Customers Bancorp, Inc. Form 10-Q/A November 30, 2018 Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

Form 10-Q/A (Amendment No. 1)

x Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the quarterly period ended June 30, 2018

"Transition report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the transition period from to . 001-35542 (Commission File number)

(Exact name of registrant as specified in its charter)

Pennsylvania 27-2290659
(State or other jurisdiction of (IRS Employer incorporation or organization) Identification No.)
1015 Penn Avenue
Suite 103
Wyomissing PA 19610
(Address of principal executive offices)
(610) 933-2000
(Registrant's telephone number, including area code)
N/A

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated

filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer x Accelera

Accelerated filer

Non-accelerated filer o (Do not check if a smaller reporting company)

Smaller Reporting Company "

Emerging Growth Company "

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act) Yes "No x

On July 31, 2018, 31,669,839 shares of Voting Common Stock were outstanding.

EXPLANATORY NOTE

This Amendment No. 1 to Customers Bancorp, Inc.'s Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2018 (the "June 30, 2018 Form 10-Q/A") is being filed to amend and restate the following items presented in Customers Bancorp, Inc.'s Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2018, which was initially filed with the Securities and Exchange Commission on August 9, 2018 (the "Original June 30, 2018 Form 10-Q"):

The Consolidated Balance Sheet (unaudited) included in Part I, Item 1 "Customers Bancorp, Inc. Consolidated Financial Statements as of June 30, 2018 and for the three month and six month periods ended June 30, 2018 and 2017 (unaudited)" are being amended and restated as of June 30, 2018 as set forth in the Consolidated Balance Sheets (unaudited) and described in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION.

The Consolidated Statements of Cash Flows (unaudited) included in Part I, Item 1 are being amended and restated for the six months ended June 30, 2018 and 2017 as set forth in the Consolidated Statements of Cash Flows (unaudited) and described in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION.

NOTE 7 - LOANS HELD FOR SALE, NOTE 8 - LOANS RECEIVABLE AND ALLOWANCE FOR LOAN LOSSES, AND NOTE 10 - DISCLOSURES ABOUT FAIR VALUE OF FINANCIAL INSTRUMENTS included in Part I, Item 1 are being amended and restated as set forth in the notes accompanying the unaudited consolidated financial statements and described in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION.

Part I, Item 4 "Controls and Procedures" is being amended to address management's re-evaluation of disclosure controls and procedures and reflect the identification of a material weakness in internal control over financial reporting in conjunction with the restatement.

Part II, Item 1A "Risk Factors" is being amended to address risks related to the identification of a material weakness in internal control over financial reporting in conjunction with the restatement.

Part II, Item 6 "Exhibits" also has been amended to include currently dated certifications from Customers Bancorp, Inc's Principal Executive Officer and Principal Financial Officer as required by sections 302 and 906 of the Sarbanes Oxley Act of 2002. The certifications are attached to this June 30, 2018 Form 10-Q/A as Exhibits 31.1, 31.2, 32.1 and 32.2. The Interactive Data Files have also been amended in conjunction with the restatement and are attached to this June 30, 2018 Form 10-Q/A as Exhibit 101.

This June 30, 2018 Form 10-Q/A also restates previously reported amounts included in Part I, Item 2 "Management's Discussion and Analysis of Financial Condition and Results of Operations" to present the corrected classification of Customers Bancorp Inc.'s commercial mortgage warehouse lending activities.

As previously reported on its Current Report on Form 8-K, which was filed with the SEC on November 13, 2018, Customers Bancorp, Inc. is restating its previously issued audited consolidated financial statements for 2017, 2016 and 2015 and its interim unaudited consolidated financial statements as of and for the three months ended March 31, 2018 and 2017 and the three and six months ended June 30, 2018 and 2017, because of misclassifications of cash flow activities associated with its commercial mortgage warehouse lending activities between operating and investing activities on the consolidated statements of cash flows because the related loan balances were incorrectly classified as held for sale rather than held for investment on the consolidated balance sheets. Accordingly, management has concluded that the control deficiency that resulted in these incorrect classifications constituted a material weakness in internal control over financial reporting. Solely as a result of this material weakness, management revised its earlier assessment and has now concluded that its disclosure controls and procedures were not effective at June 30, 2018.

These misclassifications had no effect on total cash balances, total loans, the allowance for loan losses, total assets, total capital, regulatory capital ratios, net interest income, net interest margin, net income to shareholders, basic or

diluted earnings per share, return on average assets, return on average equity, the efficiency ratio, asset quality ratios or any other key performance metric, including non-GAAP performance metrics, that Customers routinely discusses with analysts and investors. This June 30, 2018 Form 10-Q/A has not been updated for other events or information subsequent to the date of the filing of the Original June 30, 2018 Form 10-Q, except as noted above, and should be read in conjunction with the Original June 30, 2018 Form 10-Q and our other filings with the SEC.

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CUSTOMERS BANCORP, INC. AND SUBSIDIARIES

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CUSTOMERS BANCORP, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEET — UNAUDITED

(amounts in thousands, except share and per share data)

| | June 30, 2018 (As Restated) | December 31, 2017 (As Restated) |
|--|-----------------------------------|---------------------------------------|
| ASSETS | (113 Restated) | (113 Restated) |
| Cash and due from banks | \$22,969 | \$20,388 |
| Interest-earning deposits | 228,757 | 125,935 |
| Cash and cash equivalents | 251,726 | 146,323 |
| Investment securities, at fair value | 1,161,000 | 471,371 |
| Loans held for sale (includes \$1,043 and \$1,886, respectively, at fair value) | 1,043 | 146,077 |
| Loans receivable, mortgage warehouse, at fair value | 1,930,738 | 1,793,408 |
| Loans receivable | 7,181,726 | 6,768,258 |
| Allowance for loan losses | (38,288) | (38,015) |
| Total loans receivable, net of allowance for loan losses | 9,074,176 | 8,523,651 |
| FHLB, Federal Reserve Bank, and other restricted stock | 136,066 | 105,918 |
| Accrued interest receivable | 33,956 | 27,021 |
| Bank premises and equipment, net | 11,224 | 11,955 |
| Bank-owned life insurance | 261,121 | 257,720 |
| Other real estate owned | 1,705 | 1,726 |
| Goodwill and other intangibles | 17,150 | 16,295 |
| Other assets | 143,679 | 131,498 |
| Total assets | \$11,092,846 | \$9,839,555 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| Liabilities: | | |
| Deposits: | | |
| Demand, non-interest bearing | \$1,090,744 | \$1,052,115 |
| Interest-bearing | 6,205,210 | 5,748,027 |
| Total deposits | 7,295,954 | 6,800,142 |
| Federal funds purchased | 105,000 | 155,000 |
| FHLB advances | 2,389,797 | 1,611,860 |
| Other borrowings | 186,888 | 186,497 |
| Subordinated debt | 108,929 | 108,880 |
| Accrued interest payable and other liabilities | 70,051 | 56,212 |
| Total liabilities | 10,156,619 | 8,918,591 |
| Shareholders' equity: | | |
| Preferred stock, par value \$1.00 per share; liquidation preference \$25.00 per share; | | |
| 100,000,000 shares authorized, 9,000,000 shares issued and outstanding as of June 30, | 217,471 | 217,471 |
| 2018 and December 31, 2017 | | |
| Common stock, par value \$1.00 per share; 200,000,000 shares authorized; 32,199,903 | 22 200 | 21.012 |
| and 31,912,763 shares issued as of June 30, 2018 and December 31, 2017; 31,669,643 | 32,200 | 31,913 |
| and 31,382,503 shares outstanding as of June 30, 2018 and December 31, 2017 | 120.706 | 422.006 |
| Additional paid in capital | 428,796 | 422,096 |
| Retained earnings | 299,990 | 258,076 |
| Accumulated other comprehensive loss, net | | (359) |
| Treasury stock, at cost (530,260 shares as of June 30, 2018 and December 31, 2017) | | (8,233) |
| Total shareholders' equity | 936,227 | 920,964 |

Total liabilities and shareholders' equity See accompanying notes to the unaudited consolidated financial statements. \$11,092,846 \$9,839,555

CUSTOMERS BANCORP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME — UNAUDITED

(amounts in thousands, except per share data)

| | Three Months Ended June 30, | | Six Mont | hs Ended |
|---|-----------------------------|----------|----------------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| Interest income: | * ~ * * | ****** | ***** | * |
| Loans | \$95,240 | \$84,560 | · · | \$159,967 |
| Investment securities | 9,765 | 7,823 | 18,437 | 13,710 |
| Other | 2,634 | 1,469 | 4,996 | 3,269 |
| Total interest income | 107,639 | 93,852 | 204,604 | 176,946 |
| Interest expense: | | | | |
| Deposits | 24,182 | 16,228 | 43,975 | 30,551 |
| Other borrowings | 3,275 | 1,993 | 6,651 | 3,600 |
| FHLB advances | 11,176 | 5,340 | 18,256 | 8,401 |
| Subordinated debt | 1,684 | 1,685 | 3,369 | 3,370 |
| Total interest expense | 40,317 | 25,246 | 72,251 | 45,922 |
| Net interest income | 67,322 | 68,606 | 132,353 | 131,024 |
| Provision for loan losses | (784) | 535 | 1,333 | 3,585 |
| Net interest income after provision for loan losses | 68,106 | 68,071 | 131,020 | 127,439 |
| Non-interest income: | | | | |
| Interchange and card revenue | 6,382 | 8,648 | 16,043 | 22,158 |
| Mortgage warehouse transactional fees | 1,967 | 2,523 | 3,854 | 4,743 |
| Bank-owned life insurance | 1,869 | 2,258 | 3,900 | 3,624 |
| Deposit fees | 1,632 | 2,133 | 3,724 | 5,260 |
| Gain on sale of SBA and other loans | 947 | 573 | 2,308 | 1,901 |
| Mortgage banking income | 205 | 291 | 325 | 446 |
| Gain on sale of investment securities | | 3,183 | | 3,183 |
| Impairment loss on investment securities | | (2,882) | | (4,585) |
| Other | 3,125 | 1,664 | 6,883 | 4,414 |
| Total non-interest income | 16,127 | 18,391 | 37,037 | 41,144 |
| Non-interest expense: | | | | |
| Salaries and employee benefits | 27,748 | 23,651 | 52,673 | 44,763 |
| Technology, communication and bank operations | 11,322 | 8,910 | 21,266 | 18,827 |
| Professional services | 3,811 | 6,227 | 9,820 | 13,739 |
| Occupancy | 3,141 | 2,657 | 5,975 | 5,371 |
| FDIC assessments, non-income taxes, and regulatory fees | 2,135 | 2,416 | 4,335 | 4,141 |
| Provision for operating losses | 1,233 | 1,746 | 2,759 | 3,392 |
| Merger and acquisition related expenses | 869 | _ | 975 | |
| Loan workout | 648 | 408 | 1,307 | 929 |
| Advertising and promotion | 319 | 378 | 709 | 704 |
| Other real estate owned expenses | 58 | 160 | 98 | 105 |
| Other | 2,466 | 3,860 | 6,114 | 7,807 |
| Total non-interest expense | 53,750 | 50,413 | 106,031 | 99,778 |
| Income before income tax expense | 30,483 | 36,049 | 62,026 | 68,805 |
| Income tax expense | 6,820 | 12,327 | 14,222 | 19,336 |
| Net income | 23,663 | 23,722 | 47,804 | 49,469 |
| 1 tot moonie | 23,003 | 23,122 | -r/,00 -r | マン・サリン |

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| Preferred stock dividends | 3,615 | 3,615 | 7,229 | 7,229 | | | |
|--|----------|----------|----------|----------|--|--|--|
| Net income available to common shareholders | \$20,048 | \$20,107 | \$40,575 | \$42,240 | | | |
| Basic earnings per common share | \$0.64 | \$0.66 | \$1.29 | \$1.38 | | | |
| Diluted earnings per common share | \$0.62 | \$0.62 | \$1.26 | \$1.29 | | | |
| See accompanying notes to the unaudited consolidated financial statements. | | | | | | | |

CUSTOMERS BANCORP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME — UNAUDITED (amounts in thousands)

| | Three Mo Ended June 30, | onths | Six Mont June 30, | hs Ended | |
|---|-------------------------------|----------|----------------------|----------|---|
| | 2018 | 2017 | 2018 | 2017 | |
| Net income | \$23,663 | \$23,722 | \$47,804 | \$49,469 | |
| Unrealized (losses) gains on available-for-sale debt securities: | | | | | |
| Unrealized (losses) gains arising during the period | (12,190) | 19,885 | (46,288) | 18,762 | |
| Income tax effect | 3,170 | (7,755) | 12,035 | (7,317 |) |
| Reclassification adjustments for gains on securities included in net income | | (3,183) | | (3,183 |) |
| Income tax effect | | 1,241 | | 1,241 | |
| Net unrealized (losses) gains on available-for-sale debt securities | (9,020) | 10,188 | (34,253) | 9,503 | |
| Unrealized gains on cash flow hedges: | | | | | |
| Unrealized gains (losses) arising during the period | 1,895 | (689) | 2,768 | (360 |) |
| Income tax effect | (492) | 269 | (719) | 141 | |
| Reclassification adjustment for (gains) losses included in net income | (259) | 767 | (128) | 1,594 | |
| Income tax effect | 67 | (299) | 33 | (622 |) |
| Net unrealized gains on cash flow hedges | 1,211 | 48 | 1,954 | 753 | |
| Other comprehensive (loss) income, net of income tax effect | (7,809) | 10,236 | (32,299) | 10,256 | |
| Comprehensive income | \$15,854 | \$33,958 | \$15,505 | \$59,725 | |
| See accompanying notes to the unaudited consolidated financial statements | | | | | |

See accompanying notes to the unaudited consolidated financial statements.

CUSTOMERS BANCORP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY — UNAUDITED (amounts in thousands, except shares outstanding data)

| | Six Months Ended June 30, 2018 Preferred Stock Common Stock Shares of Shares of Activity Activities | | | | Accumula | A coumulated | | | |
|--|--|--------------------|------------|-----------------|----------------------------------|----------------------|---------------------------|-------------|-----------|
| | | Preferred Stock | | Common Stock | Additional Paid in Capital | Retained Earnings | Other Comprehe Loss | Treasury | Total |
| Balance, December 31, 2017 Reclassification | 9,000,000 | \$217,471 | 31,382,503 | \$31,913 | \$422,096 | \$258,076 | \$ (359 |) \$(8,233) | \$920,964 |
| of the income tax effects of the Tax Cuts and | e | | | | | | | | |
| Jobs Act from accumulated other comprehensive | _ | _ | _ | _ | _ | 298 | (298 |) — | _ |
| loss Reclassification of net unrealized | l | | | | | | | | |
| gains on equity securities from accumulated other | _ | _ | _ | _ | _ | 1,041 | (1,041 |) — | _ |
| comprehensive | | | | | | | | | |
| loss Net income Other | _ | _ | _ | _ | _ | 47,804 | _ | _ | 47,804 |
| comprehensive loss | _ | _ | _ | _ | _ | _ | (32,299 |) — | (32,299) |
| Preferred stock dividends | _ | _ | _ | _ | _ | (7,229) | _ | _ | (7,229) |
| Share-based compensation | _ | _ | _ | | 3,661 | _ | _ | | 3,661 |
| expense Exercise of warrants Issuance of | _ | _ | 5,242 | 5 | 107 | _ | _ | _ | 112 |
| common stock under share-based compensation arrangements | _ | _ | 281,898 | 282 | 2,932 | _ | _ | _ | 3,214 |
| Balance, June 30, 2018 | 9,000,000 | \$217,471 | 31,669,643 | \$32,200 | \$428,796 | \$299,990 | \$ (33,997 |) \$(8,233) | \$936,227 |

| | Six Month Preferred S | | ine 30, 2017 Common St | tock | | | | | | |
|--|---|-----------|---|-----------------|----------------------------------|----------------------|---|------------------------------|-----------|---|
| | Shares of Preferred Stock Outstandin | Stock | Shares of Common Stock Outstanding | Common Stock | Additional Paid in Capital | Retained Earnings | Accumulated Other Comprehens Income/(Los | Treasury si St ock | Total | |
| Balance, | | | | | | | | | | |
| December 31, 2016 | 9,000,000 | \$217,471 | 30,289,917 | \$30,820 | \$427,008 | \$193,698 | \$ (4,892) | \$(8,233) | \$855,872 | |
| Net income Other | _ | _ | _ | _ | _ | 49,469 | _ | _ | 49,469 | |
| comprehensive income | _ | _ | _ | _ | _ | _ | 10,256 | _ | 10,256 | |
| Preferred stock dividends Share-based | _ | _ | _ | _ | _ | (7,229) | _ | | (7,229 |) |
| compensation expense | _ | _ | _ | _ | 2,934 | _ | _ | _ | 2,934 | |
| Exercise of warrants Issuance of | _ | _ | 43,974 | 44 | 376 | _ | _ | _ | 420 | |
| common stock under share-based compensation arrangements | _ | _ | 396,893 | 397 | (1,830) | _ | _ | _ | (1,433 |) |
| Balance, June 30, 2017 | | • | 30,730,784 | • | | | \$ 5,364 | \$(8,233) | \$910,289 | |
| See accompanying notes to the unaudited consolidated financial statements. | | | | | | | | | | |

CUSTOMERS BANCORP, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS — UNAUDITED (amounts in thousands)

| Cash Flows from Operating | Six Mont June 30, 2018 (As Resta | hs Ended | | 2017 (As Resta | ated) | |
|---|---|----------|---|-------------------|--------|---|
| Activities Net income Adjustments to reconcile ne income to net cash provided | | 47,804 | | \$ | 49,469 | |
| by operating activities: Provision for loan losses | 1,333 | | | 3,585 | | |
| Depreciation and | 6,716 | | | 2,393 | | |
| amortization Share-based compensation expense | 4,384 | | | 3,562 | | |
| Deferred taxes | 4,172 | | | (2,588 | |) |
| Net amortization of investment securities premiums and discounts | 813 | | | 232 | | |
| Unrealized loss recognized on equity securities | 296 | | | _ | | |
| Gain on sale of investment securities | _ | | | (3,183 | |) |
| Impairment loss on investment securities | _ | | | 4,585 | | |
| Gain on sale of SBA and other loans | (2,572 | |) | (2,183 | |) |
| Origination of loans held for sale | (11,554 | |) | (20,442 | |) |
| Proceeds from the sale of loans held for sale | 12,640 | | | 18,721 | | |
| Amortization of fair value discounts and premiums | 85 | | | 98 | | |
| Net gain on sales of other real estate owned | (28 | |) | (163 | |) |
| Valuation and other adjustments to other real estate owned | 78 | | | 231 | | |
| Earnings on investment in bank-owned life insurance | (3,900 | |) | (3,624 | |) |
| Increase in accrued interest receivable and other assets | (7,857 | |) | (9,003 | |) |
| Increase (decrease) in accrued interest payable and | 13,061 | | | (29,357 | |) |

| other liabilities Net Cash Provided By Operating Activities Cash Flows from Investing Activities | 65,471 | | 12,333 | |
|--|-----------------|---|----------------|---|
| Proceeds from maturities, calls and principal repayments of securities available for sale | 26,216 | | 22,843 | |
| Proceeds from sales of investment securities available for sale | _ | | 115,982 | |
| Purchases of investment securities available for sale | (763,242 |) | (644,011 |) |
| Origination of mortgage warehouse loans | (14,260,621 |) | (14,693,838 |) |
| Proceeds from repayments of mortgage warehouse loans | 14,123,291 | | 14,709,013 | |
| Net increase in loans | (18,680 |) | (572,253 |) |
| Proceeds from sales of loans | ` ' | , | 112,927 | , |
| Purchase of loans | (278,508 |) | (262,641 | ` |
| Purchases of bank-owned | (270,300 | , | (202,041 | , |
| life insurance | _ | | (50,000 |) |
| Proceeds from bank-owned | | | | |
| life insurance | 529 | | 1,418 | |
| Net purchases of FHLB, | | | | |
| Federal Reserve Bank, and | (30,148 |) | (61,281 | ` |
| other restricted stock | (50,146 | , | (01,201 |) |
| Purchases of bank premises | | | | |
| and equipment | (608 |) | (1,732 |) |
| Proceeds from sales of other | | | | |
| real estate owned | 28 | | 682 | |
| Purchase of leased assets | | | | |
| under operating leases | (6,486 |) | _ | |
| Net Cash Used In Investing | | | | |
| Activities | (1,179,191 |) | (1,322,891 |) |
| Cash Flows from Financing | | | | |
| Activities | | | | |
| Net increase in deposits | 495,812 | | 171,587 | |
| Net increase in short-term | 175,012 | | 171,507 | |
| borrowed funds from the | 777,937 | | 1,130,800 | |
| FHLB | 777,737 | | 1,130,000 | |
| Net (decrease) increase in | | | | |
| federal funds purchased | (50,000 |) | 67,000 | |
| Net proceeds from issuance | | | | |
| of long-term debt | _ | | 98,574 | |
| Preferred stock | (7 .222 | | (7 222 | |
| dividends paid | (7,229 |) | (7,229 |) |
| Exercise of warrants | 112 | | 420 | |
| | (700 |) | (3,961 |) |
| | · | , | V / | , |

| | _0.94. | g. • = a•p,• | | — ,,,, |
|--|-------------|--------------------------------------|--------------|---------------|
| Payments of employee taxes withheld from share-based awards | | | | |
| Proceeds from issuance of common stock | e 3,191 | | 1,900 | |
| Net Cash Provided By Financing Activities | 1,219,12 | 3 | 1,459,09 | 1 |
| Net Increase in Cash and Cash Equivalents | 105,403 | | 148,533 | |
| Cash and Cash Equivalents Beginning | | | 264,709 | |
| Cash and Cash Equivalents Ending | _\$ | 251,726 | \$ | 413,242 |
| | (continu | ed) | | |
| Supplementary Cash Flows Information: | | | | |
| Interest paid Income taxes paid Non-cash items: | \$ 4,174 | 73,162 | \$ 21,715 | 44,983 |
| Transfer of loans to other real estate owned Transfer of loans | \$ | 57 | \$ | _ |
| held for investment to held for sale | _ | | 150,758 | |
| Transfer of loans held for sale to held for investment University | 129,691 | | _ | |
| relationship intangible purchased not settled | 1,502 | | _ | |
| see accompanying notes to | ine unaud | ited consolidated financial statemer | us. | |

CUSTOMERS BANCORP, INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED UNAUDITED FINANCIAL STATEMENTS NOTE 1 — DESCRIPTION OF THE BUSINESS

Customers Bancorp, Inc. (the "Bancorp" or "Customers Bancorp") is a bank holding company engaged in banking activities through its wholly owned subsidiary, Customers Bank (the "Bank"), collectively referred to as "Customers" herein. The consolidated financial statements have been prepared in conformity with accounting principles generally accepted in the United States ("U.S. GAAP") and pursuant to the rules and regulations of the Securities and Exchange Commission ("SEC").

