to our existing customer base; and (3) growth in postage printed, which helps drive sales of consumable supplies such as labels. Total postage printed by customers using our service during the third quarter of 2011 was \$165 million, a 52% increase from the \$108 million printed during the third quarter of 2010, and \$461 million in the nine months ended September 30, 2011, a 49% increase from \$309 million printed in the nine months ended September 30, 2010. As a percentage of total revenue, product revenue was unchanged at 13% in the three months ended September 30, 2011 and 2010 and decreased one percentage point to 13% in the nine months ended September 30, 2011 from 14% in the nine months ended September 30, 2010.

Insurance revenue increased 119% to approximately \$1.1 million in the third quarter of 2011 from approximately \$496,000 in the third quarter of 2010 and increased 123% to \$2.9 million in the nine months ended September 30, 2011 from \$1.3 million in the nine months ended September 30, 2010. This increase was primarily attributable to (1) the expansion of our existing package insurance offering to cover packages being shipped to international destinations, (2) growth in postage printed by our shipping customers and (3) insurance purchases resulting from our new partnership with Amazon.com. As a percentage of total revenue, insurance revenue increased two percentage points to 4% from 2% during both the three and the nine months ended September 30, 2011.

PhotoStamps revenue was approximately \$1.4 million in the third quarter of both 2011 and 2010, and increased 33% to \$6.4 million in the nine months ended September 30, 2011 from \$4.8 million in the nine months ended September 30, 2010. The increase in PhotoStamps revenue during the nine months ended September 30, 2011 was due to the recognition of PhotoStamps retail box breakage revenue, which was \$59,000 and \$2.3 million for the three and nine months ended September 30, 2011. Beginning in the second quarter of 2011, we began recognizing breakage revenue related to our PhotoStamps retail boxes. During the second quarter of 2011, we recognized \$2.2 million of retail box breakage revenue of which \$2.1 million related to a cumulative catch-up for previously sold and unredeemed PhotoStamps retail boxes originally recorded as deferred revenue. Please see Note 1 “Summary of Significant Accounting Policies—PhotoStamps Retail Boxes” in our Notes to Consolidated Financial Statements for further discussion. The increase in PhotoStamps revenue from PhotoStamps retail box breakage was partially offset by lower sales of PhotoStamps through our website. We reduced our PhotoStamps sales and marketing spending in 2011 compared with 2010. As a result, total PhotoStamps sheets shipped was approximately 76,000 in the third quarter of 2011, a 7% decrease compared from 81,000 in the third quarter of 2010, and was 227,000 in the nine months ended September 30, 2011, a decrease of 16% compared to 270,000 in the nine months ended September 30, 2010. As a percentage of total revenue, PhotoStamps revenue decreased one percentage point to 6% in the third quarter of 2011 from 7% in the third quarter of 2010 and increased one percentage point to 9% in the nine months ended September 30, 2011 from 8% in the nine months ended September 30, 2010.

Other revenue consisting of commissions from the advertising or sale of products by third party vendors to our customer base was approximately \$1,000 in the third quarter of 2011 compared to \$19,000 in the third quarter of 2010 and \$5,000 in the nine months ended September 30, 2011 compared to \$22,000 in the nine months ended September 30, 2010. Commission revenue is currently not material to our consolidated financial statements.

#### Cost of Revenue

Cost of revenue principally consists of the cost of customer service, certain promotional expenses, system operating costs, credit card processing fees, the cost of postage for PhotoStamps, image review, printing and fulfillment costs for PhotoStamps, parcel insurance offering costs, customer misprints and products sold through our Supplies Store and the related costs of shipping and handling. Total cost of revenue increased 15% to \$6.3 million in the third quarter of 2011 from \$5.5 million in the third quarter of 2010 and increased 12% to \$19.2 million in the nine months ended

September 30, 2011 from \$17.1 million in the nine months ended September 30, 2010. As a percentage of total revenue, total cost of revenue decreased two percentage points to 25% in the third quarter of 2011 from 27% in the third quarter of 2010 and decreased one percentage point to 26% in the nine months ended September 30, 2011 from 27% in the nine months ended September 30, 2010.

