SUPPORT COM INC Form SC 13G February 14, 2001

Notes).

SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

Schedule 13G (Rule 13d-102)

(Rule 13d-102)
INFORMATION TO BE INCLUDED IN STATEMENTS FILED PURSUANT TO RULES 13d-1 (b), (c) AND (d) AND AMENDMENTS THERETO FILED PURSUANT TO 13d-2 (b) (Amendment No) *
Support.com, Inc.
(Name of Issuer)
Common Stock
(Title of Class of Securities)
868587106
(CUSIP Number)
December 31, 2000
(Date of Event Which Requires Filing of this Statement)
Check the appropriate box to designate the rule pursuant to which this Schedule is filed:
[] Rule 13d-1(b)
[] Rule 13d-1(c)
[x] Rule 13d-1(d)
*The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter disclosures provided in a prior cover page.
The information required on the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act

(Continued on following pages)

but shall be subject to all other provisions of the Act (however, see the

Page 1 of 20 Exhibit Index on Page 18

CUSIP NO. 749077	03 13G 	PAGE 2 OF 20 PAGES			
	IDENTIFICATION NO. OF ABOVE PHL.P.("A6")	ERSON			
CHECK THE APF	OPRIATE BOX IF A MEMBER OF A GI	ROUP* (a) [_] (b) [X]			
SEC USE ONLY					
CITIZENSHIP C 4 Delaware	PLACE OF ORGANIZATION				
NUMBER OF SHARES BENEFICIALLY OWNED BY EACH REPORTING PERSON WITH	L.L.C. ("A6A"), the general deemed to have sole power James W. Breyer ("Breyer' ("Patterson"), G. Carter R. Swartz ("Swartz") and	Sednaoui ("Sednaoui"), James J. Peter Wagner ("Wagner"), A6A, may be deemed to have			
	SHARED VOTING POWER 6 See response to row 5.				
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TYPE OR REPOR 2 PN	ING PERSON*				
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NAME OF REPORTING S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON Accel VI ASSOCIATES L.L.C. ("A6A") TEX ID Number: CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP* (a) [_] (b) [X] SEC USE ONLY 3 CITIZENSHIP OR PLACE OF ORGANIZATION Delaware SOLE VOTING POWER NUMBER OF 5 3,604,714 shares, all of which are directly owned shares Accel VI L.P. ("A6"). A6A, the general partner of may be deemed to have sole power to vote these sha and James W. Breyer ("Breyer"), Arthur C. Patterson BENEFICIALLY OWNED BY and James W. Breyer ("Breyer"), Arthur C. Patterson WITH REPORTING R. Swartz ("Swartz") and J. Peter Wagner ("Wagner") the managing members of A6A, may be deemed to have shared power to vote these shares. SHARED VOTING POWER 7 3,604,714 shares, all of which are directly owned A6. A6A, the general partner of A6, may be deemed have sole power to dispose of these shares, and Breyer, Patterson, Sednaoul, Swartz and Wagner, the managing members of A6A, may be deemed have sole power to dispose of these shares. SHARED DISPOSITIVE POWER 8 See response to row 7. AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON 9 3,604,714 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES* 10 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9 11 10.8% TYPE OR REPORTING PERSON* 20 *SEE INSTRUCTIONS BEFORE FILLING OUT!				-		
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PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9 11 10.8% TYPE OR REPORTING PERSON* 12 00 *SEE INSTRUCTIONS BEFORE FILLING OUT!			 NT BEI	NEFICIALLY OWNED BY EACH REPORTIN	NG PERSON	
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CUSIP NO. 749077103 13G PAGE 4 OF 20 PAGE				- 13G	PAGE 4 OF 20 PAGES	