Customers Bancorp, Inc. and its wholly owned subsidiaries, Customers Bank, and non-bank subsidiaries, serve residents and businesses in Southeastern Pennsylvania (Bucks, Berks, Chester, Philadelphia and Delaware Counties); Rye Brook, New York (Westchester County); Hamilton, New Jersey (Mercer County); Boston, Massachusetts; Providence, Rhode Island; Portsmouth, New Hampshire (Rockingham County); Manhattan and Melville, New York; Washington, D.C.; Chicago, Illinois; and nationally for certain loan and deposit products. The Bank has 13 full-service branches and provides commercial banking products, primarily loans and deposits. In addition, Customers Bank also administratively supports loan and other financial products to customers through its limited-purpose offices in Boston, Massachusetts, Providence, Rhode Island, Portsmouth, New Hampshire, Manhattan and Melville, New York, Philadelphia, Pennsylvania, Washington, D.C., and Chicago, Illinois. The Bank also provides liquidity to residential mortgage originators nationwide through commercial loans to mortgage companies. Through BankMobile, a division of Customers Bank, Customers offers state of the art high tech digital banking services to consumers, students, and the "under banked" nationwide. In October 2017, Customers announced its intent to spin-off its BankMobile business directly to Customers' shareholders, to be followed by a merger of BankMobile into Flagship Community Bank ("Flagship"), as the most favorable option for disposition of BankMobile to Customers' shareholders rather than selling the business directly to a third party. Until execution of the spin-off and merger transaction, the assets and liabilities of BankMobile will be reported as held and used for all periods presented. Previously, Customers had stated its intention to sell BankMobile and, accordingly, all BankMobile operating results for the three and six months ended June 30, 2017 and cash flows for the six months ended June 30, 2017 were presented as discontinued operations. All prior period amounts have been reclassified to conform with the current period consolidated financial statement presentation. See NOTE 2 SPIN-OFF AND MERGER for more information regarding the spin-off and merger transaction.

Customers is subject to regulation of the Pennsylvania Department of Banking and Securities and the Federal Reserve Bank and is periodically examined by those regulatory authorities. Customers Bancorp has made certain equity investments through its wholly owned subsidiaries CB Green Ventures Pte Ltd. and CUBI India Ventures Pte Ltd. NOTE 2 – SPIN-OFF AND MERGER

In third quarter 2017, Customers decided that the best strategy for its shareholders to realize the value of the BankMobile business was to divest BankMobile through a spin-off of BankMobile to Customers' shareholders to be followed by a merger with Flagship Community Bank ("Flagship"). An Amended and Restated Purchase and Assumption Agreement and Plan of Merger (the "Amended Agreement") with Flagship to effect the spin-off and merger and Flagship's related purchase of BankMobile deposits from Customers was executed on November 17, 2017. Per the provisions of the Amended Agreement, the spin-off will be followed by a merger of the BankMobile spin-off subsidiary into Flagship, with Customers' shareholders first receiving shares of the BankMobile spin-off subsidiary as a dividend in the spin-off and then receiving shares of Flagship common stock in the merger of the BankMobile spin-off subsidiary into Flagship in exchange for shares of the BankMobile spin-off subsidiary common stock they receive in the spin-off. Separately, Flagship will assume the deposits and purchase certain associated assets of BankMobile for \$10 million. Following completion of the spin-off and merger and other transactions contemplated in the Amended Agreement between Customers and Flagship, the BankMobile spin-off subsidiary shareholders would receive collectively more than 50% of Flagship common stock. The common stock of the merged entities, expected to be called BankMobile, is expected to be listed on a national securities exchange after completion of the transactions. In connection with the signing of the Amended Agreement on November 17, 2017, Customers deposited \$1.0 million

in an escrow account with a third party to be reserved for payment to Flagship in the event the Amended Agreement is terminated for reasons described in the Amended Agreement. This \$1.0 million is considered restricted cash and is presented in cash and cash equivalents in the accompanying June 30, 2018 consolidated balance sheet. The Amended Agreement provides that completion of the transactions will be subject to the receipt of all necessary closing conditions. Although the possibility still exits that the spin-off and merger could close by September 30, 2018, at this time, no assurance can be given that the spin-off and merger will occur by or shortly after September 30, 2018.

As of June 30, 2017, BankMobile met the criteria to be classified as held for sale and, accordingly, the operating results of BankMobile for the three and six month periods ended June 30, 2017, along with the associated cash flows of BankMobile for the six months ended June 30, 2017, were presented as "Discontinued operations." However, generally accepted accounting principles require that assets, liabilities, operating results, and cash flows associated with a business to be disposed of through a spin-off/merger transaction should not be reported as held for sale or discontinued operations until execution of the spin-off/merger transaction. As a result, beginning in third quarter 2017, the period in which Customers decided to spin-off BankMobile rather than selling directly to a third party, BankMobile's operating results and cash flows were no longer reported as held for sale or discontinued operations but instead were reported as held and used. At September 30, 2017, Customers measured the business at the lower of its (i) carrying amount before it was classified as held for sale, adjusted for depreciation and amortization expense that would have been recognized had the business been continuously classified as held and used, or (ii) fair value at the date the decision not to sell was made.

Amounts previously reported as discontinued operations for the three and six month periods ended June 30, 2017 have been reclassified to conform with the current period presentation within the accompanying consolidated financial statements as summarized below. Customers will continue reporting the Community Business Banking and BankMobile segment results. See NOTE 12 - BUSINESS SEGMENTS.

The following tables summarize the effect of the reclassification of BankMobile from held for sale to held and used on the previously reported consolidated statements of income for the three and six months ended June 30, 2017:

| | Three Months Ended June 30, 2017 | | | |
|---|----------------------------------|-----------|-----------|------------------|
| | | Effect o | f | |
| | As | Reclassi | ification | After |
| (amounts in thousands) | Previousl | yFrom H | eld For | Reclassification |
| (amounts in thousands) | Reported | Sale to l | Held and | Reclassification |
| | | Used | | |
| Interest income | \$93,852 | \$ | — | \$ 93,852 |
| Interest expense | 25,236 | 10 | | 25,246 |
| Net interest income | 68,616 | (10 |) | 68,606 |
| Provision for loan losses | 535 | | | 535 |
| Non-interest income | 6,971 | 11,420 | | 18,391 |
| Non-interest expense | 30,567 | 19,846 | | 50,413 |
| Income from continuing operations before income taxes | 44,485 | (8,436 |) | 36,049 |
| Provision for income taxes | 15,533 | (3,206 |) | 12,327 |
| Net income from continuing operations | 28,952 | (5,230 |) | 23,722 |
| Loss from discontinued operations before income taxes | (8,436) | 8,436 | | |
| Income tax benefit from discontinued operations | (3,206) | 3,206 | | |
| Net loss from discontinued operations | (5,230) | 5,230 | | |
| Net income | 23,722 | | | 23,722 |
| Preferred stock dividends | 3,615 | | | 3,615 |
| Net income available to common shareholders | \$20,107 | \$ | | \$ 20,107 |

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| | Six Months Ended June 30, 2017 | | | |
|---|--------------------------------|-----------|-----------|------------------|
| | | Effect o | f | |
| | As | Reclassi | ification | A ft on |
| (amounts in thousands) | Previously | From H | eld For | After |
| (amounts in thousands) | Reported | Sale to l | Held and | Reclassification |
| | | Used | | |
| Interest income | \$176,946 | \$ | _ | \$ 176,946 |
| Interest expense | 45,906 | 16 | | 45,922 |
| Net interest income | 131,040 | (16 |) | 131,024 |
| Provision for loan losses | 3,585 | _ | | 3,585 |
| Non-interest income | 12,398 | 28,746 | | 41,144 |
| Non-interest expense | 60,714 | 39,064 | | 99,778 |
| Income from continuing operations before income taxes | 79,139 | (10,334 |) | 68,805 |
| Provision for income taxes | 23,263 | (3,927 |) | 19,336 |
| Net income from continuing operations | 55,876 | (6,407 |) | 49,469 |
| Loss from discontinued operations before income taxes | (10,334) | 10,334 | | |
| Income tax benefit from discontinued operations | (3,927) | 3,927 | | _ |
| Net loss from discontinued operations | (6,407) | 6,407 | | _ |
| Net income | 49,469 | _ | | 49,469 |
| Preferred stock dividends | 7,229 | _ | | 7,229 |
| Net income available to common shareholders | \$42,240 | \$ | | \$ 42,240 |

NOTE 3 — SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION - As Restated Basis of Presentation

The interim unaudited consolidated financial statements of Customers have been prepared in conformity with U.S. GAAP and pursuant to the rules and regulations of the SEC. These interim unaudited consolidated financial statements reflect all normal and recurring adjustments that are, in the opinion of management, necessary to present a fair statement of the financial position and the results of operations and cash flows of Customers for the interim periods presented. Certain information and footnote disclosures normally included in the annual consolidated financial statements have been omitted from these interim unaudited consolidated financial statements as permitted by SEC rules and regulations. On November 13, 2018, Customers Bancorp filed with the SEC a report on Form 8-K advising that its 2017, 2016, and 2015 audited consolidated financial statements and its interim unaudited consolidated financial statements as of and for the three months ended March 31, 2018 and 2017 and the three and six months ended June 30, 2018 and 2017, respectively, should no longer be relied upon because of incorrect classifications of the cash flows used in and provided by its commercial mortgage warehouse lending activities between operating and investing activities on the consolidated statements of cash flows because the related loan balances were incorrectly classified as held for sale instead of held for investment (i.e., loans receivable) on its consolidated balance sheets. These misclassifications have no impact on total cash balances, total loans, total assets, the allowance for loan losses, total capital, regulatory capital ratios, net interest income, net interest margin, net income to shareholders, basic or diluted earnings per share, return on average assets, return on average equity, the efficiency ratio, asset quality ratios or other key performance metrics, including non-GAAP performance metrics, that Customers routinely discusses with analysts and investors. The December 31, 2017 consolidated balance sheet presented in this report has been derived from Customers' audited 2017 consolidated financial statements included in its Annual Report on Form 10-K/A filed with the SEC on November 30, 2018 (the "2017 Form 10-K/A"). Because of a fair value option election that Customers made on July 1, 2012 that continues today, these loans are, and will continue to be, reported at their fair value and accordingly do not have an allowance for loan losses. Management believes that the disclosures are adequate to present fairly the consolidated financial statements as of the dates and for the periods presented. These interim unaudited consolidated financial statements should be read in conjunction with the 2017 consolidated financial statements of Customers included in the 2017 Form 10-K/A. The 2017 Form 10-K/A describes Customers Bancorp's significant accounting policies, which include its policies on Principles of Consolidation; Cash and Cash Equivalents and Statements of Cash Flows; Restrictions on Cash and Amounts due from Banks; Business Combinations; Investment Securities; Loan Accounting Framework; Loans Held for Sale and Loans at Fair Value; Loans Receivable, Mortgage Warehouse, at Fair Value; Loans Receivable; Purchased Loans; Allowance for Loan Losses; Goodwill and Other Intangible Assets; Investments in FHLB, Federal Reserve Bank, and Other Restricted Stock; Other Real Estate Owned; Bank-Owned Life Insurance; Bank Premises and Equipment; Operating Leases; Treasury Stock; Income Taxes; Share-Based Compensation; Transfer of Financial Assets; Business Segments; Derivative Instruments and Hedging; Comprehensive Income (Loss); Earnings per Share; and Loss Contingencies. Results for interim periods are not necessarily indicative of those that may be expected for the fiscal year or any other period.

Restatement of Previously Issued Financial Statements

In November 2018, Customers determined that the cash flow activities associated with its commercial mortgage warehouse lending activities should have been reported as investing activities in its consolidated statements of cash flows because the related loan balances should have been classified as held for investment (i.e., loans receivable). Customers changed its accounting policies such that commercial mortgage warehouse loans are classified as held for investment and presented as "Loans receivable, mortgage warehouse, at fair value" on its consolidated balance sheets. The cash flow activities associated with these commercial mortgage warehouse lending activities are reported as investing activities in the consolidated statements of cash flows. Accordingly, Customers has restated the consolidated balance sheet as of June 30, 2018 and statements of cash flows for the six months ended June 30, 2018 and 2017 herein.

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The following tables set forth the effects of the correction on the consolidated balance sheet as of June 30, 2018 and the consolidated statements of cash flows for the six months ended June 30, 2018 and 2017.

| | June 30, 20 | | | |
|--|------------------------------|---------------|----------------|--|
| Consolidated Balance Sheet | As Previously Reported | Adjustments | As Restated | |
| (amounts in thousands) | | | | |
| Loans held for sale | \$1,931,781 | \$(1,930,738) | \$1,043 | |
| Loans receivable, mortgage warehouse, at fair value | | 1,930,738 | 1,930,738 | |
| Total loans receivable, net of allowance for loan losses | \$7,143,438 | \$1,930,738 | \$9,074,176 | |

| | Six Months En | ded June 30, | | 2017 | | |
|--|---------------------------|--------------|---------------|---------------------------|--------------|---------------|
| Consolidated Statements of Cash Flows | As Previously Reported | Adjustments | As Restated | As Previously Reported | Adjustments | As Restated |
| (amounts in thousands) | | | | | | |
| Origination of loans held for sale | \$(14,272,175) | \$14,260,621 | \$(11,554) | \$(14,714,280) | \$14,693,838 | \$(20,442) |
| Proceeds from the sale of loans held for sale | 14,135,931 | (14,123,291) | 12,640 | 14,727,734 | (14,709,013) | 18,721 |
| Net Cash Provided by (Used in) Operating Activities | (71,859) | 137,330 | 65,471 | 27,508 | (15,175) | 12,333 |
| Origination of mortgage warehouse loans | _ | (14,260,621) | (14,260,621) | _ | (14,693,838) | (14,693,838) |
| Proceeds from repayments of mortgage warehouse loans | f | 14,123,291 | 14,123,291 | _ | 14,709,013 | 14,709,013 |
| Net Cash Used In Investing Activities | \$(1,041,861) | \$(137,330) | \$(1,179,191) | \$(1,338,066) | \$15,175 | \$(1,322,891) |

In addition to the restatement of Customers' consolidated balance sheet and statements of cash flows summarized above, the following notes to the consolidated financial statements have been restated to reflect the corrected classification of Customers' commercial warehouse lending activities:

NOTE 7 - LOANS HELD FOR SALE;

NOTE 8 - LOANS RECEIVABLE AND ALLOWANCE FOR LOAN LOSSES; and

NOTE 10 - DISCLOSURES ABOUT FAIR VALUE OF FINANCIAL INSTRUMENTS.

In addition, the comparative balances reported throughout Management's Discussion and Analysis of Financial Condition and Results of Operations included in Item 2 in this Quarterly Report on Form 10-Q/A, have been restated to present the corrected classification of Customers' commercial mortgage warehouse lending activities. Reclassifications

As described in NOTE 2 - SPIN-OFF AND MERGER, beginning in third quarter 2017, Customers reclassified BankMobile, a segment previously classified as held for sale, to held and used as it no longer met the held-for-sale criteria. Certain prior period amounts and note disclosures (including NOTE 4, NOTE 8 and NOTE 10) have been reclassified to conform with the current period presentation. Except for these reclassifications, there have been no material changes to Customers' significant accounting policies as disclosed in Customers' 2017 Form 10-K/A.

Standard

Presented below are recently issued accounting standards that Customers has adopted as well as those that the Financial Accounting Standards Board ("FASB") has issued but are not yet effective or that Customers has not yet adopted.

Recently Issued Accounting Standards Accounting Standards Adopted in 2018

ASU 2018-03, Technical Corrections and Improvements to Financial Instruments-Overall (Subtopic 825-10)

Issued February 2018

ASU 2018-02. Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income/(Loss) ("AOCI")

Issued February 2018

ASU 2017-12, Targeted Improvements to Accounting for Hedging Activities

Issued August 2017

Summary of guidance

Clarifies certain aspects of the guidance issued in ASU 2016-01 including: the ability to irrevocably elect to change the measurement approach for equity securities measured using the practical expedient (at cost plus or minus observable transactions less impairment) to a fair value method in accordance with ASC 820, Fair Value Measurement.

Provides clarification that if an observable transaction occurs for such securities, the adjustment is as of the observable transaction date.

Effective July 1, 2018 on a prospective basis with early adoption permitted.

Allows for reclassification from AOCI to retained earnings for stranded tax effects resulting from the 2017 Tax Cut and Jobs Act.

Requires an entity to disclose whether it has elected to reclassify stranded tax effects from AOCI to retained earnings and its policy for releasing income tax effects from AOCI.

Effective for fiscal years beginning after December 15, 2018 and interim periods within those fiscal years. Early adoption is permitted.

Aligns the entity's risk management activities and financial reporting for hedging relationships.

Amends the existing hedge accounting model able to pursue additional hedging and expands an entity's ability to hedge nonfinancial and financial risk components and reduce complexity in fair value hedges of interest-rate risk.

Eliminates the requirement to separately measure and report hedge ineffectiveness and generally requires the entire change in the fair value of a hedging instrument to be presented in the same income statement line item as the hedge item.

Effects on Financial Statements

Customers adopted on July 1, 2018 on a prospective basis.

The adoption did not have a significant impact as Customers currently does not have any significant equity securities without readily determinable fair values.

Customers early adopted on January 1, 2018.

The adoption resulted in the reclassification of \$0.3 million in stranded tax effects in Customers' AOCI related to net unrealized losses on its available-for-sale debt securities and cash flow hedges.

The adoption did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

Customers early adopted on January 1, 2018.

With the early adoption, Customers is strategies including the ability to apply fair value hedge accounting to a specified pool of assets by excluding the portion of the hedged items related to prepayments, defaults and other events.

These additional hedging strategies will allow Customers to better align the accounting and financial reporting of its hedging activities with the economic objectives thereby reducing the earnings volatility resulting from these hedging

Changes certain documentation and assessment requirements and modifies the accounting for components excluded from the assessment of hedge effectiveness.

Effective for fiscal years beginning after December 15, 2018. Early adoption is permitted.

activities.

The adoption did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

Customers has updated its disclosures in NOTE 11 - DERIVATIVES

INSTRUMENTS AND HEDGING

ACTIVITIES as a result of early adopting this ASU.

ASU 2017-09, Compensation - Stock Compensation: Scope of Modification Accounting

Issued May 2017

ASU 2017-05, Clarifying the Scope of Asset Derecognition Guidance and Accounting for Partial Sales of Nonfinancial Assets

Issued February 2017

Clarifies when to account for a change to the terms or conditions of a share-based-payment award as a modification in ASC 718.

Provides that modification accounting is only required if the fair value, vesting conditions, or the classification of the award as equity or a liability changes as a result of the change in terms or conditions.

Effective January 1, 2018 on a prospective basis for awards modified on or after the adoption date.

Clarifies the scope and application of the accounting guidance on the sale of nonfinancial assets to non-customers, including partial sales.

Clarifies that if substantially all of the fair value of the assets that are promised to the counterparty in a contract is concentrated in nonfinancial assets, then all of the financial assets promised to the counterparty are in substance nonfinancial assets within the scope of Subtopic 610-20.

Effective January 1, 2018 on a prospective basis.

Customers adopted on January 1, 2018. The adoption did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

Customers adopted on January 1, 2018. The adoption did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

Accounting Standards Adopted in 2018 (continued)

Standard

of a Business

Issued January 2017

Summary of guidance

Narrows the definition of a business and clarifies that to be considered a business, the fair value of gross assets acquired (or disposed of) should not be concentrated in a single identifiable asset or a group of similar identifiable assets.

Also clarifies that in order to be considered a business, an acquisition would have to include an input and a substantive process that together will significantly contribute to the ability to create an output.

Effective January 1, 2018 on a prospective basis.

Effects on Financial Statements

Customers adopted on January 1, 2018.

The adoption did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

ASU 2016-18, Statement of Cash Flows: Restricted Cash

Issued November 2016

Requires inclusion of restricted cash in cash and cash equivalents when reconciling the beginning-of-period total amounts shown on the statement of cash flows.

Effective January 1, 2018 and requires retrospective including its consolidated statement application to all periods presented.

of cash flows, and therefore did not

Requires an entity to recognize the income tax consequences of an intra-entity transfer of an asset

Eliminates the current exception for all intra-entity

Customers adopted on January 1, 2018.

The adoption did not result in any significant impact on Customers' consolidated financial statements, eincluding its consolidated statement of cash flows, and therefore did not result in a retrospective application.

ASU 2016-16, Income Taxes (Topic 740): Intra-Entity Transfers of Assets Other Than Inventory

Issued October 2016

use. Effective January 1, 2018 on a modified retrospective basis.

other than inventory when the transfer occurs.

transfers of an asset other than inventory that

requires deferral of the tax effects until the asset is

sold to a third party or otherwise recovered through

ASU 2016-15, Statement of Cash Flow: Classification of Certain Cash Receipts and Cash Payments

Issued August 2016

Aims to reduce the existing diversity in practice with regards to the classification of the following specific items in the statement of cash flows:

1

Cash payments for debt prepayment or extinguishment costs will be classified as an operating activity, while the portion of the payment attributable to principal will be classified as a financing activity.

2.

Cash paid by an acquirer soon after a business combination for the settlement of a contingent consideration liability recognized at the acquisition date will be classified in investing activities.

Customers adopted on January 1, 2018.

The adoption of the ASU did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

Customers adopted on January 1, 2018.

The adoption did not result in any significant impact on Customers' consolidated financial statements, including its consolidated statement of cash flows, and therefore it did not result in a retrospective application.

3.