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Cost of service revenue increased 15% to \$3.7 million in the third quarter of 2011 from \$3.2 million in the third quarter of 2010 and increased 10% to \$10.9 million in the nine months ended September 30, 2011 from \$9.9 million in the nine months ended September 30, 2010. The increase is primarily attributable to higher promotional expense as a result of the increase in customer acquisition and higher redemption rates of our free scale and free postage offers. Promotional expense, which represents a material portion of total cost of service revenue, is expensed in the period in which a customer qualifies for the promotion, while the revenue associated with the acquired customer is earned over the customer's lifetime. As a result, promotional expense for newly acquired customers may exceed the revenue earned from those customers in that period. Promotional expense was approximately \$897,000 and \$573,000 in the third quarter of 2011 and 2010, respectively. Promotional expense was \$2.6 million and \$1.9 million in the nine months ended September 30, 2011 and 2010, respectively. As a percentage of total revenue, cost of service revenue decreased one percentage point to 15% both in the third quarter of 2011 and nine months ended September 30, 2011 from 16% in both the third quarter of 2010 and nine months ended September 30, 2010.

Cost of product revenue increased 15% to \$1.1 million in the third quarter of 2011 from approximately \$993,000 in the third quarter of 2010 and increased 12% to \$3.6 million in the nine months ended September 30, 2011 from \$3.2 million in the nine months ended September 30, 2010. The percentage increase in the cost of product revenue was lower compared to the percentage increase in product revenue during both the third quarter of 2011 and nine months ended September 30, 2011 due to lower fulfillment costs. As a percentage of total revenue, cost of product revenue was unchanged at approximately 5% in the three months ended September 30, 2011 and 2010 and in both the nine months ended September 30, 2011 and 2010.

Cost of insurance revenue increased 139% to \$378,000 in the third quarter of 2011 from \$158,000 in the third quarter of 2010 and increased 156% to \$998,000 in the nine months ended September 30, 2011 from \$390,000 in the nine months ended September 30, 2010. The percentage increase in cost of insurance revenue was higher compared to the percentage increase in insurance revenue during both the third quarter of 2011 and nine months ended September 30, 2011 primarily due to the introduction of discounted insurance rates for higher volume shippers. As a percentage of total revenue, cost of insurance revenue increased one percentage point to 2% in the third quarter of 2011 from 1% in the third quarter of 2010 and was unchanged at approximately 1% in the nine months ended September 30, 2011 and 2010.

Cost of PhotoStamps revenue was approximately \$1.1 million in the third quarter of both 2011 and 2010, and increased 4% to \$3.7 million in the nine months ended September 30, 2011 from \$3.6 million in the nine months ended June 30, 2010. The increase in cost of PhotoStamps revenue during the nine months ended September 30, 2011 is primarily due to the expensing of PhotoStamps retail box costs associated with the PhotoStamps retail box breakage revenue we recognized in the second quarter of 2011. The percentage increase in cost of PhotoStamps revenue did not correlate with the percentage increase in PhotoStamps revenue because the face value cost of postage typically associated with PhotoStamps revenue was not incurred in recognizing the PhotoStamps retail box breakage revenue. As a percentage of total revenue, cost of PhotoStamps revenue decreased two percentage points to 4% in the third quarter of 2011 from 6% in the third quarter of 2010 and decreased one percentage point to 5% in the nine months ended September 30, 2011 from 6% in the nine months ended September 30, 2010.

### Sales and Marketing

Sales and marketing expense principally consists of spending to acquire new customers and compensation and related expenses for personnel engaged in sales, marketing, and business development activities. Ongoing marketing programs include the following: traditional advertising, partnerships, customer referral programs, customer re-marketing efforts, telemarketing, direct sales, direct mail, and online advertising. Sales and marketing expense increased 19% to \$8.3 million in the third quarter of 2011 from \$7.0 million in the third quarter of 2010 and increased 11% to \$25.1 million in the nine months ended September 30, 2011 from \$22.6 million in the nine months ended

September 30, 2010. This increase is primarily due to increased marketing expenditures to acquire new small business, enterprise and shipping customers, partially offset by the decrease in our PhotoStamps and enhanced promotion marketing expenditures. As a percentage of total revenue, sales and marketing expense decreased one percentage point to 33% in the third quarter of 2011 from 34% in the third quarter of 2010 and decreased two percentage points to 34% in the nine months ended September 30, 2011 from 36% in the nine months ended September 30, 2010.