1 S.S. or I.R.S Accel Ir	NAME OF REPORTING S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON Accel Internet Fund II L.P. ("AIF2") Tax ID Number:				
CHECK THE APF	ROPRIATE BOX IF A MEMBER OF A	A GROUP* (a) [_] (b) [X]			
SEC USE ONLY					
CITIZENSHIP C 4 Delaware	R PLACE OF ORGANIZATION				
NUMBER OF SHARES BENEFICIALLY OWNED BY EACH REPORTING PERSON WITH	Associates L.L.C. ("A AIF2, may be deemed to shares, and James W. I Patterson ("Patterson' ("Sednaoui"), James R Wagner ("Wagner"), the	t that Accel Internet Fund II IF2A"), the general partner of that have sole power to vote these Breyer ("Breyer"), Arthur C. "), G. Carter Sednaoui . Swartz ("Swartz") and J. Peter e managing members of AIF2A, may red power to vote these shares.			
	SHARED VOTING POWER 6 See response to row 5				
	of AIF2, may be deemed of these shares, and l Swartz and Wagner, the	R t that AIF2A, the general partned to have sole power to dispose Breyer, Patterson, Sednaoui, e managing members of AIF2A, may red power to dispose of these			
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	D Number	t Fund II ASSOCIATES L.L.C. ("AIF :	ZA")
CHECK THE	APPROPRI	ATE BOX IF A MEMBER OF A GROUP*	(a) [_] (b) [X]
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NUMBER OF SHARES BENEFICIALLY OWNED BY EACH REPORTING PERSON WITH	5	SOLE VOTING POWER 460,553 shares, all of which ar Internet Fund II L.P. ("AIF2"). partner of AIF2, may be deemed vote these shares, and James W. Arthur C. Patterson ("Patterson ("Sednaoui"), James R. Swartz (Wagner ("Wagner"), the managing be deemed to have shared power	AIF2A, the general to have sole power to Breyer ("Breyer"), "), G. Carter Sednaoui "Swartz") and J. Peter members of AIF2A, may
	6	SHARED VOTING POWER See response to row 5.	
	7	SOLE DISPOSITIVE POWER 460,553 shares, all of which ar the general partner of AIF2, ma sole power to dispose of these Patterson, Sednaoui, Swartz and members of AIF2, may be deemed dispose of these shares.	y be deemed to have shares, and Breyer, Wagner, the managing
	8	SHARED DISPOSITIVE POWER See response to row 7.	
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PERCENT OF 1.4%	 CLASS R	EPRESENTED BY AMOUNT IN ROW 9	
TYPE OR RE			
		E INSTRUCTIONS BEFORE FILLING OUT	

1	NAME OF REPORTING S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON Accel Keiretsu VI L.P. ("AK6") Tax ID Number:				
2	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP* (a) [_] (b) [X]				
3	SEC USE ONL	Y			
4	CITIZENSHIP Delawa		CE OF ORGANIZATION		
BEN O R	UMBER OF SHARES EFICIALLY WNED BY EACH EPORTING PERSON WITH	5	SOLE VOTING POWER 57,570 shares, except that Accel Associates L.L.C. ("AK6A"), the AK6, may be deemed to have sole plants, and James W. Breyer ("Breatterson ("Patterson"), G. Carte "Sednaoui"), James R. Swartz ("Solution of the second of the shared power to be deemed to have shared power to	general partner of power to vote these eyer"), Arthur C. er Sednaoui wartz") and J. Peter members of AK6A, may	
		6	SHARED VOTING POWER See response to row 5.		
		7	SOLE DISPOSITIVE POWER 57,570 shares, except that AK6A, of AK6, may be deemed to have so these shares, and Breyer, Patter and Wagner, the managing members deemed to have shared power to d shares.	le power to dispose o son, Sednaoui, Swartz of AK6A, may be	
		8	SHARED DISPOSITIVE POWER See response to row 7.		
9	AGGREGATE A 57,570	MOUNT B	ENEFICIALLY OWNED BY EACH REPORTING	G PERSON	
 L0	CHECK BOX I	F THE A	GGREGATE AMOUNT IN ROW (9) EXCLUDE.	S CERTAIN SHARES*	
				[_]	
L1	PERCENT OF 0.2%	CLASS R	EPRESENTED BY AMOUNT IN ROW 9		
	TYPE OR REP	ORTING			
			E INSTRUCTIONS BEFORE FILLING OUT!		
 CU	SIP NO. 7490		13G	PAGE 7 OF 20 PAGES	
	NAME OF REP	ORTING			