Cash proceeds received from the settlement of insurance claims will be classified on the basis of the related insurance coverage (i.e., the nature of the loss).

4.

Cash proceeds received from the settlement of bank-owned life insurance policies will be classified as cash inflows from investing activities.

5.

A transferor's beneficial interest obtained in a securitization of financial assets will be disclosed as a non-cash activity, and cash received from beneficial interests will be classified in investing activities.

Effective January 1, 2018 and requires retrospective application to all periods presented.

Requires issuers of prepaid stored-value products (such as gift cards, telecommunication cards, and traveler's checks), to derecognize the financial liability related to those products for breakage. Breakage is the value of prepaid stored-value products that is not redeemed by consumers for goods, services or cash.

The amendments in this ASU provide a narrow scope exception to the guidance in Subtopic 405-20 to require that breakage be accounted for consistent with the breakage guidance in Topic 606.

Effective January 1, 2018 on a modified retrospective basis.

Customers adopted on January 1, 2018.

The adoption of this ASU did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements.

ASU 2016-04, Liabilities -Extinguishment of Liabilities: Recognition of Breakage for Certain Prepaid Stored-Value Products

Issued March 2016

Accounting Standards Adopted in 2018 (continued)

Standard

Summary of guidance

Requires equity investments with certain exceptions, to be measured at fair value with changes in fair value recognized in net income.

Simplifies the impairment assessment of equity investments without readily determinable fair values by requiring a qualitative assessment to identify impairment.

Eliminates the requirement for public entities to disclose the methods and significant assumptions used to estimate the fair value that is required to be disclosed for financial instruments measured at amortized cost on the balance sheet.

Requires public business entities to use the exit price notion when measuring the fair value of financial instruments for disclosure purposes.

Requires an entity to present separately in other comprehensive income the portion of the change in fair value of a liability resulting from a change in the instrument-specific credit risk when the entity has elected to measure the liability at fair value in accordance with the fair value option for financial instruments.

Requires separate presentation of financial assets and financial liabilities by measurement category and form of financial asset on the balance sheet or in the accompanying notes to the financial statements.

Clarifies that an entity should evaluate the need for a valuation allowance on a deferred tax asset related to available-for-sale securities.

Effective January 1, 2018 on a modified retrospective basis.

Financial Assets and Financial Liabilities **Issued January**

ASU 2016-01,

Recognition and

Measurement of

2016

ASU 2014-09, Revenue from Contracts with Customers (Topic 606)

Issued May 2014

Supersedes the revenue recognition requirements in ASC 605.

Requires an entity to recognize revenue for the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services.

Effects on Financial Statements

Customers adopted on January 1, 2018 using a modified retrospective approach.

The adoption of this ASU resulted in a cumulative-effect adjustment that resulted in a \$1.0 million reduction in AOCI and a corresponding increase in retained earnings for the same amount.

The \$1.0 million represented the net unrealized gain on Customers' investment in Religare equity securities at December 31, 2017, as disclosed in NOTE 6 - INVESTMENT SECURITIES.

Customers also refined its calculation to determine the fair value of its held-for- investment loan portfolio for disclosure purposes using an exit price notion as part of adopting this ASU. The refined calculation did not have a significant impact on Customers' fair value disclosures.

Customers adopted on January 1, 2018 on a modified retrospective basis.

Because the ASU does not apply to revenue associated with leases and financial instruments (including loans and securities), Customers concluded that the new guidance did not have a material impact on the elements of its consolidated statements of operations most closely associated

to assist an entity in achieving the main principle(s) of revenue recognition under ASC 605.

Reframed the structure of the indicators of when an entity is acting as an agent and focused on evidence that an entity is acting as of the standard. the principal or agent in a revenue transaction.

Requires additional qualitative and quantitative disclosures relating to the nature, amount, timing and uncertainty of revenue and cash flows arising from contracts with customers.

Effective January 1, 2018 and can be either agent. applied retrospectively to each prior reporting period presented or as a cumulative effect adjustment as of the date of adoption (modified retrospective approach).

The amendment includes a five-step processwith leases and financial instruments (such as interest income, interest expense and securities gain).

> Customers has identified its deposit-related fees, service charges, debit and prepaid card interchange income and university fees to be within the scope

Customers has also completed its review of the related contracts and its evaluation of certain costs related to these revenue streams and determined that its debit and prepaid card interchange income, previously reported on a gross basis for periods prior to adoption, will need to be presented on a net basis under this ASU, as Customers is the

The adoption of this ASU, did not have a significant impact on Customers' financial condition, results of operations and consolidated financial statements. Additional discussion related to the adoption and the required quantitative and qualitative disclosures are included in NOTE 13 -NON-INTEREST REVENUES.

ASU 2018-07,

Accounting

Issued June 2018

Compensation - Stock

Share-Based Payment

Compensation (Topic 718):

Improvements to Non-employee

Accounting Standards Issued But Not Yet Adopted Standard

Summary of guidance

Expands the scope of Topic 718,

Compensation - Stock

Compensation, which currently only includes share-based payments issued to employees, to also include share-based payments issued to non-employees for goods and services.

Applies to all share-based payment transactions in which a grantor acquires goods or services from non-employees to be share-based payment awards to used or consumed in a grantor's own operations by issuing share-based payment awards.

With the amended guidance from ASU 2018-07, non-employees share-based payments are measured with an estimate of the fair value of the equity the business is obligated to issue at the grant date (the date that the business and the stock award recipient agree to the terms of the award).

Compensation would be recognized in the same period and in the same manner as if the entity had paid cash for goods or services instead of stock.

Effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018, with early adoption permitted.

Effects on Financial Statements

Customers currently does not grant non-employees and, accordingly, does not expect the adoption of this ASU to have a significant impact on its financial condition, results of operations and consolidated financial statements; however, Customers will continue to evaluate the potential impact of this ASU through the adoption date.

ASU 2017-11,

Instruments with Down Round Features

Issued July 2017

Changes the classification analysis of Accounting for Certain Financial certain equity-linked financial instruments (or embedded features) with down round features.

> When determining whether certain financial instruments should be classified as have a significant impact on its liabilities or equity instruments, a down round feature no longer precludes equity classification when assessing whether the instrument is indexed to an entity's own stock. As a result, a freestanding equity-linked financial instrument (or embedded conversion option) would no longer be accounted for as a derivative liability at fair value as a result of the existence of a down round feature.

For freestanding equity-classified financial instruments, the amendments require

Customers currently does not have any equity-linked financial instruments (or embedded features) with down round features and, accordingly, does not expect the adoption of this ASU to financial condition, results of operations and consolidated financial statements; however, Customers will continue to evaluate the potential impact of this ASU through the adoption date.

entities to recognize the effect of the down round feature when it is triggered. That effect is treated as a dividend and as a reduction of net income available to common shareholders in basic earnings per share ("EPS").

Effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018.

ASU 2017-08, Receivables-Nonrefundable Fees their earliest call date. and Other Costs: Premium Amortization on Purchased Callable Debt Securities

Issued March 2017

Requires that premiums for certain callable debt securities held be amortized to

Effective for Customers beginning after December 15, 2018, with early adoption permitted.

Adoption of this new guidance must be applied on a modified retrospective approach.

Customers currently has an immaterial amount of callable debt securities purchased at a premium and, accordingly, does not expect the adoption of this ASU to have a significant impact on its financial condition, results of operations and consolidated financial statements; however, Customers will continue to evaluate the potential impact through the adoption date.

Accounting Standards Issued But Not Yet Adopted (continued)

Standard

ASU 2016-13,

- Credit Losses:

Measurement of

Credit Losses on

Issued June 2016

Financial Instruments

Summary of guidance

Requires an entity to utilize a new impairment model known as the current expected credit loss ("CECL") model to estimate lifetime expected credit loss and record an allowance that, when deducted from the amortized cost basis of the financial asset (including HTM securities), presents the net amount expected to be collected on the financial asset.

Replaces today's "incurred loss" approach and is expected to result in earlier recognition of credit Financial Instruments losses.

> For available-for-sale debt securities, entities will be required to record allowances for credit losses rather than reduce the carrying amount, as they do today under the OTTI model, and will be allowed to reverse previously established allowances in the event the credit of the issuer improves.

Simplifies the accounting model for purchased credit-impaired debt securities and loans.

Effective beginning after December 15, 2019 with early adoption permitted.

Adoption can be applied through a cumulative-effect adjustment to retained earnings as of the beginning of the first reporting period in which the guidance is adopted.

ASU 2016-02, Leases

Supersedes the current lease accounting guidance for both lessees and lessors under ASC 840, Leases.

Issued February 2016

From the lessee's perspective, the new standard establishes a right-of-use ("ROU") model that requires a lessee to record a ROU asset and a lease liability on the balance sheet for all leases with terms longer than 12 months.

Leases will be classified as either finance or operating, with classification affecting the pattern transition option under ASU 2018-11. of expense recognition in the income statement for lessees.

This ASU will require lessors to account for leases using an approach that is substantially similar to the existing guidance for sales-type, direct financing leases and operating leases.

Effective beginning after December 15, 2018 with early adoption permitted.

Effects on Financial Statements

Customers is currently evaluating the impact of this ASU, continuing its implementation efforts across the company and reviewing the loss modeling requirements consistent with lifetime expected loss estimates.

Customers expects that the new model will include different assumptions used in calculating credit losses, such as estimating losses over the estimated life of a financial asset and will consider expected future changes in macroeconomic conditions.

The adoption of this ASU may result in an increase to Customers' allowance for loan losses which will depend upon the nature and characteristics of Customers' loan portfolio at the adoption date, as well as the macroeconomic conditions and forecasts at that date.

Customers currently does not intend to early adopt this new guidance.

Customers is currently evaluating the impact of this ASU on its financial condition and results of operations and expects to recognize right-of-use assets and lease liabilities for substantially all of its operating lease commitments based on the present value of unpaid lease payments as of the date of adoption.

Customers expects to apply the new

Customers does not intend to early adopt this ASU.

A modified retrospective transition approach is required for lessees for capital and operating leases existing at, or entered into after, the beginning of the earliest comparative period presented in the financial statements, with certain practical expedients available.

In July 2018, the FASB issued ASU 2018-11 "Leases (Topic 842): Targeted Improvements," which provides lessees the option to apply the new leasing standard to all open leases as of the adoption date.

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NOTE 4 — EARNINGS PER SHARE

The following are the components and results of Customers' earnings per common share calculations for the periods presented.

| | Three M Ended June 30, | onths | Six Months Ended June 30, | | |
|--|------------------------------|------------------------------------|------------------------------|--------------------|--|
| | 2018 | 2017 | 2018 | 2017 | |
| (amounts in thousands, except share and per share data) | | | | | |
| Net income available to common shareholders | \$20,048 | \$ 20,107 | \$40,575 | \$ 42,240 | |
| Weighted-average number of common shares outstanding - basic Share-based compensation plans Warrants | 807,258 | 930,641,554 1,910,634 17,464 | | | |
| Weighted-average number of common shares - diluted | 32,380,6 | 622,569,652 | 32,326,8 | 932,682,046 | |
| Basic earnings per common share Diluted earnings per common share | \$0.64 \$0.62 | \$ 0.66 \$ 0.62 | \$1.29 \$1.26 | \$ 1.38 \$ 1.29 | |

The following is a summary of securities that could potentially dilute basic earnings per common share in future periods that were not included in the computation of diluted earnings per common share because either the performance conditions for certain of the share-based compensation awards have not been met or to do so would have been anti-dilutive for the periods presented.

| Three Months | | Six Months Ended | | | | |
|--------------|------|------------------|------|--|--|--|
| Ended | | June 30 | | | | |
| June 30, | | June 30 | , | | | |
| 2018 | 2017 | 2018 | 2017 | | | |

Anti-dilutive securities:

Share-based compensation awards 1,069,225 288,325 1,069,225 282,725 Warrants — 52,242 — 52,242 Total anti-dilutive securities 1,069,225 340,567 1,069,225 334,967

NOTE 5 — CHANGES IN ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) BY COMPONENT The following tables present the changes in accumulated other comprehensive income (loss) by component for the three and six months ended June 30, 2018 and 2017. All amounts are presented net of tax. Amounts in parentheses indicate reductions to accumulated other comprehensive income.

| | | ole-for-sale | ded June 30 e debt | 0, | 2018 | | | |
|--|---|---|--|-------------|--|-------------------|--|---------------|
| | securiti | CS | | | Unrealize | ed | | |
| (amounts in thousands) | Unreali Gains (Losses | zedForeign Curren s) Items | Total Unrealize Gains (Losses) | ed | Gains (Losses) on Cash Flo Hedges | w | Total | |
| Balance - March 31, 2018 | \$(26,69 | 91)\$ | -\$(26,691 |) | _ | | \$(26,188 | 3) |
| Other comprehensive income (loss) before reclassifications | (9,020 |)— | (9,020 |) | 1,403 | | (7,617 |) |
| Amounts reclassified from accumulated other comprehensive income (loss) to net income (1) | _ | _ | _ | | (192 |) | (192 |) |
| Net current-period other comprehensive income (loss) | (9,020 |)— | (9,020 | - | 1,211 | | (7,809 |) |
| Balance - June 30, 2018 | \$(35,71 | 11)\$ | \$ (35,711 |) | \$ 1,714 | | \$(33,99 | 7) |
| | Six Months Ended June 30, 2018 Available-for-sale securities Un | | | | | | | |
| | | | | UΙ | Unrealize | ed | | |
| (amounts in thousands) | Availab | le-for-sale redForeign Currenc | securities Total | | Unrealize Gains (Losses) Cash Flor | on | Total | |
| (amounts in thousands) Balance - December 31, 2017 | Available Unrealize Gains | le-for-sale redForeign Currenc | securities Total Unrealize y Gains | d | Unrealize Gains (Losses) | on w | |) |
| Balance - December 31, 2017 Reclassification of the income tax effects of the Tax Cuts and | Available Unrealiz Gains (Losses) | e-for-sale eeForeign Currenc Items | Total Unrealized Gains (Losses) | d) | Unrealized Gains (Losses) Cash Flow Hedges | on w) | Total \$(359 (298 |) |
| Balance - December 31, 2017 | Unrealiz Gains (Losses) \$(249) (256) | te-for-sale tedForeign Currenc Items)\$ 88 | Total Unrealized Gains (Losses) \$(161) | d)) | Unrealized Gains (Losses) (Cash Flow Hedges \$ (198 | on w) | \$(359 |)) |
| Balance - December 31, 2017 Reclassification of the income tax effects of the Tax Cuts and Jobs Act (2) Reclassification of net unrealized gains on equity securities (2) Balance after reclassification adjustments on January 1, 2018 | Unrealiz Gains (Losses) \$(249) (256)) (953) (1,458) | tedForeign Currenc Items)\$ 88)—)(88)— | Total Unrealized Gains (Losses) \$ (161) (256) (1,041) (1,458) | d))) | Unrealized Gains (Losses) (Cash Flow Hedges \$ (198) (42) ———————————————————————————————————— | on w) | \$(359 (298 (1,041 (1,698 |) |
| Balance - December 31, 2017 Reclassification of the income tax effects of the Tax Cuts and Jobs Act (2) Reclassification of net unrealized gains on equity securities (2) Balance after reclassification adjustments on January 1, 2018 Other comprehensive income (loss) before reclassifications | Unrealiz Gains (Losses) \$(249 (256 | tedForeign Currenc Items)\$ 88)—)(88 | Total Unrealized Y Gains (Losses) \$ (161) (256) | d))) | Unrealized Gains (Losses) Cash Flor Hedges \$ (198) (42) | on w) | \$(359 (298 (1,041 |) |
| Balance - December 31, 2017 Reclassification of the income tax effects of the Tax Cuts and Jobs Act (2) Reclassification of net unrealized gains on equity securities (2) Balance after reclassification adjustments on January 1, 2018 | Unrealiz Gains (Losses) \$(249) (256)) (953) (1,458) | tedForeign Currenc Items)\$ 88)—)(88)— | Total Unrealized Gains (Losses) \$ (161) (256) (1,041) (1,458) | d))) | Unrealized Gains (Losses) (Cash Flow Hedges \$ (198) (42) ———————————————————————————————————— | on w) | \$(359 (298 (1,041 (1,698 |) |
| Balance - December 31, 2017 Reclassification of the income tax effects of the Tax Cuts and Jobs Act (2) Reclassification of net unrealized gains on equity securities (2) Balance after reclassification adjustments on January 1, 2018 Other comprehensive income (loss) before reclassifications Amounts reclassified from accumulated other comprehensive | Unrealiz Gains (Losses) \$(249) (256)) (953) (1,458) | te-for-sale tedForeign Currenc Items)\$ 88)—)(88)—)—)—)— | Total Unrealized Gains (Losses) \$ (161) (256) (1,041) (1,458) | d)))))) | Unrealized Gains (Losses) (Cash Flow Hedges \$ (198) (42) ———————————————————————————————————— | on w)) | \$(359) (298) (1,041) (1,698) (32,204) |))))))) |

⁽¹⁾ Reclassification amounts for cash flow hedges are reported as interest expense on FHLB advances on the consolidated statements of income.

⁽²⁾ Amounts reclassified from accumulated other comprehensive income (loss) on January 1, 2018 as a result of the adoption of ASU 2018-02 and ASU 2016-01 resulted in a decrease in accumulated other comprehensive income of \$1.3 million and a corresponding increase in retained earnings for the same amount. See NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION for more information.

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| (amounts in thousands) Balance - March 31, 2017 | Three Months Ended June 30, 2017 Unrealized Gains (Losses) Gains on (Losses) on Available-For-Sale Cash Flow Debt Hedges Securities \$(3,366) \$(1,506) \$(4,872) |
|---|---|
| Other comprehensive income (loss) before reclassifications | 12,130 (420) 11,710 |
| Amounts reclassified from accumulated other comprehensive income (loss) to net income (1) | (1,942) 468 (1,474) |
| Net current-period other comprehensive income Balance - June 30, 2017 | 10,188 48 10,236 \$6,822 \$ (1,458) \$5,364 Six Months Ended June 30, 2017 |
| (amounts in thousands) | Unrealized Gains (Losses) on (Losses) on Available-For-Sale Debt Hedges Securities |
| Balance - December 31, 2016 | \$(2,681) \$ (2,211) \$(4,892) |
| Other comprehensive income (loss) before reclassifications | 11,445 (219) 11,226 |
| Amounts reclassified from accumulated other comprehensive income (loss) to net income (1) | (1,942) 972 (970) |
| Net current-period other comprehensive income Balance - June 30, 2017 | 9,503 753 10,256 \$6,822 \$ (1,458) \$5,364 |

(1) Reclassification amounts for available-for-sale debt securities are reported as gain on sale of investment securities on the consolidated statements of income. Reclassification amounts for cash flow hedges are reported as interest expense on FHLB advances on the consolidated statements of income.

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NOTE 6 — INVESTMENT SECURITIES

The amortized cost and approximate fair value of investment securities as of June 30, 2018 and December 31, 2017 are summarized in the tables below:

| | June 30, 20 | | | |
|---|-------------|---------------------|---------------------|-------------|
| | Amortized | Gross Unrealized | Gross Unrealized | Fair Value |
| | Cost | Gains | Losses | |
| (amounts in thousands) | | | | |
| Available-for-Sale Debt Securities: | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$490,425 | \$ — | \$(13,862) | \$476,563 |
| Agency-guaranteed commercial real estate mortgage-backed securities | 334,232 | _ | (13,859) | 320,373 |
| Corporate notes | 381,545 | 798 | (21,335) | 361,008 |
| Available-for-Sale Debt Securities | \$1,206,202 | \$ 798 | \$(49,056) | 1,157,944 |
| Equity Securities (1) | | | | 3,056 |
| Total Investment Securities, at Fair Value | | | | \$1,161,000 |

(1) Includes equity securities issued by a foreign entity that are being measured at fair value with changes in fair value recognized directly in earnings effective January 1, 2018 as a result of adopting ASU 2016-01, Recognition and Measurement of Financial Assets and Financial Liabilities (see NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION for additional information related to the adoption of this new standard).

| | December | | | |
|---|-------------------|------------------------------|-------------------------------|---------------|
| | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value |
| (amounts in thousands) | | | | |
| Available-for-Sale Securities: | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$186,221 | \$ 36 | \$ (2,799) | \$183,458 |
| Agency-guaranteed commercial real estate mortgage-backed securities | 238,809 | 432 | (769) | 238,472 |
| Corporate notes (1) | 44,959 | 1,130 | | 46,089 |
| Equity securities (2) | 2,311 | 1,041 | | 3,352 |
| Total Available-for-Sale Securities, at Fair Value | \$472,300 | \$ 2,639 | \$ (3,568) | \$471,371 |

⁽¹⁾ Includes subordinated debt issued by other bank holding companies.

The following table presents proceeds from the sale of investment securities and gross gains and gross losses realized on those sales for the three and six month periods ended June 30, 2018 and 2017:

| | Three Months Ended June 30, | Six Months Ended June 30, |
|---|-----------------------------|---------------------------------|
| | 20 20 17 | 20 20 17 |
| (amounts in thousands) | | |
| Proceeds from sale of available-for-sale securities | \$ -\$ 115,982 | \$-\$115,982 |
| Gross gains | \$ -\$ 3,183 | \$-\$3,183 |
| Gross losses | | |
| Net gains (losses) | \$ -\$ 3,183 | \$-\$3,183 |

⁽²⁾ Includes equity securities issued by a foreign entity.

These gains were determined using the specific identification method and were reported as gains on sale of investment securities included in non-interest income on the consolidated statements of income.