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### Research and Development

Research and development expense principally consists of compensation for personnel involved in the development of our services, depreciation of equipment and software and expenditures for consulting services and third party software. Research and development expense increased 9% to \$2.4 million in the third quarter of 2011 from \$2.2 million in the third quarter of 2010 and increased 6% to \$7.0 million in the nine months ended September 30, 2011 from \$6.6 million in the nine months ended September 30, 2010. The increase during the third quarter of 2011 is primarily due to higher headcount-related expenses as we continued to invest in the development and enhancement of our PC Postage solution. As a percentage of total revenue, research and development expense decreased one percentage point to 10% in the third quarter of 2011 from 11% in the third quarter of 2010 and decreased two percentage points to 9% in the nine months ended September 30, 2011 from 11% in the nine months ended September 30, 2010.

### General and Administrative

General and administrative expense principally consists of compensation and related costs for executive and administrative personnel, fees for legal and other professional services, depreciation of equipment and software used for general corporate purposes and amortization of intangible assets. General and administrative expense was approximately \$3.4 million in the third quarter of both 2011 and 2010, and increased 5% to \$10.4 million in the nine months ended September 30, 2011 from \$9.9 million in the nine months ended September 30, 2010. The increase during the nine months ended September 30, 2011 is primarily due to an increase in headcount related expenses. As a percentage of total revenue, general and administrative expense decreased three percentage points to 14% in the third quarter of 2011 from 17% in the third quarter of 2010 and decreased two percentage points to 14% in the nine months ended September 30, 2011 from 16% in the nine months ended September 30, 2010.

### Legal Settlements and Reserves

Legal settlements and reserves was \$0 in both the three and nine months ended September 30, 2011 compared to \$0 in the three months ended September 30, 2010 and \$5.2 million in the nine months ended September 30, 2010. The \$5.2 million expense during the nine months ended September 30, 2010 was related to the settlement of our Kara Technology lawsuit. We did not incur a similar charge in 2011.

### Interest and Other Income, Net

Interest and other income, net primarily consists of interest income from cash equivalents, short-term and long-term investments and other income. Interest and other income, net decreased 39% to \$133,000 in the third quarter of 2011 from \$219,000 in the third quarter of 2010 and decreased 30% to \$434,000 in the nine months ended September 30, 2011 from \$620,000 in the nine months ended September 30, 2010. The decrease in interest and other income is primarily due to lower investment balances, as we sold certain investments and used the cash to pay a one-time special dividend of \$2.00 per share in the fourth quarter of 2010 and repurchased shares of our common stock during 2010 and 2011. As a percentage of total revenue, interest and other income was unchanged at 1% in the third quarter of 2011 and 2010 and in the nine months ended both September 30, 2011 and 2010.

### Provision for Income Taxes

Income tax expense was \$39,000 in the third quarter of 2011 compared with income tax expense of \$82,000 in the third quarter of 2010. During the nine months ended September 30, 2011, we incurred an income tax expense of \$199,000 compared with the income tax benefit of \$3.8 million in the nine months ended September 30, 2010. During 2010 we released a portion of our valuation allowance totaling approximately \$4.0 million, which resulted in a net

income tax benefit of \$3.8 million during the nine months ended September 30, 2010. As of September 30, 2011, we did not identify any discrete events or indicators that would allow us to release any additional valuation allowance.



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We recorded income tax expense for corporate alternative minimum federal taxes of approximately \$39,000 and \$199,000 during the three and nine months ended September 30, 2011, respectively. The State of California passed legislation temporarily suspending the use of NOLs to offset current state income tax expense for the tax years 2010 and 2011. We did not incur any additional California state income tax as a result of the state NOL suspension during the three and nine months ended September 30, 2011, as we were able to offset 100% of our state income tax expense through the use of our state tax credits.

### Liquidity and Capital Resources

As of September 30, 2011 and December 31, 2010, we had approximately \$51 million and \$35 million, respectively, in cash, cash equivalents and short-term and long-term investments. We invest available funds in short-term and long-term securities, including money market funds, corporate bonds, asset backed securities, and US government and agency bonds, and do not engage in hedging or speculative activities.

There have been no material changes to our contractual obligations and commercial commitments included in Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations” in our Annual Report on Form 10-K for the year ended December 31, 2010.