S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON Accel Keiretsu VI Associates L.L.C. ("AK6A") Tax ID Number: CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP* ______ SEC USE ONLY CITIZENSHIP OR PLACE OF ORGANIZATION Delaware _____ SOLE VOTING POWER 5 57,570 shares, all of which are directly owned by NUMBER OF Accel Keiretsu VI L.P. ("AK6"). AK6A, the general SHARES BENEFICIALLY partner of AK6, may be deemed to have sole power to OWNED BY vote these shares, and James W. Breyer ("Breyer"), EACH Arthur C. Patterson ("Patterson"), G. Carter Sednaoui REPORTING ("Sednaoui"), James R. Swartz ("Swartz") and J. Peter PERSON Wagner ("Wagner"), the managing members of AK6A, may WITH be deemed to have shared power to vote these shares. _____ SHARED VOTING POWER 6 See response to row 5. _____ SOLE DISPOSITIVE POWER 57,570 shares, all of which are directly owned by AK6. AK6A, the general partner of AK6, may be deemed to have sole power to dispose of these shares, and Breyer, Patterson, Sednaoui, Swartz and Wagner, the managing members of AK6A, may be deemed to have shared power to dispose of these shares. _____ SHARED DISPOSITIVE POWER See response to row 7. ______ AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON 57,570 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES* [_] PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9 11 0.2% TYPE OR REPORTING PERSON* 12 00 *SEE INSTRUCTIONS BEFORE FILLING OUT! CUSIP NO. 749077103 13G PAGE 8 OF 20 PAGES ______ NAME OF REPORTING

S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON

7

Accel Investors '98 L.P. ("AI98") Tax ID Number:

	Tax ID Number:	
CHECK 2	THE APPROPRIATE BOX IF A MEMBER OF A GROUP*	(a) [_] (b) [X]
SEC U	SE ONLY	
	ENSHIP OR PLACE OF ORGANIZATION Delaware	
NUMBER O SHARES BENEFICIAL OWNED BY EACH REPORTING	("Breyer"), Arthur C. Patterson LY Carter Sednaoui ("Sednaoui"), ("Swartz") and J. Peter Wagner partners of AI98, may be deemed	n ("Patterson"), G. James R. Swartz ("Wagner"), the genera
PERSON WITH	SHARED VOTING POWER 6 See response to row 5.	
	7 SOLE DISPOSITIVE POWER 305,560 shares, except that Bre Sednaoui, Swartz and Wagner, the AI98, may be deemed to have shares.	he general partners of
	SHARED DISPOSITIVE POWER 8 See response to row 7.	
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		[_]
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	*SEE INSTRUCTIONS BEFORE FILLING OUT	г!
	749077103 13G	PAGE 9 OF 20 PAGES
1 S.S.	OF REPORTING or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON James W. Breyer ("Breyer") Tax ID Number:	
CHECK	THE APPROPRIATE BOX IF A MEMBER OF A GROUP*	(a) [_]

		(b) [X]	
SEC USE ONLY	΄		
CITIZENSHIP 4 U.S. C		ACE OF ORGANIZATION	
NUMBER OF	5	SOLE VOTING POWER 0 shares	
SHARES BENEFICIALLY OWNED BY EACH REPORTING PERSON WITH	6	SHARED VOTING POWER 4,428,397 shares, of which 3,604,714 are directly owned by Accel VI L.P. ("A6"), 460,553 directly owned by Accel Internet Fund II L.P. ("AIF2"), 57,570 are directly owned by Accel Keiretsu VI L.P. ("AK6") and 305,560 are directly owned by Accel Investors '98 L.P ("Ai98"). Breyer is a managing member of Accel VI Associates L.L.C. ("A6A"), the general partner of A6, a managing member of Accel Internet Fund II Associates L.L.C. ("AIF2A"), the general partner of AIF2, a managing member of Accel Keiretsu VI Associates L.P. ("AK6A"), the general partner of AK6, and a general partner of AI98 and may be deemed to have shared power to vote these shares.	
	7	SOLE DISPOSITIVE POWER 0 shares	
	8	SHARED DISPOSITIVE POWER 4,428,397 shares, of which 3,604,714 are directly owned by A6, 460,553 are directly owned by AIF2, 57,570 are directly owned by AK6 and 305,560 are directly owned by AI98. Breyer is a managing member of A6A, the general partner of A6, a managing member of AIF2A, the general partner of AIF2, a managing member of AK6A the general partner of AK6, and a general partner of AI98 and may be deemed to have shared power to dispose of these shares.	
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		EE INSTRUCTIONS BEFORE FILLING OUT!	
CUSIP NO. 7490		13G PAGE 10 OF 20 PAGES	