The following table shows debt investment securities by stated maturity. Investment securities backed by mortgages have expected maturities that differ from contractual maturities because borrowers have the right to call or prepay and, therefore, these debt securities are classified separately with no specific maturity date:

| | June 30, 20 | 18 |
|---|-------------|-------------|
| | Amortized | Fair |
| | Cost | Value |
| (amounts in thousands) | | |
| Due in one year or less | \$ — | \$ |
| Due after one year through five years | | |
| Due after five years through ten years | 179,413 | 171,214 |
| Due after ten years | 202,132 | 189,794 |
| Agency-guaranteed residential mortgage-backed securities | 490,425 | 476,563 |
| Agency-guaranteed commercial real estate mortgage-backed securities | 334,232 | 320,373 |
| Total debt securities | \$1,206,202 | \$1,157,944 |

Gross unrealized losses and fair value of Customers' available for sale debt investment securities aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position at June 30, 2018 and December 31, 2017 were as follows:

| June 30, 2010 and December 31, 2017 were as I | OHO W.S. | | | | | |
|---|----------------------------|------------------------|--------------|----------------------------|-----------------|----------------------|
| | June 30, 2018 | | | | | |
| | Less Than | 2 Months | 12 Mont | hs or More | Total | |
| | Fair Value | Unrealized Losses | Fair Val | Unrealized ue Losses | l Fair Value | Unrealized Losses |
| (amounts in thousands) | | | | | | |
| Available-for-Sale Debt Securities: | | | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$416,002 | \$(10,256) | \$60,561 | \$ (3,606) | \$476,563 | \$(13,862) |
| Agency-guaranteed commercial real estate mortgage-backed securities | 314,525 | (13,532) | 5,848 | (327) | 320,373 | (13,859) |
| Corporate notes | 315,249 | (21,335) | | _ | 315,249 | (21,335) |
| Total | \$1,045,776 | \$(45,123) | \$66,409 | \$ (3,933) | \$1,112,185 | \$(49,056) |
| | Decem Less Tl Months | } | 12 Mc | | | |
| | Fair Va | lue Unrealiz Losses | ed Fair V | Unrealiz alue Losses | ed Fair Valu | e Unrealized Losses |
| (amounts in thousands) | | | | | | |
| Available-for-Sale Debt Securities: | | | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$104,8 | 61 \$ (656 |) \$66,5 | 79 \$ (2,143 |) \$171,440 | \$ (2,799) |
| Agency-guaranteed commercial real estate mortgage-backed securities | 115,970 |) (740 |) 6,151 | (29 |) 122,121 | (769) |
| Total | \$220,8 | 31 \$ (1,396 |) \$72,73 | 30 \$ (2,172 |) \$293,561 | \$ (3,568) |

At June 30, 2018, there were sixty-four available-for-sale debt investment securities in the less-than-twelve-month category and sixteen available-for-sale debt investment securities in the twelve-month-or-more category. The unrealized losses on the mortgage-backed securities are guaranteed by government-sponsored entities and primarily relate to changes in market interest rates. The unrealized losses on the corporate notes relate to securities with no company specific concentration. The unrealized losses were due to an upward shift in interest rates that resulted in a

negative impact on the respective notes pricing. All amounts related to the mortgage-backed securities and the corporate notes are expected to be recovered when market prices recover or at maturity. Customers does not intend to sell these securities and it is not more likely than not that Customers will be required to sell the securities before recovery of the amortized cost basis.

During the three and six month periods ended June 30, 2017, Customers recorded other-than-temporary impairment losses of \$2.9 million and \$4.6 million, respectively, related to its equity holdings in Religare Enterprises Ltd. ("Religare") for the full amount of the decline in fair value from the cost basis established at December 31, 2016 through June 30, 2017 because Customers no longer had the intent to hold these securities until a recovery in fair value. At December 31, 2017, the fair value of the Religare equity securities was \$3.4 million which resulted in an unrealized gain of \$1.0 million being recognized in accumulated other comprehensive income with no adjustment for deferred taxes as Customers currently does not have a tax strategy in place capable of generating sufficient capital gains to utilize any capital losses resulting from the Religare investment.

As described in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION, the adoption of ASU 2016-01, Recognition and Measurement of Financial Assets and Financial Liabilities, on January 1, 2018 resulted in a cumulative effect adjustment to Customers' consolidated balance sheet with a \$1.0 million reduction in accumulated other comprehensive income and a corresponding increase in retained earnings related to the December 31, 2017 unrealized gain on the Religare equity securities. In accordance with the new accounting guidance, changes in the fair value of the Religare equity securities since adoption were recorded directly in earnings, which resulted in an unrealized loss of \$0.3 million being recognized in other non-interest income in the accompanying consolidated statements of income for the three and six months ended June 30, 2018, respectively. At June 30, 2018 and December 31, 2017, Customers Bank had pledged investment securities aggregating \$685.0 million and \$16.9 million in fair value, respectively, as collateral against its borrowings primarily with the FHLB and an unused line of credit with another financial institution. These counterparties do not have the ability to sell or repledge these securities.

NOTE 7 - LOANS HELD FOR SALE - As Restated

The composition of loans held for sale as of June 30, 2018 and December 31, 2017 was as follows:

| | June 30, | December |
|---|-----------|-----------|
| | 2018 | 31, 2017 |
| (amounts in thousands) | (As | (As |
| (amounts in thousands) | Restated) | Restated) |
| Commercial loans: | | |
| Multi-family loans at lower of cost or fair value | \$ — | \$144,191 |
| Total commercial loans held for sale | _ | 144,191 |
| Consumer loans: | | |
| Residential mortgage loans, at fair value | 1,043 | 1,886 |
| Loans held for sale | \$ 1,043 | \$146,077 |

Effective March 31, 2018, Customers Bank transferred \$129.7 million of multi-family loans from loans held for sale to loan receivable (held for investment) because the Bank no longer has the intent to sell these loans. Customers Bank transferred these loans at their carrying value, which approximated their fair value at the time of transfer.

On June 30, 2017, Customers Bank transferred \$150.6 million of multi-family loans from held for investment to loans held for sale. Customers Bank transferred these loans at their carrying value, which was lower than the estimated fair value at the time of transfer. At December 31, 2017, the carrying value of these loans approximated their fair value. Accordingly, a lower of cost or fair value adjustment was not recorded as of December 31, 2017. See NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION for more information on the reclassification of loans previously reported as held for sale.

NOTE 8 — LOANS RECEIVABLE AND ALLOWANCE FOR LOAN LOSSES - As Restated The following table presents loans receivable as of June 30, 2018 and December 31, 2017.

| | June 30, 2018 | December 31, 2017 |
|---|------------------|-------------------|
| (amounts in thousands) | (As Restated) | (As Restated) |
| Loans receivable, mortgage warehouse, at fair value | \$1,930,738 | \$1,793,408 |
| Loans receivable: | | |
| Commercial: | | |
| Multi-family | 3,542,770 | 3,502,381 |
| Commercial and industrial (including owner occupied commercial real estate) | 1,811,751 | 1,633,818 |
| Commercial real estate non-owner occupied | 1,155,998 | 1,218,719 |
| Construction | 88,141 | 85,393 |
| Total commercial loans receivable | 6,598,660 | 6,440,311 |
| Consumer: | | |
| Residential real estate | 493,222 | 234,090 |
| Manufactured housing | 85,328 | 90,227 |
| Other | 3,874 | 3,547 |
| Total consumer loans receivable | 582,424 | 327,864 |
| Loans receivable | 7,181,084 | 6,768,175 |
| Deferred costs and unamortized premiums, net | 642 | 83 |
| Allowance for loan losses | (38,288) | (38,015) |
| Total loans receivable, net of allowance for loan losses | \$9,074,176 | \$8,523,651 |

Customers' total loans receivable portfolio includes loans receivable which are reported at fair value based on an election made to account for these loans at fair value and loans receivable which are predominately reported at their outstanding unpaid principal balance, net of charge-offs and deferred costs and fees and unamortized premiums and discounts and are evaluated for impairment.

Loans receivable, mortgage warehouse, at fair value:

Mortgage warehouse loans consist of commercial loans to mortgage companies. These mortgage warehouse lending transactions are subject to master repurchase agreements. As a result of the contractual provisions, for accounting purposes control of the underlying mortgage loan has not transferred and the rewards and risks of the mortgage loans are not assumed by Customers. The commercial mortgage warehouse loans receivable are designated as loans held for investment and reported at fair value based on an election made to account for the loans at fair value. Pursuant to the agreements, Customers funds the pipelines for these mortgage lenders by sending payments directly to the closing agents for funded mortgage loans and receives proceeds directly from third party investors when the underlying mortgage loans are sold into the secondary market. The fair value of the mortgage warehouse loans is estimated as the amount of cash initially advanced to fund the mortgage, plus accrued interest and fees, as specified in the respective agreements. The interest rates on these loans are variable, and the lending transactions are short-term, with an average life of 20 days from purchase to sale. The primary goal of these lending transactions is to provide liquidity to mortgage companies.

At June 30, 2018 and December 31, 2017, all of Customers' commercial mortgage warehouse loans were current in terms of payment. Because these loans are reported at their fair value, they do not have an allowance for loan loss and are therefore excluded from allowance for loan losses related disclosures.

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Loans receivable:

The following tables summarize loans receivable by loan type and performance status as of June 30, 2018 and December 31, 2017:

| Beccinica 51, 2017. | June 30, | 2018 | | | | | | | |
|--|---|---|---|---|---|---|---|--|--|
| | 30-89 Days Past Due | 90 Days Or More Physt Due(1 | Total Past Due (1) | Non- Accrual | Current (2) | Purchased- Credit- Impaired Loans (3) | Total Loans (4) | | |
| (amounts in thousands) | | | | | | | | | |
| Multi-family | \$ — | \$ — | \$— | \$1,343 | \$3,539,640 | • | \$3,542,770 | | |
| Commercial and industrial | 1,087 | _ | 1,087 | 13,683 | 1,251,148 | 602 | 1,266,520 | | |
| Commercial real estate - owner occupie | d— | _ | | 718 | 534,923 | 9,590 | 545,231 | | |
| Commercial real estate - non-owner occupied | _ | _ | _ | 2,536 | 1,148,581 | 4,881 | 1,155,998 | | |
| Construction | | | | | 88,141 | | 88,141 | | |
| Residential real estate | 2,174 | _ | 2,174 | 5,606 | 480,381 | 5,061 | 493,222 | | |
| Manufactured housing (5) | 2,977 | 2,661 | 5,638 | 2,015 | 75,250 | 2,425 | 85,328 | | |
| Other consumer | 56 | | 56 | 94 | 3,496 | 228 | 3,874 | | |
| Total | \$6,294 | \$ 2,661 | \$8,955 | \$25,995 | \$7,121,560 | \$ 24,574 | \$7,181,084 | | |
| | | December 31, 2017 | | | | | | | |
| | Decemb | er 31, 2017 | | | | | | | |
| | 30-89 Days | 90 Days Or More Plast Due(1 | Total Past Due (1) | Non- Accrual | Current (2) | Purchased- Credit- Impaired Loans (3) | Total Loans (4) | | |
| (amounts in thousands) | 30-89 Days | 90 Days Or More | Due (1) | | Current (2) | Credit- Impaired | Total | | |
| (amounts in thousands) Multi-family | 30-89 Days | 90 Days Or More | Due (1) | | Current (2) \$3,495,600 | Credit- Impaired Loans (3) | Total | | |
| · · · · · · · · · · · · · · · · · · · | 30-89 Days Past Due | 90 Days Or More Phyt Due(1 | Due (1) | Accrual | · · · · · · · · · · · · · · · · · · · | Credit- Impaired Loans (3) | Total Loans (4) | | |
| Multi-family | 30-89 Days Past Due \$4,900 103 | 90 Days Or More Phyt Due(1 | Due (1) \$4,900 | Accrual \$— | \$3,495,600 | Credit- Impaired Loans (3) \$ 1,881 | Total Loans (4) \$3,502,381 | | |
| Multi-family Commercial and industrial | 30-89 Days Past Due \$4,900 103 | 90 Days Or More Phyt Due(1 | Due (1) \$ 4,900 103 | Accrual \$— 17,392 | \$3,495,600 1,130,831 | Credit-Impaired Loans (3) \$ 1,881 764 | Total Loans (4) \$3,502,381 1,149,090 | | |
| Multi-family Commercial and industrial Commercial real estate - owner occupie Commercial real estate - non-owner | 30-89 Days Past Due \$4,900 103 d202 | 90 Days Or More Phyt Due(1 | Due (1) \$4,900 103 202 | \$— 17,392 1,453 | \$3,495,600 1,130,831 472,501 | Credit- Impaired Loans (3) \$ 1,881 764 10,572 | Total Loans (4) \$3,502,381 1,149,090 484,728 | | |
| Multi-family Commercial and industrial Commercial real estate - owner occupie Commercial real estate - non-owner occupied | 30-89 Days Past Due \$4,900 103 d202 | 90 Days Or More Phyt Due(1 | Due (1) \$4,900 103 202 | \$— 17,392 1,453 | \$3,495,600 1,130,831 472,501 1,213,216 | Credit- Impaired Loans (3) \$ 1,881 764 10,572 | Total Loans (4) \$3,502,381 1,149,090 484,728 1,218,719 | | |
| Multi-family Commercial and industrial Commercial real estate - owner occupie Commercial real estate - non-owner occupied Construction | 30-89 Days Past Due \$4,900 103 d202 93 | 90 Days Or More Plast Due(1) \$ — — | Due (1) \$ 4,900 103 202 93 | \$— 17,392 1,453 160 | \$3,495,600 1,130,831 472,501 1,213,216 85,393 | Credit-Impaired Loans (3) \$ 1,881 764 10,572 5,250 | Total Loans (4) \$3,502,381 1,149,090 484,728 1,218,719 85,393 | | |
| Multi-family Commercial and industrial Commercial real estate - owner occupie Commercial real estate - non-owner occupied Construction Residential real estate | 30-89 Days Past Due \$4,900 103 d202 93 — 7,628 | 90 Days Or More Plast Due(1) \$ — — — — | \$4,900 103 202 93 — 7,628 | \$— 17,392 1,453 160 — 5,420 | \$3,495,600 1,130,831 472,501 1,213,216 85,393 215,361 | Credit-Impaired Loans (3) \$ 1,881 764 10,572 5,250 — 5,681 | Total Loans (4) \$3,502,381 1,149,090 484,728 1,218,719 85,393 234,090 | | |

- (1) Includes past due loans that are accruing interest because collection is considered probable.
- (2) Loans where next payment due is less than 30 days from the report date.

 Purchased-credit-impaired loans aggregated into a pool are accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows, and the past due status of the pools, or that of the individual loans within the pools, is not meaningful. Because of the credit impaired nature of the loans, the loans
- (3) are recorded at a discount reflecting estimated future cash flows and the Bank recognizes interest income on each pool of loans reflecting the estimated yield and passage of time. Such loans are considered to be performing. Purchased-credit-impaired loans that are not in pools accrete interest when the timing and amount of their expected cash flows are reasonably estimable, and are reported as performing loans.
- (4) Amounts exclude deferred costs and fees, unamortized premiums and discounts, and the allowance for loan losses.

Manufactured housing loans purchased in 2010 are supported by cash reserves held at the Bank that are used to (5) fund past-due payments when the loan becomes 90 days or more delinquent. Subsequent purchases are subject to varying provisions in the event of borrowers' delinquencies.

As of June 30, 2018 and December 31, 2017, the Bank had \$0.3 million, respectively, of residential real estate held in other real estate owned. As of June 30, 2018 and December 31, 2017, the Bank had initiated foreclosure proceedings on \$2.2 million and \$1.6 million, respectively, in loans secured by residential real estate.

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Allowance for loan losses

The changes in the allowance for loan losses for the three and six months ended June 30, 2018 and 2017, and the loans and allowance for loan losses by loan class based on impairment-evaluation method as of June 30, 2018 and December 31, 2017 are presented in the tables below.

| Three Months Ended June 30, 2018 (amounts in thousands) Ending | Multi-family | Commercial | Commercia Real Estate Owner Occupied | Commercial Real Estate Non-Owner Occupied | | .Residential ion Real Estate | Manufacti Housing | u Otd er Consum | Total er | |
|---|--------------|---------------|--|--|-------------|------------------------------------|----------------------|---------------------------|---------------|---|
| Balance, March 31, 2018 | \$12,545 | \$11,737 | \$3,525 | \$7,233 | \$921 | \$3,179 | \$176 | \$183 | \$39,499 | |
| Charge-offs Recoveries | | (174) 140 | (483) 326 | | 209 | (42) 56 | _ | (462) | (1,161 734 |) |
| Provision for loan losses Ending | r (476) | 555 | (380) | (535) | (138) | (285) | (27) | 502 | (784 |) |
| Balance, June 30, 2018 Six Months Ended June 30, 2018 | \$12,069 | \$12,258 | \$2,988 | \$6,698 | \$992 | \$2,908 | \$149 | \$226 | \$38,288 | |
| Ending Balance, December 31, 2017 | \$12,168 | \$10,918 | \$3,232 | \$7,437 | \$979 | \$2,929 | \$180 | \$172 | \$38,015 | |
| Charge-offs Recoveries | | (224) 175 | (501) 326 | _ | | (407) 63 | _ | (718) 6 | (1,850 790 |) |
| Provision for loan losses Ending | r (99) | 1,389 | (69) | (739) | (207) | 323 | (31) | 766 | 1,333 | |
| Balance, June 30, 2018 | \$12,069 | \$12,258 | \$2,988 | \$6,698 | \$992 | \$2,908 | \$149 | \$226 | \$38,288 | |
| As of June 30, 2018 Loans: Individually evaluated for impairment Collectively | r \$1,343 | \$13,750 | \$759 | \$2,536 | \$ — | \$8,775 | \$10,372 | \$94 | \$37,629 | |
| evaluated for impairment | r 3,539,640 | 1,252,168 | 534,882 | 1,148,581 | 88,141 | 479,386 | 72,531 | 3,552 | 7,118,881 | |

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| Loans acquired with credit | 1,787 | 602 | 9,590 | 4,881 | _ | 5,061 | 2,425 | 228 | 24,574 |
|----------------------------------|-------------|-------------|-----------|-------------|-------------|-----------|----------|-------------|-------------|
| deterioration | | | | | | | | | |
| | \$3,542,770 | \$1,266,520 | \$545,231 | \$1,155,998 | \$88,141 | \$493,222 | \$85,328 | \$3,874 | \$7,181,084 |
| Allowance | | | | | | | | | |
| for loan | | | | | | | | | |
| losses: | | | | | | | | | |
| Individually | | | | | | | | | |
| evaluated for | r \$— | \$1,062 | \$1 | \$— | \$ — | \$313 | \$5 | \$ — | \$1,381 |
| impairment | | | | | | | | | |
| Collectively | | 10.740 | 2.007 | 1 22 1 | 002 | 2.106 | 0.1 | 154 | 22.472 |
| evaluated for | r 12,069 | 10,749 | 2,987 | 4,334 | 992 | 2,106 | 81 | 154 | 33,472 |
| impairment | | | | | | | | | |
| Loans | | | | | | | | | |
| acquired | | 447 | _ | 2,364 | | 489 | 63 | 72 | 3,435 |
| with credit | | | | | | | | | |
| deterioration | | ¢ 12 250 | ¢2.000 | ¢ 6 600 | ¢002 | ¢2.000 | ¢ 1.40 | ¢226 | ¢ 20 200 |
| | \$12,069 | \$12,258 | \$2,988 | \$6,698 | \$992 | \$2,908 | \$149 | \$226 | \$38,288 |
| | | | | | | | | | |
| 26 | | | | | | | | | |
| 20 | | | | | | | | | |

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| Three Months Ended June 30, 2017 (amounts in | Multi-family | Commercial and Industrial | Commerc Real Estate Owner Occupied | ial Commercial Real Estate Non-Owner Occupied | | .Residentia tion Real Estato | l Manufact e Housing | u Citch er Consum | Total er |
|---|------------------|---------------------------------|--|---|------------|------------------------------------|-------------------------|-----------------------------|-----------------|
| thousands) Ending Balance, March 31, 2017 | \$12,283 | \$13,009 | \$2,394 | \$7,847 | \$885 | \$3,080 | \$284 | \$101 | \$39,883 |
| Charge-offs Recoveries | | (1,849) 68 | <u> </u> | (4) | 49 | (69) 6 | _ | (226) 56 | (2,148) 188 |
| Provision for loan losses Ending | (255) | 357 | 573 | (57 | | | (16) | 173 | 535 |
| Balance, June 30, 2017 | \$12,028 | \$11,585 | \$2,976 | \$7,786 | \$716 | \$2,995 | \$268 | \$104 | \$38,458 |
| Six Months Ended June 30, 2017 Ending Balance, December | \$11,602 | \$11,050 | \$2,183 | \$7,894 | \$840 | \$3,342 | \$286 | \$118 | \$37,315 |
| 31, 2016 Charge-offs | _ | (2,047) | _ | (408 |) <u>—</u> | (290) | _ | (246) | (2,991) |
| Recoveries | | 283 | 9 | _ | 130 | 27 | _ | 100 | 549 |
| Provision for loan losses Ending | ¹ 426 | 2,299 | 784 | 300 | (254) |) (84 | (18) | 132 | 3,585 |
| Balance, June 30, 2017 | \$12,028 | \$11,585 | \$2,976 | \$7,786 | \$716 | \$2,995 | \$268 | \$104 | \$38,458 |
| As of December 31, 2017 Loans: Individually | | | | | | | | | |
| evaluated for impairment Collectively | r \$ | \$17,461 | \$1,448 | \$160 | \$— | \$9,247 | \$10,089 | \$30 | \$38,435 |
| evaluated for impairment Loans | r 3,500,500 | 1,130,865 | 472,708 | 1,213,309 | 85,393 | 219,162 | 77,587 | 3,301 | 6,702,825 |
| acquired with credit deterioration | 1,881 | 764 | 10,572 | 5,250 | _ | 5,681 | 2,551 | 216 | 26,915 |

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| | \$3,502,381 | \$1,149,090 | \$484,728 | \$1,218,719 | \$85,393 | \$234,090 | \$90,227 | \$3,547 | \$6,768,175 |
|---------------|-------------|-------------|-----------|-------------|-------------|-----------|------------|---------|-------------|
| Allowance | | | | | | | | | |
| for loan | | | | | | | | | |
| losses: | | | | | | | | | |
| Individually | | | | | | | | | |
| evaluated for | : \$— | \$650 | \$642 | \$ — | \$ — | \$155 | \$4 | \$— | \$1,451 |
| impairment | | | | | | | | | |
| Collectively | | | | | | | | | |
| evaluated for | 12,168 | 9,804 | 2,580 | 4,630 | 979 | 2,177 | 82 | 117 | 32,537 |
| impairment | | | | | | | | | |
| Loans | | | | | | | | | |
| acquired | | 464 | 10 | 2,807 | | 597 | 94 | 55 | 4,027 |
| with credit | | 101 | 10 | 2,007 | | 371 | <i>7</i> 1 | | 1,027 |
| deterioration | | | | | | | | | |
| | \$12,168 | \$10,918 | \$3,232 | \$7,437 | \$979 | \$2,929 | \$180 | \$172 | \$38,015 |

Certain manufactured housing loans were purchased in August 2010. A portion of the purchase price may be used to reimburse the Bank under the specified terms in the purchase agreement for defaults of the underlying borrower and other specified items. At June 30, 2018 and December 31, 2017, funds available for reimbursement, if necessary, were \$0.5 million and \$0.6 million, respectively. Each quarter, these funds are evaluated to determine if they would be sufficient to absorb the probable incurred losses within the manufactured housing portfolio.