On October 19, 2011, we entered into an agreement with Grand Avenue Plaza Properties, LLC to purchase two adjacent buildings representing a total of 82 thousand square feet for an aggregate purchase price of \$13,350,000 to serve as our future corporate headquarters. We are currently in the escrow period and we expect to close the purchase of the property on or around January 17, 2012. We plan to occupy a portion of the space and lease out the remaining portion.

Net cash provided by operating activities was \$12.5 million and \$9.7 million during the nine months ended September 30, 2011 and 2010, respectively. This increase in net cash provided by operating activities was primarily attributable to increased net income.

Net cash provided by investing activities was \$6.0 million during the nine months ended September 30, 2011 and net cash used in investing activities was \$8.7 million during the nine months ended September 30, 2010. This increase in net cash provided by investing activities was due to the maturation of certain corporate bonds.

Net cash provided by financing activities was \$4.3 million during the nine months ended September 30, 2011 and net cash used in financing activities was \$13.0 million during the nine months ended September 30, 2010, respectively. The increase in net cash provided by financing activities is mainly due to proceeds from the exercise of options under our stock option plan offset by our stock repurchase program.

We believe our available cash and marketable securities, together with the cash flow from operations, will be sufficient to fund our business for at least the next twelve months.

### Updated Expectations for 2011

Our results are subject to macro economic factors and other factors that could cause the following trends to be better or worse than our current expectations. See page 15 of this Report for a discussion of those and other factors and of forward-looking statements. See also Item 1A. “Risk Factors” and the discussion of forward-looking statements on page 1 of Part I of our Annual Report on Form 10-K for the year ended December 31, 2010. We currently expect the following trends for 2011 compared with 2010:

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We expect to increase customer acquisition spending on our PC Postage non-enhanced promotion channels by 15% - 20% in 2011 compared to 2010. We will continue to monitor our customer metrics and the state of the economy throughout the year and adjust our level of spending accordingly.

- We expect PC Postage revenue, excluding the enhanced promotion channel, to increase by approximately 20% in 2011 compared to 2010. We expect this growth to be driven by both increases in the number of paying customers and increases in average revenue per customer.
- We expect PC Postage revenue for customers acquired through the enhanced promotion will decrease in 2011 compared to 2010, consistent with recent quarterly trends we saw in the year-to-date 2011 period.

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- We expect PhotoStamps revenue to increase by between 10% and 20% in 2011 compared to 2010 due to the recognition of PhotoStamps retail box breakage revenue, partially offset by lower sales of PhotoStamps through our website. We expect to reduce PhotoStamps marketing spend in 2011 compared to 2010.
- We expect research and development expenses to be higher in 2011 compared to 2010, primarily due to expected increased headcount costs.
- We expect general and administrative expenses to be higher in 2011 as a result of higher headcount related expenses and higher legal costs primarily resulting from our litigation with Endicia, which continues to be a material expense for us. However, the amount and timing of our legal expenses are volatile, so our ability to predict the resulting increase or decrease in general and administrative expenses is limited.
- We expect interest income and other income, net to decrease in 2011 compared to 2010 due to lower invested cash balances and continued lower interest rates.
- We believe that the small business economic environment has weakened during 2011 and still continues to negatively impact our business and metrics relative to pre-recession historical levels. We are currently expecting the small business economic environment for the remainder of 2011 to be consistent with the year-to-date 2011 period; however, any unexpected deterioration from current levels could negatively impact our results, including our PC Postage customer metrics and revenue.

## Critical Accounting Policies

Management's discussion and analysis of our financial condition and results of operations is based on our unaudited financial statements. The preparation of these financial statements is based on the selection of accounting policies and the application of significant accounting estimates, some of which require management to make judgments, estimates and assumptions that affect the amounts reported in the financial statements and notes. For more information regarding our critical accounting estimates and policies, see Part II, Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations—Critical Accounting Estimates and Policies" of our Form 10-K for the year ended December 31, 2010.

During the second quarter of 2011, we concluded that sufficient company-specific historical evidence existed to determine the period of time after which the likelihood of the PhotoStamps retail boxes being redeemed was remote. Based on our analysis of the redemption data, we estimated that period of time to be 60 months after the sale of our PhotoStamps retail boxes.