NAME OF REPORTING 1 S.S. or I.R.S. IDENTIFICATION NO. OF ABOVE PERSON Arthur C. Patterson ("Patterson") Tax ID Number:						
CHECK THE AF	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP* (a) [_] (b) [X]					
SEC USE ONLY						
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NUMBER OF	5	SOLE VOTING POWER 0 shares				
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	7	SOLE DISPOSITIVE POWER 0 shares				
	8	SHARED DISPOSITIVE POWER 4,428,397 shares, of which 3,604,714 a owned by A6, 460,553 are directly owne 57,570 are directly owned by AK6 and 3 directly owned by AI98. Patterson is a of A6A, the general partner of A6, a m of AIF2A, the general partner of AIF2, member of AK6A, the general partner of general partner of AI98 and may be dee shared power to dispose of these share	d by AIF2, 05,560 are managing member anaging member a managing AK6, and a med to have			
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*SEE INSTRUCTIONS BEFORE FILLING OUT!

CUSIP NO. 7490	077103 	13G	PAGE 11 OF 20 PAGES
G. Car	R.S. II	DENTIFICATION NO. OF ABOVE PERSON ednaoui ("Sednaoui")	
CHECK THE A	APPROPF	RIATE BOX IF A MEMBER OF A GROUP*	(a) [_] (b) [X]
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	P OR PI Citizer	JACE OF ORGANIZATION	
	5	SOLE VOTING POWER 0 shares	
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	7	SOLE DISPOSITIVE POWER 0 shares	
	8	SHARED DISPOSITIVE POWER 4,428,397 shares, of which 3,6 owned by A6, 460,553 are direc 57,570 are directly owned by A directly owned by AI98. Sednao of A6A, the general partner of of AIF2A, the general partner member of AK6A, the general pa general partner of AI98 and ma shared power to dispose of the	etly owned by AIF2, K6 and 305,560 are bui is a managing member A6, a managing member of AIF2, a managing extract of AK6, and a ty be deemed to have
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TYPE OR REPORTING PERSON* 12 IN				
		*SEI	E INSTRUCTIONS BEFORE FILLING OU	T!
	SIP NO. 749077	103 	13G	PAGE 12 OF 20 PAGES
1		. IDEN	NTIFICATION NO. OF ABOVE PERSON tz ("Swartz"):	
2	CHECK THE APP	ROPRI	ATE BOX IF A MEMBER OF A GROUP*	(a) [_] (b) [X]
3	SEC USE ONLY			
4	CITIZENSHIP O U.S. Cit		CE OF ORGANIZATION	
2.77	UMDED OF	_	SOLE VOTING POWER	
BEN O	UMBER OF SHARES EFICIALLY WNED BY EACH PORTING PERSON WITH	5 6	SHARED VOTING POWER 4,428,397 shares, of which 3,6 owned by Accel VI L.P. ("A6"), owned by Accel Internet Fund I are directly owned by Accel Ke and 305,560 are directly owned L.P. ("AI98"). Swartz is a man Associates L.L.C. ("A6A"), the a managing member of Accel Int L.L.C. ("AIF2A"), the general managing member of Accel Keire ("AK6A"), the general partner partner of AI98 and may be dee to vote these shares.	460,553 are directly I L.P. ("AIF2"), 57,570 siretsu VI L.P. ("AK6") by Accel Investors '98 aging member of Accel VI general partner of A6, ernet Fund II Associates partner of AIF2, a setsu VI Associates L.P. of AK6, and a general
			SOLE DISPOSITIVE POWER 0 shares	
		8	SHARED DISPOSITIVE POWER 4,428,397 shares, of which 3,6 owned by A6, 460,553 are direct 57,570 are directly owned by A directly owned by AI98. Swartz A6A, the general partner of A6 AIF2A, the general partner of of AK6A, the general partner of partner of AI98 and may be dee to dispose of these shares.	etly owned by AIF2, aK6 and 305,560 are is a managing member of , a managing member of AIF2, a managing member of AK6, and a general

AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON

9	4,428,397			
10	CHECK BOX IF	THE A	GGREGATE AMOUNT IN ROW (9) EXCLUI	DES CERTAIN SHARES*
11	PERCENT OF CL.	ASS R	EPRESENTED BY AMOUNT IN ROW 9	
12	TYPE OR REPOR	TING	PERSON*	
		*SE	E INSTRUCTIONS BEFORE FILLING OU	T!
	SIP NO. 749077	 103 	13G	PAGE 13 OF 20 PAGES
1		. IDE Wagn	NTIFICATION NO. OF ABOVE PERSON er ("Wagner")	
2	CHECK THE APP.	ROPRI.	ATE BOX IF A MEMBER OF A GROUP*	(a) [_] (b) [X]
3	SEC USE ONLY			
4	CITIZENSHIP O		CE OF ORGANIZATION	
	UMBER OF	5	SOLE VOTING POWER 0 shares	
SHARES BENEFICIALLY OWNED BY EACH REPORTING WITH		6	SHARED VOTING POWER 4,428,397 shares, of which 3,60 owned by Accel VI L.P. ("A6"), owned by Accel Internet Fund II are directly owned by Accel Ke and 305,560 are directly owned L.P. ("A198"). Wagner is a mana Associates L.L.C. ("A6A"), the a managing member of Accel Internet L.L.C. ("AIF2A"), the general paranaging member of Accel Keires ("AK6A"), the general partner of A198 and may be deed to vote these shares.	460,553 are directly I L.P. ("AIF2"), 57,570 iretsu VI L.P. ("AK6") by Accel Investors '98 aging member of Accel VI general partner of A6, ernet Fund II Associates partner of AIF2, a tsu VI Associates L.P. of AK6, and a general
		7	SOLE DISPOSITIVE POWER 0 shares	
			SHARED DISPOSITIVE POWER 4,428,397 shares, of which 3,60 owned by A6, 460,553 are direct 57,570 are directly owned by Alganer	tly owned by AIF2, K6 and 305,560 are

A6A, the general partner of A6, a managing member of AIF2A, the general partner of AIF2, a managing member of AK6A, the general partner of AK6, and a general partner of AI98 and may be deemed to have shared power to dispose of these shares.

AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES* 10 PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW 9 11 13.3% TYPE OF REPORTING PERSON*

*SEE INSTRUCTIONS BEFORE FILLING OUT!

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ITEM 1(A). NAME OF ISSUER _____

Support.com, Inc.

ITEM 1(B). ADDRESS OF ISSUER'S PRINCIPAL EXECUTIVE OFFICES

> 575 Broadway Redwood City, CA 94063

NAME OF PERSONS FILING ITEM 2(A). ______

> This Statement is filed by Accel VI L.P., a Delaware limited partnership ("A6"), Accel VI Associates L.L.C., a Delaware limited liability company and the general partner of A6 ("A6A"), Accel Internet Fund II L.P., a Delaware limited partnership ("AIF2"), Accel Internet Fund II Associates L.L.C., a Delaware limited liability company and the general partner of AIF2 ("AIF2A"), Accel Keiretsu VI L.P., a Delaware limited partnership ("AK6"), Accel Keiretsu VI Associates L.L.C., a Delaware limited liability company and the general partner of AK6 ("AK6A"), Accel Investors '98 L.P., a Delaware limited partnership ("AI98"), James W. Breyer ("Breyer"), a managing member of A6A, AIF2A and AK6A and a general partner of AI98, J. Peter Wagner ("Wagner"), a managing member of A6A, AIF2A and AK6A and a general partner of AI98, Arthur C. Patterson ("Patterson"), a managing member of A6A, AIF2A and AK6A and a general partner of AI98, G. Carter Sednaoui ("Sednaoui"), a managing member of A6A, AIF2A and AK6A and a general partner of AI98, and James R. Swartz ("Swartz"), a managing member of A6A, AIF2A and AK6A and a general partner of AI98. The foregoing entities and individuals are collectively referred to as the "Reporting Persons."