Impaired Loans - Individually Evaluated for Impairment

The following tables present the recorded investment (net of charge-offs), unpaid principal balance, and related allowance by loan type for impaired loans that were individually evaluated for impairment as of June 30, 2018 and December 31, 2017 and the average recorded investment and interest income recognized for the three and six months ended June 30, 2018 and 2017. Purchased-credit-impaired loans are considered to be performing and are not included in the tables below.

| in the tables below. | | | | | | | |
|--|--|---|---|--|---|--|---|
| | June 30, | | | Three M June 30, | onths Ended 2018 | Six Mont June 30, | |
| | Recorded Investment Net of Charge of | Principal Balance | Related Allowance | Average Recorded Investme | | Average Recorded Investme | Income |
| (amounts in thousands) | | | | | | | |
| With no recorded allowance: | | | | | | | |
| Multi-family | \$1,343 | \$1,343 | \$ — | \$672 | \$ 8 | \$448 | \$ 8 |
| Commercial and industrial | 5,642 | 5,889 | | 5,736 | 2 | 6,870 | 2 |
| Commercial real estate owner occupied | 718 | 1,201 | | 664 | | 713 | |
| Commercial real estate non-owner occupie | | 2,648 | | 1,390 | 8 | 980 | 8 |
| Other consumer | 94 | 94 | | 96 | | 74 | _ |
| Residential real estate | 4,301 | 4,546 | | 3,959 | 2 | 3,849 | 2 |
| Manufactured housing | 10,144 | 10,144 | | 10,015 | 146 | 9,963 | 277 |
| With an allowance recorded: | , | , | | , | | - , | |
| Commercial and industrial | 8,108 | 8,292 | 1,062 | 8,283 | 11 | 8,296 | 12 |
| Commercial real estate owner occupied | 41 | 41 | 1 | 455 | 1 | 517 | 2 |
| Residential real estate | 4,474 | 4,479 | 313 | 4,550 | 38 | 4,906 | 63 |
| Manufactured housing | 228 | 228 | 5 | 225 | 6 | 225 | 6 |
| Total | | \$38,905 | \$ 1,381 | \$36,045 | | \$36,841 | |
| 10001 | Ψυ.,υ=> | 400,000 | Ψ 1,001 | Ψεσ,σ.ε | ¥ | φυσ,σ.1 | Ψ 200 |
| | | | | | | | |
| | | | _ | Three M | onths Ended | Six Mont | ths Ended |
| | Decembe | er 31, 201 | 7 | | onths Ended | | |
| | | • | 7 | June 30, | 2017 | June 30, | 2017 |
| | Recorde | d., ., | | June 30, Average | 2017 Interest | June 30, Average | 2017 Interest |
| | Recorde | d Unpaid ent Principal | Related | June 30, Average Recorded | 2017 Interest dIncome | June 30, Average Recorded | 2017 Interest IIncome |
| | Recorde | d Unpaid ent Principal | | June 30, Average Recorded | 2017 Interest | June 30, Average Recorded | 2017 Interest IIncome |
| (amounts in thousands) | Recorde | d., ., | Related | June 30, Average Recorded | 2017 Interest dIncome | June 30, Average Recorded | 2017 Interest IIncome |
| (amounts in thousands) With no recorded allowance: | Recorde | d Unpaid ent Principal | Related | June 30, Average Recorded | 2017 Interest dIncome | June 30, Average Recorded | 2017 Interest IIncome |
| With no recorded allowance: | Recorded Investment Net of Charge of | Unpaid Principal Balance | Related Allowance | June 30, Average Recorded Investme | 2017 Interest dIncome enRecognized | June 30, Average Recorded Investme | 2017 Interest Ilncome Recognized |
| With no recorded allowance: Commercial and industrial | Recorded Investment Net of Charge of \$9,138 | Unpaid Principal Balance offs \$9,287 | Related | June 30, Average Recorded Investment | 2017 Interest dIncome | June 30, Average Recorded Investme | 2017 Interest Ilncome Recognized |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied | Recorded Investment Net of Charge of \$9,138 806 | Unpaid Principal Balance offs \$9,287 806 | Related Allowance | June 30, Average Recorded Investments \$6,678 1,739 | 2017 Interest dIncome enRecognized | June 30, Average Recorded Investme \$5,251 1,563 | 2017 Interest Ilncome Recognized \$ 96 3 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie | Recorded Investment Net of Charge of \$9,138 806 d160 | Unpaid Principal Balance offs \$9,287 806 272 | Related Allowance | June 30, Average Recorded Investment \$6,678 1,739 884 | 2017 Interest dIncome enRecognized | June 30, Average Recorded Investme \$5,251 1,563 1,257 | 2017 Interest Ilncome Recognized |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer | Recorded Investment Net of Charge of Sp,138 806 d160 30 | Unpaid Principal Balance \$9,287 806 272 30 | Related Allowance | June 30, Average Recorded Investment \$6,678 1,739 884 56 | 2017 Interest dIncome enRecognized | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 | Interest Ilncome Recognized \$ 96 3 2 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate | Recorded Investment Net of Charge of S9,138 806 d160 30 3,628 | Unpaid Principal Balance \$9,287 806 272 30 3,801 | Related Allowance | June 30, Average Recorded Investme \$6,678 1,739 884 56 2,660 | Interest dIncome enecognized \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 | Interest Income Recognized \$ 96 3 2 — 1 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing | Recorded Investment Net of Charge of Sp,138 806 d160 30 | Unpaid Principal Balance \$9,287 806 272 30 | Related Allowance | June 30, Average Recorded Investment \$6,678 1,739 884 56 | 2017 Interest dIncome enRecognized | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 | Interest Income Recognized \$ 96 3 2 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: | Recorded Investment Net of Charge of S9,138 806 d160 30 3,628 9,865 | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 | Related Allowance \$ — — — — — | June 30, Average Recorded Investme \$6,678 1,739 884 56 2,660 10,074 | Interest dIncome enecognized \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 | Interest Ilncome Recognized \$ 96 3 2 — 1 293 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: Commercial and industrial | Recorded Investment Net of Charge of Sp.138 806 d160 30 3,628 9,865 8,323 | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 | Related Allowance \$ — — — — — 650 | June 30, Average Recorded Investment \$6,678 1,739 884 56 2,660 10,074 7,209 | Interest dIncome entecognized \$ 46 152 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 6,846 | Interest Ilncome Recognized \$ 96 3 2 — 1 293 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: Commercial and industrial Commercial real estate - owner occupied | Recorded Investment Net of Charge of S9,138 806 d160 30 3,628 9,865 8,323 642 | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 | Related Allowance \$ — — — — — | June 30, Average Recorded Investments \$6,678 1,739 884 56 2,660 10,074 7,209 839 | Interest dIncome enecognized \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 6,846 839 | Interest Ilncome Recognized \$ 96 3 2 — 1 293 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: Commercial and industrial Commercial real estate - owner occupied Commercial real estate non-owner occupied | Recorded Investment Net of Charge of Sp,138 806 d160 30 3,628 9,865 8,323 642 d— | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 8,506 642 | Related Allowance \$ — — — 650 642 — | June 30, Average Recorded Investments \$6,678 1,739 884 56 2,660 10,074 7,209 839 114 | Interest dIncome enRecognized \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 6,846 839 126 | Interest Illncome Recognized \$ 96 3 2 — 1 293 22 — |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: Commercial and industrial Commercial real estate - owner occupied Commercial real estate non-owner occupied Residential real estate | Recorded Investment Net of Charge of Sp,138 806 d160 30 3,628 9,865 8,323 642 d—5,619 | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 8,506 642 — 5,656 | Related Allowance \$ — — — 650 642 — 155 | June 30, Average Recorded Investments \$6,678 1,739 884 56 2,660 10,074 7,209 839 114 4,953 | 2017 Interest dIncome entecognized \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 6,846 839 126 3,399 | 2017 Interest Ilncome Recognized \$ 96 3 2 — 1 293 22 2 — 84 |
| With no recorded allowance: Commercial and industrial Commercial real estate owner occupied Commercial real estate non-owner occupie Other consumer Residential real estate Manufactured housing With an allowance recorded: Commercial and industrial Commercial real estate - owner occupied Commercial real estate non-owner occupied | Recorded Investment Net of Charge of Sp,138 806 d160 30 3,628 9,865 8,323 642 d— 5,619 224 | Unpaid Principal Balance \$9,287 806 272 30 3,801 9,865 8,506 642 | Related Allowance \$ — — — — — — — — 650 642 — 155 4 | June 30, Average Recorded Investments \$6,678 1,739 884 56 2,660 10,074 7,209 839 114 | 2017 Interest dIncome energy 46 \$ 46 | June 30, Average Recorded Investme \$5,251 1,563 1,257 56 4,001 9,937 6,846 839 126 | 2017 Interest Ilncome Recognized \$ 96 3 2 — 1 293 22 2 — 84 |

Troubled Debt Restructurings

At June 30, 2018 and December 31, 2017, there were \$19.4 million and \$20.4 million, respectively, in loans reported as troubled debt restructurings ("TDRs"). TDRs are reported as impaired loans in the calendar year of their restructuring and are evaluated to determine whether they should be placed on non-accrual status. In subsequent years, a TDR may be returned to accrual status if it satisfies a minimum performance requirement of six months, however, it will remain classified as impaired. Generally, the Bank requires sustained performance for nine months before returning a TDR to accrual status. Modification of purchased-credit-impaired loans that are accounted for within loan pools in accordance with the accounting standards for purchased-credit-impaired loans do not result in the removal of these loans from the pool even if the modifications would otherwise be considered a TDR. Accordingly, as each pool is accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows, modifications of loans within such pools are not considered TDRs.

The following table presents total TDRs based on loan type and accrual status at June 30, 2018 and December 31, 2017. Nonaccrual TDRs are included in the reported amount of total non-accrual loans.

| | June 30 Accruin TDRs | , 2018 gNonaccrua TDRs | l Total | Decemb Accruin TDRs | oer 31, 2017 gNonaccrua TDRs | l Total |
|---------------------------------------|----------------------------|------------------------------|------------|---------------------------|------------------------------------|------------|
| (amounts in thousands) | | | | | | |
| Commercial and industrial | \$67 | \$ 5,415 | \$5,482 | \$63 | \$ 5,939 | \$6,002 |
| Commercial real estate owner occupied | 41 | | 41 | | | |
| Manufactured housing | 8,357 | 1,875 | 10,232 | 8,130 | 1,766 | 9,896 |
| Residential real estate | 3,169 | 485 | 3,654 | 3,828 | 703 | 4,531 |
| Other consumer | | 13 | 13 | | _ | |
| Total TDRs | \$11,634 | 1\$ 7,788 | \$19,422 | \$12,021 | \$ 8,408 | \$20,429 |

The following table presents loans modified in a troubled debt restructuring by type of concession for the three and six months ended June 30, 2018 and 2017. There were no modifications that involved forgiveness of debt.

| Three Months | Three Months |
|------------------------|------------------------|
| Ended | Ended |
| June 30, 2018 | June 30, 2017 |
| Nur Rbe orded | Nur Rbe orded |
| of Unaves tment | of Unaves tment |
| | |

(dollars in thousands)

| (GOIIGIS III GITO GOGGIIGO) | | |
|-----------------------------|----------------------|----------------------|
| Extensions of maturity | 1 \$ 56 | 2 \$ 5,855 |
| Interest-rate reductions | 15 607 | 9 320 |
| Total | 16 \$ 663 | 11 \$ 6,175 |
| | Six Months | Six Months |
| | Ended | Ended |
| | June 30, 2018 | June 30, 2017 |
| | Nur Rbe orded | Nur Rbe orded |
| | of Howestment | of Howestment |

(dollars in thousands)

| Extensions of maturity | 1 | \$ | 56 | 3 | \$ 6,203 |
|--------------------------|----|----|-----|----|----------|
| Interest-rate reductions | 24 | 92 | 9 | 29 | 1,175 |
| Total | 25 | \$ | 985 | 32 | \$ 7,378 |

The following table provides, by loan type, the number of loans modified in troubled debt restructurings, and the related recorded investment, during the three and six months ended June 30, 2018 and 2017.

Three Months Three Months

| | Tillee Molitils | Tillee Molitils |
|---------------------------|------------------------|------------------------|
| | Ended | Ended |
| | June 30, 2018 | June 30, 2017 |
| | Nur Rbe orded | Nur Rbe orded |
| | of Unaves tment | of Loans tment |
| (dollars in thousands) | | |
| Commercial and industrial | \$ | 2 \$ 5,855 |
| Manufactured housing | 14 450 | 9 320 |
| Residential real estate | 1 200 | |
| Other consumer | 1 13 | |
| Total loans | 16 \$ 663 | 11 \$ 6,175 |
| | Six Months | Six Months |
| | Ended | Ended |
| | June 30, 2018 | June 30, 2017 |
| | Nur Rbe orded | Nur Rbe orded |
| | of Unaves tment | of Loanes tment |
| (dollars in thousands) | | |
| Commercial and industrial | \$ | 3 \$ 6,203 |
| Manufactured housing | 23 772 | 29 1,175 |
| Residential real estate | 1 200 | |
| Other consumer | 1 13 | |
| Total loans | 25 \$ 985 | 32 \$ 7,378 |

As of June 30, 2018 and December 31, 2017, except for one commercial and industrial loan with an outstanding commitment of \$1.6 million and \$2.1 million, respectively, there were no other commitments to lend additional funds to debtors whose loans have been modified in TDRs.

As of June 30, 2018, there were no loans modified in a TDR within the past twelve months that defaulted on payments. As of June 30, 2017, six manufactured housing loans totaling \$0.3 million, that were modified in TDRs within the past twelve months, defaulted on payments.

Loans modified in troubled debt restructurings are evaluated for impairment. The nature and extent of impairment of TDRs, including those which have experienced a subsequent default, is considered in the determination of an appropriate level of allowance for loan losses. There was no allowance recorded as a result of TDR modifications during the three and six months ended June 30, 2018. There was no allowance recorded as a result of TDR modifications during the three months ended June 30, 2017. For the six months ended June 30, 2017, there was one allowance recorded resulting from TDR modifications, totaling \$1 thousand for one manufactured housing loan.

Purchased-Credit-Impaired Loans

The changes in accretable yield related to purchased-credit-impaired loans for the three and six months ended June 30, 2018 and 2017 were as follows:

| | Three M | onths |
|---|----------|---------|
| | Ended Ju | une 30, |
| | 2018 | 2017 |
| (amounts in thousands) | | |
| Accretable yield balance as of March 31, | \$7,663 | \$9,376 |
| Accretion to interest income | (516) | (465) |
| Reclassification from nonaccretable difference and disposals, net | 256 | 95 |

\$7,403 \$9,006

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Six Months Ended June 30, 2018 2017

(amounts in thousands)

Accretable yield balance as of December 31, \$7,825 \$10,202

Accretion to interest income (854) (958)

Reclassification from nonaccretable difference and disposals, net 432 (238)

Accretable yield balance as of June 30, \$7,403 \$9,006

Credit Quality Indicators

The allowance for loan losses represents management's estimate of probable losses in Customers' loans receivable portfolio, excluding commercial mortgage warehouse loans reported at fair value because of a fair value option election. Multi-family, commercial and industrial, owner occupied commercial real estate, non-owner occupied commercial real estate, and construction loans are rated based on an internally assigned risk rating system which is assigned at the time of loan origination and reviewed on a periodic, or on an "as needed" basis. Residential real estate loans, manufactured housing and other consumer loans are evaluated based on the payment activity of the loan. To facilitate the monitoring of credit quality within the multi-family, commercial and industrial, owner occupied commercial real estate, non-owner occupied commercial real estate, and construction loan portfolios, and for purposes of analyzing historical loss rates used in the determination of the allowance for loan losses for the respective loan portfolios, the Bank utilizes the following categories of risk ratings: pass/satisfactory (includes risk rating 1 through 6), special mention, substandard, doubtful, and loss. The risk rating categories, which are derived from standard regulatory rating definitions, are assigned upon initial approval of credit to borrowers and updated periodically thereafter. Pass/satisfactory ratings, which are assigned to those borrowers who do not have identified potential or well-defined weaknesses and for whom there is a high likelihood of orderly repayment, are updated periodically based on the size and credit characteristics of the borrower. All other categories are updated on a quarterly basis during the month preceding the end of the calendar quarter. While assigning risk ratings involves judgment, the risk-rating process allows management to identify riskier credits in a timely manner and allocate the appropriate resources to manage those loans.

The risk rating grades are defined as follows:

"1" - Pass/Excellent

Loans rated 1 represent a credit extension of the highest quality. The borrower's historic (at least five years) cash flows manifest extremely large and stable margins of coverage. Balance sheets are conservative, well capitalized, and liquid. After considering debt service for proposed and existing debt, projected cash flows continue to be strong and provide ample coverage. The borrower typically reflects broad geographic and product diversification and has access to alternative financial markets.

"2" - Pass/Superior

Loans rated 2 are those for which the borrower has a strong financial condition, balance sheet, operations, cash flow, debt capacity and coverage with ratios better than industry norms. The borrowers of these loans exhibit a limited leverage position, are virtually immune to local economies, and are in stable growing industries. The management team is well respected and the company has ready access to public markets.

"3" - Pass/Strong

Loans rated 3 are those loans for which the borrowers have above average financial condition and flexibility; more than satisfactory debt service coverage; balance sheet and operating ratios are consistent with or better than industry peers; operate in industries with little risk; move in diversified markets; and are experienced and competent in their industry. These borrowers' access to capital markets is limited mostly to private sources, often secured, but the borrower typically has access to a wide range of refinancing alternatives.

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"4" - Pass/Good

Loans rated 4 have a sound primary and secondary source of repayment. The borrower may have access to alternative sources of financing, but sources are not as widely available as they are to a higher grade borrower. These loans carry a normal level of risk, with very low loss exposure. The borrower has the ability to perform according to the terms of the credit facility. The margins of cash flow coverage are satisfactory but vulnerable to more rapid deterioration than the higher quality loans.

"5" – Satisfactory

Loans rated 5 are extended to borrowers who are considered to be a reasonable credit risk and demonstrate the ability to repay the debt from normal business operations. Risk factors may include reliability of margins and cash flows, liquidity, dependence on a single product or industry, cyclical trends, depth of management, or limited access to alternative financing sources. The borrower's historical financial information may indicate erratic performance, but current trends are positive and the quality of financial information is adequate, but is not as detailed and sophisticated as information found on higher grade loans. If adverse circumstances arise, the impact on the borrower may be significant.

"6" - Satisfactory/Bankable with Care

Loans rated 6 are those for which the borrower has higher than normal credit risk; however, cash flow and asset values are generally intact. These borrowers may exhibit declining financial characteristics, with increasing leverage and decreasing liquidity and may have limited resources and access to financial alternatives. Signs of weakness in these borrowers may include delinquent taxes, trade slowness and eroding profit margins.

"7" - Special Mention

Loans rated 7 are credit facilities that may have potential developing weaknesses and deserve extra attention from the account manager and other management personnel. In the event potential weaknesses are not corrected or mitigated, deterioration in the ability of the borrower to repay the debt in the future may occur. This grade is not assigned to loans that bear certain peculiar risks normally associated with the type of financing involved, unless circumstances have caused the risk to increase to a level higher than would have been acceptable when the credit was originally approved. Loans where significant actual, not potential, weaknesses or problems are clearly evident are graded in the category below.

"8" - Substandard

Loans are rated 8 when the loans are inadequately protected by the current sound worth and payment capacity of the obligor or of the collateral pledged, if any. Loans so classified must have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt and are characterized by the distinct possibility that the company will sustain some loss if the weaknesses are not corrected.

"9" - Doubtful

The Bank assigns a doubtful rating to loans that have all the attributes of a substandard rating with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable. The possibility of loss is extremely high, but because of certain important and reasonable specific pending factors that may work to the advantage of and strengthen the credit quality of the loan, its classification as an estimated loss is deferred until its more exact status may be determined. Pending factors may include a proposed merger or acquisition, liquidation proceeding, capital injection, perfecting liens on additional collateral or refinancing plans.

"10" - Loss

The Bank assigns a loss rating to loans considered uncollectible and of such little value that their continuance as an active asset is not warranted. Amounts classified as loss are immediately charged off.

Risk ratings are not established for certain consumer loans, including residential real estate, home equity, manufactured housing, and installment loans, mainly because these portfolios consist of a larger number of homogeneous loans with smaller balances. Instead, these portfolios are evaluated for risk mainly based upon aggregate payment history through the monitoring of delinquency levels and trends and are classified as performing and non-performing.