Beginning in the second quarter of 2011, we began recognizing breakage revenue related to our PhotoStamps retail boxes utilizing the redemption recognition method. Under the redemption recognition method, we recognize breakage revenue from unredeemed retail boxes in proportion to the revenue recognized from the retail boxes that have been redeemed. During the second quarter of 2011, we recognized \$2.2 million of retail box breakage revenue of which \$2.1 million related to a cumulative catch-up for previously sold and unredeemed PhotoStamps retail boxes originally recorded as deferred revenue. The retail box breakage revenue recognized was recorded in PhotoStamps revenue. We will continue to recognize retail box breakage revenue from PhotoStamps retail boxes in future periods using the redemption recognition method. Due to the cumulative catch-up and to a lesser extent variability of timing of sales and redemptions, retail box breakage revenue in the future will differ significantly from retail box breakage revenue recorded in the second quarter of 2011.

## ITEM QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

3.

Our exposure to market rate risk for changes in interest rates relates primarily to our investment portfolio. We have not used derivative financial instruments in our investment portfolio. None of the instruments in our investment portfolio are held for trading purposes. At September 30, 2011, our cash, cash equivalents and investments consist of money market, U.S. government obligations, asset-backed securities and public corporate debt securities with duration of 373 days. At September 30, 2011 our cash, cash equivalents and investments approximated \$51 million and had a related weighted average interest rate of approximately 1.1%. Interest rate fluctuations impact the carrying value of the portfolio. The fair value of our portfolio of marketable securities would not be significantly affected by either a 10% increase or decrease in the rates of interest due primarily to the short duration nature of the portfolio. We do not believe that the future market risks related to the above securities will have a material adverse impact on our financial position, results of operations or liquidity.

As we do not have any operations outside of the United States, we are not exposed to foreign currency risks.

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ITEMCONTROLS AND PROCEDURES

4.

Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934). Our management evaluated, with the participation of our Principal Executive Officer and Principal Financial Officer, the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on that evaluation, our Principal Executive Officer and Principal Financial Officer have concluded, as of that time, that our disclosure controls and procedures were effective.

Changes in Internal Controls

During the quarter ended September 30, 2011, there has been no change in our internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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## PART II – OTHER INFORMATION

## ITEM LEGAL PROCEEDINGS

1.

See Note 2 – Legal Proceedings of our Notes to Consolidated Financial Statements.

## ITEM RISK FACTORS

1A.

We are not aware of any material changes to the risk factors included in Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2010.

## ITEM UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

2.

## Issuer Purchases of Equity Securities

During the third quarter of 2011, we purchased our common stock as described in the following table:

| Period                                 | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (1) | Approximate Dollar Value of Shares That May Yet be Purchased Under the Plans or Programs (in 000's) |
|--|----------------------------------|------------------------------|--|---|
| July 1, 2011 – July 30, 2011           | —                                | —                            | —  | \$ 6,929  |
| August 1, 2011 – August 31, 2011       | 17,710                           | \$ 15.00                     | 17,710   | \$ 13,485   |
| September 1, 2011 – September 30, 2011 | —                                | —                            | —  | \$ 13,485   |

(1) Effective on August 18, 2011, our board of directors approved a new share repurchase plan authorizing us to repurchase up to 1.0 million shares of our stock during the next six months.

We will consider repurchasing stock in the future by evaluating such factors as the price of the stock, the daily trading volume and the availability of large blocks of stock and any additional constraints related to material inside information we may possess. Our repurchase of any of our shares will be subject to limitations that may be imposed on such repurchases by applicable securities laws and regulations and the rules of The NASDAQ Stock Market. Repurchases may be made in the open market, or in privately negotiated transactions from time to time at our discretion. We have no commitment to make any repurchases.

## ITEM DEFAULTS UPON SENIOR SECURITIES

3.

None.

ITEMRESERVED

4.

ITEMOTHER INFORMATION

5.

None.

ITEMEXHIBITS

6.

31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

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32.1Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002.

32.2Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002.

|         |  |
|---------|--|
| 101.INS | XBRL Instance Document                                 |
| 101.SCH | XBRL Taxonomy Extension Schema Document                |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document  |
| 101.LAB | XBRL Taxonomy Extension Label Linkbase Document        |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document |



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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

STAMPS.COM INC.  
(Registrant)

November 9, 2011

By: /s/ KEN MCBRIDE  
Ken McBride  
Chief Executive Officer

November 9, 2011

By: /s/ KYLE HUEBNER  
Kyle Huebner  
Chief Financial Officer