> A6A, the general partner of A6, may be deemed to have sole power to vote and sole power to dispose of shares of the issuer directly owned by A6. AIF2A, the general partner of AIF2, may be deemed to

have sole power to vote and sole power to dispose of shares of the issuer directly owned by AIF2. AK6A, the general partner of AK6, may be deemed to have sole power to vote and sole power to dispose of shares of the issuer directly owned by AK6. Breyer, Wagner, Patterson, Sednaoui and Swartz are managing members of A6A and may be deemed to have shared power to vote and shared power to dispose of shares of the issuer directly owned by A6. Breyer, Wagner, Patterson, Sednaoui and Swartz are managing members of AIF2A and may be deemed to have shared power to vote and shared power to dispose of shares of the issuer directly owned by AIF2. Breyer, Wagner, Patterson, Sednaoui and Swartz are managing members of AK6A and may be deemed to have shared power to vote and shared power to dispose of shares of the issuer directly owned by AK6. Breyer, Wagner, Patterson, Sednaoui and Swartz are general partners of AI98 and may be deemed to have shared power to vote and shared power to dispose of shares of the issuer directly owned by AI98.

ITEM 2(B). ADDRESS OF PRINCIPAL OFFICE

The address for each of the Reporting Persons is:

Accel Partners 428 University Ave. Palo Alto, California 94301

ITEM 2(C) CITIZENSHIP

A6, AIF2, AK6 and AI98 are Delaware limited partnerships. A6A, AIF2A and AK6A are Delaware limited liability companies. Breyer, Wagner, Patterson, Sednaoui, Swartz and Wagner are United States citizens.

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ITEM 2(D) AND (E). TITLE OF CLASS OF SECURITIES AND CUSIP NUMBER

Common Stock
CUSIP # 868587106

ITEM 3. Not Applicable

noo impiiodalo

ITEM 4. OWNERSHIP

The following information with respect to the ownership of the Common Stock of the issuer by the persons filing this Statement is provided as of December 31, 2000:

(a) Amount beneficially owned:

See Row 9 of cover page for each Reporting Person.

(b) Percent of Class:

See Row 11 of cover page for each Reporting Person.

- (c) Number of shares as to which such person has:
 - (i) Sole power to vote or to direct the vote:

See Row 5 of cover page for each Reporting Person.

(ii) Shared power to vote or to direct the vote:

See Row 6 of cover page for each Reporting Person.

(iii) Sole power to dispose or to direct the disposition of:

See Row 7 of cover page for each Reporting Person.

(iv) Shared power to dispose or to direct the disposition of:

See Row 8 of cover page for each Reporting Person.

ITEM 5. OWNERSHIP OF FIVE PERCENT OR LESS OF A CLASS

Not applicable.

ITEM 6. OWNERSHIP OF MORE THAN FIVE PERCENT ON BEHALF OF ANOTHER PERSON.

Under certain circumstances set forth in the partnership agreements of A6, AIF2, AK6 and AI98, and the limited liability company agreements of A6A, AIF2A and AK6A the general partners, limited partners or members as the case may be, of each of such entities may be deemed to have the right to receive dividends from, or the proceeds from, the sale of shares of the issuer owned by each such entity of which they are a partner or member.

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TITEM 7. IDENTIFICATION AND CLASSIFICATION OF THE SUBSIDIARY WHICH ACQUIRED THE SECURITY BEING REPORTED ON BY THE PARENT HOLDING COMPANY

Not applicable.

ITEM 8. IDENTIFICATION AND CLASSIFICATION OF MEMBERS OF THE GROUP.

Not applicable

ITEM 9. NOTICE OF DISSOLUTION OF GROUP.

.____

Not applicable

ITEM 10. CERTIFICATION.

Not applicable

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SIGNATURES

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Date: February 14, 2001

Entities: Accel VI L.P.

Accel VI Associates L.L.C. Accel Internet Fund II L.P.

Accel Internet Fund II Associates L.L.C.

Accel Keiretsu VI L.P.

Accel Keiretsu VI Associates L.L.C.

Accel Investors '98 L.P.

By: /s/ G. Carter Sednaoui

G. Carter Sednaoui,

Attorney-in-fact for the above-listed entities

Individuals: James W. Breyer

Arthur C. Patterson G. Carter Sednaoui James R. Swartz J. Peter Wagner

By: /s/ G. Carter Sednaoui

G. Carter Sednaoui,
Attorney-in-fact for the
above-listed individuals

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EXHIBIT INDEX

Exhibit

Found on Sequentia Numbered Page

Exhibit A:	Agreement of Joint	Filing	19
Exhibit B:	Reference to G. Car	rter Sednaoui as Attorney-in-Fact	20