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The following tables present the credit ratings of loans receivable as of June 30, 2018 and December 31, 2017. June 30, 2018

| (amounts in thou | Multi-famil | Commercial yand Industrial | Commerci Real Estate Owner Occupied | al Commercial Real Estate Non-Owner Occupied | Construct | .Residentia tion Real Estat | | | Total (3) |
|---|--|--|---|--|-----------|--|------------------------------------|----------------------------|---------------------------------|
| Pass/Satisfactory | | \$1,211,934 | \$529,898 | \$1,089,666 | \$88,141 | \$ — | \$ — | \$— | \$6,405,308 |
| Special Mention | 31,001 | 16,979 | 8,152 | 60,943 | _ | _ | _ | | 117,075 |
| Substandard | 26,100 | 37,607 | 7,181 | 5,389 | _ | | _ | | 76,277 |
| Performing (1) | | | | | | 485,442 | 77,675 | 3,724 | 566,841 |
| Non-performing | | | | | | 7,780 | 7,653 | 150 | 15,583 |
| (2) | | | | | | • | Í | | ŕ |
| Total | \$3,542,770 | \$1,266,520 | \$545,231 | \$1,155,998 | \$88,141 | \$493,222 | \$85,328 | \$3,874 | \$7,181,084 |
| | | | | | | | | | |
| | December 3 Multi-famil | Commercial | Commerci Real Estate Owner | Real Estate Non-Owner | | Residentia tion Real Estat | ılManufact eHousing | u 0±il er Consum | Total (3) |
| | Multi-famil | Commercial yand | Real Estate | Commercial | | Residentia tion Real Estat | ulManufact eHousing | u Ottl er Consum | Total (3) |
| (amounts in thou | Multi-famil | Commercial yand Industrial | Real Estate Owner Occupied | Real Estate Non-Owner Occupied | Construct | Real Estat | ulManufact eHousing | Consum | |
| Pass/Satisfactory | Multi-family sands) \$3,438,554 | Commercial yand Industrial \$1,118,889 | Real Estate Owner Occupied \$471,826 | Real Estate Non-Owner Occupied \$1,185,933 | Construct | .Residentia tion Real Estat \$— | ulManufact eHousing \$— | uteller Consum \$— | \$6,300,595 |
| Pass/Satisfactory Special Mention | Multi-famil sands) \$3,438,554 53,873 | Commercial yand Industrial \$1,118,889 7,652 | Real Estate Owner Occupied \$471,826 5,987 | Real Estate Non-Owner Occupied \$1,185,933 31,767 | Construct | Real Estat | ulManufact eHousing \$— — | Consum | \$6,300,595 99,279 |
| Pass/Satisfactory Special Mention Substandard | Multi-family sands) \$3,438,554 | Commercial yand Industrial \$1,118,889 | Real Estate Owner Occupied \$471,826 | Real Estate Non-Owner Occupied \$1,185,933 | Construct | Real Estat \$— — — | #Housing \$— — — | \$— — | \$6,300,595 99,279 40,437 |
| Pass/Satisfactory Special Mention Substandard Performing (1) | Multi-famil sands) \$3,438,554 53,873 | Commercial yand Industrial \$1,118,889 7,652 | Real Estate Owner Occupied \$471,826 5,987 | Real Estate Non-Owner Occupied \$1,185,933 31,767 | Construct | Real Estat | ManufacteHousing \$— — 81,497 | Consum | \$6,300,595 99,279 |
| Pass/Satisfactory Special Mention Substandard | Multi-famil sands) \$3,438,554 53,873 | Commercial yand Industrial \$1,118,889 7,652 | Real Estate Owner Occupied \$471,826 5,987 | Real Estate Non-Owner Occupied \$1,185,933 31,767 | Construct | Real Estat \$— — — | #Housing \$— — — | \$— — | \$6,300,595 99,279 40,437 |

- (1) Includes residential real estate, manufactured housing, and other consumer loans not subject to risk ratings.
- (2) Includes residential real estate, manufactured housing, and other consumer loans that are past due and still accruing interest or on nonaccrual status.
- (3) Excludes commercial mortgage warehouse loans at fair value.

Loan Purchases and Sales

In second quarter 2018, Customers purchased \$277.4 million of thirty-year fixed-rate residential mortgage loans from Third Federal Savings & Loan. The purchase price was 100.4% of loans outstanding. During second quarter 2018, Customers sold \$11.7 million of SBA loans resulting in a gain on sale of \$0.9 million. In second quarter 2017, Customers purchased an additional \$90.0 million of thirty-year fixed-rate residential mortgage loans from Everbank. The purchase price was 101.0% of loans outstanding. In second quarter 2017, Customers sold \$7.0 million of SBA loans resulting in a gain on sale of \$0.6 million.

Customers did not purchase any loans during first quarter 2018. During first quarter 2018, Customers sold \$15.0 million of Small Business Administration (SBA) loans resulting in a gain on sale of \$1.4 million. In first quarter 2017, Customers purchased \$174.2 million of thirty-year fixed-rate residential mortgage loans from Florida-based Everbank. The purchase price was 98.5% of loans outstanding. In first quarter 2017, Customers sold \$94.9 million of

multi-family loans for \$95.4 million resulting in a gain on sale of \$0.5 million and \$8.7 million of SBA loans resulting in a gain on sale of \$0.8 million.

None of the purchases and sales during the three and six months ended June 30, 2018 and 2017 materially affected the credit profile of Customers' loan portfolio.

Loans Pledged as Collateral

Customers has pledged eligible real estate loans as collateral for potential borrowings from the Federal Home Loan Bank of Pittsburgh ("FHLB") in the amount of \$5.6 billion at June 30, 2018 and \$5.5 billion at December 31, 2017.

NOTE 9 — REGULATORY CAPITAL

The Bank and the Bancorp are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet the minimum capital requirements can result in certain mandatory, and possibly additional discretionary, actions by regulators that, if undertaken, could have a direct material effect on Customers' financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Bank and the Bancorp must meet specific capital guidelines that involve quantitative measures of their assets, liabilities and certain off-balance sheet items, as calculated under the regulatory accounting practices. The capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk weightings and other factors. Prompt corrective action provisions are not applicable to bank holding companies.

Quantitative measures established by regulation to ensure capital adequacy require the Bank and the Bancorp to maintain minimum amounts and ratios (set forth in the following table) of common equity Tier 1, Tier 1, and total capital to risk-weighted assets, and Tier 1 capital to average assets (as defined in the regulations). At June 30, 2018 and December 31, 2017, the Bank and the Bancorp satisfied all capital requirements to which they were subject. Generally, to comply with the regulatory definition of adequately capitalized, or well capitalized, respectively, or to comply with the Basel III capital requirements, an institution must at least maintain the common equity Tier 1, Tier 1 and total risk-based capital ratios and the Tier 1 leverage ratio in excess of the related minimum ratios as set forth in the following table:

| the following table: | | | | | | | | |
|------------------------------------|-------------|---------|------------|-----------|-------------|-------------|-----------|--------|
| - | | | Minimum | Capital 1 | Levels to b | e Classific | ed as: | |
| | Actual | | Adequacy | 7 | Wall Can | talizad | Basel III | |
| | Actual | | Capitalize | ed | Well Cap | itanzea | Complian | ıt |
| (amounts in thousands) | Amount | Ratio | Amount | Ratio | Amount | Ratio | Amount | Ratio |
| As of June 30, 2018: | | | | | | | | |
| Common equity Tier 1 capital (to | | | | | | | | |
| risk-weighted assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$735,609 | | \$384,418 | | | N/A | \$544,591 | |
| Customers Bank | \$1,054,613 | 12.351% | \$384,232 | 4.500% | \$555,002 | 6.500 % | \$544,329 | 6.375% |
| Tier 1 capital (to risk-weighted | | | | | | | | |
| assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$953,025 | | - | | | N/A | \$672,731 | |
| Customers Bank | \$1,054,613 | 12.351% | \$512,309 | 6.000% | \$683,079 | 8.000 % | \$672,406 | 7.875% |
| Total capital (to risk-weighted | | | | | | | | |
| assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$1,072,072 | | - | | | N/A | \$843,583 | |
| Customers Bank | \$1,202,070 | 14.078% | \$683,079 | 8.000% | \$853,849 | 10.000% | \$843,176 | 9.875% |
| Tier 1 capital (to average assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$953,025 | | \$429,963 | | | N/A | \$429,963 | |
| Customers Bank | \$1,054,613 | 9.822 % | \$429,471 | 4.000% | \$536,839 | 5.000 % | \$429,471 | 4.000% |
| As of December 31, 2017: | | | | | | | | |
| Common equity Tier 1 capital (to | | | | | | | | |
| risk-weighted assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$689,494 | | \$352,368 | | | N/A | \$450,248 | |
| Customers Bank | \$1,023,564 | 13.081% | \$352,122 | 4.500% | \$508,621 | 6.500 % | \$449,934 | 5.750% |
| Tier 1 capital (to risk-weighted | | | | | | | | |
| assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$906,963 | | \$469,824 | | | N/A | \$567,704 | |
| Customers Bank | \$1,023,564 | 13.081% | \$469,496 | 6.000% | \$625,994 | 8.000 % | \$567,307 | 7.250% |
| Total capital (to risk-weighted | | | | | | | | |
| assets) | | | | | | | | |
| Customers Bancorp, Inc. | \$1,021,601 | 13.047% | \$626,432 | 8.000% | N/A | N/A | \$724,313 | 9.250% |

Customers Bank \$1,170,666 14.961% \$625,994 8.000% \$782,493 10.000% \$723,806 9.250%

Tier 1 capital (to average assets)

Customers Bancorp, Inc. \$906,963 8.937 % \$405,949 4.000% N/A N/A \$405,949 4.000% Customers Bank \$1,023,564 10.092% \$405,701 4.000% \$507,126 5.000 % \$405,701 4.000%

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The risk-based capital rules adopted effective January 1, 2015 require that banks and holding companies maintain a "capital conservation buffer" of 250 basis points in excess of the "minimum capital ratio" or certain elective distributions would be limited. The minimum capital ratio is equal to the prompt corrective action adequately capitalized threshold ratio. The capital conservation buffer is being phased in over four years beginning on January 1, 2016, with a maximum buffer of 0.625% of risk weighted assets for 2016, 1.25% for 2017, 1.875% for 2018, and 2.5% for 2019 and thereafter.

Effective January 1, 2018, the capital level required to avoid limitation on elective distributions applicable to the Bancorp and the Bank were as follows:

- (i) a common equity Tier 1 risk-based capital ratio of 6.375%;
- (ii) a Tier 1 risk-based capital ratio of 7.875%; and
- (iii) a Total risk-based capital ratio of 9.875%.

Failure to maintain the required capital conservation buffer will result in limitations on capital distributions and on discretionary bonuses to executive officers.

NOTE 10 — DISCLOSURES ABOUT FAIR VALUE OF FINANCIAL INSTRUMENTS - As Restated Customers uses fair value measurements to record fair value adjustments to certain assets and liabilities and to disclose the fair value of its financial instruments. ASC Topic 825, Financial Instruments, requires disclosure of the estimated fair value of an entity's assets and liabilities considered to be financial instruments. For Customers, as for most financial instruments lack an available trading market as characterized by a willing buyer and a willing seller engaging in an exchange transaction. For fair value disclosure purposes, Customers utilized certain fair value measurement criteria under ASC Topic 820, Fair Value Measurements and Disclosures, as explained below. In accordance with ASC 820, the fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is best determined based upon quoted market prices. However, in many instances, there are no quoted market prices for Customers' various financial instruments. In cases where quoted market prices are not available, fair values are based on estimates using present value or other valuation techniques. Those techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. Accordingly, the fair value estimates may not be realized in an immediate settlement of the instrument.

The fair value guidance provides a consistent definition of fair value, focusing on an exit price in an orderly transaction (that is, not a forced liquidation or distressed sale) between market participants at the measurement date under current market conditions. If there has been a significant decrease in the volume and level of activity for the asset or liability, a change in valuation technique or the use of multiple valuation techniques may be appropriate. In such instances, determining the price at which willing market participants would transact at the measurement date under current market conditions depends on the facts and circumstances and requires the use of significant judgment. The fair value is a reasonable point within the range that is most representative of fair value under current market conditions.

The fair value guidance also establishes a fair value hierarchy and describes the following three levels used to classify fair value measurements.

Level 1: Unadjusted quoted prices in active markets that are accessible at the measurement date for identical, unrestricted assets or liabilities.

Level 2: Quoted prices in markets that are not active, or inputs that are observable either directly or indirectly, for substantially the full term of the asset or liability.

Level 3: Prices or valuation techniques that require adjustments to inputs that are both significant to the fair value measurement and unobservable (i.e., supported with little or no market activity).

A financial instrument's level within the fair value hierarchy is based on the lowest level of input that is significant to the fair value measurement.

The following methods and assumptions were used to estimate the fair values of Customers' financial instruments as of June 30, 2018 and December 31, 2017:

Financial Instruments Recorded at Fair Value on a Recurring Basis

Investment securities:

The fair values of equity securities and available for sale debt securities are determined by obtaining quoted market prices on nationally recognized and foreign securities exchanges (Level 1), matrix pricing (Level 2), which is a mathematical technique used widely in the industry to value debt securities without relying exclusively on quoted market prices for the specific securities but rather by relying on the securities' relationship to other benchmark quoted prices, or externally developed models that use unobservable inputs due to limited or no market activity of the instrument (Level 3). These assets are classified as Level 1, 2 or 3 fair values, based upon the lowest level of input that is significant to the fair value measurements.

The carrying amount of investments in FHLB, Federal Reserve Bank, and other restricted stock approximates fair value, and considers the limited marketability of such securities. These assets are classified as Level 2 fair values, based upon the lowest level of input that is significant to the fair value measurements.

Loans held for sale - Consumer residential mortgage loans (fair value option):

Customers generally estimates the fair values of residential mortgage loans held for sale based on commitments on hand from investors within the secondary market for loans with similar characteristics. These assets are classified as Level 2 fair values, based upon the lowest level of input that is significant to the fair value measurements.

Loans receivable - Commercial mortgage warehouse loans (fair value option):

The fair value of mortgage warehouse loans is the amount of cash initially advanced to fund the mortgage, plus accrued interest and fees, as specified in the respective agreements. The loan is used by mortgage companies as short-term bridge financing between the funding of mortgage loans and the finalization of the sale of the loans to an investor. Changes in fair value are not expected to be recognized because at inception of the transaction the underlying loans have already been sold to an approved investor. Additionally, the interest rate is variable, and the transaction is short-term, with an average life of 20 days from purchase to sale. These assets are classified as Level 2 fair values, based upon the lowest level of input that is significant to the fair value measurements.

Derivatives (Assets and Liabilities):

The fair values of interest rate swaps and credit derivatives are determined using models that incorporate readily observable market data into a market standard methodology. This methodology nets the discounted future cash receipts and the discounted expected cash payments. The discounted variable cash receipts and payments are based on expectations of future interest rates derived from observable market interest rate curves. In addition, fair value is adjusted for the effect of nonperformance risk by incorporating credit valuation adjustments for the Bank and its counterparties. These assets and liabilities are classified as Level 2 fair values, based upon the lowest level of input that is significant to the fair value measurements.

The fair values of the residential mortgage loan commitments are derived from the estimated fair values that can be generated when the underlying mortgage loan is sold in the secondary market. The Bank generally uses commitments on hand from third- party investors to estimate an exit price and adjusts for the probability of the commitment being exercised based on the Bank's internal experience (i.e., pull-through rate). These assets and liabilities are classified as Level 3 fair values, based upon the lowest level of input that is significant to the fair value measurements.

Derivative assets and liabilities are presented in "Other assets" and "Accrued interest payable and other liabilities" on the consolidated balance sheet.

Financial Instruments Recorded at Fair Value on a Nonrecurring Basis

Impaired loans:

Impaired loans are those loans that are accounted for under ASC 310, Receivables, in which the Bank has measured impairment generally based on the fair value of the loan's collateral or discounted cash flow analysis. Fair value is generally determined based upon independent third-party appraisals of the properties that collateralize the loans or discounted cash flows based upon the expected proceeds. These assets are generally classified as Level 3 fair values, based upon the lowest level of input that is significant to the fair value measurements.

Other real estate owned:

The fair value of other real estate owned ("OREO") is determined by using appraisals, which may be discounted based on management's review and changes in market conditions or sales agreements with third parties. All appraisals must be performed in accordance with the Uniform Standards of Professional Appraisal Practice. Appraisals are certified to the Bank and performed by appraisers on the Bank's approved list of appraisers. Evaluations are completed by a person independent of management. The content of the appraisal depends on the complexity of the property. Appraisals are completed on a "retail value" and an "as is value". These assets are classified as Level 3 fair values, based upon the lowest level of input that is significant to the fair value measurements.

The following information should not be interpreted as an estimate of Customers' fair value in its entirety because fair value calculations are only provided for a limited portion of Customers' assets and liabilities. Due to a wide range of valuation techniques and the degree of subjectivity used in making these estimates, comparisons between Customer's disclosures and those of other companies may not be meaningful.

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The estimated fair values of Customers' financial instruments at June 30, 2018 and December 31, 2017 were as follows.

| follows. | | | Fair Value I | Measurement | s at June 30, |
|---|--|--|--|---|--|
| (amounts in thousands) (as restated) | Carrying Amount | Estimated Fair Value | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Assets: | | | | | |
| Cash and cash equivalents Debt securities, available for sale Equity securities | \$251,726 1,157,944 3,056 | \$251,726 1,157,944 3,056 | \$251,726 — 3,056 | \$— 1,157,944 — | \$ — — |
| Loans held for sale (as restated) | 1,043 | 1,043 | _ | 1,043 | _ |
| Total loans receivable, net of allowance for loan losses (as restated) | 9,074,176 | 9,058,053 | _ | 1,930,738 | 7,127,315 |
| FHLB, Federal Reserve Bank and other restricted stock Derivatives | 136,066 16,247 | 136,066 16,247 | | 136,066 16,114 | - 133 |
| Liabilities: Deposits Federal funds purchased FHLB advances Other borrowings Subordinated debt | 105,000 2,389,797 186,888 108,929 | 105,000 2,389,785 185,364 114,675 | \$5,223,793 105,000 1,504,797 63,554 | — 884,988 121,810 114,675 | \$ — — — |
| Derivatives | 13,698 | 13,698 | _ | 13,698 | _ |
| | Carrying Amount | Estimated Fair Value | December 3 Quoted Prices in Active | Significant Other Observable | Significant Unobservable Inputs (Level 3) |
| (amounts in thousands) (as restated) | | | · · · · · · | | |
| Assets: Cash and cash equivalents Investment securities, available for sale Loans held for sale (as restated) | \$146,323 471,371 146,077 | \$146,323 471,371 146,251 | \$146,323 3,352 | \$— 468,019 1,886 | \$ — 144,365 |
| Total loans receivable, net of allowance for loan losses (as restated) | 8,523,651 | 8,470,171 | _ | 1,793,408 | 6,676,763 |
| FHLB, Federal Reserve Bank and other restricted stock Derivatives | 105,918 9,752 | 105,918 9,752 | _ | 105,918 9,692 | |
| Liabilities: Deposits | \$6,800,142 | \$6,796,095 | \$4,894,449 | \$1,901,646 | \$ — |

| Federal funds purchased | 155,000 | 155,000 | 155,000 | | |
|-------------------------|-----------|-----------|---------|---------|---|
| FHLB advances | 1,611,860 | 1,611,603 | 881,860 | 729,743 | _ |
| Other borrowings | 186,497 | 193,557 | 65,072 | 128,485 | |
| Subordinated debt | 108,880 | 115,775 | | 115,775 | |
| Derivatives | 10,074 | 10,074 | | 10,074 | |
| | | | | | |
| 38 | | | | | |

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For financial assets and liabilities measured at fair value on a recurring and nonrecurring basis, the fair value measurements by level within the fair value hierarchy used at June 30, 2018 and December 31, 2017 were as follows:

| measurements by level within the fair value hierarchy used at Ju | ne 30, 2 | 018 and December | 31, 2017 were | as follows: |
|--|---|---|---------------|-------------|
| | June 30 |), 2018 | | |
| | Fair Value Measurements at the End of the Reporting | | | |
| | Period Using | | | |
| | Quoted | | | |
| | Prices | | | |
| | in | | Significant | |
| | Active | Significant Other Markets for Observable Inputs | Unobservable | |
| | Identic | | Inputs | Total |
| | Assets | (Level 2) | (Level 3) | |
| | (Level | | (20,613) | |
| | 1) | | | |
| (amounts in thousands) (as restated) | | | | |
| Measured at Fair Value on a Recurring Basis: | | | | |
| Assets | | | | |
| Available-for-sale debt securities: | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$— | \$ 476,563 | \$ — | \$476,563 |
| Agency-guaranteed commercial mortgage-backed securities | _ | 320,373 | | 320,373 |
| Corporate notes | | 361,008 | | 361,008 |
| Equity securities | 3,056 | _ | _ | 3,056 |
| Derivatives | | 16,114 | 133 | 16,247 |
| Loans held for sale – fair value option (as restated) | _ | 1,043 | | 1,043 |
| Loans receivable, mortgage warehouse – fair value option (as | | 1 020 720 | | 1 020 720 |
| restated) | | 1,930,738 | | 1,930,738 |
| Total assets - recurring fair value measurements | \$3,056 | \$ 3,105,839 | \$ 133 | \$3,109,028 |
| Liabilities | | | | |
| Derivatives | \$ | \$ 13,698 | \$ — | \$13,698 |
| Measured at Fair Value on a Nonrecurring Basis: | | | | |
| Assets | | | | |
| Impaired loans, net of reserves of \$1,381 | \$ — | \$ — | \$ 11,929 | \$11,929 |
| Other real estate owned | | _ | 1,027 | 1,027 |
| Total assets - nonrecurring fair value measurements | \$ | \$ — | \$ 12,956 | \$12,956 |
| - | | | | |
| 39 | | | | |

| | Fair Va Period Quoted Prices in | Significant Other Markets for Observable Inputs | Significant | |
|--|---|---|-------------|-------------|
| (amounts in thousands) (as restated) | | | | |
| Measured at Fair Value on a Recurring Basis: | | | | |
| Assets | | | | |
| Available-for-sale securities: | | | | |
| Agency-guaranteed residential mortgage-backed securities | \$— | \$ 183,458 | \$ — | \$183,458 |
| Agency-guaranteed commercial real estate mortgage-backed securities | _ | 238,472 | _ | 238,472 |
| Corporate notes | | 46,089 | | 46,089 |
| Equity securities | 3,352 | _ | | 3,352 |
| Derivatives | _ | 9,692 | 60 | 9,752 |
| Loans held for sale – fair value option (as restated) | | 1,886 | _ | 1,886 |
| Loans receivable, mortgage warehouse – fair value option (as restated) | | 1,793,408 | _ | 1,793,408 |
| Total assets - recurring fair value measurements Liabilities | \$3,352 | \$ 2,273,005 | \$ 60 | \$2,276,417 |
| Derivatives | \$ — | \$ 10,074 | \$ — | \$10,074 |
| Measured at Fair Value on a Nonrecurring Basis: Assets | | , | ' | , |
| Impaired loans, net of reserves of \$1,451 | \$ | \$ — | \$ 13,902 | \$13,902 |
| Other real estate owned | | _ | 1,449 | 1,449 |
| Total assets - nonrecurring fair value measurements | \$ | \$ — | \$ 15,351 | \$15,351 |
| - | | | | |

The changes in Level 3 assets measured at fair value on a recurring basis for the three and six months ended June 30, 2018 and 2017 are summarized in the tables below. Additional information about residential mortgage loan commitments can be found in NOTE 11 - DERIVATIVES INSTRUMENTS AND HEDGING ACTIVITIES.

| | Residential | | |
|------------------------|--------------|-------|--|
| | Mortgage | | |
| | Loan | | |
| | Commitments | | |
| | Three Months | | |
| | Ended June | | |
| | 30, | | |
| | 2018 | 2017 | |
| (amounts in thousands) |) | | |
| Balance at March 31 | \$83 | \$95 | |
| Issuances | 133 | 102 | |
| Settlements | (83) | (95) | |
| Balance at June 30 | \$133 | \$102 | |

Residential Mortgage Loan

Commitments Six Months Ended June

30,

2018 2017

(amounts in thousands)

 Balance at December 31
 \$60
 \$45

 Issuances
 216
 197

 Settlements
 (143
) (140
)

 Balance at June 30
 \$133
 \$102

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Customers' policy is to recognize transfers between fair value levels when events or circumstances warrant transfers. There were no transfers between levels during the three and six months ended June 30, 2018 and 2017.

The following table summarizes financial assets and financial liabilities measured at fair value as of June 30, 2018 and December 31, 2017 on a recurring and nonrecurring basis for which Customers utilized Level 3 inputs to measure fair value.

| | Quantitative Information about Level 3 Fair Value Measurements | | | |
|--|--|--------------------------|--|------------------------------|
| June 30, 2018 | Fair Valu Estimate | Valuation Technique | Unobservable Input | Range (Weighted Average) (3) |
| (amounts in thousands) | | | | |
| Impaired loans | \$11,929 | Collateral appraisal (1) | Liquidation expenses (2) | (8)% |
| Other real estate owned | 1,027 | Collateral appraisal (1) | Liquidation expenses (2) | (8)% |
| Residential mortgage loan commitments | 133 | Adjusted market bid | Pull-through rate | 90% |
| | - | | evel 3 Fair Value Measur | ements Range (Weighted |
| December 31, 2017 | Estimate | Valuation Technique | Unobservable Input | Average) (3) |
| December 31, 2017 (amounts in thousands) | Estimate | Valuation Technique | Unobservable Input | |
| | | | Liquidation expenses (2) | Average) (3) |
| (amounts in thousands) | | Collateral appraisal (1) | | Average) (3) (8)% |
| (amounts in thousands) Impaired loans | \$13,902 1,449 | Collateral appraisal (1) | Liquidation expenses (2) Liquidation expenses (2) | Average) (3) (8)% |

Bank does not generally discount appraisals.

⁽²⁾ Fair value is adjusted for estimated costs to sell based on a percentage of the value as determined by the appraisal.

⁽³⁾ Presented as a percentage of the value determined by appraisal for impaired loans and other real estate owned.

NOTE 11 — DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

Risk Management Objectives of Using Derivatives

Customers is exposed to certain risks arising from both its business operations and economic conditions. Customers manages economic risks, including interest rate, liquidity, and credit risk, primarily by managing the amount, sources, and durations of its assets and liabilities. Specifically, Customers enters into derivative financial instruments to manage exposures that arise from business activities that result in the receipt or payment of future known and uncertain cash amounts, the value of which are determined by interest rates. Customers' derivative financial instruments are used to manage differences in the amount, timing, and duration of Customers' known or expected cash receipts and its known or expected cash payments principally related to certain borrowings. Customers also has interest-rate derivatives resulting from a service provided to certain qualifying customers, and therefore, they are not used to manage Customers' interest-rate risk in assets or liabilities. Customers manages a matched book with respect to its derivative instruments used in this customer service in order to minimize its net risk exposure resulting from such transactions.

Cash Flow Hedges of Interest Rate Risk

Customers' objectives in using interest-rate derivatives are to add stability to interest expense and to manage exposure to interest-rate movements. To accomplish this objective, Customers primarily uses interest rate swaps as part of its interest-rate-risk management strategy. Interest-rate swaps designated as cash flow hedges involve the receipt of variable amounts from a counterparty in exchange for Customers making fixed-rate payments over the life of the agreements without exchange of the underlying notional amount.

The changes in the fair value of derivatives designated and qualifying as cash flow hedges is recorded in accumulated other comprehensive income and is subsequently reclassified into earnings in the period that the hedged forecasted transaction affects earnings. To date, such derivatives were used to hedge the variable cash flows associated with the forecasted issuances of debt.

Amounts reported in accumulated other comprehensive income related to derivatives will be reclassified to interest expense as interest payments are made on Customers' variable-rate debt. Customers expects to reclassify \$0.5 million from accumulated other comprehensive income to interest expense during the next 12 months.

Customers is hedging its exposure to the variability in future cash flows for forecasted transactions over a maximum period of 60 months (excluding forecasted transactions related to the payment of variable interest on existing financial instruments).

At June 30, 2018, Customers had thirteen outstanding interest rate derivatives with notional amounts totaling \$1.4 billion that were designated as cash flow hedges of interest rate risk. At December 31, 2017, Customers had nine outstanding interest rate derivatives with notional amounts totaling \$550.0 million that were designated as cash flow hedges of interest rate risk. The outstanding cash flow hedges at June 30, 2018 expire between July 2018 and June 2023.

Derivatives Not Designated as Hedging Instruments

Customers executes interest rate swaps with commercial banking customers to facilitate their respective risk management strategies (typically the loan customers will swap a floating-rate loan for a fixed-rate loan). The customer interest rate swaps are simultaneously offset by interest rate swaps that Customers executes with a third party in order to minimize interest rate risk exposure resulting from such transactions. Because the interest rate swaps associated with this program do not meet the hedge accounting requirements, changes in the fair value of both the customer swaps and the offsetting third-party market swaps are recognized directly in earnings. At June 30, 2018, Customers had 82 interest rate swaps with an aggregate notional amount of \$779.0 million related to this program. At December 31, 2017, Customers had 76 interest rate swaps with an aggregate notional amount of \$800.5 million related to this program.

Customers enters into residential mortgage loan commitments in connection with its consumer mortgage banking activities to fund mortgage loans at specified rates and times in the future. These commitments are short-term in nature and generally expire in 30 to 60 days. The residential mortgage loan commitments that relate to the origination of mortgage loans that will be held for sale are considered derivative instruments under the applicable accounting guidance and are reported at fair value, with changes in fair value recorded directly in earnings. At June 30, 2018 and

December 31, 2017, Customers had an outstanding notional balance of residential mortgage loan commitments of \$6.0 million and \$2.7 million, respectively.

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Customers has also purchased and sold credit derivatives to either hedge or participate in the performance risk associated with some of its counterparties. These derivatives are not designated as hedging instruments and are reported at fair value, with changes in fair value recorded directly in earnings. At June 30, 2018 and December 31, 2017, Customers had outstanding notional balances of credit derivatives of \$92.6 million and \$80.5 million, respectively.

Fair Value of Derivative Instruments on the Balance Sheet

The following tables present the fair value of Customers' derivative financial instruments as well as their presentation on the balance sheet as of June 30, 2018 and December 31, 2017.

| | June 30, 2018 | | | |
|--|---------------------------|---------------|---------------------------|---------------|
| | Derivative Assets | | Derivative L | iabilities |
| | Balance Sheet Location | Fair Va | lue Balance Shee Location | et Fair Value |
| (amounts in thousands) | | | | |
| Derivatives designated as cash flow hedges: | | | | |
| Interest rate swaps | Other assets | \$ 2,732 | Other liabilit | ies \$416 |
| Total | | \$ 2,732 | | \$ 416 |
| Derivatives not designated as hedging instruments: | | | | |
| Interest rate swaps | Other assets | \$ 13,33 | 4 Other liabilit | ies \$ 13,148 |
| Credit contracts | Other assets | 48 | Other liabilit | ies 134 |
| Residential mortgage loan commitments | Other assets | 133 | Other liabilit | ies — |
| Total | | \$ 13,51 | 5 | \$ 13,282 |
| | December 31, | 2017 | | |
| | Derivative Ass | sets | Derivative Liab | ilities |
| | Balance Sheet | | Balance Sheet | |
| | Location | Fair Value | Location | Fair Value |
| (amounts in thousands) | | | | |
| Derivatives designated as cash flow hedges: | | | | |
| Interest rate swaps | Other assets | \$816 | Other liabilities | \$1,140 |
| Total | | \$816 | | \$1,140 |
| Derivatives not designated as hedging instruments: | | | | |
| Interest rate swaps | Other assets | \$8,776 | Other liabilities | \$8,897 |
| Credit contracts | Other assets | 100 | Other liabilities | 37 |
| Residential mortgage loan commitments | Other assets | 60 | Other liabilities | |
| Total | | \$8,936 | | \$8,934 |
| | | | | |

Effect of Derivative Instruments on Comprehensive Income

The following tables present the effect of Customers' derivative financial instruments on comprehensive income for the three and six months ended June 30, 2018 and 2017.

| the three and six months ended fulle 30, 2016 and 2 | 2017. | | | |
|---|----------------------------------|------|----------------------------------|---|
| | Three Months Ended June 30, 2018 | | | |
| | Income Statement Location | (Los | ount of Inco s) ognized in | |
| (amounts in thousands) | | | | |
| Derivatives not designated as hedging instruments: | | | | |
| Interest rate swaps | Other non-interest income | \$ | (51 |) |
| Credit contracts | Other non-interest income | (15 | |) |
| Residential mortgage loan commitments | Mortgage banking income | 50 | | |

Total \$ (16)

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| | Th | ree Months Ended June 30 | 2017 | | | |
|--|--------------|---------------------------|--------|---------|--------------|----------|
| | 111 | ice Months Ended Julie 30 | , 2017 | Amo | ount of Inco | me |
| | Inc | ome Statement Location | | (Los | | |
| | | | | • | gnized in E | Earnings |
| (amounts in thousands) | | | | | | |
| Derivatives not designated as hedging instrument | | | | | | |
| Interest rate swaps | | ner non-interest income | | | (145 |) |
| Credit contracts | | ner non-interest income | | 1 | | |
| Residential mortgage loan commitments | Mo | ortgage banking income | | 7 | (107 | , |
| Total | G:- | M 4 - E - 4 - 4 L 20 2 | 010 | \$ | (137 |) |
| | Six | Months Ended June 30, 2 | 2018 | A ma | ount of Inco | ma |
| | Inc | ome Statement Location | | (Los | | me |
| | IIIC | ome Statement Location | | • | ognized in E | Earnings |
| (amounts in thousands) | | | | TCCC | ginzed in E | armings |
| Derivatives not designated as hedging instrumen | nts: | | | | | |
| Interest rate swaps | | ner non-interest income | | \$ | 334 | |
| Credit contracts | Otl | ner non-interest income | | (38 | |) |
| Residential mortgage loan commitments | Mo | ortgage banking income | | 73 | | |
| Total | | | | \$ | 369 | |
| | | | | | | |
| | Six | Months Ended June 30, 2 | 2017 | | | |
| | Inc | ome Statement Location | | | ount of Inco | |
| (amounts in thousands) | | | | Reco | ognized in E | arnings |
| (amounts in thousands) | at a. | | | | | |
| Derivatives not designated as hedging instrumer Interest rate swaps | | ner non-interest income | | \$ | 338 | |
| Credit contracts | | ner non-interest income | | э 1 | 330 | |
| Residential mortgage loan commitments | | ortgage banking income | | 57 | | |
| Total | 1710 | regage caming meetic | | \$ | 396 | |
| | | | | | | |
| | Three 1 | Months Ended June 30, 20 | 18 | | | |
| | Amour | nt | Amou | nt of | | |
| | of | Location of Gain (Loss) | Gain | | | |
| | Gain | Reclassified from | Reclas | ssified | | |
| | | Reclassified from | from | | | |
| | in OCI | Income | Accur | | d | |
| | on | ······ (1) | OCI ii | | | |
| (amounts in thousands) | Denva | tives (1) | Incom | e | | |
| Derivatives in cash flow hedging relationships: | | | | | | |
| Interest rate swaps | \$1.403 | Interest expense | \$ 25 | 9 | | |
| interest rate swaps | ψ1,103 | merest expense | Ψ 23 | , | | |
| | Three 1 | Months Ended June 30, 20 | 17 | | | |
| | | ntLocation of Gain (Loss) | | nt of | | |
| | of | Reclassified from | Loss | | | |
| | Loss | Accumulated OCI into | Reclas | ssified | [| |
| | | Income | from | | | |

Recognized Accumulated in OCI OCI into Income

Derivatives (1)

(amounts in thousands)

Derivatives in cash flow hedging relationships:

Interest rate swaps \$(420) Interest expense \$ (767)

Six Months Ended June 30, 2018

Amount Location of Amount of Gain (Loss) Gain of

Gain Reclassified Reclassified

Recognizedm from

in OCI Accumulated Accumulated OCI into OCI into on Derivati ve southe Income

(amounts in thousands)

Derivative in cash flow hedging relationships:

Interest rate swaps \$2,049 Interest expense \$

Six Months Ended June 30, 2017

Amount Amount of

of Loss Location of Gain (Loss) Reclassified Loss Reclassified from

from

Recognized Accumulated OCI into Accumulated Income OCI into

Income Derivatives (1)

(amounts in thousands)

Derivative in cash flow hedging relationships:

Interest rate swaps \$(219) Interest expense \$ (1,594

(1) Amounts presented are net of taxes. See NOTE 5 - CHANGES IN ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) for total effect on other comprehensive income (loss) from derivatives designated as cash flow hedges for the periods presented.

Credit-risk-related Contingent Features

By entering into derivative contracts, Customers is exposed to credit risk. The credit risk associated with derivatives executed with customers is the same as that involved in extending the related loans and is subject to the same standard credit policies. To mitigate the credit-risk exposure to major derivative dealer counterparties, Customers only enters into agreements with those counterparties that maintain credit ratings of high quality.

Agreements with major derivative dealer counterparties contain provisions whereby default on any of Customers' indebtedness would be considered a default on its derivative obligations. Customers also has entered into agreements that contain provisions under which the counterparty could require Customers to settle its obligations if Customers fails to maintain its status as a well/adequately capitalized institution. As of June 30, 2018, all derivatives with major derivative dealer counterparties were in a net asset position.

Disclosures about Offsetting Assets and Liabilities

The following tables present derivative instruments that are subject to enforceable master netting arrangements. Customers' interest rate swaps with institutional counterparties are subject to master netting arrangements and are included in the table below. Interest rate swaps with commercial banking customers and residential mortgage loan commitments are not subject to master netting arrangements and are excluded from the table below. Customers has not made a policy election to offset its derivative positions.

Offsetting of Financial Assets and Derivative Assets

At June 30, 2018

Gross Gross Net Gross Net Amount of Amounts Amounts of Amounts Amount Recognized Assets

| | Assets | Assets Offset in Presented Not Consolidated | | | | |
|---|-----------|---|------------|----------------------------------|--|--|
| (amounts in thousands) Description Interest rate swap derivatives with institutional counterparties | \$ 14,921 | \$ | —\$ 14,921 | \$ -\$ 11,170 \$3,751 | | |
| 45 | | | | | | |

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Offsetting of Financial Liabilities and Derivative Liabilities At June 30, 2018

| Gross Amount of Recognized Liabilities | Gross Amounts Offset in the Consolidate Balance Sheet | Net Amounts of Liabilities Presented in the Consolidated Balance Sheet | Gross Amounts Not Offset in the Consolidated Balance Sheet Cash Financial Local Collatera Instruments Pledged | |
|---|--|--|--|--|
| \$ 1,639 | \$ - | -\$ 1,639 | \$ —\$ 2 | \$ 1,637 |
| | the | Assets Presented in the | in the Consolidated Balance ed Sheet Cash Financial Collatera | Amount |
| \$ 5,930 ties | \$ | — \$ 5,930 | \$ -\$ 5,070 | \$ 860 |
| Gross Amount of | d the | Liabilities Presented in the | in the Consolidated Balance ed Sheet | Amount |
| \$ 5,058 | \$ | \$ 5,058 | \$ -\$ 4,872 | \$ 186 |
| | Amount of Recognized Liabilities \$ 1,639 Gross Amount of Recognize Assets \$ 5,930 ties Gross Amount of Recognize Liabilities | Gross Amount of Recognized Liabilities \$ 1,639 \$ | Gross Amounts of Recognized Liabilities Gross Amounts Offset in Presented in the Consolidated Balance Sheet Gross Amounts Offset in Presented in the Consolidated Sheet Gross Amounts Offset in Presented in the Consolidated Sheet Gross Amounts Offset in Presented in the Consolidated Sheet Gross Amounts Offset in Presented Consolidated In the Consolidated Sheet Gross Amounts Offset in Presented in the Consolidated Sheet Gross Amounts Offset in Sheet Gross Amounts Offset in Consolidated Sheet Gross Amounts Offset in Sheet Gross Amounts Offset in Consolidated Sheet Gross Amounts Offset in Sheet Gross Amoun | Gross Amounts of Recognized Liabilities Gross Amounts Offset in the Unite Balance Sheet S |

NOTE 12 — BUSINESS SEGMENTS

Customers' segment financial reporting reflects the manner in which its chief operating decision makers allocate resources and assess performance. Management has determined that Customers' operations consist of two reportable segments - Community Business Banking and BankMobile. Each segment generates revenues, manages risk, and offers distinct products and services to targeted customers through different delivery channels. The strategy, marketing, and analysis of these segments vary considerably.

The Community Business Banking segment is delivered predominately to commercial customers in Southeastern Pennsylvania, New York, New Jersey, Massachusetts, Rhode Island, New Hampshire, Washington D.C., and Illinois through a single-point-of-contact business model and provides liquidity to residential mortgage originators nationwide through commercial loans to mortgage companies. Lending and deposit gathering activities are focused primarily on privately held businesses, high-net-worth families, selected commercial real estate lending, and commercial mortgage companies. Revenues are generated primarily through net interest income (the difference between interest earned on loans, investments, and other interest earning assets and interest paid on deposits and other borrowed funds) and other non-interest income, such as mortgage warehouse transactional fees and bank owned life insurance.

The BankMobile segment provides state-of-the-art high-tech digital banking and disbursement services to consumers, students, and the "under banked" nationwide. BankMobile, as a division of Customers Bank, is a full-service banking platform that is accessible to customers anywhere and anytime through the customer's smartphone or other web-enabled device. Revenues are currently being generated primarily through interchange and card revenue, deposit and wire transfer fees and university fees. The majority of revenue and expenses for BankMobile are related to the segment's operation of the ongoing business acquired through the Disbursement business acquisition.

The following tables present the operating results for Customers' reportable business segments for the three and six month periods ended June 30, 2018 and 2017. The segment financial results include directly attributable revenues and expenses. Corporate overhead costs are assigned to the Community Business Banking segment as those expenses are expected to continue following the planned spin-off of BankMobile. Similarly, the preferred stock dividends have been allocated in their entirety to the Community Business Banking segment. The tax benefit assigned to BankMobile was based on an estimated effective tax rate of 24.57% for 2018 and 38.00% for 2017, respectively.

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| | Three Months Ended June 30, 2018 | | | | |
|--|---|--|---|--|----|
| | Community | | | | |
| (amounts in thousands) | Business | BankMob | ile | Consolidat | ed |
| | Banking | | | | |
| Interest income (1) | \$104,110 | \$ 3,529 | | \$ 107,639 | |
| Interest expense | 40,182 | 135 | | 40,317 | |
| Net interest income | 63,928 | 3,394 | | 67,322 | |
| Provision for loan losses | (1,247) | 463 | | (784 |) |
| Non-interest income | 7,465 | 8,662 | | 16,127 | |
| Non-interest expense | 37,721 | 16,029 | | 53,750 | |
| Income (loss) before income tax expense (benefit) | 34,919 | (4,436 |) | 30,483 | |
| Income tax expense (benefit) | 7,910 | (1,090 |) | 6,820 | |
| Net income (loss) | 27,009 | (3,346 |) | 23,663 | |
| Preferred stock dividends | 3,615 | _ | | 3,615 | |
| Net income (loss) available to common shareholders | \$23,394 | \$ (3,346 |) | \$ 20,048 | |
| | | | | | |
| | | | | | |
| | Three Mon | | Jur | ne 30, 2017 | |
| | Community | y | | · | |
| (amounts in thousands) | Community Business B | y | | ne 30, 2017 onsolidated | |
| | Community Business B Banking | y ankMobile | · C | onsolidated | |
| (amounts in thousands) Interest income (1) | Community Business B Banking \$91,107 \$ | y ankMobile 2,745 | · C | · | |
| Interest income (1) Interest expense | Community Business B Banking \$91,107 \$ 25,228 18 | y ankMobile 2,745 8 | \$ C | onsolidated 93,852 5,246 | |
| Interest income (1) Interest expense Net interest income | Community Business B Banking \$91,107 \$ 25,228 18 | y ankMobile 2,745 | \$ C | onsolidated 93,852 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — | y ankMobile 2,745 8 | \$ C \$ 25 68 | onsolidated 93,852 5,246 | |
| Interest income (1) Interest expense Net interest income | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 1 | y ankMobile 2,745 8 ,727 - 1,420 | \$ C \$ 25 68 53 18 | onsolidated 93,852 5,246 8,606 35 8,391 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 1 | y ankMobile 2,745 8 ,727 | \$ C \$ 25 68 53 18 | onsolidated 93,852 5,246 8,606 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 13 30,567 19 | y cankMobile 2,745 8 ,727 - 1,420 9,846 | \$ C \$ 25 68 53 18 | onsolidated 93,852 5,246 8,606 35 8,391 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 11 30,567 19 41,748 (5) 14,493 (2) | y cankMobile 2,745 8 ,727 - 1,420 9,846 5,699) 2,166) | \$ 25 68 53 18 50 12 | 93,852 5,246 8,606 35 8,391 0,413 6,049 2,327 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 11 30,567 19 41,748 (5) 14,493 (2) | y ankMobile 2,745 8 ,727 - 1,420 9,846 5,699) | \$ 25 68 53 18 50 12 | 93,852 5,246 3,606 35 3,391 0,413 6,049 | |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) | Community Business B Banking \$91,107 \$ 25,228 18 65,879 2, 535 — 6,971 11 30,567 19 41,748 (5) 14,493 (2) | y cankMobile 2,745 8 ,727 - 1,420 9,846 5,699) 2,166) | \$ 25 68 53 18 50 36 12 23 | 93,852 5,246 8,606 35 8,391 0,413 6,049 2,327 | |

⁽¹⁾ Amounts reported include funds transfer pricing of \$3.5 million and \$2.7 million for the three months ended June 30, 2018 and 2017, respectively, credited to BankMobile for the value provided to the Community Business Banking segment for the use of low/no cost deposits.

| | Six Months I Community | Ended June | 30 |), 2018 |
|--|--|---|--------------|---|
| (amounts in thousands) | Business Banking | BankMobi | le | Consolidated |
| Interest income (1) | \$196,664 | \$7,940 | | \$204,604 |
| Interest expense | 72,100 | 151 | | 72,251 |
| Net interest income | 124,564 | 7,789 | | 132,353 |
| Provision for loan losses | 627 | 706 | | 1,333 |
| Non-interest income | 15,904 | 21,133 | | 37,037 |
| Non-interest expense | 72,052 | 33,979 | | 106,031 |
| Income (loss) before income tax expense (benefit) | 67,789 | (5,763 |) | 62,026 |
| Income tax expense (benefit) | 15,638 | (1,416 | | 14,222 |
| Net income (loss) | 52,151 | (4,347 |) | 47,804 |
| Preferred stock dividends | 7,229 | _ | | 7,229 |
| Net income (loss) available to common shareholders | | \$ (4,347 |) | \$40,575 |
| | , | , , , | | |
| As of June 30, 2018 | | | | |
| Goodwill and other intangibles | \$3,629 | \$ 13,521 | | \$17,150 |
| Total assets | \$11,017,272 | • | | \$11,092,846 |
| Total deposits | \$6,876,688 | | | \$7,295,954 |
| Total non-deposit liabilities | \$2,843,360 | | | \$2,860,665 |
| 1 | | | | |
| | | | | |
| | Six Months I | Ended June | 30 |), 2017 |
| | Community | | | |
| (amounts in thousands) | Community Business | | |), 2017 Consolidated |
| | Community Business Banking | BankMobi | | Consolidated |
| (amounts in thousands) Interest income (1) | Community Business | | | |
| | Community Business Banking | BankMobi \$ 7,008 39 | | Consolidated |
| Interest income (1) | Community Business Banking \$169,938 | BankMobi \$7,008 | | Consolidated \$176,946 45,922 131,024 |
| Interest income (1) Interest expense | Community Business Banking \$169,938 45,883 | BankMobi \$ 7,008 39 | | Consolidated \$176,946 45,922 |
| Interest income (1) Interest expense Net interest income | Community Business Banking \$169,938 45,883 124,055 | BankMobi \$ 7,008 39 6,969 | | Consolidated \$176,946 45,922 131,024 |
| Interest income (1) Interest expense Net interest income Provision for loan losses | Community Business Banking \$169,938 45,883 124,055 3,585 | \$7,008 \$9 6,969 | | Consolidated \$176,946 45,922 131,024 3,585 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 | \$7,008 39 6,969 — 28,746 | le | Consolidated \$176,946 45,922 131,024 3,585 41,144 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 | \$7,008 39 6,969 — 28,746 39,064 | le) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 | \$7,008 39 6,969 — 28,746 39,064 (3,349 | le)) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 | \$7,008 39 6,969 — 28,746 39,064 (3,349 (1,273 | le)) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 | \$7,008 39 6,969 — 28,746 39,064 (3,349 (1,273 |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 | \$7,008 39 6,969 — 28,746 39,064 (3,349 (1,273 (2,076 — |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 | \$7,008 39 6,969 — 28,746 39,064 (3,349 (1,273 (2,076 — |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends Net income (loss) available to common shareholders | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 | \$7,008 39 6,969 — 28,746 39,064 (3,349 (1,273 (2,076 — |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends Net income (loss) available to common shareholders As of June 30, 2017 | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 \$44,316 | \$7,008 39 6,969 28,746 39,064 (3,349 (1,273 (2,076 \$(2,076 |))) | \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 \$42,240 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends Net income (loss) available to common shareholders As of June 30, 2017 Goodwill and other intangibles | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 \$44,316 | \$7,008 39 6,969 28,746 39,064 (3,349 (1,273 (2,076 \$(2,076 \$13,982 \$67,796 |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 \$42,240 \$17,615 |
| Interest income (1) Interest expense Net interest income Provision for loan losses Non-interest income Non-interest expense Income (loss) before income tax expense (benefit) Income tax expense (benefit) Net income (loss) Preferred stock dividends Net income (loss) available to common shareholders As of June 30, 2017 Goodwill and other intangibles Total assets | Community Business Banking \$169,938 45,883 124,055 3,585 12,398 60,714 72,154 20,609 51,545 7,229 \$44,316 \$3,633 \$10,815,752 | \$7,008 39 6,969 28,746 39,064 (3,349 (1,273 (2,076 \$(2,076 \$13,982 \$67,796 \$453,441 |))) | Consolidated \$176,946 45,922 131,024 3,585 41,144 99,778 68,805 19,336 49,469 7,229 \$42,240 \$17,615 \$10,883,548 |

⁽¹⁾ Amounts reported include funds transfer pricing of \$7.9 million and \$7.0 million for the six months ended June 30, 2018 and 2017, respectively, credited to BankMobile for the value provided to the Community Business Banking segment for the use of low/no cost deposits.

NOTE 13 - NON-INTEREST REVENUES

As provided in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION, Customers' adoption of ASU 2014-09, Revenue from Contracts with Customers (ASC 606), on January 1, 2018 did not have a significant impact to Customers' consolidated financial statements and, as such, a cumulative effect adjustment to beginning retained earnings was not necessary. Customers determined that its debit and prepaid card interchange income, previously reported on a gross basis for periods prior to adoption will need to be presented on a net basis under this ASU. Results for reporting periods beginning after January 1, 2018 are presented under ASC 606, while prior period amounts were not adjusted and continue to be reported in accordance with the previous accounting guidance under ASC 605. Debit and prepaid card interchange expense for the three months ended June 30, 2018 and 2017 amounted to \$1.2 million and \$1.3 million, respectively. Debit and prepaid card interchange expense for the six months ended June 30, 2018 and 2017 amounted to \$2.7 million and \$3.2 million, respectively.

In addition, as part of the enhanced disclosure requirements under the new guidance, Customers is presenting disaggregated revenue by business segment, nature of the revenue stream, and the pattern or timing of revenue recognition. The accounting treatment for interest-related revenues is covered under ASC-310 and is out of the scope of ASU 2014-09.

The following tables present Customers' non-interest revenues affected by ASU 2014-09 by business segment for the three and six months ended June 30, 2018 and 2017:

| (amounts in thousands) | 2018 Com | | ed June 30, Consolidated |
|--|-------------|----------|--------------------------|
| Revenue from contracts with customers: | | | |
| Revenue recognized at point in time: | | | |
| Interchange and Card Revenue | \$183 | \$ 6,199 | \$ 6,382 |
| Deposit Fees | 294 | 1,338 | 1,632 |
| University Fees - Card and Disbursement Fees | | 185 | 185 |
| Total revenue recognized at point in time | 477 | 7,722 | 8,199 |
| Revenue recognized over time: | | | |
| University Fees - Subscription Revenue | _ | 907 | 907 |
| Total revenue recognized over time | _ | 907 | 907 |
| Total revenue from contracts with customers | \$477 | \$ 8,629 | \$ 9,106 |

| | Three Months Ended June 30, 2017 Community | | |
|---|--|-------------------|-------------------|
| (amounts in thousands) | | a Bank Mobile | Consolidated |
| Revenue from contracts with customers: | | | |
| Revenue recognized at point in time: | ¢ 100 | ф 0. 5 22 | ¢ 0.740 |
| Interchange and Card Revenue Deposit Fees | 258 | \$ 8,522 1,875 | \$ 8,648 2,133 |
| University Fees - Card and Disbursement Fees | | 206 | 206 |
| Total revenue recognized at point in time | 384 | 10,603 | 10,987 |
| Revenue recognized over time: | | , | , |
| University Fees - Subscription Revenue | _ | 784 | 784 |
| Total revenue recognized over time | _ | 784 | 784 |
| Total revenue from contracts with customers | \$384 | \$ 11,387 | \$ 11,771 |
| | | | |
| | Six M | Ionths Ended | June 30, 2018 |
| | | nunity | , |
| (amounts in thousands) | Busin | a Bank Mobile | Consolidated |
| | Bank | ing | |
| Revenue from contracts with customers: | | | |
| Revenue recognized at point in time: | \$ 106 | \$ 15,637 | \$ 16,043 |
| Interchange and Card Revenue Deposit Fees | 580 | 3,144 | 3,724 |
| University Fees - Card and Disbursement Fees | | 512 | 512 |
| Total revenue recognized at point in time | 986 | 19,293 | 20,279 |
| Revenue recognized over time: | | • | |
| University Fees - Subscription Revenue | | 1,777 | 1,777 |
| Total revenue recognized over time | — | 1,777 | 1,777 |
| Total revenue from contracts with customers | \$986 | \$ 21,070 | \$ 22,056 |
| | C: 1 | Canalas Endad | L |
| | | nunity | June 30, 2017 |
| (amounts in thousands) | | - | Consolidated |
| (mile mile in medicalis) | Bank | | 0011001144400 |
| Revenue from contracts with customers: | | | |
| Revenue recognized at point in time: | | | |
| Interchange and Card Revenue | | \$ 21,830 | \$ 22,158 |
| Deposit Fees | 582 | 4,678 | 5,260 |
| University Fees - Card and Disbursement Fees | 010 | 595 | 595 |
| Total revenue recognized at point in time Revenue recognized over time: | 910 | 27,103 | 28,013 |
| University Fees - Subscription Revenue | | 1,579 | 1,579 |
| Total revenue recognized over time | _ | 1,579 | 1,579 |
| Total revenue from contracts with customers | \$910 | \$ 28,682 | \$ 29,592 |
| | | | |

The following is a discussion of revenues within the scope of ASC 606:

Card revenue

Card revenue primarily relates to debit and prepaid card fees earned from interchange and ATM fees. Interchange fees are earned whenever Customers' issued debit and prepaid cards are processed through card payment networks. Interchange fees are recognized concurrent with the processing of the debit or prepaid card transaction.

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Deposit Fees

Deposit fees relate to service charges on deposit accounts for transaction-based, account maintenance and overdraft services. Transaction-based fees, which include services such as stop-payment charges, wire transfer fees, cashier or money order fees are recognized at the time the transaction is executed. Account maintenance fees, which relate primarily to monthly maintenance and account analysis fees, are earned on a monthly basis representing the period over which Customers satisfies its performance obligation. Overdraft fees are recognized at the point in time that the overdraft occurs. Service charges on deposit accounts are withdrawn from the depositor's account balance.

The revenues recognized at a point in time primarily consist of contracts with no specified terms, but which may be terminated at any time by the customer without penalty. Due to the transactional nature and indefinite term of these agreements, there were no related contract balances that were recorded for these revenue streams on Customers' consolidated balance sheets as of June 30, 2018 and December 31, 2017.

University Fees

University fees represent revenues from higher education institutions and is generated from fees charged for the services provided. For higher education institution clients, Customers through BankMobile facilitates the distribution of financial aid and other refunds to students, while simultaneously enhancing the ability of the higher education institutions to comply with the federal regulations applicable to financial aid transactions. For these services, higher education institution clients are charged an annual subscription fee and/or per-transaction fee (e.g., new card or card replacement fees) for certain transactions. The annual subscription fee is recognized ratably over the period of service and the transaction fees are recognized when the transaction is completed. BankMobile also enters into long-term (generally three- or five-year initial term) contracts with higher education institutions to provide these refund management disbursement services. Deferred revenue consists of amounts billed to or received from clients prior to the performance of services. The deferred revenues are earned over the service period on a straight line basis. As of June 30, 2018 and December 31, 2017, Customers recorded deferred revenue of \$3.1 million and \$2.0 million, respectively, related to these university subscription contracts. At June 30, 2018 and December 31, 2017, Customers had accounts receivable of \$2.5 million and \$1.1 million, respectively, related to the university fee arrangements.

ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations - As Restated. Cautionary Note Regarding Forward-Looking Statements

This report and all attachments hereto, as well as other written or oral communications made from time to time by us, may contain forward-looking information within the meaning of the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements relate to future events or future predictions, including events or predictions relating to future financial performance, and are generally identifiable by the use of forward-looking terminology such as "believe," "expect," "may," "will," "should," "plan," "intend," or "anticipate" or the negative states of the states of thereof or comparable terminology. Forward-looking statements reflect numerous assumptions, estimates and forecasts as to future events. No assurance can be given that the assumptions, estimates and forecasts underlying such forward-looking statements will accurately reflect future conditions, or that any guidance, goals, targets or projected results will be realized. The assumptions, estimates and forecasts underlying such forward-looking statements involve judgments with respect to, among other things, future economic, competitive, regulatory and financial market conditions and future business decisions, which may not be realized and which are inherently subject to significant business, economic, competitive and regulatory uncertainties and known and unknown risks, including the risks described under "Risk Factors" in Customers Bancorp, Inc.'s Annual Report on Form 10-K for the fiscal year ended December 31, 2017 (the "Original Form 10-K Filing"), which was filed with the SEC on February 23, 2018, as such factors may be updated from time to time in our filings with the SEC, including our Quarterly Reports on Form 10-Q and Current Reports on Form 8-K. Our actual results may differ materially from those reflected in the forward-looking statements. You are cautioned not to place undue reliance on any forward-looking statements we make, which speak only as of the date they are made. We do not undertake any obligation to release publicly or otherwise provide any revisions to any forward-looking statements we may make, including any forward-looking financial information, to reflect events or circumstances occurring after the date hereof or to reflect the occurrence of unanticipated events, except as may be required under applicable law.

Management's discussion and analysis represents an overview of the financial condition and results of operations, and highlights the significant changes in the financial condition and results of operations, as presented in the accompanying consolidated financial statements for Customers Bancorp, Inc. (the "Bancorp" or "Customers Bancorp"), a financial holding company, and its wholly owned subsidiaries, including Customers Bank (the "Bank"), collectively referred to as "Customers" herein. This information is intended to facilitate your understanding and assessment of significant changes and trends related to Customers' financial condition and results of operations as of and for the three and six months ended June 30, 2018. All quarterly information in this Management's Discussion and Analysis is unaudited. You should read this section in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations" included in Customers' 2017 Form 10-K/A.

Restatement of Previously Issued Financial Statements

In November 2018, Customers determined that its commercial mortgage warehouse loans should have been classified as loans receivable, rather than loans held for sale. The discussion and analysis included herein has been amended and restated to present the corrected classification of Customers' commercial mortgage warehouse lending activities. Additional discussion regarding the restatement of previously issued financial statements is included in the Explanatory Note to this Form 10-Q/A and NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION included in Part 1 of this Form 10-Q/A.

Critical Accounting Policies

Customers has adopted various accounting policies that govern the application of accounting principles generally accepted in the United States of America and that are consistent with general practices within the banking industry in the preparation of its financial statements. Customers' significant accounting policies are described in "NOTE 4 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION" in Customers' audited financial statements included in its 2017 Form 10-K/A and updated in this Form 10-Q/A for the quarterly period ended June 30, 2018 in "NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION."

Certain accounting policies involve significant judgments and assumptions by Customers that have a material impact on the carrying value of certain assets and liabilities. Customers considers these accounting policies to be critical accounting policies. The judgment and assumptions used are based on historical experience and other factors, which are believed to be reasonable under the circumstances. Because of the nature of the judgments and assumptions management makes, actual results could differ from these judgments and estimates, which could have a material impact on the carrying values of Customers' assets and liabilities and its results of operations. Second Quarter Events of Note

Customers reported net income available to common shareholders of \$20.0 million, or \$0.62 per diluted share, for second quarter 2018. Customers' net income to common shareholders was \$40.6 million, or \$1.26 per diluted share, for the six months ended June 30, 2018. Total assets were \$11.1 billion at June 30, 2018, an increase of \$1.3 billion from December 31, 2017, including \$405.8 million of total loan growth and \$689.6 million of investment securities growth. Customers expects a more moderate pace of growth through the rest of the year with an emphasis on shifting from lower yielding to higher yielding assets, and the development of sustainable deposits to replace short-term borrowings and fund future growth.

Asset quality remained exceptional with non-performing loans of \$26.0 million, or 0.29% of total loans, and total non-performing assets (non-performing loans and other real estate owned) only 0.25% of total assets at June 30, 2018, reflecting Customers' conservative lending practices and continued focus on credit risk management. Customers' level of non-performing loans to total loans at June 30, 2018 remained well below industry average non-performing loans to total loans of 1.26% and Customers' peer group non-performing loans to total loans of 0.82%. Customers' capital ratios at the holding company and its bank subsidiary continue to exceed the "well-capitalized" threshold established by regulation at the Bank and exceed the applicable Basel III regulatory threshold ratios for the Bancorp and the Bank at June 30, 2018. Customers Bancorp's Tier 1 leverage ratio was 8.87%, and its total risk-based capital ratio was 12.55%, at June 30, 2018.

Results of Operations

Three Months Ended June 30, 2018 Compared to Three Months Ended June 30, 2017

Net income available to common shareholders decreased \$0.1 million, or 0.3%, to \$20.0 million for the three months ended June 30, 2018 when compared to net income available to common shareholders of \$20.1 million for the three months ended June 30, 2017. The decreased net income available to common shareholders primarily resulted from an increase in non-interest expense of \$3.3 million, or 6.6%, a decrease in non-interest income of \$2.3 million, or 12.3%, and a decrease in net interest income of \$1.3 million, or 1.9%, offset in part by a decrease in income tax expense of \$5.5 million and a decrease in the provision for loan losses of \$1.3 million.

Net interest income of \$67.3 million decreased \$1.3 million, or 1.9%, for the three months ended June 30, 2018 when compared to net interest income of \$68.6 million for the three months ended June 30, 2017. This decrease resulted primarily from an increase in the cost of funds, primarily in money market deposit accounts, certificates of deposit, and short term borrowings, driving a 16 basis point decline in net interest margin (tax-equivalent) to 2.62% for second quarter 2018 from 2.78% for second quarter 2017. The 58 basis point higher cost of funds was offset in part by an increase in the average balance of interest-earning assets of \$0.4 billion over the prior year period and a 37 basis point increase in the yield on loans.

The provision for loan losses decreased \$1.3 million for the three months ended June 30, 2018 when compared to the provision for loan losses of \$0.5 million for the three months ended June 30, 2017. The second quarter 2018 provision for loan losses included a release of \$0.8 million that resulted from continued strong asset quality and lower incurred

losses than previously estimated and a release of 0.3 million for impaired loans, offset in part by 0.3 million of provision for loan growth.

Non-interest income of \$16.1 million decreased \$2.3 million, or 12.3%, for the three months ended June 30, 2018 when compared to non-interest income of \$18.4 million for the three months ended June 30, 2017. Included within non-interest income for the three months ended June 30, 2018 was \$1.2 million of debit and prepaid card interchange expense, which was recorded as a reduction to the gross amount of interchange and card revenue of \$7.6 million as a result of the adoption of the new revenue recognition guidance as described in NOTE 3 - SIGNIFICANT ACCOUNTING POLICIES AND BASIS OF PRESENTATION on a modified retrospective basis. Prior to the adoption of the new revenue recognition guidance, these expenses were included within non-interest expense and reported as technology, communication and bank operations expense. For the three months ended June 30, 2017, debit and prepaid card interchange expense was \$1.3 million. If the three months ended June 30, 2017 was presented on a consistent basis with the three months ended June 30, 2018, the reported amount of non-interest income of \$18.4 million would have been \$17.1 million and the gross interchange and card revenue of \$8.6 million would have been presented net of the debit and prepaid card interchange expense of \$1.3 million, or \$7.4 million. When presented on a consistent basis, the \$1.0 million decline in interchange and card revenue was largely the result of lower activity volumes in the BankMobile business segment. Other decreases in total non-interest income for the three months ended June 30, 2018 compared to the three months ended June 30, 2017 included decreases in mortgage warehouse transactional fees and deposit fees of \$0.6 million and \$0.5 million, respectively, primarily resulting from reduced transaction volumes. For the three months ended June 30, 2017, Customers also realized \$3.2 million of gains from the sale of investment securities. The decreases in non-interest income for the three months ended June 30, 2018 were partially offset by an increase in other non-interest income of \$1.5 million, primarily from increased income on commercial operating leases of \$1.1 million, and a decline in other-than temporary impairment losses from the \$2.9 million recognized in second quarter 2017.

Non-interest expense of \$53.8 million increased \$3.3 million, or 6.6%, for the three months ended June 30, 2018 when compared to non-interest expense of \$50.4 million for the three months ended June 30, 2017. This increase resulted from increases in salaries and employee benefits of \$4.1 million as Customers continues to hire new team members in the markets that it serves. Total non-interest expense for the three months ended June 30, 2018 excludes \$1.2 million of debit and prepaid card interchange expense as a result of the adoption of the new revenue recognition guidance on January 1, 2018. If the three months ended June 30, 2017 was presented on a consistent basis with the three months ended June 30, 2018, the reported amount of non-interest expense of \$50.4 million would have been \$49.1 million and technology, communication, and bank operations expense of \$8.9 million would have been \$7.6 million. When presented on a consistent basis, technology, communication and bank operations expense increased \$3.7 million, or 48.7%, to \$11.3 million for the three months ended June 30, 2018 from \$7.6 million for the three months ended June 30, 2017 given the continued investment in the BankMobile segment infrastructure and Customers' recent system conversion. These increases in non-interest expense were partially offset by a decrease in professional services of \$2.4 million, primarily attributable to reductions in consulting, legal and other professional services as management continues its efforts to monitor and control expenses.

Income tax expense of \$6.8 million decreased \$5.5 million, or 44.7%, for the three months ended June 30, 2018 when compared to income tax expense of